

Legislative Fiscal Office

Oregon State Capitol
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503-986-1828



Joint Committee on Ways and Means

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To: Transportation and Economic Development Subcommittee

From: Zane Potter, Legislative Fiscal Office

Date: June 3, 2021

Subject: HB 5036 – Oregon Department of Veterans’ Affairs
Work Session Recommendations

Oregon Department of Veterans’ Affairs – Agency Totals

	2017-19 Actual	2019-21 Legislatively Approved	2021-23 Current Service Level	2021-23 LFO Recommended
General Fund	7,850,833	7,948,133	9,025,313	9,007,955
Lottery Funds	14,015,771	19,272,830	18,423,695	21,159,451
Other Funds	97,670,702	109,395,643	112,009,726	115,372,793
Other Funds NL	336,915,582	408,779,089	204,521,026	204,521,026
Federal Funds	6,429,755	3,267,259	1,617,844	1,617,844
Total Funds	462,882,643	548,662,954	345,597,604	351,679,109
Positions	98	105	103	104
FTE	94.92	104.47	102.59	103.79

The Legislative Fiscal Office recommends a 2021-23 total funds budget of \$351,679,109 and 104 positions (103.79 FTE) for the Oregon Department of Veterans’ Affairs (ODVA). The recommended budget represents a 1.8% increase from the 2021-23 current service level budget. The decrease between the 2019-21 Legislatively Approved Budget and the LFO Recommended budget is primarily attributable to a \$204.3 million decrease in Other Funds nonlimited expenditure limitation to align with projected home loans and debt service payments in the upcoming biennium.

Package 101 includes the following budget recommendations:

- \$750,000 Lottery Funds expenditure limitation to continue to fund modernization efforts to replace aging technology for the Conservatorship Program.
- \$185,000 Lottery Funds expenditure limitation to fund one new core operational HR support staff position.

- \$100,000 Lottery Funds expenditure limitation for alignment of funding and program stabilization for the Veteran Home Loan Program.
- \$3,000,000 Other Funds expenditure limitation for potentially higher operation costs for the Oregon Veterans' Homes due to COVID-19.
- \$400,000 Other Funds expenditure limitation to continue to fund modernization efforts to replace aging technology for the Veteran Home Loan Program.

Package 102 includes the following budget recommendations:

- \$600,000 Lottery Funds expenditure limitation for Campus Veteran Resource Center Grants that are awarded to Oregon community colleges and public universities to expand and enhance existing veteran programs on campuses.
- \$342,669 Lottery Funds expenditure limitation to increase funding for the Veteran Services Grant Fund to a total of \$938,118 for the 2021-23 biennium.
- \$100,000 Lottery Funds expenditure limitation for the Veteran Emergency Financial Assistance Program.

\$650,000 of Lottery Funds expenditure limitation will be provided to the Oregon Department of Transportation (ODOT), through a transfer from ODVA, to administer the Rural Veterans Healthcare Transportation Grant Program. ODVA partnered with the ODOT in the 2019-21 biennium to administer this program.

Lottery Funds expenditure limitation of \$21,159,451, available through the passage of Measure 96, is included in the budget recommendation. Total lottery revenue dedicated to veterans' services (1.5% of net lottery proceeds) is projected to be \$24,771,911 for the 2021-23 biennium, with an additional \$1,982,016 projected beginning balance in the Veterans' Services Fund. Lottery revenues will be allocated in the Lottery Allocation Bill to the Department of Veterans' Affairs and other agencies with budgeted Lottery Funds expenditure limitation for veterans' services programs. A reserve balance of at least 12.5% of projected revenues is expected to be retained in the constitutionally dedicated Veterans' Services Fund to allow for fluctuations in projected revenues and provide a working capital balance to accommodate Lottery Funds expenditure limitation increases during the biennium.

Adjustments to Current Service Level

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Performance Measures

See attached "Legislatively Proposed 2021-23 Key Performance Measures."

Recommended Changes

LFO recommends a budget of \$9,007,955 General Fund, \$21,159,451 Lottery Funds, \$115,372,793 Other Funds, \$1,617,844 Federal Funds, \$204,521,026 Other Funds Nonlimited and 104 positions (103.79FTE), which is reflected in the -1 amendment.

