

Oregon State Bar



Improving the Way Oregonians Connect with Civil Legal Help

Oregon **LAW+CONNECT**

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Problem

Lack of coordination in Oregon's civil legal help infrastructure means low-income Oregonians often navigate life-altering and complex civil legal problems on their own.

- 84% of low-income Oregonians with a civil legal problem do not receive legal help.
- 98% of Landlord-Tenant cases had at least one self-represented litigant.
- 84% of Family Law Cases had at least one self-represented litigant.

Partners

Primary Partners:

Oregon Judicial Department
Oregon State Bar
Legal Aid Providers
Oregon Law Foundation

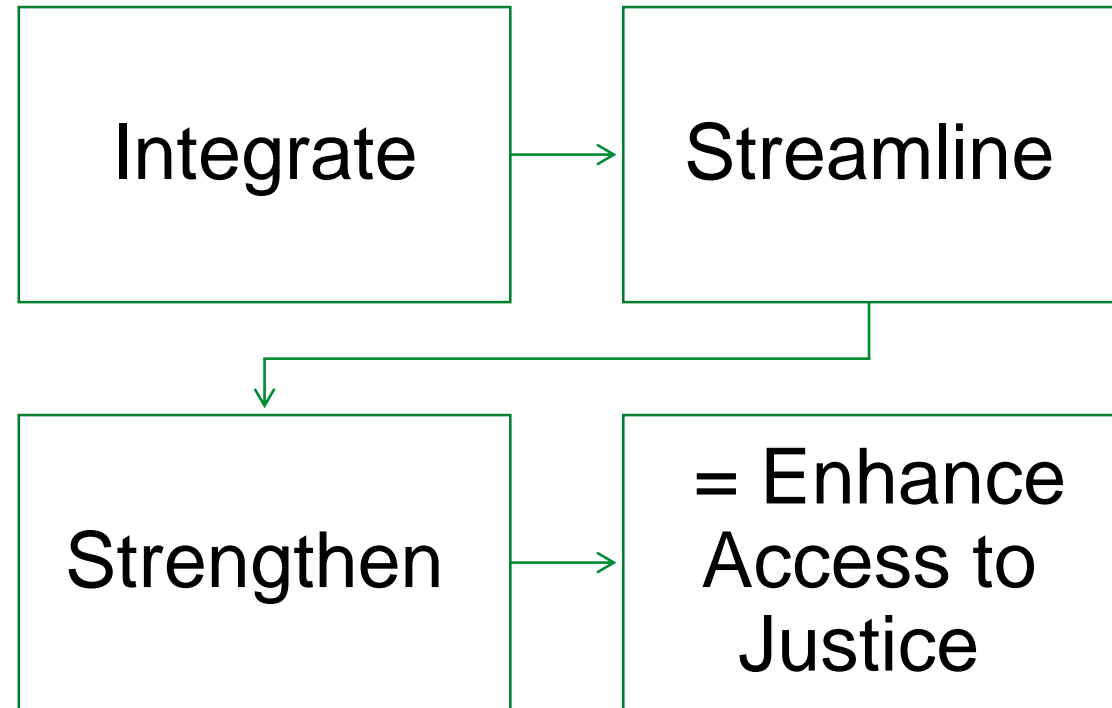
Secondary Partners:

Oregon Department of Justice
Confederated Tribes of the Warm Springs
Catholic Charities
Federal District Court of Oregon

