

Legislative Fiscal Office

Oregon State Capitol
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Joint Committee on Ways and Means

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To: Public Safety Subcommittee

From: Julie Neburka, Legislative Fiscal Office

Date: May 12, 2021

Subject: HB 5031 - Department of Public Safety Standards and Training
Work Session Recommendations

Department of Public Safety Standards and Training - Agency Totals

	2017-19 Actual	2019-21 Legislatively Approved	2021-23 Current Service Level	2021-23 LFO Recommendation
General Fund	9,795,963	9,357,609	9,107,640	9,107,640
Other Funds	47,121,802	50,897,418	53,102,054	53,503,699
Other Funds (NL)	--	32,010,001	--	--
Federal Funds	7,392,919	8,510,332	7,614,469	7,779,643
Total Funds	64,310,684	100,775,360	69,824,163	70,390,982
Positions	166	152	152	155
FTE	157.97	149.87	151.25	153.74

Attached are the recommendations from the Legislative Fiscal Office for the Department of Public Safety Standards and Training. Recommendations include:

- Current service level funding for the Department's police, corrections, and other public safety training programs;
- \$202,475 Other Funds and one position (0.83 FTE) to develop an instructor training program; and
- \$360,656 Other Funds and two positions (1.66 FTE) for the Statistical Transparency of Policing (STOP) program.

Adjustments to Current Service Level

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Performance Measures

See attached “Legislatively Proposed 2021-23 Key Performance Measures.”

Budget Notes

DPSST Instructor Training Program Development:

Currently, the Department of Public Safety Standards and Training does not provide ongoing training to its instructor pool beyond the Basic Facilitator Class required for instructor certification. Acknowledging this deficit, the Department proposed a \$1.2 million policy option package in its agency request budget to create and provide an instructor development course for its more than 100 full-time and 300 part-time Academy instructors. Content, the delivery mechanisms, and cost for this new training are yet to be developed.

The Department is directed to return to the Legislature during the 2022 legislative session with a plan for an instructor development course. The plan should detail the ways in which relevant and up-to-date content will be developed or procured; the means of delivering instructor training throughout the year; the costs associated with the training, including any necessary contract, technology, travel, or consultant costs; a timeframe for implementation; and a request for resources, if necessary, to implement the training plan during the 2021-23 biennium.

Recommended Changes

LFO recommends a budget of \$9,107,640 General Fund, \$53,503,699 Other Funds, \$7,779,643 Federal Funds, and 155 positions (153.74 FTE), which is reflected in the -1 amendment.

Final Subcommittee Action

LFO recommends that HB 5031, as amended by the -1 amendment, be moved to the Ways and Means Full Committee.