Final Subcommittee Action

LFO recommends that HB 5036, as amended by the -1 amendment, be moved to the Ways and Means Full Committee.

Carriers

Full Committee: _____

House Floor: _____

Senate Floor: _____

LFO102 - Work Session Presentation Report
2021-23 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-000-00-00-00000
Veterans' Affairs, Oregon Dept of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	8,352,877	20,559,847	108,523,336	1,525,000	408,779,089	-	547,740,149	105	104.47
2019-21 Ebds, SS & Admin Act	(404,744)	(1,287,017)	872,307	1,742,259	-	-	922,805	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	7,948,133	19,272,830	109,395,643	3,267,259	408,779,089	-	548,662,954	105	104.47
2019-21 Leg Approved Budget (Base)	8,352,877	20,559,847	108,523,336	1,525,000	408,779,089	-	547,740,149	105	104.47
Summary of Base Adjustments	283,630	1,407,371	933,046	29,066	(204,258,063)	-	(201,604,950)	(2)	(1.88)
2021-23 Base Budget	8,636,507	21,967,218	109,456,382	1,554,066	204,521,026	-	346,135,199	103	102.59
010: Non-PICS Pers Svc/Vacancy Factor	72,020	36,259	22,150	20,778	-	-	151,207	-	-
020: Phase In / Out Pgm & One-time Cost	-	(4,188,800)	(4,806,603)	-	-	-	(8,995,403)	-	-
030: Inflation & Price List Adjustments	317,320	610,081	7,337,797	43,000	-	-	8,308,198	-	-
060: Technical Adjustments	(534)	(1,063)	-	-	-	-	(1,597)	-	-
2021-23 Current Service Level	9,025,313	18,423,695	112,009,726	1,617,844	204,521,026	-	345,597,604	103	102.59
Adjusted 2021-23 Current Service Level	9,025,313	18,423,695	112,009,726	1,617,844	204,521,026	-	345,597,604	103	102.59
Total LFO Recommended Packages	(17,318)	2,735,756	3,363,067	-	-	-	6,081,505	1	1.20
2021-23 Legislative Actions	9,007,995	21,159,451	115,372,793	1,617,844	204,521,026	-	351,679,109	104	103.79
Net change from 2019-21 Leg Approved Budget	1,059,862	1,886,621	5,977,150	(1,649,415)	(204,258,063)	-	(196,983,845)	(1)	(0.68)
Percent change from 2019-21 Leg Approved Budget	13.3%	9.8%	5.5%	(50.5%)	(50.0%)	0.0%	(35.9%)	(1.0%)	(0.7%)
Net change from 2021-23 Adj Current Service Level	(17,318)	2,735,756	3,363,067	-	-	-	6,081,505	1	1.20
Percent change from 2021-23 Adj Current Service Level	(0.2%)	14.9%	3.0%	0.0%	0.0%	0.0%	1.8%	1.0%	1.2%

LFO102 - Work Session Presentation Report
2021-23 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-001-00-00-00000

Loan Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	17,268,255	-	-	-	17,268,255	47	46.79
2019-21 Ebds, SS & Admin Act	-	-	500,244	-	-	-	500,244	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	17,768,499	-	-	-	17,768,499	47	46.79
2019-21 Leg Approved Budget (Base)	-	-	17,268,255	-	-	-	17,268,255	47	46.79
Summary of Base Adjustments	-	-	952,849	-	-	-	952,849	-	-
2021-23 Base Budget	-	-	18,221,104	-	-	-	18,221,104	47	46.79
010: Non-PICS Pers Svc/Vacancy Factor	-	-	31,171	-	-	-	31,171	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(750,000)	-	-	-	(750,000)	-	-
030: Inflation & Price List Adjustments	-	-	601,145	-	-	-	601,145	-	-
2021-23 Current Service Level	-	-	18,103,420	-	-	-	18,103,420	47	46.79
Adjusted 2021-23 Current Service Level	-	-	18,103,420	-	-	-	18,103,420	47	46.79
Total LFO Recommended Packages	-	-	366,947	-	-	-	366,947	-	-
2021-23 Legislative Actions	-	-	18,470,367	-	-	-	18,470,367	47	46.79
Net change from 2019-21 Leg Approved Budget	-	-	701,868	-	-	-	701,868	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	366,947	-	-	-	366,947	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 099 Microsoft 365 Consolidation

Package Description Microsoft 365 is being consolidated within the Office of the State Information Officer at the E5 level of service. This cost is built into the State Government Service Charge for every agency as a cost increase for the 21-23 biennium. This package makes a corresponding reduction to the agency base budget in an amount equivalent to what agencies should be paying in the current 2019-21 biennium for Microsoft 365 at the E3 level of service.

