



503.226.3099

contact@211info.org

7535 NE Ambassador Pl., Suite B, Portland, OR 97220-6807

February 1, 2022

House Committee on Human Services  
900 Court St. NE, H272  
Salem, OR 97301

Dear Chair Williams, and Members of the House Committee on Human Services,

211info is a trusted, efficient and compassionate source of referrals for Oregonians seeking government and nonprofit services. Consumers turn to 211info for free and confidential help finding food, housing, heat, parenting, health care, legal and educational resources and much more.

Over the last few years, 211info has engaged in the implementation of the Connect Oregon program, coordinating health care and social service providers around the state, in partnership with Kaiser Permanente, Unite Us, CCOs and others. Our comprehensive statewide resource data base has been integrated electronically into Connect Oregon's software platform that social services and healthcare partners across the state are working in. Because of our work with this program, 211info knows the importance of a shared community information exchange system for social services and health information and urges your support of HB 4150.

211info believes that an electronic referral system connecting social service and health care providers is an important step towards achieving the triple aim outcomes of better health, better care and lower costs. HB 4150 is a natural evolution of 211info's core competencies as the implementation of a statewide electronic referral system would allow 211info's care coordination team and statewide community engagement coordinators to participate in a "closed loop referral" system, ensuring that the referrals to health care and social services are tracked, coordinated, and integrated.

We urge the House Committee on Human Services and both chambers of the Legislature to support HB 4150, requiring the Oregon Health Authority's Health Information Technology Oversight Committee (HITOC) to convene a stakeholder workgroup on this important issue, in hopes that it will lead to a statewide community information exchange system that will fit Oregonian's needs.

Thank you for your consideration of this important legislation. 211info stands ready to provide any additional information or data that helps facilitate this process.

Respectfully,

A handwritten signature in black ink, appearing to read 'Dan Herman', written over a light blue horizontal line.

Dan Herman  
CEO  
211info