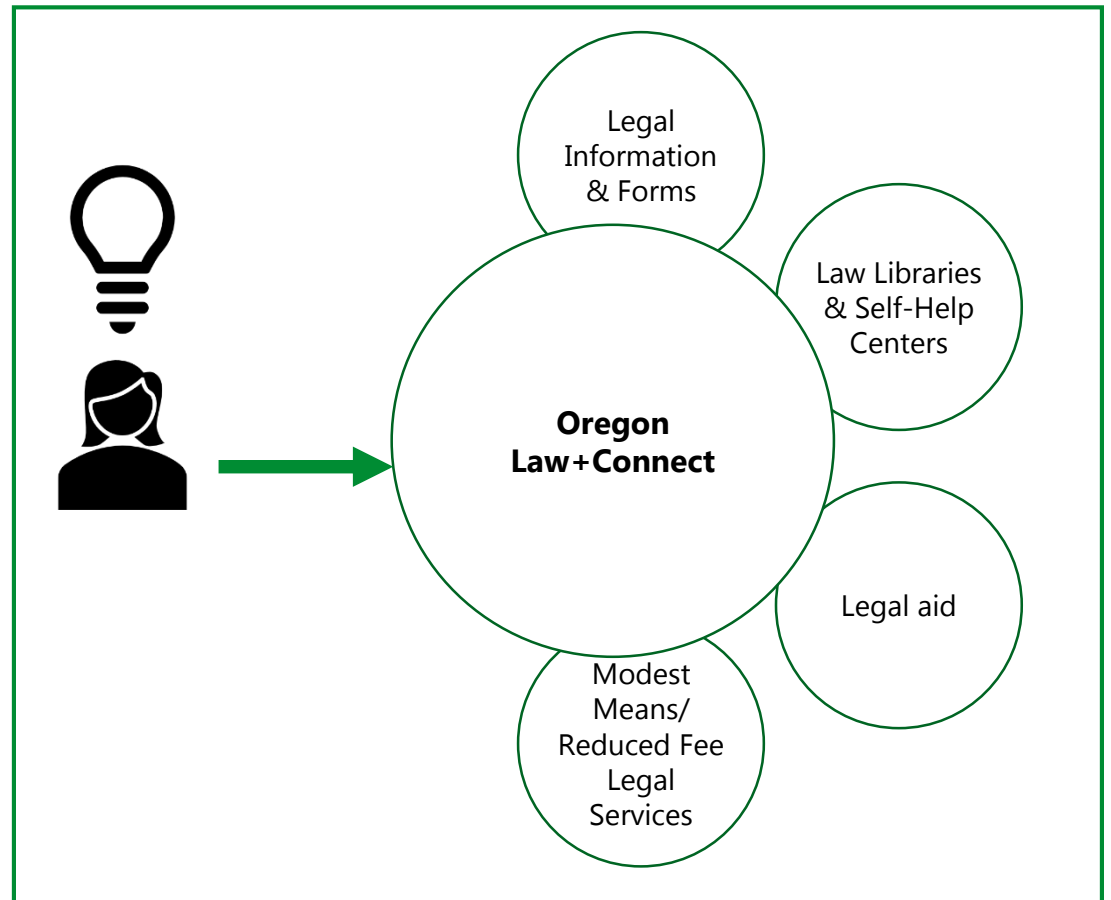
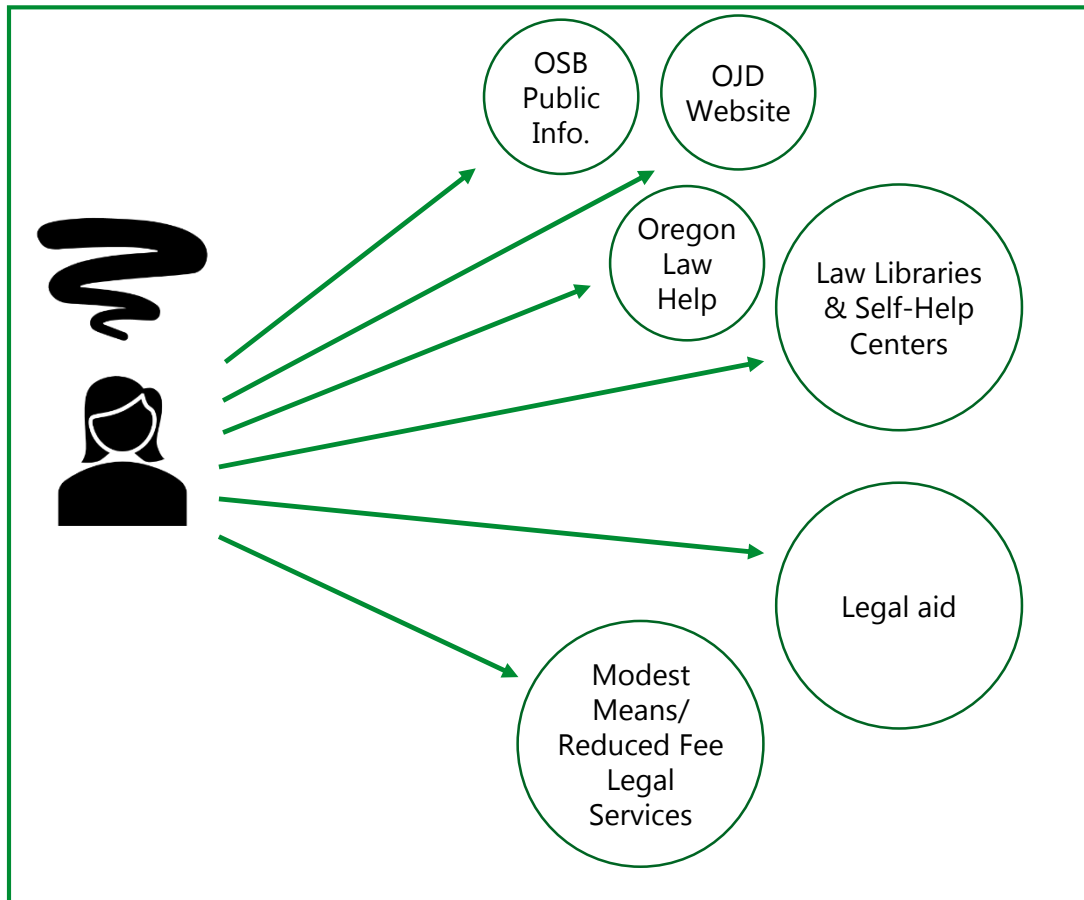


Solution: Oregon Law + Connect

A coordinated and single legal platform to help Oregonians identify legal problems and connect with tailored resources on Oregon's continuum of civil legal help.



Simplified Access to the Continuum of Civil Legal Help



Core Features

Accessible

Mobile Ready

Plain Language

Translated

Simple

Navigable and Interactive

Responsive to Target User

Coordinated

Single entry point

Integrate resources across Oregon's civil justice stakeholders

Up to date & accurate information

Key Benefits

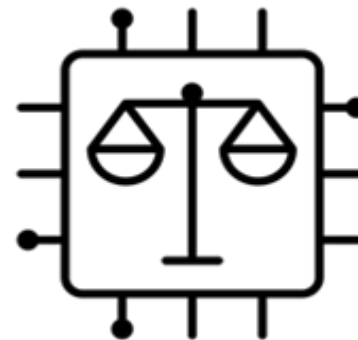
For Underserved Oregonians:

- Tools to address civil legal problems, even with little to no experience of the legal system.
- Tailored and accessible assistance for a civil legal wherever they are and when they need it.
- Accurate and understandable self-help legal information.



For the System

- More informed court users, decreasing resource burden on the courts.
- Greater efficiency in legal referral and triage process, minimizing resource burden on civil legal providers.
- Strengthened existing resources on the continuum of civil legal help.



Family Law Example: Ask

What legal help do you need today?

- ☐ A lawyer
- ☐ To learn more about my rights or a legal problem
- ☐ Both a lawyer and information

Family Law Example: Refine

Which of these apply to you?

- ☐ I want to file for custody
- ☐ I want to change my custody order
- ☐ I received papers about custody and need to respond
- ☐ The other parent isn't following what the custody order says
- ☐ I want to learn about my custody rights
- ☐ I want to get custody of children, but I am not their parent (third party custody)
- ☐ I have questions about termination of parental rights
- ☐ I want to move out of state with my child or my child's other parent wants to move out of state with our child

« **BACK**

[Start again?](#)

Family Law Example: Learn and/or Connect

Why is it important to establish paternity?



How are custody and parenting time set?



What types of custody are there?



How is custody decided?



Can custody be changed?



Yes. The court can change custody if the situation of the child or the parent(s) changes, and a new order is needed for the best interests of the child. **The court only looks at facts that have changed since the old order or facts that were unknown at the time of the old order.** The court can only change custody when:

- Both parties agree to the change or

We found the following self-help resources that apply to your issue. If you think you need a lawyer, you can answer additional questions to find out if you qualify for free or reduced fee legal help. Click Continue below.

Continue

Family Law Example: Connect

MMLA-Willmar Family Law

[Apply Online](#)

MMLA-Willmar provides legal advice, brief services, and in court representation for some Family Law cases, primarily where safety is an issue for the client or the client's children.

Service areas: Big Stone, Chippewa, Kandiyohi, Lac Qui Parle, Lincoln, Lyon, Meeker, Renville, Swift, Yellow Medicine

[Application Process \[+ \]](#)

[Contact and Hours \[+ \]](#)

 **Income Limits:** 125%

Type: No Cost Lawyers

Last Updated: 02/13/21

VLN Family Law Advice

Volunteer Lawyers Network (VLN) provides free legal assistance to low-income people.

Depending on the specific issues and facts of your case, VLN may provide free legal advice on family law issues such as Child Support, Spousal Maintenance, Parenting Time (Visitation), Post-Divorce decree issues, OFPs,

 **Income Limits:** 300%

Type: No Cost Lawyers

Last Updated: 12/21/21

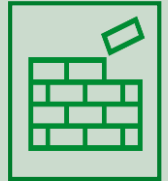
Timeline



Phase One

1/2020 – 1/2022

Consensus Building and Design



Phase Two

1/2022 – 1/2023

Development and Build



Phase Three

1/2023 – 7/2024

Implementation and Launch



Phase Four

7/2024 – 6/2025

Enhancement

Budget: Total Expenses

	Phase 1 (24 months)	Phase 2 (12 months)	Phase 3 (18 months)	Phase 4 (12 months)	Total
Content Development		\$443,000	\$525,000	\$330,000	\$1,298,000
Outreach & Communications	\$55,000	\$25,000	\$86,000	\$90,000	\$256,000
Technology	\$90,000	\$262,000	\$64,500	\$98,000	\$514,500
Overhead		\$40,000	\$130,000	\$60,000	\$230,000
Total	N/A	\$924,000	\$966,600	\$693,600	\$2,729,200

Budget: Funding Sources

	Monetary Contributions	In-kind Contribution (Staff Time+Resources)
Total Project Budget	\$2,729,200	
Oregon Law Foundation	\$50,000	✓
Oregon Consumer Justice	\$90,000	✓
OJD	<i>*pass through</i>	✓
Legal Aid	<i>*Federal Grant</i>	✓
Federal Grant Funding (*through Legal Aid)	\$250,000	
Oregon State Bar	\$5,000	✓
Funding Needed From State General Fund Request (*pass through OJD)	\$2,334,200	

Thank you.

*Business Case completed,
submitted to LFO and available
upon request.*

*Updates and achievements will
be reported to the Legislature as
requested.*

Please direct any questions to:

- Susan Grabe (sgrabe@osbar.org)
- Amy Zubko (azubko@osbar.org)

A website where Oregonians can...

LEARN about legal rights and

CONNECT with legal help from a
remote platform that can

REACH communities facing an essential
civil legal need, and

INTEGRATE resources from Oregon's civil
justice stakeholders, making them

SIMPLE to navigate and understand.
Moving closer to

JUSTICE for all.