LFO Recommendation Approve the package.

LFO Recommended	-	-	(33,053)	-	-	-	(33,053)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Strengthen Outdated IT Systems and Operations

Package Description Package 101 increases Other Funds expenditure limitation by \$400,000 on a one-time basis in the Home Loan Program to continue modernizing the program's information systems. Modernization of the Home Loan Program origination system is currently underway with completion expected in June 2021. This package would fund efforts to replace the Home Loan servicing application and is expected to integrate with the new origination system and enable customer-facing online account management of their state veteran home loan.

LFO Recommendation Approve the package.

LFO Recommended	-	-	400,000	-	-	-	400,000	-	-
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LFO102 - Work Session Presentation Report
2021-23 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-002-00-00-00000
Veterans' Services Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	7,424,337	17,358,524	4,164,332	1,525,000	-	-	30,472,193	41	40.68
2019-21 Ebds, SS & Admin Act	(327,347)	(1,149,294)	6,377	35,975	-	-	(1,434,289)	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	7,096,990	16,209,230	4,170,709	1,560,975	-	-	29,037,904	41	40.68
2019-21 Leg Approved Budget (Base)	7,424,337	17,358,524	4,164,332	1,525,000	-	-	30,472,193	41	40.68
Summary of Base Adjustments	240,795	1,119,246	24,620	29,066	-	-	1,413,727	(1)	(0.88)
2021-23 Base Budget	7,665,132	18,477,770	4,188,952	1,554,066	-	-	31,885,920	40	39.80
010: Non-PICS Pers Svc/Vacancy Factor	97,905	(26,705)	4,913	20,778	-	-	96,891	-	-
020: Phase In / Out Pgm & One-time Cost	-	(3,551,300)	(4,056,603)	-	-	-	(7,607,903)	-	-
030: Inflation & Price List Adjustments	290,655	536,115	420	43,000	-	-	870,190	-	-
060: Technical Adjustments	(534)	(1,063)	-	-	-	-	(1,597)	-	-
2021-23 Current Service Level	8,053,158	15,434,817	137,682	1,617,844	-	-	25,243,501	40	39.80
Adjusted 2021-23 Current Service Level	8,053,158	15,434,817	137,682	1,617,844	-	-	25,243,501	40	39.80
Total LFO Recommended Packages	(175,886)	1,845,990	(353)	-	-	-	1,669,751	(1)	(0.80)
2021-23 Legislative Actions	7,877,272	17,280,807	137,329	1,617,844	-	-	26,913,252	39	39.00
Net change from 2019-21 Leg Approved Budget	780,282	1,071,577	(4,033,380)	56,869	-	-	(2,124,652)	(2)	(1.68)
Percent change from 2019-21 Leg Approved Budget	11.0%	6.6%	(96.7%)	3.6%	0.0%	0.0%	(7.3%)	(4.9%)	(4.1%)
Net change from 2021-23 Adj Current Service Level	(175,886)	1,845,990	(353)	-	-	-	1,669,751	(1)	(0.80)
Percent change from 2021-23 Adj Current Service Level	(2.2%)	12.0%	(0.3%)	0.0%	0.0%	0.0%	6.6%	(2.5%)	(2.0%)

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 099 Microsoft 365 Consolidation

Package Description Microsoft 365 is being consolidated within the Office of the State Information Officer at the E5 level of service. This cost is built into the State Government Service Charge for every agency as a cost increase for the 21-23 biennium. This package makes a corresponding reduction to the agency base budget in an amount equivalent to what agencies should be paying in the current 2019-21 biennium for Microsoft 365 at the E3 level of service.

LFO Recommendation Approve the package.

