

PSR and PR



Who Dispatches Portland Street Response?

THE CITY

The Bureau of Emergency Communications
(BOEC)

Emergency: 911

Non-Emergency Line: 503-823-3333

AVAILABLE HOURS OF SERVICE

7 Days a Week, 8am - 10pm

SERVICE LOCATION

City of Portland

EXCLUSION CRITERIA

- Medical emergency
- Criminal activity present
- Weapons present
- Threat of harm to self or others
- Residential responses

AVAILABLE SERVICES

- Low-acuity crisis response
- Face-to-face mental health assessment
- Transportation to staffed facilities
- Welfare checks
- Case management and referrals
- May facilitate voluntary hospitalization
- Youth and adult crisis response
- First aid and wound care

Who Dispatches Project Respond?

THE COUNTY

Multnomah County Call Center
503-988-4888

Law Enforcement May Directly
Request Through BOEC

AVAILABLE HOURS OF SERVICE

24/7

SERVICE LOCATION

Multnomah County

EXCLUSION CRITERIA

- Medical emergency

AVAILABLE SERVICES

- Low-acuity crisis response
- High-acuity crisis response
- Face-to-face mental health assessment
- Welfare checks
- Follow-up support and referrals
- May facilitate voluntary and involuntary hospitalization
- Youth and adult crisis response