Carriers

Full Committee: _____

House Floor: _____

Senate Floor: _____

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	9,665,010	-	48,102,591	7,689,376	-	-	65,456,977	152	149.87
2019-21 Ebds, SS & Admin Act	(307,401)	-	2,794,827	820,956	32,010,001	-	35,318,383	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	9,357,609	-	50,897,418	8,510,332	32,010,001	-	100,775,360	152	149.87
2019-21 Leg Approved Budget (Base)	9,665,010	-	48,102,591	7,689,376	-	-	65,456,977	152	149.87
Summary of Base Adjustments	(557,370)	-	2,533,708	37,069	-	-	2,013,407	-	1.38
2021-23 Base Budget	9,107,640	-	50,636,299	7,726,445	-	-	67,470,384	152	151.25
010: Non-PICS Pers Svc/Vacancy Factor	-	-	235,182	1,721	-	-	236,903	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(440,789)	(325,955)	-	-	(766,744)	-	-
030: Inflation & Price List Adjustments	-	-	2,671,362	212,258	-	-	2,883,620	-	-
2021-23 Current Service Level	9,107,640	-	53,102,054	7,614,469	-	-	69,824,163	152	151.25
070: Revenue Reductions/Shortfall	-	-	(89,225)	-	-	-	(89,225)	-	-
Adjusted 2021-23 Current Service Level	9,107,640	-	53,012,829	7,614,469	-	-	69,734,938	152	151.25
Total LFO Recommended Packages	-	-	490,870	165,174	-	-	656,044	3	2.49
2021-23 Legislative Actions	9,107,640	-	53,503,699	7,779,643	-	-	70,390,982	155	153.74
Net change from 2019-21 Leg Approved Budget	(249,969)	-	2,606,281	(730,689)	(32,010,001)	-	(30,384,378)	3	3.87
Percent change from 2019-21 Leg Approved Budget	(2.7%)	0.0%	5.1%	(8.6%)	(100.0%)	0.0%	(30.2%)	2.0%	2.6%
Net change from 2021-23 Adj Current Service Level	-	-	490,870	165,174	-	-	656,044	3	2.49
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.9%	2.2%	0.0%	0.0%	0.9%	2.0%	1.7%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	24,515,304	-	-	-	24,515,304	80	78.04
2019-21 Ebds, SS & Admin Act	-	-	1,475,258	-	-	-	1,475,258	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	25,990,562	-	-	-	25,990,562	80	78.04
2019-21 Leg Approved Budget (Base)	-	-	24,515,304	-	-	-	24,515,304	80	78.04
Summary of Base Adjustments	-	-	1,530,529	-	-	-	1,530,529	-	1.21
2021-23 Base Budget	-	-	26,045,833	-	-	-	26,045,833	80	79.25
010: Non-PICS Pers Svc/Vacancy Factor	-	-	124,613	-	-	-	124,613	-	-
030: Inflation & Price List Adjustments	-	-	1,024,380	-	-	-	1,024,380	-	-
2021-23 Current Service Level	-	-	27,194,826	-	-	-	27,194,826	80	79.25
070: Revenue Reductions/Shortfall	-	-	(89,225)	-	-	-	(89,225)	-	-
Adjusted 2021-23 Current Service Level	-	-	27,105,601	-	-	-	27,105,601	80	79.25
Total LFO Recommended Packages	-	-	580,087	-	-	-	580,087	3	2.49
2021-23 Legislative Actions	-	-	27,685,688	-	-	-	27,685,688	83	81.74
Net change from 2019-21 Leg Approved Budget	-	-	1,695,126	-	-	-	1,695,126	3	3.70
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	6.5%	0.0%	0.0%	0.0%	6.5%	3.8%	4.7%
Net change from 2021-23 Adj Current Service Level	-	-	580,087	-	-	-	580,087	3	2.49
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	2.1%	3.8%	3.1%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 070 Revenue Shortfalls

Package Description This package reduces Other Funds expenditure limitation by \$89,225 to account for the revenue shortfall in the Other Training Programs budget structure. Other Training Programs include Telecommunications/Emergency Medical Dispatch and Traffic Safety, among others. These program are not funded with CFA, but instead depend on transfers from other state agencies. The Oregon Department of Transportation (ODOT) funds Traffic Safety training and the Oregon Military Department (OMD) provides a transfer of Telephone Excise Tax to support Telecommunications training. For the 2021-23 biennium, ODOT initiated a reduction in its transfer by \$66,233, declining from the 2019-21 LAB figure of \$426,233 to \$360,000 Other Funds. Additionally, the transfer amount submitted by OMD had no increase to account for inflation, but instead is equal to the amount in the 2019-21 LAB; \$783,675 Other Funds. These two factors have resulted in the revenue shortfall.

LFO Recommendation Approve the package.

LFO Recommended	-	-	(89,225)	-	-	-	(89,225)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Statistical Transparency of Policing

Package Description This package funds the addition of two permanent Research Analyst 3 positions (1.66 FTE) for the Statistical Transparency of Policing (STOP) program. These positions will provide local police agencies with periodic analyses that examine specific contextual factors contributing to any disparities identified by the Criminal Justice Commission’s analysis of traffic and pedestrian stop data. Additionally, these analysts will assist in identifying and evaluating specific improvements for police agencies and the effectiveness of related training efforts by DPSST.

LFO Recommendation Approve the package.

