



Presentation to the Interim Senate Human Services Committee

Agency with Choice update

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Agenda

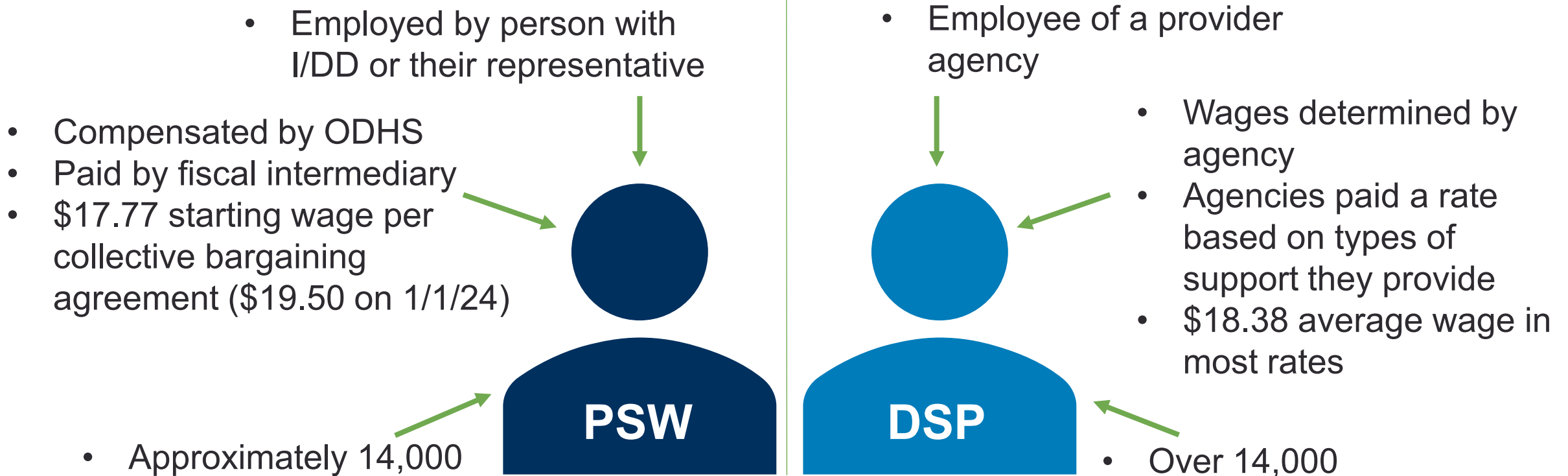
- I. Current PSW-model option
- II. Senate Bill 104 requirements
- III. What actions has ODDS taken?
- IV. Anticipated scope of work
- V. Where are we now?
- VI. How to maintain accountability?
- VII. Questions

Office of Developmental
Disabilities Services



Current service delivery models

Personal support workers (PSWs) and direct support professionals (DSPs) serve individuals in their homes and communities.



Senate Bill 104 requirements

ODDS to contract with one or more organizations to deliver “agency with choice” services as community-based services option under ORS 427.007 (1)(d)

- Deadline: June 30, 2024

Minimum expectations of “agency with choice” organizations:

- Maximize self-direction and autonomy of individuals with intellectual and developmental disabilities by supporting them to:
 - Direct the staff hired to provide them direct-support services
 - Manage the day-to-day services of their staff
- Work with coalition of partners to understand the changing needs of the workforce and of individuals’ needs, rights and preferences
- Meet state’s interest in preventing or mitigating disruptions to individuals’ in-home services and supports

What actions has ODDS taken?

ODDS met with partners including, self-advocates, employers of record, family members, personal support workers, provider agencies and case management entities to establish best practices to reach the outcomes.

Meetings and actions

- April — Defined goals and next steps
- May — Established what the service system could already do; identified potential gaps
- June — Senate Bill 104 passed
- August — Heard partner recommendations on scope of work for agency with choice

Anticipated scope of work

Communication

- Provide information on services provided by agency with choice contractor
- how to request services

Administrative assistance

- Paperwork for employers of record and personal support workers

Assistance with employer responsibilities

- Helping people understand employer of record's responsibilities
- Assistance with recruitment, job-descriptions, and scheduling, training or dismissing the worker

Verification of service delivered

- In event of duplication of service or assistance requested by employer to ensure service delivered is the desired and needed service

Training

- Community of practice for employers of record and personal support workers

Where are we now?

ODDS has concluded meetings with partners.

Next steps

- November 2023 — Final review of scope of work
- January 2024 — Contracting process as outlined by the Office of Contracts and Procurement in alignment with procurement rules
- January 2024 — Contract review by Department of Justice
- June 2024 — Contract award
- Ongoing after June 2024 — Monitoring

How to maintain accountability?

ODDS will ensure a contract is in place with one or more contractors by June 30, 2024.

Contract will require deliverables specific to:

- Number of individuals served
- Demographic information of individuals served
- Complaint and resolution process
- Resource and referral information



Questions?

Thank you

