HB 2359-4 (LC 2247) 4/6/21 (LHF/ps)

Requested by Representative SALINAS

PROPOSED AMENDMENTS TO HOUSE BILL 2359

1 On page 1 of the printed bill, line 2, delete "192.630,".

2 In line 3, delete "and 656.027" and insert ", 656.027 and 657.046".

3 On page 2, delete lines 3 through 45 and delete pages 3 through 20 and 4 insert:

5 "SECTION 1. Section 2 of this 2021 Act is added to and made a part
6 of ORS 413.550 to 413.558.

"SECTION 2. (1) Except as provided in subsection (2) of this section, a health care provider shall work with a health care interpreter from the health care interpreter registry administered by the Oregon Health Authority under ORS 413.558 when communicating with a patient who prefers to communicate in a language other than English, unless the health care provider is a doctor or clinician who is proficient in the patient's preferred language.

"(2) A health care provider who is otherwise required to work with
a health care interpreter from the health care interpreter registry may
work with a health care interpreter who is not listed on the health
care interpreter registry only if the provider:

"(a) Verifies, in the manner prescribed by rule by a board or agency
 described in section 3 of this 2021 Act, that the provider has taken
 appropriate steps needed to obtain a health care interpreter from the
 health care interpreter registry in accordance with rules adopted by

1 the authority under ORS 413.558; or

"(b) Has offered the patient the services of a health care interpreter
from the health care interpreter registry and the patient declined the
offer and chose a different interpreter.

5 "(3) A health care provider shall give personal protective equip-6 ment, consistent with established national standards, to health care 7 interpreters providing services on-site at no cost to the health care 8 interpreter and may not suggest to the health care interpreter that the 9 health care interpreter should procure the health care interpreter's 10 own personal protective equipment as a condition of working with the 11 health care provider.

"(4) A health care provider shall maintain records of each patient
 encounter in which the provider worked with a health care interpreter
 from the health care interpreter registry. The records must include:

15 "(a) The name of the health care interpreter;

16 "(b) The health care interpreter's registry number; and

17 "(c) The language interpreted.

"(5) The boards and agencies described in section 3 of this 2021 Act
 shall adopt rules to carry out the provisions of this section, which may
 include additional exemptions under subsection (2) of this section.

"<u>SECTION 3.</u> Section 2 of this 2021 Act may be enforced by any
 means permitted under law by:

"(1) A health professional regulatory board with respect to a health
 care provider under the jurisdiction of the board.

"(2) The Oregon Health Authority or the Department of Human Services with regard to health care providers or facilities regulated by the authority or the department and health care providers enrolled in the medical assistance program.

"(3) The authority with regard to emergency medical services pro viders licensed under ORS 682.216 and clinical laboratories licensed

1 under ORS 438.110.

2 "<u>SECTION 4.</u> (1) An interpretation service company operating in 3 this state:

"(a) Except as provided in paragraph (b) of this subsection, may not
arrange for a health care interpreter to provide interpretation services
in health care settings if the health care interpreter is not listed on
the health care interpreter registry described in ORS 413.558.

"(b) May arrange for a health care interpreter who is not listed on
the health care interpreter registry to provide interpretation services
in health care settings only if:

"(A) A health care provider represents to the interpretation service
 company that the health care provider:

"(i) Has taken appropriate steps necessary to arrange for a health
 care interpreter from the health care interpreter registry in the man ner prescribed by rule under section 2 of this 2021 Act; and

"(ii) Was unable to arrange for a health care interpreter from the
 health care interpreter registry; and

"(B) The interpretation service company does not employ a health 18 care interpreter listed on the health care interpreter registry who is 19 available to provide interpretation services to the health care provider. 20"(c) May not represent to a health care provider that a contracted 21or employed health care interpreter referred by the company is a cer-22tified health care interpreter unless the interpreter has met the re-23quirements for certification under ORS 413.558 and has been issued a 24valid certification by the authority. 25

"(d) May not require or suggest to a health care interpreter that
 the health care interpreter procure the health care interpreter's own
 personal protective equipment as a condition of receiving a referral.

"(2) An interpretation service company shall maintain records of
 each encounter in which the company refers to a health care provider

worked with a health care interpreter from the health care interpreter
registry or a health care interpreter who is not on the registry. The
records must include:

4 "(a) The name of the health care interpreter; and

5 "(b) The health care interpreter's registry number, if applicable.

"<u>SECTION 5.</u> Section 6 of this 2021 Act is added to and made a part
of ORS chapter 414.

8 "SECTION 6. (1) As used in this section:

9 "(a) 'Certified health care interpreter' has the meaning given that
10 term in ORS 413.550.

"(b) 'Qualified health care interpreter' has the meaning given that
 term in ORS 413.550.

"(2) The Oregon Health Authority shall adopt rules to ensure that
a coordinated care organization, in accordance with ORS 414.572 (2)(e),
and any other health care provider that is reimbursed for the cost of
health care by the state medical assistance program:

"(a) Works with a certified health care interpreter or a qualified
 health care interpreter when interacting with a recipient of medical
 assistance, or a caregiver of a recipient of medical assistance, who has
 limited English proficiency or who communicates in signed language;
 and

"(b) Is reimbursed for the cost of the certified health care inter preter or qualified health care interpreter.

24 "<u>SECTION 7.</u> (1) As used in this section, 'health care interpreter'
25 has the meaning given that term in ORS 413.550.

"(2) The Oregon Health Authority shall, in collaboration with the
 Oregon Council on Health Care Interpreters and health care inter preters, conduct a study:

"(a) Of the best model for an online platform for patients and
 health care providers to contract with health care interpreters and on

how to use state and federal funds to finance the platform, to be
completed no later than July 1, 2022; and

"(b) Regarding sight translation as it pertains to the definition of
4 'health care interpreter' in ORS 413.550 and related best practices.

5 "(3) No later than January 1, 2022, the authority shall report to the 6 interim committees of the Legislative Assembly related to health the 7 results of the studies described in subsection (2) of this section and 8 recommendations for legislative changes, if necessary, to implement 9 the findings of the studies.

¹⁰ "SECTION 8. ORS 413.550 is amended to read:

¹¹ "413.550. As used in ORS 413.550 to 413.558:

"(1) 'Certified health care interpreter' means an individual who has been
 approved and certified by the Oregon Health Authority under ORS 413.558.

"(2) 'Coordinated care organization' has the meaning given that
 term in ORS 414.025.

"[(2)] (3) 'Health care' means medical, surgical, oral or hospital care or any other remedial care recognized by state law, including physical and behavioral health care.

"[(3)] (4)(a) 'Health care interpreter' means an individual who is readily
able to:

"[(a)] (A) Communicate in English and communicate with a person with limited English proficiency or who communicates in signed language;

"[(b)] (B) Accurately interpret the oral statements of a person with limited English proficiency, or the statements of a person who communicates in
[sign] signed language, into English;

"(C) Accurately interpret oral statements in English to a person
with limited English proficiency or who communicates in signed language;

(c) (D) Sight translate documents from a person with limited English

1 proficiency; and

"[(d)] (E) Interpret the oral statements of other persons into the language
of the person with limited English proficiency or into [sign] signed
language[; and].

5 "[(e) Sight translate documents in English into the language of the person
6 with limited English proficiency.]

"(b) 'Health care interpreter' also includes an individual who can
provide the services described in paragraph (a) of this subsection using
relay or indirect interpretation.

"(5) 'Health care interpreter registry' means the registry described
 in ORS 413.558 that is administered by the authority.

"(6) 'Health care provider' means any of the following that are re imbursed with public funds, in whole or in part:

- 14 "(a) An individual licensed or certified by the:
- "(A) State Board of Examiners for Speech-Language Pathology and
 Audiology;
- 17 "(B) State Board of Chiropractic Examiners;
- 18 "(C) State Board of Licensed Social Workers;
- 19 "(D) Oregon Board of Licensed Professional Counselors and Thera-

20 **pists;**

- 21 "(E) Oregon Board of Dentistry;
- 22 "(F) State Board of Massage Therapists;
- 23 "(G) Oregon Board of Naturopathic Medicine;
- 24 "(H) Oregon State Board of Nursing;
- ²⁵ "(I) Oregon Board of Optometry;
- 26 "(J) State Board of Pharmacy;
- 27 "(K) Oregon Medical Board;
- ²⁸ "(L) Occupational Therapy Licensing Board;
- 29 "(M) Oregon Board of Physical Therapy;
- 30 "(N) Oregon Board of Psychology;

- 1 "(O) Board of Medical Imaging;
- 2 "(P) State Board of Direct Entry Midwifery;
- "(Q) Respiratory Therapist and Polysomnographic Technologist Li censing Board;
- 5 "(R) Board of Registered Polysomnographic Technologists;
- 6 "(S) Board of Licensed Dietitians; and
- 7 "(T) State Mortuary and Cemetery Board;
- 8 "(b) An emergency medical services provider licensed by the Oregon
- 9 Health Authority under ORS 682.216;
- 10 "(c) A clinical laboratory licensed under ORS 438.110;
- 11 "(d) A health care facility as defined in ORS 442.015;
- 12 "(e) A home health agency licensed under ORS 443.015;
- 13 "(f) A hospice program licensed under ORS 443.860; or
- "(g) Any other person that provides health care or that bills for or
 is compensated for health care provided, in the normal course of
 business.
- "(7) 'Interpretation service company' means an entity, or a person
 acting on behalf of an entity, that is in the business of arranging for
 health care interpreters to work with health care providers in this
 state.
- "[(4)] (8) 'Person with limited English proficiency' means a person who, by reason of place of birth or culture, [speaks] communicates in a language other than English and does not [speak] communicate in English with adequate ability to communicate effectively with a health care provider.
- "(9) 'Prepaid managed care health services organization' has the
 meaning given that term in ORS 414.025.
- "[(5)] (10) 'Qualified health care interpreter' means an individual who has
 [received] been issued a valid letter of qualification from the authority under ORS 413.558.
- 30 "[(6)] (11) 'Sight translate' means to translate a written document into

1 spoken or [*sign*] **signed** language.

2 "SECTION 9. ORS 413.552 is amended to read:

³ "413.552. (1) The Legislative Assembly finds that persons with limited ⁴ English proficiency, or who communicate in [*sign*] **signed** language, are of-⁵ ten unable to interact effectively with health care providers. Because of ⁶ language differences, persons with limited English proficiency, or who com-⁷ municate in [*sign*] **signed** language, are often excluded from health care ⁸ services, experience delays or denials of health care services or receive ⁹ health care services based on inaccurate or incomplete information.

"(2) The Legislative Assembly further finds that the lack of competent health care interpreters among health care providers impedes the free flow of communication between the health care provider and patient, **negatively impacting health outcomes and** preventing clear and accurate communication and the development of empathy, confidence and mutual trust that is essential for an effective relationship between health care provider and patient.

"(3) It is the policy of the Legislative Assembly to require [*the use of*] **working with** certified health care interpreters or qualified health care interpreters [*whenever possible*] to ensure the accurate and adequate provision of health care to persons with limited English proficiency and to persons who communicate in [*sign*] **signed** language.

"(4) It is the policy of the Legislative Assembly that health care for persons with limited English proficiency be provided according to the guidelines established under the policy statement issued August 30, 2000, by the U.S. Department of Health and Human Services, Office for Civil Rights, entitled, 'Title VI of the Civil Rights Act of 1964; Policy Guidance on the Prohibition Against National Origin Discrimination As It Affects Persons With Limited English Proficiency,' and the 1978 Patient's Bill of Rights.

²⁹ "SECTION 10. ORS 413.556 is amended to read:

³⁰ "413.556. The Oregon Council on Health Care Interpreters shall work in

1 cooperation with the Oregon Health Authority to:

"(1) Develop and approve testing, qualification and certification standards, consistent with national standards, for health care interpreters for
persons with limited English proficiency and for persons who communicate
in [sign] signed language.

6 "[(2) Coordinate with other states, the federal government or professional 7 organizations to develop and implement educational and testing programs for 8 health care interpreters.]

9 "[(3) Examine operational and funding issues, including but not limited to 10 the feasibility of developing a central registry and annual subscription mech-11 anism for health care interpreters.]

"[(4)] (2) Do all other acts as shall be necessary or appropriate under the
 provisions of ORS 413.550 to 413.558.

¹⁴ "SECTION 11. ORS 413.558 is amended to read:

¹⁵ "413.558. (1) In consultation with the Oregon Council on Health Care In-¹⁶ terpreters, the Oregon Health Authority shall by rule establish procedures ¹⁷ for testing, qualification and certification of health care interpreters for ¹⁸ persons with limited English proficiency or for persons who communicate in ¹⁹ [*sign*] **signed** language, including but not limited to:

"(a) Minimum standards for qualification and certification as a health
 care interpreter, which may be modified as necessary, including:

"(A) Oral [and written] or signed language skills in English and in the
 language for which health care interpreter qualification or certification is
 granted; and

"(B) Formal education or training in interpretation, medical behavioral
or oral health terminology, anatomy and physiology[, medical interpreting
ethics and interpreting skills];

"(b) Categories of expertise of health care interpreters based on the English and non-English skills, or interpreting skills, and the medical terminology skills of the person seeking qualification or certification;

"(c) Procedures for receiving applications and for examining applicants
 for qualification or certification;

3 "(d) The content and administration of required examinations;

"(e) The requirements and procedures for reciprocity of qualification and
certification for health care interpreters qualified or certified in another
state or territory of the United States or by another certifying body in the
United States; and

8 "(f) Fees for application, examination, initial issuance, renewal and re-9 ciprocal acceptance of qualification or certification as a health care inter-10 preter if deemed necessary by the authority.

"(2) Any person seeking qualification or certification as a health care 11 interpreter must submit an application to the authority. If the applicant 12 meets the requirements for qualification or certification established by the 13authority under this section, the authority shall issue a letter of qualifica-14 tion or a certification to the health care interpreter. The authority shall 15notify a person of the authority's determination on the person's ap-16 plication no later than 60 days after the date the application is re-17 ceived by the authority. 18

"(3) The authority shall work with other states, the federal government or professional organizations to develop educational and testing programs and procedures for the qualification and certification of health care interpreters.

"(4) In addition to the requirements for qualification established under
subsection (1) of this section, a person may be qualified as a health care interpreter only if the person:

"(a) Is able to fluently interpret [the dialect,] slang, idioms and specialized vocabulary in English and the slang, idioms or specialized vocabulary of the non-English language for which qualification is sought; and
"(b) Has had at least 60 hours of health care interpreter training that
includes anatomy and physiology and concepts of [medical] health care in-

1 terpretation.

"(5) A person may not use the title of 'qualified health care interpreter' in this state, or any other title, designation, words, letters, abbreviation, sign or device tending to indicate that the person is a qualified health care interpreter, unless the person has met the requirements for qualification established under subsections (1) and (4) of this section and has been issued a valid letter of qualification by the authority.

8 "(6) In addition to the requirements for certification established under 9 subsection (1) of this section, a person may be certified as a health care in-10 terpreter only if:

"(a) The person has met all the requirements established under subsection(4) of this section; and

"(b) The person has passed written and oral examinations required by the
 authority in English, in a non-English language or [*sign*] signed language
 and in medical terminology.

"(7) A person may not use the title of 'certified health care interpreter' in this state, or any other title, designation, words, letters, abbreviation, sign or device tending to indicate that the person is a certified health care interpreter, unless the person has met the requirements for certification established under subsections (1) and (6) of this section and has been issued a valid certification by the authority.

22 **"(8) The authority shall:**

"(a) Provide health care interpreter training and continuing education in accordance with standards adopted by the Oregon Council on
Health Care Interpreters under ORS 413.556 to professionalize the
health care interpreter workforce in this state. The training may be
provided at no cost or, if not, must be affordable.

"(b) Maintain a record of all health care interpreters who have
 completed an approved training program.

30 "(c) Establish and maintain a central registry for all health care

interpreters who are qualified or certified by the authority and establish a process for health care interpreters to biennially update their
contact information and confirm their participation in the registry.

4 "(d) Adopt rules to carry out the provisions of this section.

"(9) The authority shall provide the notice described in ORS 183.335
(1) to all certified and qualified health care interpreters listed on the
registry prior to the adoption, amendment or repeal of any rule concerning qualified or certified health care interpreter services.

<u>SECTION 12.</u> The amendments to ORS 413.558 by section 11 of this
2021 Act do not require the Oregon Health Authority or the Oregon
Council on Health Care Interpreters to establish a new health care
interpreter registry in addition to the health care interpreter registry
in effect on the effective date of this 2021 Act.

¹⁴ "SECTION 13. ORS 414.572 is amended to read:

"414.572. (1) The Oregon Health Authority shall adopt by rule the quali-15fication criteria and requirements for a coordinated care organization and 16 shall integrate the criteria and requirements into each contract with a co-17 ordinated care organization. Coordinated care organizations may be local, 18 community-based organizations or statewide organizations with community-19 based participation in governance or any combination of the two. Coordi-20nated care organizations may contract with counties or with other public or 21private entities to provide services to members. The authority may not con-22tract with only one statewide organization. A coordinated care organization 23may be a single corporate structure or a network of providers organized 24through contractual relationships. The criteria and requirements adopted by 25the authority under this section must include, but are not limited to, a re-26quirement that the coordinated care organization: 27

"(a) Have demonstrated experience and a capacity for managing financial
risk and establishing financial reserves.

30 "(b) Meet the following minimum financial requirements:

"(A) Maintain restricted reserves of \$250,000 plus an amount equal to 50
percent of the coordinated care organization's total actual or projected liabilities above \$250,000.

"(B) Maintain capital or surplus of not less than \$2,500,000 and any additional amounts necessary to ensure the solvency of the coordinated care
organization, as specified by the authority by rules that are consistent with
ORS 731.554 (6), 732.225, 732.230 and 750.045.

8 "(C) Expend a portion of the annual net income or reserves of the coor-9 dinated care organization that exceed the financial requirements specified in 10 this paragraph on services designed to address health disparities and the 11 social determinants of health consistent with the coordinated care 12 organization's community health improvement plan and transformation plan 13 and the terms and conditions of the Medicaid demonstration project under 14 section 1115 of the Social Security Act (42 U.S.C. 1315).

(c) Operate within a fixed global budget and, by January 1, 2023, spend on primary care, as defined in section 2, chapter 575, Oregon Laws 2015, at least 12 percent of the coordinated care organization's total expenditures for physical and mental health care provided to members, except for expenditures on prescription drugs, vision care and dental care.

"(d) Develop and implement alternative payment methodologies that are
based on health care quality and improved health outcomes.

"(e) Coordinate the delivery of physical health care, [mental health and
 chemical dependency services] behavioral health care, oral health care and
 covered long-term care services.

²⁵ "(f) Engage community members and health care providers in improving the health of the community and addressing regional, cultural, socioeconomic and racial disparities in health care that exist among the coordinated care organization's members and in the coordinated care organization's community.

30 "(2) In addition to the criteria and requirements specified in subsection

(1) of this section, the authority must adopt by rule requirements for coor dinated care organizations contracting with the authority so that:

"(a) Each member of the coordinated care organization receives integrated
person centered care and services designed to provide choice, independence
and dignity.

6 "(b) Each member has a consistent and stable relationship with a care 7 team that is responsible for comprehensive care management and service 8 delivery.

9 "(c) The supportive and therapeutic needs of each member are addressed 10 in a holistic fashion, using patient centered primary care homes, behavioral 11 health homes or other models that support patient centered primary care and 12 behavioral health care and individualized care plans to the extent feasible.

"(d) Members receive comprehensive transitional care, including appro priate follow-up, when entering and leaving an acute care facility or a long
 term care setting.

16 "(e) Members [*receive*] are provided:

17 "(A) Assistance in navigating the health care delivery system;

"(**B**) Assistance [and] in accessing community and social support services and statewide resources[, including through the use of certified health care interpreters and qualified health care interpreters, as those terms are defined in ORS 413.550];

"(C) Meaningful language access as required by federal and state law including, but not limited to, 42 U.S.C. 18116, Title VI of the Civil Rights Act of 1964, Title VI Guidance issued by the United States Department of Justice and the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care as issued by the United States Department of Health and Human Services; and

"(D) Qualified health care interpreters or certified health care in terpreters listed on the health care interpreter registry, as those terms

1 are defined in ORS 413.550.

"(f) Services and supports are geographically located as close to where
members reside as possible and are, if available, offered in nontraditional
settings that are accessible to families, diverse communities and underserved
populations.

6 "(g) Each coordinated care organization uses health information technol-7 ogy to link services and care providers across the continuum of care to the 8 greatest extent practicable and if financially viable.

9 "(h) Each coordinated care organization complies with the safeguards for
10 members described in ORS 414.605.

"(i) Each coordinated care organization convenes a community advisory
 council that meets the criteria specified in ORS 414.575.

"(j) Each coordinated care organization prioritizes working with members who have high health care needs, multiple chronic conditions[, *mental illness or chemical dependency*] **or behavioral health conditions** and involves those members in accessing and managing appropriate preventive, health, remedial and supportive care and services, including the services described in ORS 414.766, to reduce the use of avoidable emergency room visits and hospital admissions.

20 "(k) Members have a choice of providers within the coordinated care 21 organization's network and that providers participating in a coordinated care 22 organization:

"(A) Work together to develop best practices for care and service delivery
to reduce waste and improve the health and well-being of members.

"(B) Are educated about the integrated approach and how to access and communicate within the integrated system about a patient's treatment plan and health history.

"(C) Emphasize prevention, healthy lifestyle choices, evidence-based
 practices, shared decision-making and communication.

30 "(D) Are permitted to participate in the networks of multiple coordinated

1 care organizations.

2 "(E) Include providers of specialty care.

"(F) Are selected by coordinated care organizations using universal application and credentialing procedures and objective quality information and are removed if the providers fail to meet objective quality standards.

6 "(G) Work together to develop best practices for culturally and linguis-7 tically appropriate care and service delivery to reduce waste, reduce health 8 disparities and improve the health and well-being of members.

9 "(L) Each coordinated care organization reports on outcome and quality 10 measures adopted under ORS 414.638 and participates in the health care data 11 reporting system established in ORS 442.372 and 442.373.

"(m) Each coordinated care organization uses best practices in the man agement of finances, contracts, claims processing, payment functions and
 provider networks.

"(n) Each coordinated care organization participates in the learning
 collaborative described in ORS 413.259 (3).

"(o) Each coordinated care organization has a governing body that complies with ORS 414.584 and that includes:

"(A) At least one member representing persons that share in the financialrisk of the organization;

"(B) A representative of a dental care organization selected by the coor dinated care organization;

²³ "(C) The major components of the health care delivery system;

²⁴ "(D) At least two health care providers in active practice, including:

"(i) A physician licensed under ORS chapter 677 or a nurse practitioner
 licensed under ORS 678.375, whose area of practice is primary care; and

27 "(ii) A [mental health or chemical dependency treatment] behavioral
28 health provider;

29 "(E) At least two members from the community at large, to ensure that 30 the organization's decision-making is consistent with the values of the

1 members and the community; and

"(F) At least two members of the community advisory council, one of whom is or was within the previous six months a recipient of medical assistance and is at least 16 years of age, or a parent, guardian or primary caregiver of an individual who is or was within the previous six months a recipient of medical assistance.

"(p) Each coordinated care organization's governing body establishes
standards for publicizing the activities of the coordinated care organization
and the organization's community advisory councils, as necessary, to keep
the community informed.

"(q) Each coordinated care organization publishes on a website maintained by or on behalf of the coordinated care organization, in a manner determined by the authority, a document designed to educate members about best practices, care quality expectations, screening practices, treatment options and other support resources available for members who have mental illnesses or substance use disorders.

"(r) Each coordinated care organization works with the Tribal Advisory
Council established in ORS 414.581 and has a dedicated tribal liaison, selected by the council, to:

"(A) Facilitate a resolution of any issues that arise between the coordinated care organization and a provider of Indian health services within the area served by the coordinated care organization;

"(B) Participate in the community health assessment and the development
of the health improvement plan;

²⁵ "(C) Communicate regularly with the Tribal Advisory Council; and

"(D) Be available for training by the office within the authority that is responsible for tribal affairs, any federally recognized tribe in Oregon and the urban Indian health program that is located within the area served by the coordinated care organization and operated by an urban Indian organization pursuant to 25 U.S.C. 1651. 1 "(3) The authority shall consider the participation of area agencies and 2 other nonprofit agencies in the configuration of coordinated care organiza-3 tions.

"(4) In selecting one or more coordinated care organizations to serve a
geographic area, the authority shall:

6 "(a) For members and potential members, optimize access to care and 7 choice of providers;

8 "(b) For providers, optimize choice in contracting with coordinated care
9 organizations; and

"(c) Allow more than one coordinated care organization to serve the geographic area if necessary to optimize access and choice under this subsection.

"(5) On or before July 1, 2014, each coordinated care organization must have a formal contractual relationship with any dental care organization that serves members of the coordinated care organization in the area where they reside.

"SECTION 14. ORS 414.572, as amended by section 14, chapter 489,
Oregon Laws 2017, section 4, chapter 49, Oregon Laws 2018, section 8, chapter 358, Oregon Laws 2019, section 2, chapter 364, Oregon Laws 2019, section
58, chapter 478, Oregon Laws 2019, and section 7, chapter 529, Oregon Laws
2019, is amended to read:

"414.572. (1) The Oregon Health Authority shall adopt by rule the quali-22fication criteria and requirements for a coordinated care organization and 23shall integrate the criteria and requirements into each contract with a co-24ordinated care organization. Coordinated care organizations may be local, 2526 community-based organizations or statewide organizations with communitybased participation in governance or any combination of the two. Coordi-27nated care organizations may contract with counties or with other public or 28private entities to provide services to members. The authority may not con-29 tract with only one statewide organization. A coordinated care organization 30

1 may be a single corporate structure or a network of providers organized 2 through contractual relationships. The criteria and requirements adopted by 3 the authority under this section must include, but are not limited to, a re-4 quirement that the coordinated care organization:

"(a) Have demonstrated experience and a capacity for managing financial
risk and establishing financial reserves.

7 "(b) Meet the following minimum financial requirements:

"(A) Maintain restricted reserves of \$250,000 plus an amount equal to 50
percent of the coordinated care organization's total actual or projected liabilities above \$250,000.

"(B) Maintain capital or surplus of not less than \$2,500,000 and any additional amounts necessary to ensure the solvency of the coordinated care organization, as specified by the authority by rules that are consistent with ORS 731.554 (6), 732.225, 732.230 and 750.045.

"(C) Expend a portion of the annual net income or reserves of the coordinated care organization that exceed the financial requirements specified in this paragraph on services designed to address health disparities and the social determinants of health consistent with the coordinated care organization's community health improvement plan and transformation plan and the terms and conditions of the Medicaid demonstration project under section 1115 of the Social Security Act (42 U.S.C. 1315).

"(c) Operate within a fixed global budget and spend on primary care, as defined by the authority by rule, at least 12 percent of the coordinated care organization's total expenditures for physical and mental health care provided to members, except for expenditures on prescription drugs, vision care and dental care.

"(d) Develop and implement alternative payment methodologies that are
based on health care quality and improved health outcomes.

"(e) Coordinate the delivery of physical health care, [mental health and
 chemical dependency services] behavioral health care, oral health care and

1 covered long-term care services.

"(f) Engage community members and health care providers in improving the health of the community and addressing regional, cultural, socioeconomic and racial disparities in health care that exist among the coordinated care organization's members and in the coordinated care organization's community.

"(2) In addition to the criteria and requirements specified in subsection
(1) of this section, the authority must adopt by rule requirements for coordinated care organizations contracting with the authority so that:

"(a) Each member of the coordinated care organization receives integrated
 person centered care and services designed to provide choice, independence
 and dignity.

"(b) Each member has a consistent and stable relationship with a care
 team that is responsible for comprehensive care management and service
 delivery.

"(c) The supportive and therapeutic needs of each member are addressed
in a holistic fashion, using patient centered primary care homes, behavioral
health homes or other models that support patient centered primary care and
behavioral health care and individualized care plans to the extent feasible.

"(d) Members receive comprehensive transitional care, including appro priate follow-up, when entering and leaving an acute care facility or a long
 term care setting.

²³ "(e) Members [*receive*] **are provided:**

²⁴ "(A) Assistance in navigating the health care delivery system;

"(B) Assistance [and] in accessing community and social support services and statewide resources[, including through the use of certified health care interpreters and qualified health care interpreters, as those terms are defined in ORS 413.550];

"(C) Meaningful language access as required by federal and state
 law including, but not limited to, 42 U.S.C. 18116, Title VI of the Civil

Rights Act of 1964, Title VI Guidance issued by the United States Department of Justice and the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care as issued by the United States Department of Health and Human Services; and

"(D) Qualified health care interpreters or certified health care interpreters listed on the health care interpreter registry, as those terms
are defined in ORS 413.550.

9 "(f) Services and supports are geographically located as close to where 10 members reside as possible and are, if available, offered in nontraditional 11 settings that are accessible to families, diverse communities and underserved 12 populations.

"(g) Each coordinated care organization uses health information technol ogy to link services and care providers across the continuum of care to the
 greatest extent practicable and if financially viable.

"(h) Each coordinated care organization complies with the safeguards for
 members described in ORS 414.605.

"(i) Each coordinated care organization convenes a community advisory
council that meets the criteria specified in ORS 414.575.

²⁰ "(j) Each coordinated care organization prioritizes working with members ²¹ who have high health care needs, multiple chronic conditions[, *mental illness* ²² or chemical dependency] **or behavioral health conditions** and involves those ²³ members in accessing and managing appropriate preventive, health, remedial ²⁴ and supportive care and services, including the services described in ORS ²⁵ 414.766, to reduce the use of avoidable emergency room visits and hospital ²⁶ admissions.

"(k) Members have a choice of providers within the coordinated care
organization's network and that providers participating in a coordinated care
organization:

30 "(A) Work together to develop best practices for care and service delivery

1 to reduce waste and improve the health and well-being of members.

"(B) Are educated about the integrated approach and how to access and
communicate within the integrated system about a patient's treatment plan
and health history.

5 "(C) Emphasize prevention, healthy lifestyle choices, evidence-based 6 practices, shared decision-making and communication.

"(D) Are permitted to participate in the networks of multiple coordinated
care organizations.

9 "(E) Include providers of specialty care.

"(F) Are selected by coordinated care organizations using universal application and credentialing procedures and objective quality information and are removed if the providers fail to meet objective quality standards.

"(G) Work together to develop best practices for culturally and linguis tically appropriate care and service delivery to reduce waste, reduce health
 disparities and improve the health and well-being of members.

"(L) Each coordinated care organization reports on outcome and quality
 measures adopted under ORS 414.638 and participates in the health care data
 reporting system established in ORS 442.372 and 442.373.

"(m) Each coordinated care organization uses best practices in the man agement of finances, contracts, claims processing, payment functions and
 provider networks.

"(n) Each coordinated care organization participates in the learning
 collaborative described in ORS 413.259 (3).

"(o) Each coordinated care organization has a governing body that complies with ORS 414.584 and that includes:

"(A) At least one member representing persons that share in the financialrisk of the organization;

"(B) A representative of a dental care organization selected by the coor dinated care organization;

30 "(C) The major components of the health care delivery system;

1 "(D) At least two health care providers in active practice, including:

"(i) A physician licensed under ORS chapter 677 or a nurse practitioner
licensed under ORS 678.375, whose area of practice is primary care; and

4 "(ii) A [mental health or chemical dependency treatment] behavioral
5 health provider;

6 "(E) At least two members from the community at large, to ensure that 7 the organization's decision-making is consistent with the values of the 8 members and the community; and

9 "(F) At least two members of the community advisory council, one of 10 whom is or was within the previous six months a recipient of medical as-11 sistance and is at least 16 years of age or a parent, guardian or primary 12 caregiver of an individual who is or was within the previous six months a 13 recipient of medical assistance.

"(p) Each coordinated care organization's governing body establishes standards for publicizing the activities of the coordinated care organization and the organization's community advisory councils, as necessary, to keep the community informed.

"(q) Each coordinated care organization publishes on a website maintained by or on behalf of the coordinated care organization, in a manner determined by the authority, a document designed to educate members about best practices, care quality expectations, screening practices, treatment options and other support resources available for members who have mental illnesses or substance use disorders.

"(r) Each coordinated care organization works with the Tribal Advisory
Council established in ORS 414.581 and has a dedicated tribal liaison, selected by the council, to:

"(A) Facilitate a resolution of any issues that arise between the coordinated care organization and a provider of Indian health services within the
area served by the coordinated care organization;

30 "(B) Participate in the community health assessment and the development

1 of the health improvement plan;

2 "(C) Communicate regularly with the Tribal Advisory Council; and

"(D) Be available for training by the office within the authority that is responsible for tribal affairs, any federally recognized tribe in Oregon and the urban Indian health program that is located within the area served by the coordinated care organization and operated by an urban Indian organization pursuant to 25 U.S.C. 1651.

8 "(3) The authority shall consider the participation of area agencies and 9 other nonprofit agencies in the configuration of coordinated care organiza-10 tions.

11 "(4) In selecting one or more coordinated care organizations to serve a 12 geographic area, the authority shall:

"(a) For members and potential members, optimize access to care and
choice of providers;

"(b) For providers, optimize choice in contracting with coordinated care
 organizations; and

"(c) Allow more than one coordinated care organization to serve the geographic area if necessary to optimize access and choice under this subsection.

20 "(5) On or before July 1, 2014, each coordinated care organization must 21 have a formal contractual relationship with any dental care organization 22 that serves members of the coordinated care organization in the area where 23 they reside.

²⁴ "SECTION 15. ORS 656.027 is amended to read:

"656.027. All workers are subject to this chapter except those nonsubject
workers described in the following subsections:

"(1) A worker employed as a domestic servant in or about a private home. For the purposes of this subsection 'domestic servant' means any worker engaged in household domestic service by private employment contract, including, but not limited to, home health workers. 1 "(2) A worker employed to do gardening, maintenance, repair, remodeling 2 or similar work in or about the private home of the person employing the 3 worker.

4 "(3)(a) A worker whose employment is casual and either:

5 "(A) The employment is not in the course of the trade, business or pro-6 fession of the employer; or

"(B) The employment is in the course of the trade, business or profession
of a nonsubject employer.

9 "(b) For the purpose of this subsection, 'casual' refers only to employ-10 ments where the work in any 30-day period, without regard to the number 11 of workers employed, involves a total labor cost of less than \$500.

"(4) A person for whom a rule of liability for injury or death arising out
of and in the course of employment is provided by the laws of the United
States.

"(5) A worker engaged in the transportation in interstate commerce of
 goods, persons or property for hire by rail, water, aircraft or motor vehicle,
 and whose employer has no fixed place of business in this state.

"(6) Firefighter and police employees of any city having a population of
 more than 200,000 that provides a disability and retirement system by ordi nance or charter.

"(7)(a) Sole proprietors, except those described in paragraph (b) of this
subsection. When labor or services are performed under contract, the sole
proprietor must qualify as an independent contractor to be a nonsubject
worker.

²⁵ "(b) Sole proprietors actively licensed under ORS 671.525 or 701.021. When ²⁶ labor or services are performed under contract for remuneration, notwith-²⁷ standing ORS 656.005 (30), the sole proprietor must qualify as an independent ²⁸ contractor. Any sole proprietor licensed under ORS 671.525 or 701.021 and ²⁹ involved in activities subject thereto is conclusively presumed to be an in-³⁰ dependent contractor.

"(8) Except as provided in subsection (23) of this section, partners who are not engaged in work performed in direct connection with the construction, alteration, repair, improvement, moving or demolition of an improvement on real property or appurtenances thereto. When labor or services are performed under contract, the partnership must qualify as an independent contractor **to be a nonsubject worker**.

"(9) Except as provided in subsection (25) of this section, members, in-7 cluding members who are managers, of limited liability companies, regardless 8 of the nature of the work performed. However, members, including members 9 who are managers, of limited liability companies with more than one mem-10 ber, while engaged in work performed in direct connection with the con-11 struction, alteration, repair, improvement, moving or demolition of an 12 improvement on real property or appurtenances thereto, are subject workers. 13 When labor or services are performed under contract, the limited liability 14 company must qualify as an independent contractor to be a nonsubject 15worker. 16

"(10) Except as provided in subsection (24) of this section, corporate officers who are directors of the corporation and who have a substantial ownership interest in the corporation, regardless of the nature of the work performed by such officers, subject to the following limitations:

"(a) If the activities of the corporation are conducted on land that receives farm use tax assessment pursuant to ORS chapter 308A, corporate officer includes all individuals identified as directors in the corporate bylaws, regardless of ownership interest, and who are members of the same family, whether related by blood, marriage or adoption.

"(b) If the activities of the corporation involve the commercial harvest of timber and all officers of the corporation are members of the same family and are parents, daughters or sons, daughters-in-law or sons-in-law or grandchildren, then all such officers may elect to be nonsubject workers. For all other corporations involving the commercial harvest of timber, the max-

1 imum number of exempt corporate officers for the corporation shall be2 whichever is the greater of the following:

3 "(A) Two corporate officers; or

4 "(B) One corporate officer for each 10 corporate employees.

"(c) When labor or services are performed under contract, the corporation
must qualify as an independent contractor to be a nonsubject worker.

"(11) A person performing services primarily for board and lodging received from any religious, charitable or relief organization.

9 "(12) A newspaper carrier utilized in compliance with the provisions of
10 ORS 656.070 and 656.075.

"(13) A person who has been declared an amateur athlete under the rules 11 of the United States Olympic Committee or the Canadian Olympic Committee 12 and who receives no remuneration for performance of services as an athlete 13 other than board, room, rent, housing, lodging or other reasonable incidental 14 subsistence allowance, or any amateur sports official who is certified by a 15recognized Oregon or national certifying authority, which requires or pro-16 vides liability and accident insurance for such officials. A roster of recog-17 nized Oregon and national certifying authorities will be maintained by the 18 Department of Consumer and Business Services, from lists of certifying or-19 ganizations submitted by the Oregon School Activities Association and the 20Oregon Park and Recreation Society. 21

"(14) Volunteer personnel participating in the ACTION programs, organized under the Domestic Volunteer Service Act of 1973, P.L. 93-113, known as the Foster Grandparent Program and the Senior Companion Program, whether or not the volunteers receive a stipend or nominal reimbursement for time and travel expenses.

"(15) A person who has an ownership or leasehold interest in equipment
and who furnishes, maintains and operates the equipment. As used in this
subsection 'equipment' means:

³⁰ "(a) A motor vehicle used in the transportation of logs, poles or piling.

"(b) A motor vehicle used in the transportation of rocks, gravel, sand, dirt
or asphalt concrete.

"(c) A motor vehicle used in the transportation of property by a for-hire
motor carrier that is required under ORS 825.100 or 825.104 to possess a
certificate or permit or to be registered.

6 "(16) A person engaged in the transportation of the public for recreational 7 down-river boating activities on the waters of this state pursuant to a federal 8 permit when the person furnishes the equipment necessary for the activity. 9 As used in this subsection, 'recreational down-river boating activities' means 10 those boating activities for the purpose of recreational fishing, swimming or 11 sightseeing utilizing a float craft with oars or paddles as the primary source 12 of power.

"(17) A person who receives no wage other than ski passes or other non cash remuneration for performing volunteer:

15 "(a) Ski patrol activities; or

"(b) Ski area program activities sponsored by a ski area operator, as de fined in ORS 30.970, or by a nonprofit corporation or organization.

"(18) A person 19 years of age or older who contracts with a newspaper publishing company or independent newspaper dealer or contractor to distribute newspapers to the general public and perform or undertake any necessary or attendant functions related thereto.

"(19) A person performing foster parent or adult foster care duties pursuant to [ORS 412.001 to 412.161 and 412.991 or] ORS chapter [411,] 418, 430
or 443.

"(20) A person performing services on a volunteer basis for a nonprofit, religious, charitable or relief organization, whether or not such person receives meals or lodging or nominal reimbursements or vouchers for meals, lodging or expenses.

"(21) A person performing services under a property tax work-off program
 established under ORS 310.800.

"(22) A person who performs service as a caddy at a golf course in an established program for the training and supervision of caddies under the direction of a person who is an employee of the golf course.

"(23)(a) Partners who are actively licensed under ORS 671.525 or 701.021 and who have a substantial ownership interest in a partnership. If all partners are members of the same family and are parents, spouses, sisters, brothers, daughters or sons, daughters-in-law or sons-in-law or grandchildren, all such partners may elect to be nonsubject workers. For all other partnerships licensed under ORS 671.510 to 671.760 or 701.021, the maximum number of exempt partners shall be whichever is the greater of the following:

11 "(A) Two partners; or

¹² "(B) One partner for each 10 partnership employees.

"(b) When labor or services are performed under contract for remuneration, notwithstanding ORS 656.005 (30), the partnership qualifies as an independent contractor. Any partnership licensed under ORS 671.525 or 701.021 and involved in activities subject thereto is conclusively presumed to be an independent contractor.

"(24)(a) Corporate officers who are directors of a corporation actively li-18 censed under ORS 671.525 or 701.021 and who have a substantial ownership 19 interest in the corporation, regardless of the nature of the work performed. 20If all officers of the corporation are members of the same family and are 21parents, spouses, sisters, brothers, daughters or sons, daughters-in-law or 22sons-in-law or grandchildren, all such officers may elect to be nonsubject 23workers. For all other corporations licensed under ORS 671.510 to 671.760 24or 701.021, the maximum number of exempt corporate officers shall be 2526 whichever is the greater of the following:

27 "(A) Two corporate officers; or

²⁸ "(B) One corporate officer for each 10 corporate employees.

29 "(b) When labor or services are performed under contract for 30 remuneration, notwithstanding ORS 656.005 (30), the corporation qualifies as

an independent contractor. Any corporation licensed under ORS 671.525 or
701.021 and involved in activities subject thereto is conclusively presumed
to be an independent contractor.

"(25)(a) Limited liability company members who are members of a com-4 pany actively licensed under ORS 671.525 or 701.021 and who have a sub- $\mathbf{5}$ stantial ownership interest in the company, regardless of the nature of the 6 work performed. If all members of the company are members of the same 7 family and are parents, spouses, sisters, brothers, daughters or sons, 8 daughters-in-law or sons-in-law or grandchildren, all such members may elect 9 to be nonsubject workers. For all other companies licensed under ORS 10 671.510 to 671.760 or 701.021, the maximum number of exempt company 11 members shall be whichever is the greater of the following: 12

13 "(A) Two company members; or

14 "(B) One company member for each 10 company employees.

15 "(b) When labor or services are performed under contract for 16 remuneration, notwithstanding ORS 656.005 (30), the company qualifies as 17 an independent contractor. Any company licensed under ORS 671.525 or 18 701.021 and involved in activities subject thereto is conclusively presumed 19 to be an independent contractor.

"(26) A person serving as a referee or assistant referee in a youth or adult
 recreational soccer match whose services are retained on a match-by-match
 basis.

²³ "[(27) A person performing language translator or interpreter services that ²⁴ are provided for others through an agent or broker.]

²⁵ "[(28)] (27) A person who operates, and who has an ownership or ²⁶ leasehold interest in, a passenger motor vehicle that is operated as a taxicab ²⁷ or for nonemergency medical transportation. As used in this subsection:

"(a) 'Lease' means a contract under which the lessor provides a vehicle
to a lessee for consideration.

30 "(b) 'Leasehold' includes, but is not limited to, a lease for a shift or a

1 longer period.

2 "(c) 'Passenger motor vehicle that is operated as a taxicab' means a ve-3 hicle that:

"(A) Has a passenger seating capacity that does not exceed seven persons;
"(B) Is transporting persons, property or both on a route that begins or
ends in Oregon; and

"(C)(i) Carries passengers for hire when the destination and route traveled may be controlled by a passenger and the fare is calculated on the basis
of any combination of an initial fee, distance traveled or waiting time; or

"(ii) Is in use under a contract to provide specific service to a third party
 to transport designated passengers or to provide errand services to locations
 selected by the third party.

"(d) 'Passenger motor vehicle that is operated for nonemergency medical
transportation' means a vehicle that:

"(A) Has a passenger seating capacity that does not exceed seven persons;
 "(B) Is transporting persons, property or both on a route that begins or
 ends in Oregon; and

"(C) Provides medical transportation services under contract with or on
behalf of a mass transit or transportation district.

²⁰ "SECTION 16. ORS 657.046 is amended to read:

"657.046. (1) As used in this chapter, 'employment' does not include service performed in the operation of a passenger motor vehicle that is operated as a taxicab or a passenger motor vehicle that is operated for nonemergency medical transportation, by a person who has an ownership or leasehold interest in the passenger motor vehicle, for an entity that is operated by a board of owner-operators elected by the members of the entity.

27 "(2) As used in this section:

"(a) 'Leasehold' has the meaning given that term in ORS 656.027 [(28)]
(27).

30 "(b) 'Passenger motor vehicle that is operated as a taxicab' means a ve-

1 hicle that:

2 "(A) Has a passenger seating capacity of at least three persons and not 3 more than seven persons;

4 "(B) On a route that begins or ends in Oregon, is used primarily to 5 transport persons;

"(C)(i) Carries passengers for hire when the destination and route traveled may be controlled by a passenger and the fare is calculated on the basis
of any combination of an initial fee, distance traveled or waiting time; or
"(ii) Is in use under a contract to provide specific service to a third party
to transport designated passengers to locations selected by the third party;

11 and

"(D) Is not used more than secondarily or incidentally for errand services
or to transport property, instead of or in addition to transporting passengers.

"(c) 'Passenger motor vehicle that is operated for nonemergency medical
 transportation' means a vehicle that:

"(A) Has a passenger seating capacity of at least three persons and not
 more than seven persons;

"(B) On a route that begins or ends in Oregon, is used primarily totransport persons;

20 "(C) Provides medical transportation services under contract with or on 21 behalf of a mass transit or transportation district; and

"(D) Is not used more than secondarily or incidentally for errand services
or to transport property, instead of or in addition to transporting passengers.

²⁴ "(3) The provisions of this section do not apply to service performed for:

25 "(a) A nonprofit employing unit;

26 "(b) This state;

27 "(c) A political subdivision of this state; or

28 "(d) An Indian tribe.

29 "<u>SECTION 17.</u> ORS 657.048 is repealed.

30 "SECTION 18. (1) Section 4 of this 2021 Act and the amendments to

ORS 413.550, 413.552 and 413.556 by sections 8 to 10 this 2021 Act become operative on September 1, 2022.

"(2) Sections 2, 3 and 6 of this 2021 Act and the amendments to ORS
4 414.572 by section 13 of this 2021 Act become operative on July 1, 2022.
"<u>SECTION 19.</u> This 2021 Act being necessary for the immediate
preservation of the public peace, health and safety, an emergency is
declared to exist, and this 2021 Act takes effect on its passage.".