

To Whom It May Concern

I have lived in the Heidi Manor Manufactured Park community for 16-17 years. I own my own home and pay space rent of \$460.00 but that will be going up to \$478.00 as of June 1, 2021.

In 2018, we were notified that the current owner of the park would be selling and we were given the opportunity to purchase the park, per state law. However, we were only given 10 days to put together a committee of residents to talk to all of the other residents and get their input, contact CASA, and make an offer. I and my neighbors were contacted and wanted to be able to purchase the park. Because of the short time-frame we could not successfully accomplish the purchase, but we did make an offer for the amount that the previous owner asked. IPG came along and supposedly said they didn't want to get into a bidding war so they offered a couple of million dollars more.

Historically, our rent had been going up about \$20.00 every other year. Our rent has now been going up every year, on June 1, with no end in sight. Then we find out that if we want to sell our homes, new people will have to be paying \$675.00 as of January 1, 2021. There is also a \$500.00 one-time deposit required of new people and that will be refundable with NO interest if they move on. However, people live in their homes for 20 – 30 years, so that is a long time to have money invested with no interest. If I had to sell my home, I would probably have a hard time because of the rent and the deposit that people would have to come up with along with a mortgage. A lot of people who want to purchase manufactured homes are on Social Security and this presents a real hardship for them.

Since the park was sold, there has been a new manager put in place. He misinforms us on rules and regulations, and lied (and he admitted he lied) when telling people that if they signed a lease and then wanted to sell their home, the new resident would only pay what I was paying. We found out when someone tried to sell their home that that was really not true and so the new people had to start out paying almost \$200.00 more than what I am paying.

I live across from the manager's office and the manager is not consistent in keeping office hours, he keeps the door to the office locked at all times and is just not available when needed, in person or on the phone. I know that some in the park have contacted the manager's boss, and the boss makes excuses for him so it doesn't seem to matter to upper management.