LFO Recommended	(14,108)	(13,855)	(353)	-	-	-	(28,316)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Strengthen Outdated IT Systems and Operations

Package Description Package 101 increases Lottery Funds expenditure limitation by \$285,000 in the Veterans' Services Program for the following investments:

* \$185,000 is added for a permanent Human Resource Analyst 1 (1.00 FTE) as well as supporting services and supplies. Current HR staffing consists of 1 management level and one support analyst position for approximately 105 employees located across the state with a broad spectrum of workforce management issues.

*\$100,000 is added to support the Statewide Veteran Services and Aging Veteran Services programs. Lottery Funds will eliminate subsidization of these programs by the agency's Home Loan Program. This action will strengthen the financial sustainability of the Loan Program and reflect a best practice, as Loan Program revenues will then be dedicated to Loan Program activities.

LFO Recommendation Approve the package.

LFO Recommended	-	285,000	-	-	-	-	285,000	1	1.00
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 Mobilize Partnerships to Support Veterans

Package Description Package 102 increases Lottery Funds expenditure limitation by \$1,042,669.

*\$600,000 is added on a one-time basis to renew the Campus Veteran Resource grant that supports campus veteran resource centers intended to help veterans' transition successfully and thrive in college.

*\$342,669 is added on a one-time basis to increase funding for the Veteran Services Grant Program to provide direct services to Oregon veterans promoting services including mental health care, housing security and employment.

*\$100,000 is added on a one-time basis for the Veteran Emergency Financial Assistance Program. Funding provides financial assistance to veterans with emergency needs, such as temporary housing and related housing needs, emergency or medical dental expenses and emergency transportation needs.

*650,000 is transferred on a one-time basis to the Oregon Department of Transportation (ODOT) to administer the Rural Veteran Healthcare Transportation Grants. ODVA partnered with the ODOT in the 2019-21 biennium to administer this program.

LFO Recommendation Approve the package.

LFO Recommended	-	1,042,669	-	-	-	-	1,042,669	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description Package 801 permanently moves two positions (2.00 FTE) from the Veterans' Services Program to the Aging Veteran Services program. These positions include an Office Specialist 2 (\$145,727 Lottery Funds) and a Public Services Representative 3 (\$161,778 General Fund). These positions were moved operationally during the 2019-21 biennium.

Package 801 adjusts a Program Analyst 1 position from 0.88 FTE to 1.00 FTE and Program Analyst 2 from 0.92 FTE to 1.00 FTE. The cost of this adjustment is \$35,831 for both positions and fully phases in the positions.

Package 801 increases the Lottery Funds expenditure limitation by \$642,072 for fund funds carried forward from the 2019-21 one-time grant to the YMCA of Marion and Polk Counties to construct veterans' affordable housing adjacent to the new YMCA facility in Salem.

LFO Recommendation Approve the package.

LFO Recommended	(161,778)	532,176	-	-	-	-	370,398	(2)	(1.80)
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LFO102 - Work Session Presentation Report
2021-23 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-003-00-00-00000
Oregon Veterans Home Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	378,020	-	87,090,749	-	-	-	87,468,769	5	5.00
2019-21 Ebds, SS & Admin Act	(19,846)	-	365,686	1,706,284	-	-	2,052,124	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	358,174	-	87,456,435	1,706,284	-	-	89,520,893	5	5.00
2019-21 Leg Approved Budget (Base)	378,020	-	87,090,749	-	-	-	87,468,769	5	5.00
Summary of Base Adjustments	(6,360)	-	(44,423)	-	-	-	(50,783)	(1)	(1.00)
2021-23 Base Budget	371,660	-	87,046,326	-	-	-	87,417,986	4	4.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(13,934)	-	-	-	(13,934)	-	-
030: Inflation & Price List Adjustments	-	-	6,736,232	-	-	-	6,736,232	-	-
2021-23 Current Service Level	371,660	-	93,768,624	-	-	-	94,140,284	4	4.00
Adjusted 2021-23 Current Service Level	371,660	-	93,768,624	-	-	-	94,140,284	4	4.00
Total LFO Recommended Packages	-	-	2,996,473	-	-	-	2,996,473	-	-
2021-23 Legislative Actions	371,660	-	96,765,097	-	-	-	97,136,757	4	4.00
Net change from 2019-21 Leg Approved Budget	13,486	-	9,308,662	(1,706,284)	-	-	7,615,864	(1)	(1.00)
Percent change from 2019-21 Leg Approved Budget	3.8%	0.0%	10.6%	(100.0%)	0.0%	0.0%	8.5%	(20.0%)	(20.0%)
Net change from 2021-23 Adj Current Service Level	-	-	2,996,473	-	-	-	2,996,473	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	3.2%	0.0%	0.0%	0.0%	3.2%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 099 Microsoft 365 Consolidation

