Esta carta esta dirijida a: SBDC Con modivo de Saludarle y tambien para decirle q'este programa ami me a ayudado mucho. tanto. me a ayudado mucho. tanto. Gristina Greis, como Rolando Vargas (Roy), Roy me ha ayudado a mucho) tramites y a estar al pendiente con mis ricencias. Gracias porque no me siento Sola. Mi nombre as Sostenes Herreros y mi negocio es Teno beauty Salon. Si ocupa mas información esi 541-212-3900. Bueno me despido de Usten no Sin antes deseandale la mejori Affe: Sostenes Herrera. From: Stotenes Herrerg

A quien corresponda:

Yo Maria Alesandra Talavera SOY dueña de <u>UN PEQUENO NEBOCIO de ROPA SE llama</u> MTE discouth Clothes Y el <u>Programa SBOC</u> Me ayudo mucho <u>Para empezar mistramites</u> Con la ayuda <u>de</u> su <u>asesor</u> AOY <u>Vargas</u> <u>Fue UN gran apoyo Para mi estoy muy</u> a <u>2</u>va decida Con el <u>Programa SBDC 10 estoy</u> <u>Ye comendando</u> Con nuevos <u>empven dedores</u>.

M. Alesondra t.C.



From: Alesandra Talavera.

Sostenes Herrera has been an Oregon licensed hair stylist since April of 2008 and worked at various salons in the Ontario, Oregon area until deciding to open her own salon in January of 2013.

Sostenes has been assisted by the SBDC and various advisors including Christina Grace, Micheal-Braden during her startup and most recently by myself Roy Vargas.

In 2020, I assisted her during the initial Covid-19 Oregon lockdown to sort through the official governor announcements when it was announced that hair salons would have to comply with the lockdown and assisted her apply for Pandemic Unemployment Assistance (P.U.A.) and navigate the employment department website to file her weekly claims.

Sostenes has been steadily upgrading her salon and has volunteered that she has stylist chairs available for Oregon licensed stylists that would like to operate as independent contractors and rent chair space. In 2019 she remodeled part of her salon to display and sell beauty and hair products and most recently in late 2020, decided to share business space with a friend - Maria Alejandra Talavera owner of M.T.E. Discount Clothing, which allowed Sostenes to cut her rent in half and also allowed M.T.E. Discount Clothing to have a footprint in a prime retail location in downtown Ontario, Oregon to sell her clothing.