

ATI Advisory Complex Care Survey

In August 2023, [Oregon House Bill 3396](#) (HB3396) started a group called the [Joint Task Force on Hospital Discharge Challenges](#). This group is working with the Oregon Legislative Policy and Research Office (LPRO) and [ATI Advisory](#) (ATI). Their goals are (1) to understand the complex care needs of people being discharged from the hospital to different institutional and community-based providers in Oregon, and (2) to find ways to make the discharge process faster and easier for all. This work is ongoing through November 2024.

ATI is asking institutional and community-based providers across Oregon about their experiences caring for Oregonians with complex care needs. **Throughout the survey, ATI defines people with complex care needs as people with one or a combination of the following:**

- People with multiple chronic conditions or complex medical needs, such as end stage renal disease;
- People with challenging behaviors like aggression, serious mental illness, substance use disorders, or cognitive impairments including Alzheimer's Disease and Related Dementia;
- People who are overweight or obese;
- People with low or no social supports (e.g., lacking close family or friends);
- People needing a legal guardian; and
- People who are homeless or housing insecure.

Your answers to this survey will support ATI and the Joint Task Force to better understand your organization's experiences and needs. **Only the ATI project team will see your answers, and your responses will not be shared.** ATI will not use you or your organization's name without your permission. Your responses will be combined with others to keep them private and anonymous. We appreciate your support and honest feedback as we work together to improve care delivery systems throughout Oregon.

The survey should be completed by a person who understands the overall experience of the organization when caring for people with complex care needs. **The survey will be released on February 12th and should be completed by March 4th, 2024. We anticipate the survey to take no longer than 30-45 minutes to complete.** This survey can also be available in different languages upon request.

If you require any assistance (including language translation) or have any questions, please reach out to Steve Jang, swsjang@atiadvisory.com.