Package Description Microsoft 365 is being consolidated within the Office of the State Information Officer at the E5 level of service. This cost is built into the State Government Service Charge for every agency as a cost increase for the 21-23 biennium. This package makes a corresponding reduction to the agency base budget in an amount equivalent to what agencies should be paying in the current 2019-21 biennium for Microsoft 365 at the E3 level of service.

LFO Recommendation Approve the package.

LFO Recommended	-	-	(3,527)	-	-	-	(3,527)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Strengthen Outdated IT Systems and Operations

Package Description Package 101 increases Other Funds expenditure limitation by \$3,000,000 on a one-time basis to respond to anticipated cost increases related to providing care to veterans living the two Oregon Veterans' Homes during the ongoing COVID-19 pandemic. The Other Funds expenditure limitation is supported by revenues from the Veterans' Home Program for the 2021-23 biennium.

LFO Recommendation Approve the package.

LFO Recommended	-	-	3,000,000	-	-	-	3,000,000	-	-
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LFO102 - Work Session Presentation Report
2021-23 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-004-00-00-00000
Aging Veteran Services

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	550,520	3,201,323	-	-	-	-	3,751,843	12	12.00
2019-21 Ebds, SS & Admin Act	(57,551)	(137,723)	-	-	-	-	(195,274)	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	492,969	3,063,600	-	-	-	-	3,556,569	12	12.00
2019-21 Leg Approved Budget (Base)	550,520	3,201,323	-	-	-	-	3,751,843	12	12.00
Summary of Base Adjustments	49,195	288,125	-	-	-	-	337,320	-	-
2021-23 Base Budget	599,715	3,489,448	-	-	-	-	4,089,163	12	12.00
010: Non-PICS Pers Svc/Vacancy Factor	(25,885)	62,964	-	-	-	-	37,079	-	-
020: Phase In / Out Pgm & One-time Cost	-	(637,500)	-	-	-	-	(637,500)	-	-
030: Inflation & Price List Adjustments	26,665	73,966	-	-	-	-	100,631	-	-
2021-23 Current Service Level	600,495	2,988,878	-	-	-	-	3,589,373	12	12.00
Adjusted 2021-23 Current Service Level	600,495	2,988,878	-	-	-	-	3,589,373	12	12.00
Total LFO Recommended Packages	158,568	889,766	-	-	-	-	1,048,334	2	2.00
2021-23 Legislative Actions	759,063	3,878,644	-	-	-	-	4,637,707	14	14.00
Net change from 2019-21 Leg Approved Budget	266,094	815,044	-	-	-	-	1,081,138	2	2.00
Percent change from 2019-21 Leg Approved Budget	54.0%	26.6%	0.0%	0.0%	0.0%	0.0%	30.4%	16.7%	16.7%
Net change from 2021-23 Adj Current Service Level	158,568	889,766	-	-	-	-	1,048,334	2	2.00
Percent change from 2021-23 Adj Current Service Level	26.4%	29.8%	0.0%	0.0%	0.0%	0.0%	29.2%	16.7%	16.7%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 099 Microsoft 365 Consolidation

Package Description Microsoft 365 is being consolidated within the Office of the State Information Officer at the E5 level of service. This cost is built into the State Government Service Charge for every agency as a cost increase for the 21-23 biennium. This package makes a corresponding reduction to the agency base budget in an amount equivalent to what agencies should be paying in the current 2019-21 biennium for Microsoft 365 at the E3 level of service.

LFO Recommendation Approve the package.

LFO Recommended	(3,210)	(5,961)	-	-	-	-	(9,171)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Strengthen Outdated IT Systems and Operations

Package Description Package 101 increases Lottery Funds expenditure limitation by \$750,000 on a one-time basis to continue the agency's progress towards replacing its Conservatorship Program. The current system is an outdated legacy application running on COBOL language with dependency on a single contracted application developer. In the 2019-21 biennium, ODVA contracted professional services for project management and business analysis and has worked with Enterprise Information Services (EIS) to meet all state oversight and planning requirements. This package provides funding to procure and implement a solution during the 2021-23 biennium.

LFO Recommendation Approve the package.

LFO Recommended	-	750,000	-	-	-	-	750,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description Package 801 permanently moves two positions (2.00 FTE) from the Veterans' Services Program to the Aging Veteran Services program. These positions include an Office Specialist 2 (\$145,727 Lottery Funds) and a Public Services Representative 3 (\$161,778 General Fund). These positions were moved operationally during the 2019-21 biennium.

LFO Recommendation Approve the package.

LFO Recommended	161,778	145,727	-	-	-	-	307,505	2	2.00
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	-	-	408,779,089	-	408,779,089	-	-
2019-21 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	-	-	408,779,089	-	408,779,089	-	-
2019-21 Leg Approved Budget (Base)	-	-	-	-	408,779,089	-	408,779,089	-	-
Summary of Base Adjustments	-	-	-	-	(204,258,063)	-	(204,258,063)	-	-
2021-23 Base Budget	-	-	-	-	204,521,026	-	204,521,026	-	-
2021-23 Current Service Level	-	-	-	-	204,521,026	-	204,521,026	-	-
Adjusted 2021-23 Current Service Level	-	-	-	-	204,521,026	-	204,521,026	-	-
2021-23 Legislative Actions	-	-	-	-	204,521,026	-	204,521,026	-	-
Net change from 2019-21 Leg Approved Budget	-	-	-	-	(204,258,063)	-	(204,258,063)	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	(50.0%)	0.0%	(50.0%)	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	-	-	-	-	-	-	-
2019-21 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget (Base)	-	-	-	-	-	-	-	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2021-23 Base Budget	-	-	-	-	-	-	-	-	-
2021-23 Current Service Level	-	-	-	-	-	-	-	-	-
Adjusted 2021-23 Current Service Level	-	-	-	-	-	-	-	-	-
2021-23 Legislative Actions	-	-	-	-	-	-	-	-	-
Net change from 2019-21 Leg Approved Budget	-	-	-	-	-	-	-	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Legislatively Proposed 2021 - 2023 Key Performance Measures

Published: 5/25/2021 9:30:18 AM

Agency: Veterans' Affairs, Department of

Mission Statement:

The Oregon Department of Veterans' Affairs (ODVA), serves and honors veterans through our leadership, advocacy and strong partnerships.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2022	Target 2023
1a. Loan Program - Delinquent Accounts - Percentage of Oregon Department of Veterans' Affairs home loan accounts that are delinquent.		Approved	0.51%	1.50%	1.50%
1b. Loan Program - Loan Origination. Increase the loan origination volume to \$45 million or more in new loans per year.		Approved	\$47.44	\$45.00	\$50.00
2a. Oregon Veterans Homes - Maintain an occupancy rate of at least 80% for licensed beds in both Veteran Homes.		Approved	92%	80%	83%
2b. Oregon Veterans Homes - Maintain below-market veteran private pay rates.		Approved	\$245.00	\$351.00	\$372.00
3. Veteran Services - Disability Compensation and Pension Benefits - Amount of average U.S. Department of Veterans Affairs (federal VA) disability and pension compensation received per Oregon Veteran who receives these benefits.		Approved	\$16,605.54	\$17,318.00	\$17,838.00
4. Veteran Services - Power of Attorney (POA) - Number of powers of attorney granted by veterans to veteran service officers and the Department.		Approved	9,804	7,100	7,650
5. Customer Satisfaction - Percentage of customers rating their satisfaction with the Oregon Department of Veterans' Affairs customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved	86%	90%	90%
	Accuracy		92%	90%	90%
	Availability of Information		87%	90%	90%
	Expertise		95%	90%	90%
	Overall		96%	90%	90%
	Helpfulness		94%	90%	90%
6. Best Practices - Percent of total applicable best practices met by the Board.		Approved	100%	100%	100%
7. Reducing Veteran Homelessness - Percentage of veteran homeless households who exited into permanent housing and retained that housing for six months or longer.		Approved	79%	80%	80%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and updated targets.

SubCommittee Action: