Community Information Exchange (CIE) Workgroup Membership Overview

CIE workgroup recruitment

In late 2021, the Oregon Health Authority (OHA) recruited for CIE Workgroup members to align with the priorities of the Workgroup as outlined in the charter HITOC approved in October 2021.

The application period was open Oct 29 – November 17, 2022 and was sent through a variety of channels. The Oregon Health Authority (OHA) did broad communication outreach through various agency programs and offices like the Community Partner Outreach Program, Regional Health Equity Coalitions, Community Engagement Team, and the Oregon Department of Human Services Self-sufficiency Program Partner team to target community-based organizations serving individuals most likely to experience health inequities. In addition, recruitment information was included in the OHA Provider Matters newsletter targeting Medicaid providers with over 25,000 subscribers.

The application included open ended questions on health equity experience, lived or cross-cultural experience, and opportunities for the CIE Workgroup to address health equity and racial equity.

OHA staff reviewed the 38 applications received with the Health Information Technology Oversight Council (HITOC) chair, vice chair, and two HITOC members who will serve as liaisons to the CIE Workgroup. Priorities included: representation across the types of organizations impacted by CIE; expertise in health equity, technology, social services, and health care sectors; geographic diversity of membership; and a priority on members with lived experience relevant to addressing social determinants of health and health equity and those with cross-cultural experience with communities likely to be impacted by health inequities. Fifteen proposed members were identified and presented to HITOC who approved the membership in December 2021.

Areas of expertise and demographic identities represented

The CIE Workgroup Membership of 15 members and two HITOC liaisons represents diverse professional experience as well as lived and cross-cultural experience, and includes representation from all regions of Oregon. In particular, the Workgroup includes members with the backgrounds highlighted below.

Note: Although OHA did not request demographic information in the application, members shared lived experiences identifying as Black, Latinx, person of color, and LGBTQIA+. Some shared experiences such as being raised in poverty and using public assistance programs.

- Working in community-based organizations (CBO), federally qualified health centers (FQHC), 211info, coordinated care organizations (CCO), local public health agencies, and health systems;
- Working with immigrants, refugees, people of color, Native Americans, monolingual non-English speakers, deaf and hard of hearing, and incarcerated youth.

- Work that focuses on sexual and domestic violence, housing/houselessness, health equity, behavioral health, oral health, and public assistance programs;
- Information technology expertise, including privacy and security expertise, informatics, data, and research;
- Member who have/current use Connect Oregon (powered by Unite Us), findhelp (formerly Aunt Bertha), Douglas County Communities' Network of Care. There are also other tools used by members to support this space, such as Vista Logic and other solutions; and
- Individuals who highlighted work, lived, or volunteer experience with the following populations::
  - Working with incarcerated youth (1)
  - Working with Latinx population (3)
  - LGBTQIA+ inclusivity (1)
  - Working with indigenous & Native population (1)
  - Working with houseless populations (7)
  - Working with rural population (5)
  - Data, research & metric expertise (5)
  - CCOs (4)
  - Dental care in non-traditional settings (1)
  - Implementing CIE on a regional level (7)
  - Planning for culturally responsive services (9)
  - Community organizing related to social services (7)
  - Behavioral health (1)
  - Members from outside PDX metro area (11)

Community-Based Organizations participating (full slate on final page)

- 24% of the 17-member workgroup is associated with CBOs

- *Oregon Coalition Against Domestic and Sexual Violence*
  - advocates for survivors, mostly serving historically marginalized communities

- *Community Action (of Washington County)*
  - Oregon Health Plan (Medicaid), housing programs, WIC, rent & utility assistance for the houseless & disadvantaged

- *Volunteers in Medicine - Clinic of the Cascades*
  - free clinic mainly serving immigrants in rural settings

- *Project Access NOW*
  - health system & social needs navigation, Medicaid enrollment assistance

- *Central City Concern (FQHC)*
  - healthcare & behavioral health for the houseless

- *Multnomah County Community Health Center (FQHC)*
  - healthcare & social service navigation for low-income population

Supplemental interviews

In addition to CIE Workgroup members, OHA will engage a health equity consultant to conduct interviews with CBOs, especially those serving culturally and linguistically specific populations, and other perspectives needed to inform the CIE workgroup's efforts. Interviews will be important to bring perspectives from CBOs who would receive referrals through a CIE to deliver social services such as food, housing, and transportation. Interviews will seek to identify opportunities and challenges for CBOs related to CIE and strategies to address issues and assist CBOs in participating in CIE. The input from these interviews will inform the CIE Workgroup's discussion and recommendations to HITOC. OHA will seek input to identify potential CBOs and individuals to interview and are interested to hear from the House Committee on Human Services and public on this.

HITOC Community Information Exchange (CIE) Workgroup Membership
December 2021

(Acronym key provided on last page.)

Name	Organization	Title	Roles Fulfilled
1. Ryan Ames	**Washington County – Research Analytics Informatics & Data**	**Research & Evaluation Analyst**	**Data/research, health (LPHA)**
2. Jenna Cohan	**Oregon Coalition Against Domestic and Sexual Violence**	**Sexual & Domestic Violence Program Coordinator**	**Social services/CBO (sexual & DV advocacy)**
3. Zoi Coppiano	**Community Action**	**Manager of Coordinated Systems**	**Social services/CBO (basic needs and housing)**
4. Susan Fisher-Maki	**AllCare Health**	**Director, Community Benefit Initiatives**	**CIE implementer, health (CCO), SDOH/ health equity/community engagement**
5. Dan Herman	**211info**	**Chief Executive Officer**	**CIE implementer, social services/CBO (resources)**
6. Anne King	**Oregon Rural Practice-based Research Network**	**Associate Director**	**CIE implementer, data/research**
7. Barbara Martin	**Central City Concern**	**Medical Director of Health Informatics, Physician Assistant**	**Behavioral health, health (FQHC and provider)**
8. Kat Mastrangelo	**Volunteers in Medicine, Clinic of the Cascades**	**Executive Director**	**Data/research, health (free clinic)**
9. Megan McAninch-Jones	**Providence Health & Services**	**Executive Director, Community Partnerships**	**Health (system), SDOH/health equity/ community engagement**
10. Princess Osita-Oleribe	**Cascade Health Alliance**	**Health Equity Manager**	**CIE implementer, health (CCO), SDOH/ health equity/ community engagement**
11. Anirudh Padmala	**Multnomah County Community Health Center**	**Chief Information Officer**	**Data/research, health (FQHC and LPHA)**

Name	Organization	Title	Roles Fulfilled
12. Catherine Potter	Kaiser Permanente	Senior Manager, Community and Social Health	CIE implementer, health (system), SDOH/ health equity/community engagement
13. Michael von Arx	Umpqua Health	Chief Administrative Officer	CIE implementer, health (CCO)
14. Tiana Wilkinson	PacificSource	Director of Community Health Strategy	CIE implementer, health (CCO), SDOH/ health equity/community engagement
15. Mary Ann Wren	Advantage Dental from DentaQuest	Director of Integration and Community Programs	Oral health
HITOC Liaison. David Dorr	Oregon Health and Science University	Chief Research Information Officer	Data/research, health (provider & system), SDOH/health equity/community engagement
HITOC Liaison. Carly Hood-Ronick	Project Access NOW	Executive Director	Social services/CBO, SDOH/health equity/community engagement

Acronyms:

API	Application programming interface	LPHA	Local public health authority
CBO	Community-based organization	ODHS	Oregon Department of Human Services
CCO	Coordinated care organization	OHP	Oregon Health Plan (Medicaid)
CIE	Community information exchange	REALD	Race, ethnicity, language, and disability
DV	Domestic violence	SDOH	Social determinants of health
FQHC	Federally qualified health center	SDOHE	Social determinants of health and equity
HITOC	Health Information Technology Oversight Council	SNAP	Supplemental Nutrition Assistance Program
IT	Information technology	WIC	Women, Infants, and Children Program