LFO Recommended	-	-	354,620	-	-	-	354,620	2	1.66
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 Instructor Development

Package Description This package provides DPSST with one position to develop a new training program for instructor development. The new program will provide a means of keeping DPSST's full and part-time instructors current on best practices in policing, cultural competence, implicit bias, emotional intelligence, police legitimacy and procedural justice, legal updates, use of force, and other topics.

LFO Recommendation Approve the package.

LFO Recommended	-	-	202,475	-	-	-	202,475	1	0.83
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This technical adjustment package adds \$22,992 of Emergency Communications Tax revenue from the Oregon Military Department to support the Telecommunicators training program. The amount represents an inflationary increment that was omitted from the agency's budget request, and offsets the reduction in the agency's revenue reduction (070) package.

LFO Recommendation Approve the package.

LFO Recommended	-	-	22,992	-	-	-	22,992	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	4,958,540	325,955	-	-	5,284,495	15	15.00
2019-21 Ebds, SS & Admin Act	-	-	488,706	805,348	-	-	1,294,054	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	5,447,246	1,131,303	-	-	6,578,549	15	15.00
2019-21 Leg Approved Budget (Base)	-	-	4,958,540	325,955	-	-	5,284,495	15	15.00
Summary of Base Adjustments	-	-	(2,097)	-	-	-	(2,097)	-	-
2021-23 Base Budget	-	-	4,956,443	325,955	-	-	5,282,398	15	15.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	12,112	-	-	-	12,112	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	-	(325,955)	-	-	(325,955)	-	-
030: Inflation & Price List Adjustments	-	-	206,321	14,016	-	-	220,337	-	-
2021-23 Current Service Level	-	-	5,174,876	14,016	-	-	5,188,892	15	15.00
Adjusted 2021-23 Current Service Level	-	-	5,174,876	14,016	-	-	5,188,892	15	15.00
Total LFO Recommended Packages	-	-	-	165,174	-	-	165,174	-	-
2021-23 Legislative Actions	-	-	5,174,876	179,190	-	-	5,354,066	15	15.00
Net change from 2019-21 Leg Approved Budget	-	-	(272,370)	(952,113)	-	-	(1,224,483)	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	(5.0%)	(84.2%)	0.0%	0.0%	(18.6%)	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	-	165,174	-	-	165,174	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	1178.5%	0.0%	0.0%	3.2%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package carries forward \$179,190 in Federal Funds on a one-time basis from the 2019 Assistance to Firefighters grants, to pay for firefighter training props that were purchased but are not expected to be received by June 30, 2021.

Additionally, a technical adjustment is made to reduce Federal Funds expenditure limitation by \$14,016 to remove an inflation adjustment that was included in the agency's budget request in error.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	165,174	-	-	165,174	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	2,731,329	-	-	-	2,731,329	10	9.83
2019-21 Ebds, SS & Admin Act	-	-	99,893	-	-	-	99,893	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	2,831,222	-	-	-	2,831,222	10	9.83
2019-21 Leg Approved Budget (Base)	-	-	2,731,329	-	-	-	2,731,329	10	9.83
Summary of Base Adjustments	-	-	260,752	-	-	-	260,752	-	0.17
2021-23 Base Budget	-	-	2,992,081	-	-	-	2,992,081	10	10.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	23,567	-	-	-	23,567	-	-
030: Inflation & Price List Adjustments	-	-	126,062	-	-	-	126,062	-	-
2021-23 Current Service Level	-	-	3,141,710	-	-	-	3,141,710	10	10.00
Adjusted 2021-23 Current Service Level	-	-	3,141,710	-	-	-	3,141,710	10	10.00
Total LFO Recommended Packages	-	-	-	-	-	-	-	-	-
2021-23 Legislative Actions	-	-	3,141,710	-	-	-	3,141,710	10	10.00
Net change from 2019-21 Leg Approved Budget	-	-	310,488	-	-	-	310,488	-	0.17
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	11.0%	0.0%	0.0%	0.0%	11.0%	0.0%	1.7%
Net change from 2021-23 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	279,495	-	-	-	279,495	-	-
2019-21 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	279,495	-	-	-	279,495	-	-
2019-21 Leg Approved Budget (Base)	-	-	279,495	-	-	-	279,495	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2021-23 Base Budget	-	-	279,495	-	-	-	279,495	-	-
030: Inflation & Price List Adjustments	-	-	12,030	-	-	-	12,030	-	-
2021-23 Current Service Level	-	-	291,525	-	-	-	291,525	-	-
Adjusted 2021-23 Current Service Level	-	-	291,525	-	-	-	291,525	-	-
Total LFO Recommended Packages	-	-	-	-	-	-	-	-	-
2021-23 Legislative Actions	-	-	291,525	-	-	-	291,525	-	-
Net change from 2019-21 Leg Approved Budget	-	-	12,030	-	-	-	12,030	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	9,665,010	-	15,617,923	-	-	-	25,282,933	45	45.00
2019-21 Ebds, SS & Admin Act	(307,401)	-	730,970	-	32,010,001	-	32,433,570	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	9,357,609	-	16,348,893	-	32,010,001	-	57,716,503	45	45.00
2019-21 Leg Approved Budget (Base)	9,665,010	-	15,617,923	-	-	-	25,282,933	45	45.00
Summary of Base Adjustments	(557,370)	-	744,524	-	-	-	187,154	-	-
2021-23 Base Budget	9,107,640	-	16,362,447	-	-	-	25,470,087	45	45.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	74,890	-	-	-	74,890	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(440,789)	-	-	-	(440,789)	-	-
030: Inflation & Price List Adjustments	-	-	1,302,569	-	-	-	1,302,569	-	-
2021-23 Current Service Level	9,107,640	-	17,299,117	-	-	-	26,406,757	45	45.00
Adjusted 2021-23 Current Service Level	9,107,640	-	17,299,117	-	-	-	26,406,757	45	45.00
Total LFO Recommended Packages	-	-	(89,217)	-	-	-	(89,217)	-	-
2021-23 Legislative Actions	9,107,640	-	17,209,900	-	-	-	26,317,540	45	45.00
Net change from 2019-21 Leg Approved Budget	(249,969)	-	861,007	-	(32,010,001)	-	(31,398,963)	-	-
Percent change from 2019-21 Leg Approved Budget	(2.7%)	0.0%	5.3%	0.0%	(100.0%)	0.0%	(54.4%)	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	(89,217)	-	-	-	(89,217)	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	(0.5%)	0.0%	0.0%	0.0%	(0.3%)	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 099 Microsoft 365 Consolidation

Package Description Microsoft 365 is being consolidated within the Office of the State Information Officer at the E5 level of service. This cost is built into the State Government Service Charge for every agency as a cost increase for the 21-23 biennium. This package makes a corresponding reduction to the agency base budget in an amount equivalent to what agencies should be paying in the current 2019-21 biennium for Microsoft 365 at the E3 level of service.

LFO Recommendation Approve the package.

LFO Recommended	-	-	(107,221)	-	-	-	(107,221)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 100 Deferred Maintenance Facilities

Package Description This package provides DPSST with \$11,968 to replace kitchen equipment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	11,968	-	-	-	11,968	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 Statistical Transparency of Policing

Package Description This package funds the addition of two permanent Research Analyst 3 positions (1.66 FTE) for the Statistical Transparency of Policing (STOP) program. These positions will provide local police agencies with periodic analyses that examine specific contextual factors contributing to any disparities identified by the Criminal Justice Commission’s analysis of traffic and pedestrian stop data. Additionally, these analysts will assist in identifying and evaluating specific improvements for police agencies and the effectiveness of related training efforts by DPSST.

The funding provided in the Administrative and Support Services program pays the expenses associated with hiring and onboarding the two new positions.

LFO Recommendation Approve the package.

LFO Recommended	-	-	6,036	-	-	-	6,036	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2019-21 Agy. Leg. Adopted	-	-	-	7,363,421	-	-	7,363,421	2	2.00
2019-21 Ebds, SS & Admin Act	-	-	-	15,608	-	-	15,608	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2019-21 Leg Approved Budget	-	-	-	7,379,029	-	-	7,379,029	2	2.00
2019-21 Leg Approved Budget (Base)	-	-	-	7,363,421	-	-	7,363,421	2	2.00
Summary of Base Adjustments	-	-	-	37,069	-	-	37,069	-	-
2021-23 Base Budget	-	-	-	7,400,490	-	-	7,400,490	2	2.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	-	1,721	-	-	1,721	-	-
030: Inflation & Price List Adjustments	-	-	-	198,242	-	-	198,242	-	-
2021-23 Current Service Level	-	-	-	7,600,453	-	-	7,600,453	2	2.00
Adjusted 2021-23 Current Service Level	-	-	-	7,600,453	-	-	7,600,453	2	2.00
Total LFO Recommended Packages	-	-	-	-	-	-	-	-	-
2021-23 Legislative Actions	-	-	-	7,600,453	-	-	7,600,453	2	2.00
Net change from 2019-21 Leg Approved Budget	-	-	-	221,424	-	-	221,424	-	-
Percent change from 2019-21 Leg Approved Budget	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%	3.0%	0.0%	0.0%
Net change from 2021-23 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2021-23 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Legislatively Proposed 2021 - 2023 Key Performance Measures

Published: 5/4/2021 10:36:41 AM

Agency: Public Safety Standards and Training, Department of

Mission Statement:

The Mission of the Department of Public Safety Standards and Training (DPSST) is to promote excellence in public safety by delivering quality training and by developing and upholding professional standards.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2022	Target 2023
1. Average increase in Police Officer Trainee test scores based on assessments at entry and completion of Police Basic Training.		Approved	25.05%	40%	40%
2. Percentage of attendees who ranked the usefulness of DPSST criminal justice regional training courses at or above "6" on a scale of 1-7. (Added per 2003 legislative direction)		Approved	92%	95%	95%
3. Percentage of attendees who ranked the usefulness of DPSST fire service regional training courses at or above "6" on a scale of 1-7. (Added per 2003 legislative direction)		Approved	86%	95%	95%
4. Percentage of revocation or denial actions appealed that are upheld at the appellate level.		Approved	100%	100%	100%
5. Average increase in Corrections Officer Trainee test scores based on assessments at entry and completion of Corrections Basic Training.		Approved	29.56%	50%	50%
8. CUSTOMER SERVICE - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	1) Expertise	Approved	91%	95%	95%
	2) Helpfulness		91%	90%	90%
	3) Timeliness		86%	90%	90%
	4) Accuracy		91%	90%	90%
	5) Availability of Information		86%	90%	90%
	6) Overall		86%	90%	90%
9. Average increase in the Center for Policing Excellence test scores based on assessments at entry and completion of Supervisory Leadership Academy and Organizational Leadership Management Academy		Approved	91%	95%	95%
6. Armed Private Security Providers - Percentage of armed private security providers and private security firearms instructors whose armed certifications are suspended due to a failure to successfully complete the required annual training		Proposed New		100%	100%
6. Number of proceedings initiated to revoke the certification or license of a private security provider due to a violation of the Board's established moral fitness standards.		Proposed Delete	34	0	

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the 2021-23 Key Performance Measures as proposed. KPM #6 is proposed for deletion in favor of a revised measure that will more clearly capture the effect of DPSST's regulation of private security providers.

LFO anticipates a significant revision of the agency's KPMs during the upcoming biennium. To reflect the mission and vision of the agency more accurately, DPSST proposes to make substantial changes to its key performance measures beginning in 2022. This will be a multi-year process as measures and data collection mechanisms are developed.

In recognition of the robust Basic Police curriculum revision, and preparation for substantive updates to other curricula, the first round of proposed changes will focus on the measures of DPSST's delivery of "quality training." Exact measures have yet to be developed, but will center on three main areas:

- Student readiness for field training or returning to the field (in the case of Leadership courses)
- Knowledge and skill development and retention
- Responsiveness to community and constituent needs

Additionally, DPSST will propose the creation of an organizational measure focusing on the demographics of its employees and their roles in the agency. This type of measure addresses the Governor's Task Force recommendation and Secretary of State observation that DPSST increase the diversity of its instructor pool, as well as better reflect DPSST's vision to "embody the diversity of the state."

SubCommittee Action: