



Presentation to the 2021 Joint Ways and Means Subcommittee on Human Services

OFFICE OF DEVELOPMENTAL DISABILITIES SERVICES

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Outline

Empowering Oregonians with intellectual and developmental disabilities (I/DD)

Who we are and why our work matters

Who we serve and how

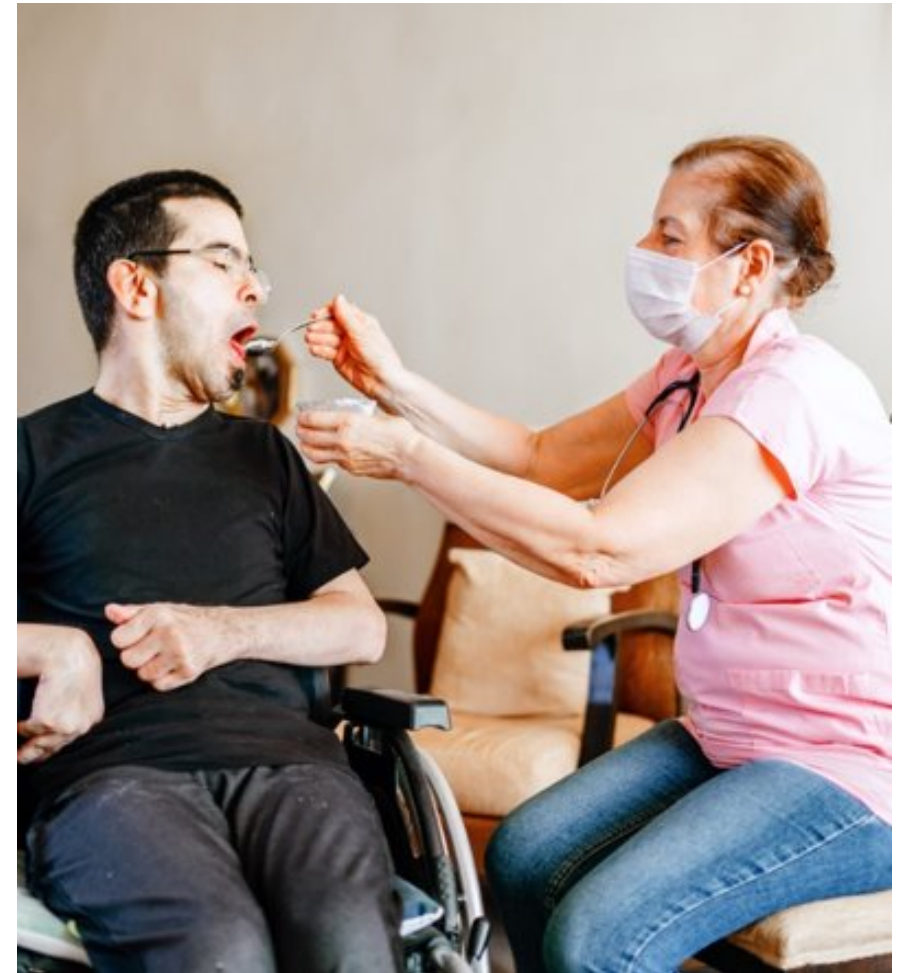
Tracking our progress

Continuing our momentum to next biennium and beyond

Closing remarks

Who we are

- Oregon's system of supports for people with **intellectual and developmental disabilities (I/DD)** provides supports across the lifespan.
- It is built on critical partnerships between the state, local governments, non-profits, provider agencies, self-advocates and families.
- **The Office of Developmental Disabilities Services (ODDS):**
 - Oversees the system;
 - Operates the Stabilization and Crisis Unit (SACU);
 - Provides case management for children with significant needs who need intensive in-home or residential services.



Why our work matters

- All individuals, **regardless of their abilities**, deserve to live healthy, safe lives that are free from abuse and allow them to achieve their highest potential.
- Children with I/DD in Oregon grow up with the **same expectations as any other child** – to become contributing members of their communities.
- Community employment is a goal for everyone.



Our vision and mission

- **Vision:** People and families access quality supports that are simple to use and responsive to their strengths, needs and choices, while they live and thrive as valued members of their community.
- **Mission:** ODDS, stakeholders and the developmental disabilities community come together to provide services, supports and advocacy to empower Oregonians with intellectual and developmental disabilities to live full lives in their communities.



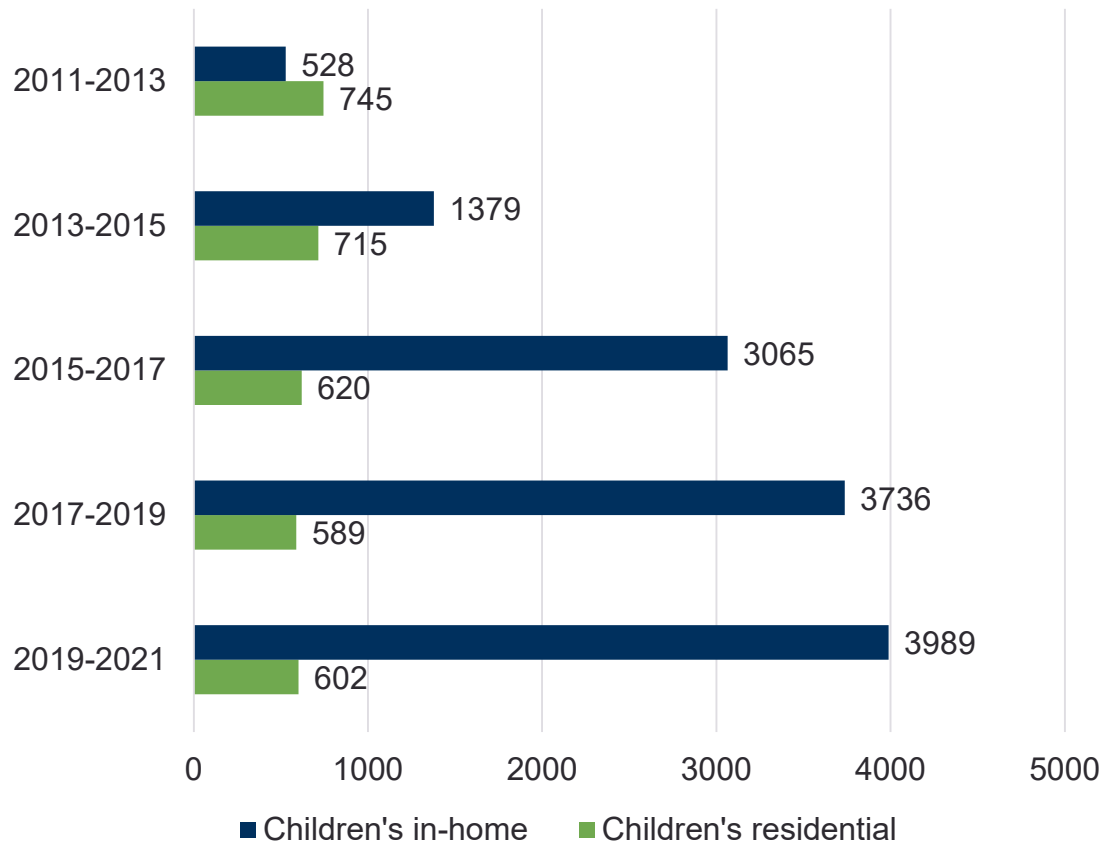
Who we serve

- We serve more than **31,300 people** who have I/DD.
 - **9,900 children**
 - **21,400 adults**
- **In order to be eligible for ODDS services, an individual must:**
 - Have an intellectual disability, or
 - Have a developmental disability, and
 - Meet financial eligibility for Medicaid services

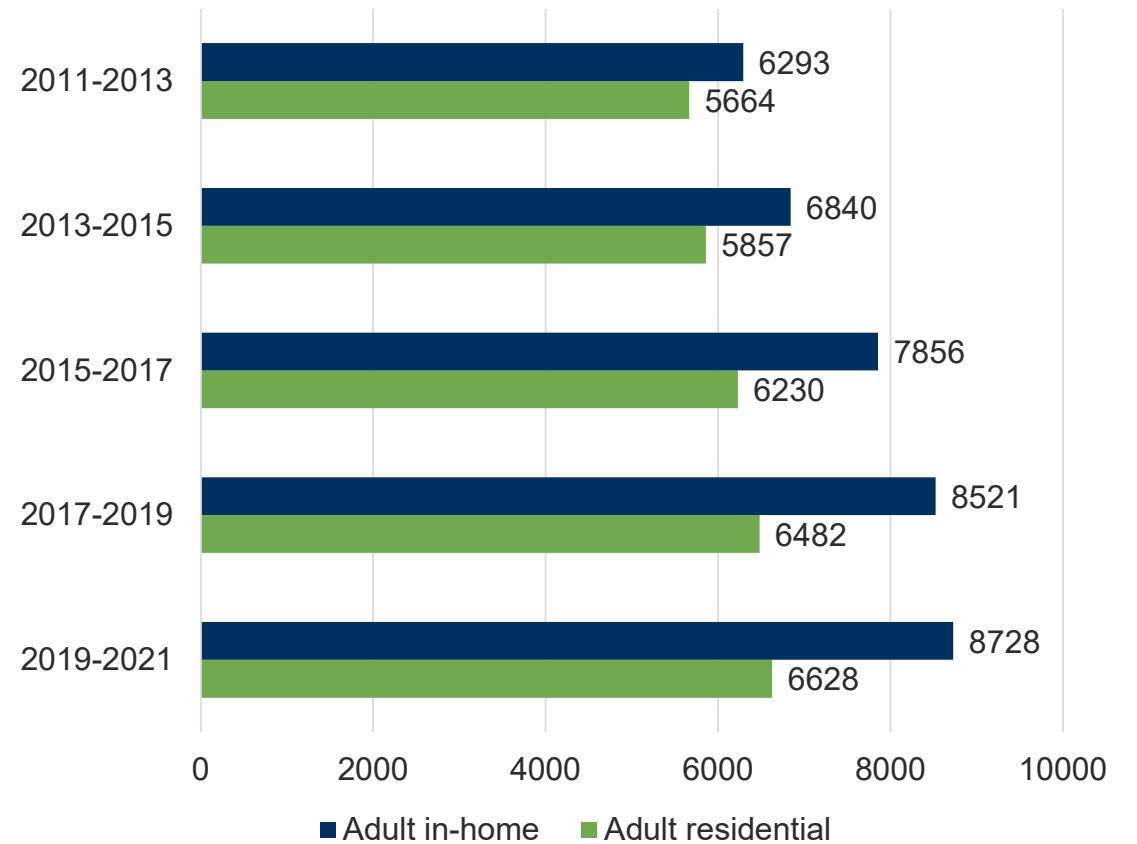


Enrollment changes

Children's services enrollment



Adult services enrollment



Service equity initiatives



Increase diversity of ODDS workforce



Allocate funding and make budgetary decisions through an equity lens



Support continued language access efforts



Engage local communities and community organizations



Develop a data plan



Evaluate new and existing policies, procedures, and rules through an equity lens

State responsibilities

ODDS

- Oversee the delivery of I/DD services throughout the state of Oregon
- Work with stakeholders and partners to develop and follow a strategic plan
- Provide funding
- Develop policies
- Provide general oversight
- Certify and license providers

CDDP State functions

- Coordinate the I/DD eligibility process
- Conduct abuse investigations
- Foster home licensure and certification reviews

Case management entities (CMEs)

Community Developmental Disabilities Programs (CDDPs)

- 30 CDDPs cover every county in Oregon
- Services coordinators provide case management services to adults living in home settings, residential facilities and adult foster homes
- Services coordinators provide case management services to children living in home settings and I/DD foster homes

Brokerages

- 14 brokerages statewide
- Personal agents provide case management services to adults living in home settings

Individualized Support Plans

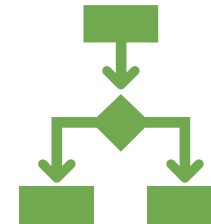
Through an **Individualized Support Plan (ISP)**, a services coordinator or personal agent:



Helps a person identify their desired outcomes/goals



Assists in addressing assessed needs



Helps choose services to support their goals and needs



Follows up with the person to make sure the ISP is working for them

Outline

Empowering Oregonians with I/DD

Tracking our progress

Overview of programs and services

Current biennium accomplishments and KPMs

Continuing our momentum to next biennium and beyond

Closing remarks

Who provides direct care services

Both Personal Support Workers (PSWs) and Direct Support Professionals (DSPs) support individuals in their homes and in their communities.

Employed by person with I/DD
or their representative

Employee of a provider agency

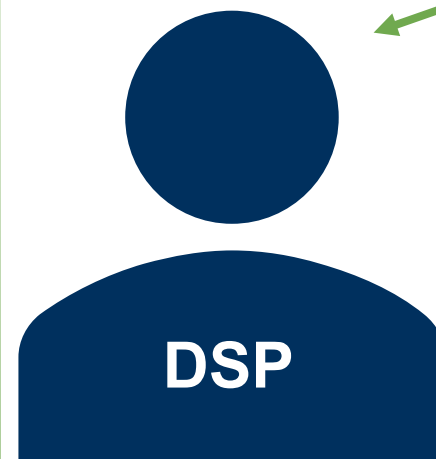
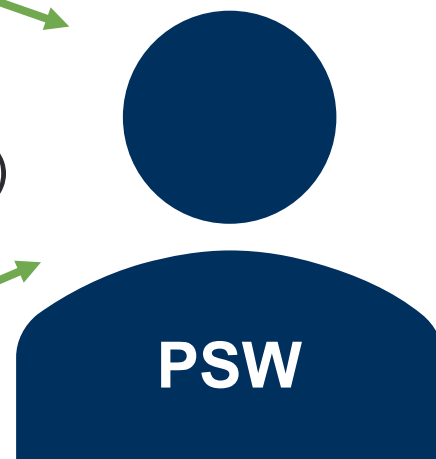
Compensated by ODHS
and paid by fiscal intermediary
(\$15.77 starting wage per
collective bargaining agreement)

Wages (avg. \$14.59) and
benefits are determined by
agency

Agency is paid based on the
level of support the person
with I/DD needs

Approximately 14,000
PSWs in Oregon

Approximately 10,000
DSPs in Oregon



In-home services

- **Meet Queena and Danny:**
 - Live independently as a couple in their own apartment
 - Case management provided by Harney County CDDP (Symmetry Care)
- **Supports include:**
 - Meal planning and cooking
 - Support interacting with peers and making connections in the community
 - Danny will soon be getting job coaching services
- **Types of providers:**
 - Personal Support Workers (PSWs)



Queena and Danny live in their own apartment.

In-home services

- **Meet Gage:**
 - Lives at home with his family
 - Case management provided by Polk County CDDP
- **Supports include:**
 - His family and CDDP services coordinator help him make sure his PSWs understand how to help him
 - Helping him learn to cook, do chores and personal hygiene
 - Behavioral support services
- **Types of providers:**
 - Personal Support Workers (PSWs)
 - Behavior Professionals



Gage (as Scooby Doo), his workers, and family at Halloween (pre-COVID). “We are a family,” Gage says.

Residential services

- **Meet Robert:**
 - Lives in an adult foster home
 - Case management provided by Clackamas CDDP
- **Supports include:**
 - Employment services
 - Behavior support services
 - Help in accessing mental health and nursing services
- **Types of providers:**
 - Adult Foster Home providers
 - Employment Professionals
 - Behavior Professionals



Robert loves superheroes and going to movies.

Employment

- **Meet Quentin:**
 - Lives at home with family
 - Case management provided by Independence NW Brokerage
- **Supports include:**
 - In-home services
 - Job development
 - Job coaching
- **Types of providers:**
 - Direct Support Professionals hired by an agency
 - Employment Professionals



Quentin works 20 hours per week at Imperfect Foods in Clackamas.

Stabilization and Crisis Unit (SACU)

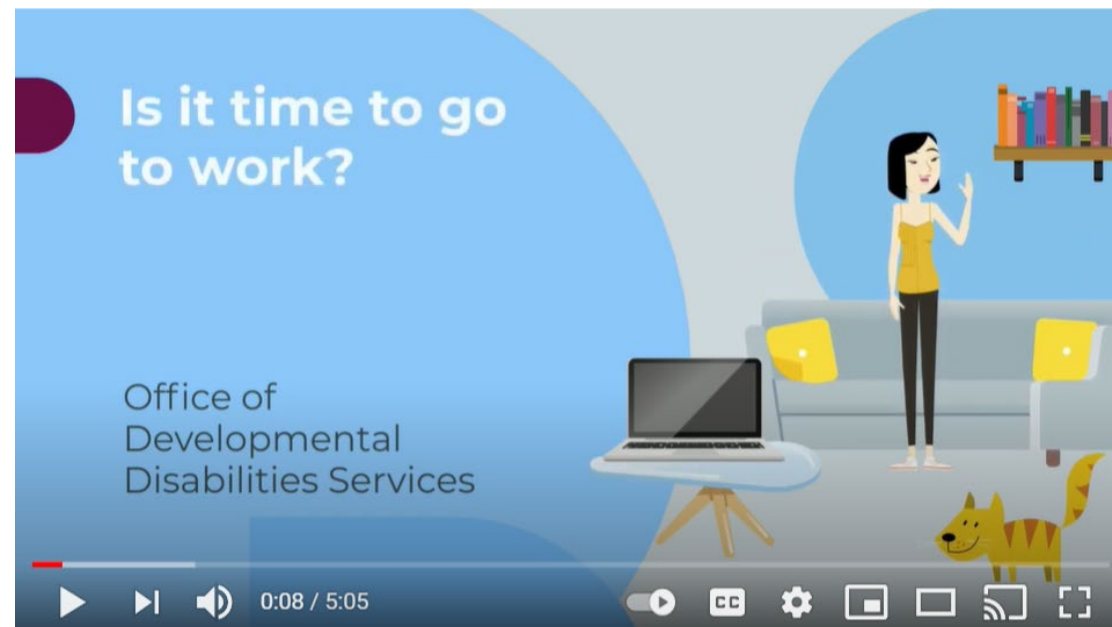
- Created as group homes managed and operated by ODDS in the 1990s with closure of Fairview Training Center
- Primarily supports people with **significant behavioral challenges**
 - **Homes for children and adults**
 - Most people living at SACU have a **dual diagnosis**, I/DD and mental health challenges
- The average stay is **5.45 years** – an increase from last year due to COVID-19



Tony Ogles, an SACU Direct Support Crisis Specialist, receives his COVID-19 vaccine.

COVID-19 response

- People with I/DD are at a higher risk of adverse outcomes if they contract COVID-19
- In response to COVID-19, ODDS:
 - Quickly issued new policies and guidance focused on **ensuring health and safety**
 - Created animated videos explaining COVID-19 precautions
 - Expanded access to family support funds when schools first went remote
 - Required remote case management services
 - Created staffing support resource process to help providers



COVID-19 response continued

- **Vaccine access for I/DD population**
 - Ensured I/DD population in Phase 1a
 - Federal and State Pharmacy Partnership
 - Outreach through Case Management Entities (CMEs) to all people with I/DD in services connecting them to Local Public Health Authority (LPHA) clinics
 - Coordination of CMEs with LPHA and Coordinated Care Organizations to get vaccines to people who are unable to access community vaccines



Eddie Plourde, chair of the self-advocacy caucus of the Oregon Council on Developmental Disabilities, receives his COVID-19 vaccine.

Wildfire and ice storm response

- **Wildfires**

- Around 400 individuals receiving services evacuated for at least a day
- Funding for hotel stays for evacuated individuals
- Funding for air purification systems

- **Ice storms**

- Connected case management entities to the local emergency operation centers as well as directly with the State's Office of Emergency Management to assist people in impacted areas



Staff set up alternative placements at the Salem Central Office when a SACU home had to evacuate due to the Santiam Canyon fire.

Accomplishments of 19-21 biennium

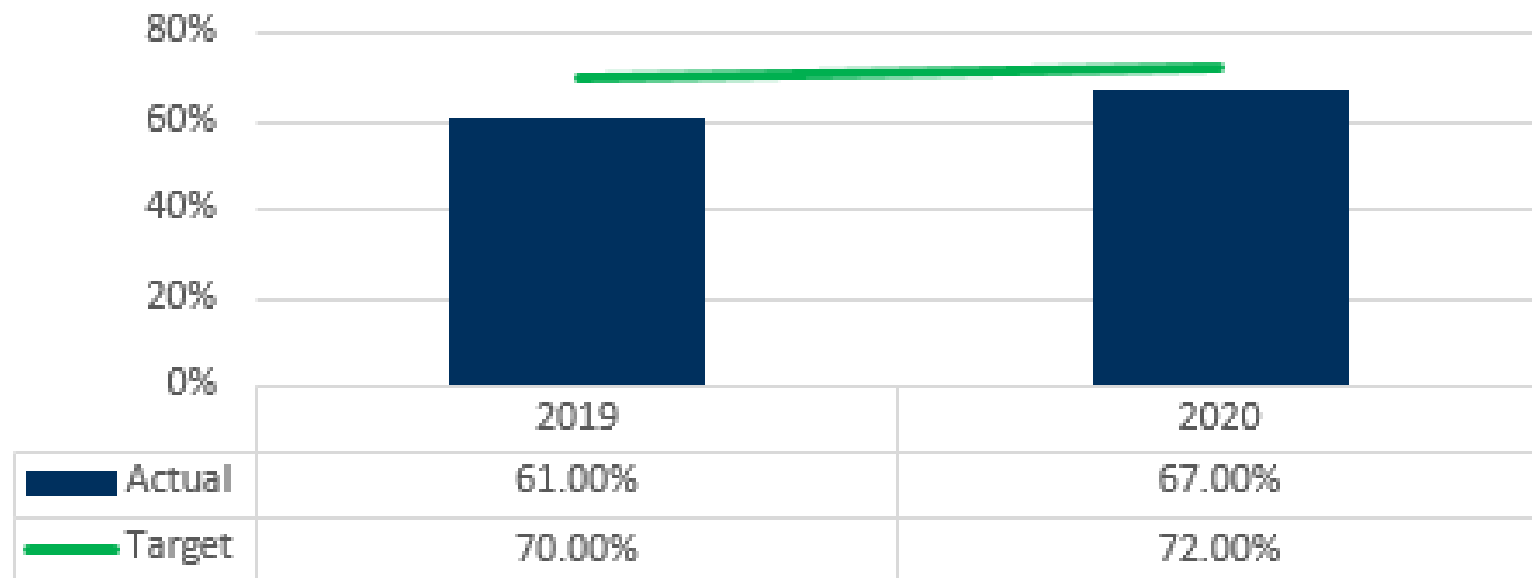
- **Ended ODDS funding for sheltered workshop services in Sept. 2020**
 - Employment First: focus on community employment and community-based work experience and services
- **Lane vs. Brown settlement**
 - Continue to meet requirements
- **Compass**
 - Continue to focus on person-centered planning
 - Finalized service groups
 - Implemented new rates for children's residential services, resulting in increased capacity, increased DSP wages and reduced turnover
- **Workforce development**
 - ImpactOregon.careers (more than 220 jobs posted statewide)



KPM – Timely eligibility determination for ODDS services

KPM #9 Timely Eligibility Determination for ODDS Services

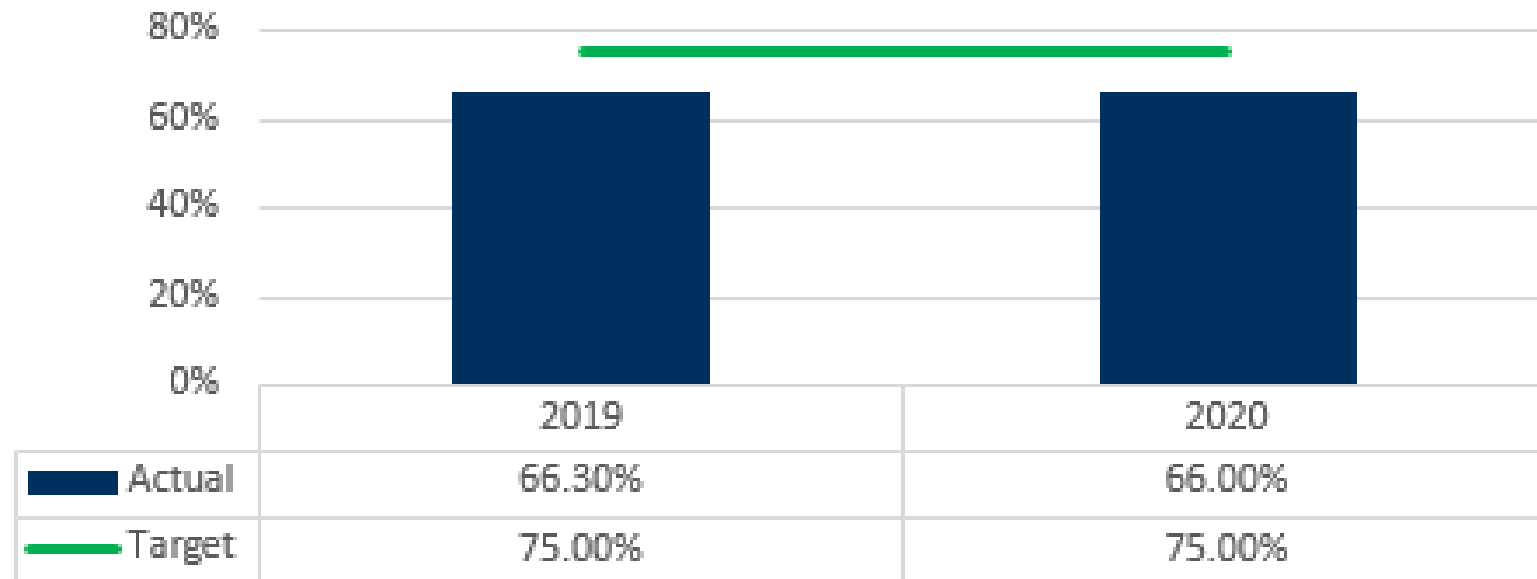
The percentage of individuals who apply for ODDS services who are determined eligible within 90 days from application. Data Period: Jan 01 - Dec 31



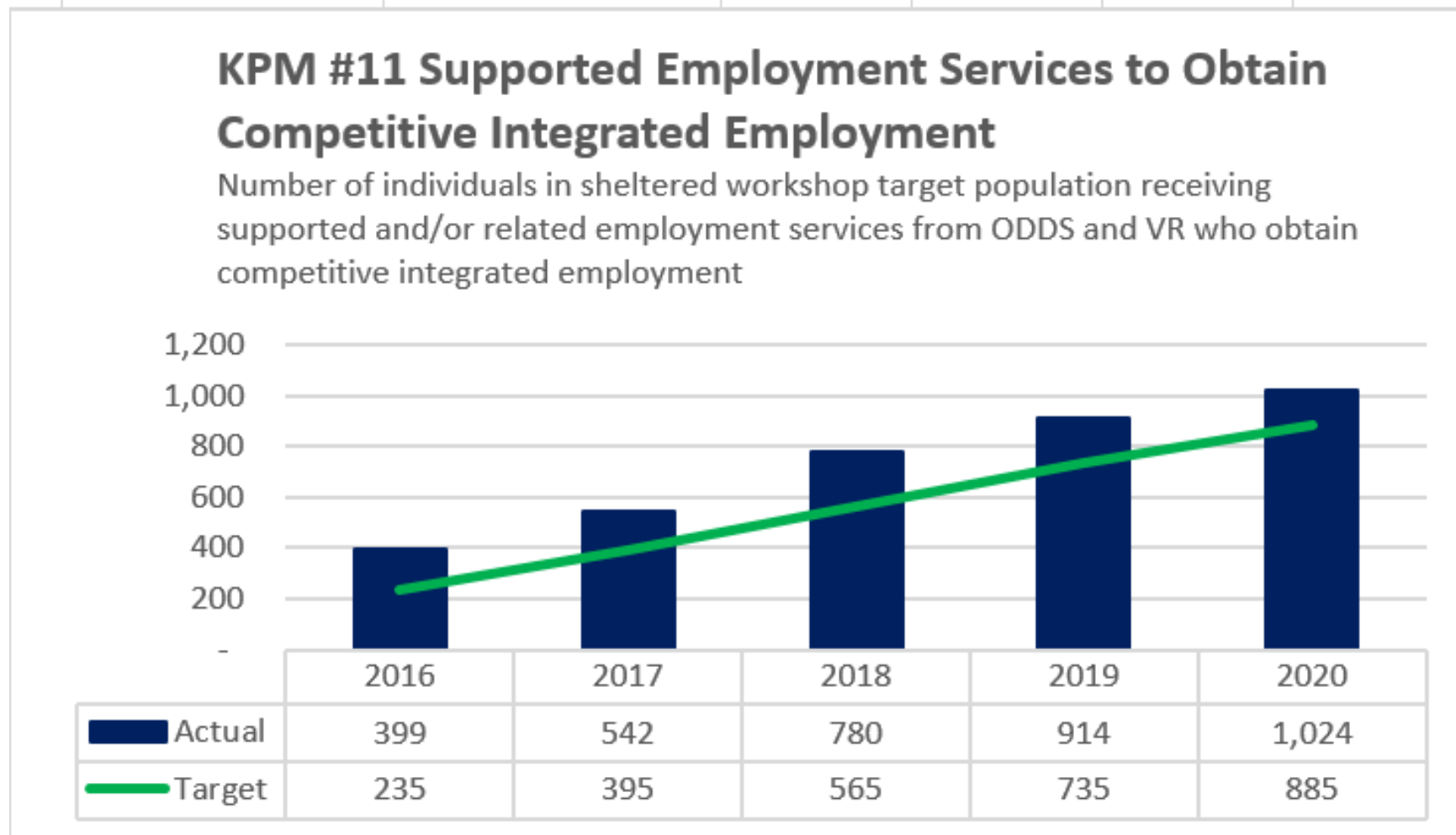
KPM – Adults enrolled in ODDS program receiving in-home services

KPM #10 Adults Enrolled in ODDS Program Receiving In-Home Services

The percentage of adults enrolled in the I/DD program who are receiving services in their own home, including family home. Data Period: Jan 01 - Dec 31



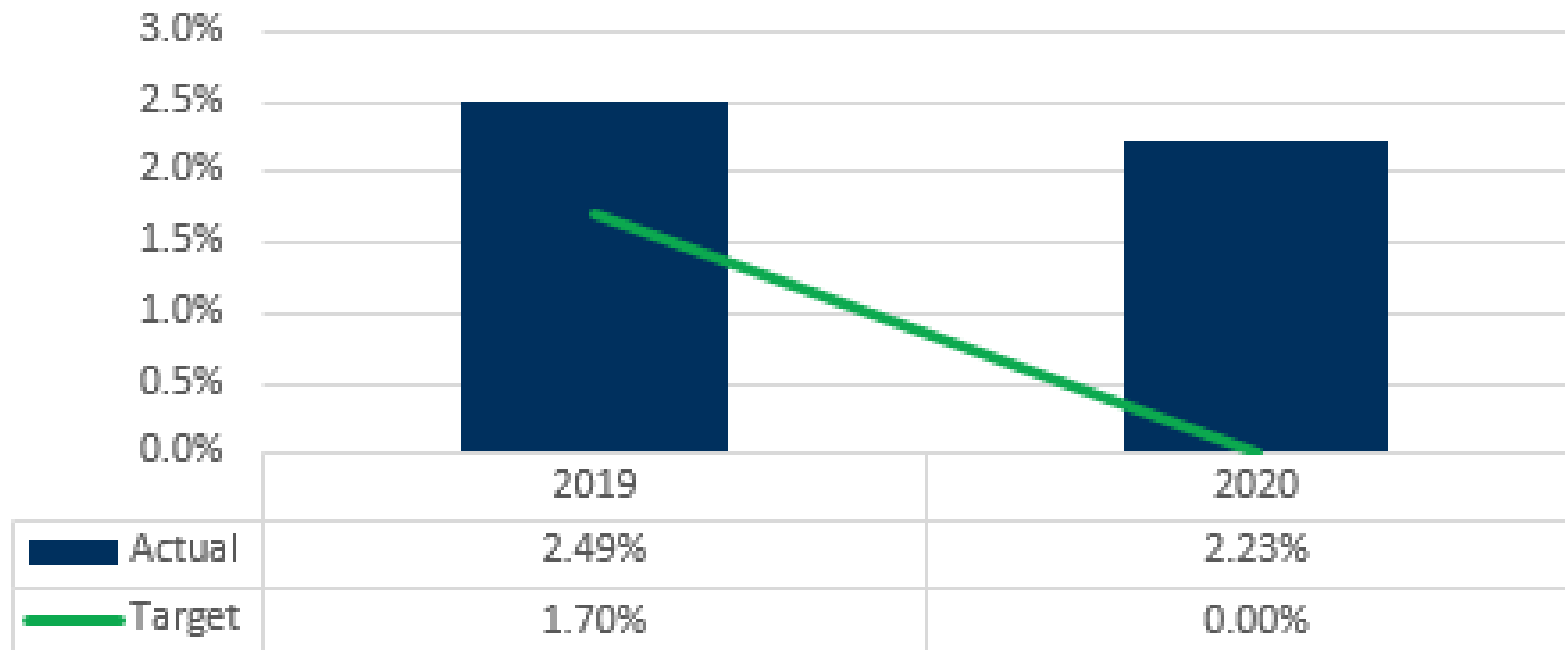
KPM – Supported employment services to obtain competitive integrated employment



KPM – Abuse/neglect of adults with developmental disabilities

KPM #12 Abuse/Neglect of Adults with Developmental Disabilities (ODDS)

The percentage of substantiated abuse/neglect of adults in licensed and endorsed programs. Data Period: Jan 01 - Dec 31



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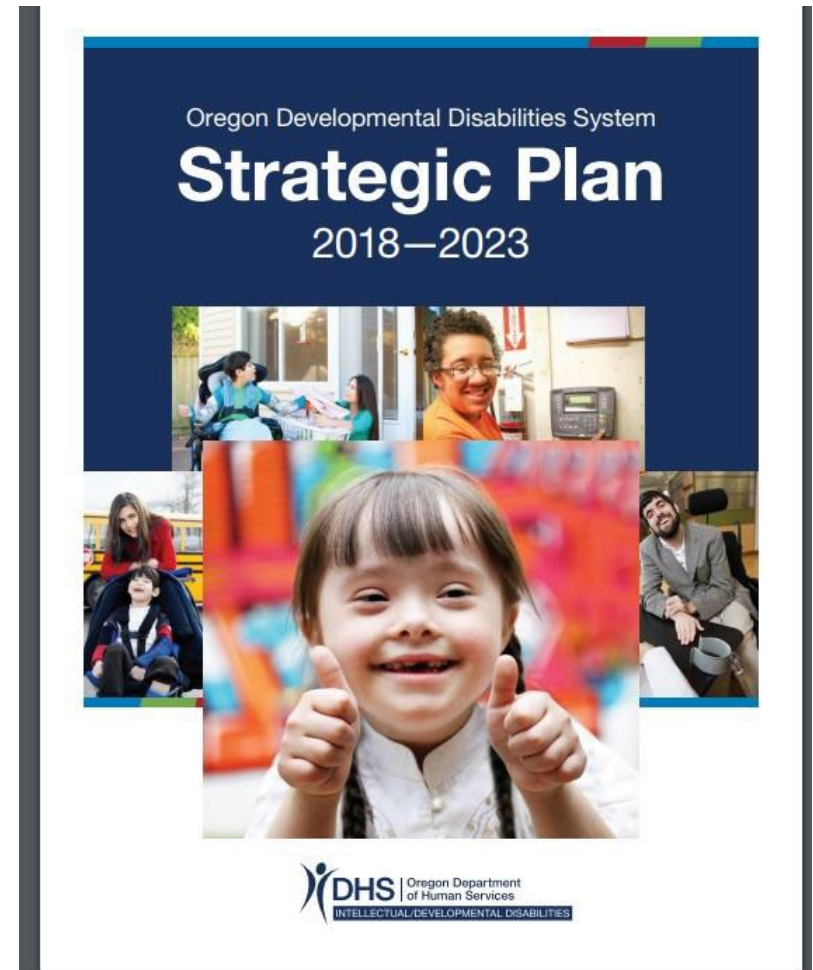
ODDS Strategic Plan

Governor's Recommended Budget

Closing remarks

ODDS Strategic Plan 2018-2023

- Service equity plan; including equity requirements in contracts
- Developing recommendations for case management structure
- Redesigning Individual Support Plan process to improve person-centered planning
- Easing access to assistive technology and expanded access to technology during COVID-19
- Continuous coordination with other systems like Child Welfare
- Full rates for children's residential services as of Sept. 1, 2019
- Funding for host homes, development in process



Investments and reductions

Priorities tied to budget:

- **Continues current eligibility criteria** for individuals in need of I/DD services.

Reductions:

- **Continues cuts made during the 2020 Special Session**, including the elimination of **Family-to-Family Networks** and the elimination of funding for the **statewide case management** information technology system.











Barriers addressed by budget:

- **Transitioning to new rate models**
 - POP 119 invests just over \$34 million to transition from the old provider rate structure and current assessment instruments, to the new service groups based on the Oregon Needs Assessment (ONA) and new rate model payment.
- **Equitable access to services**
 - POP 107 includes funding to provide greater language access for ODDS services.

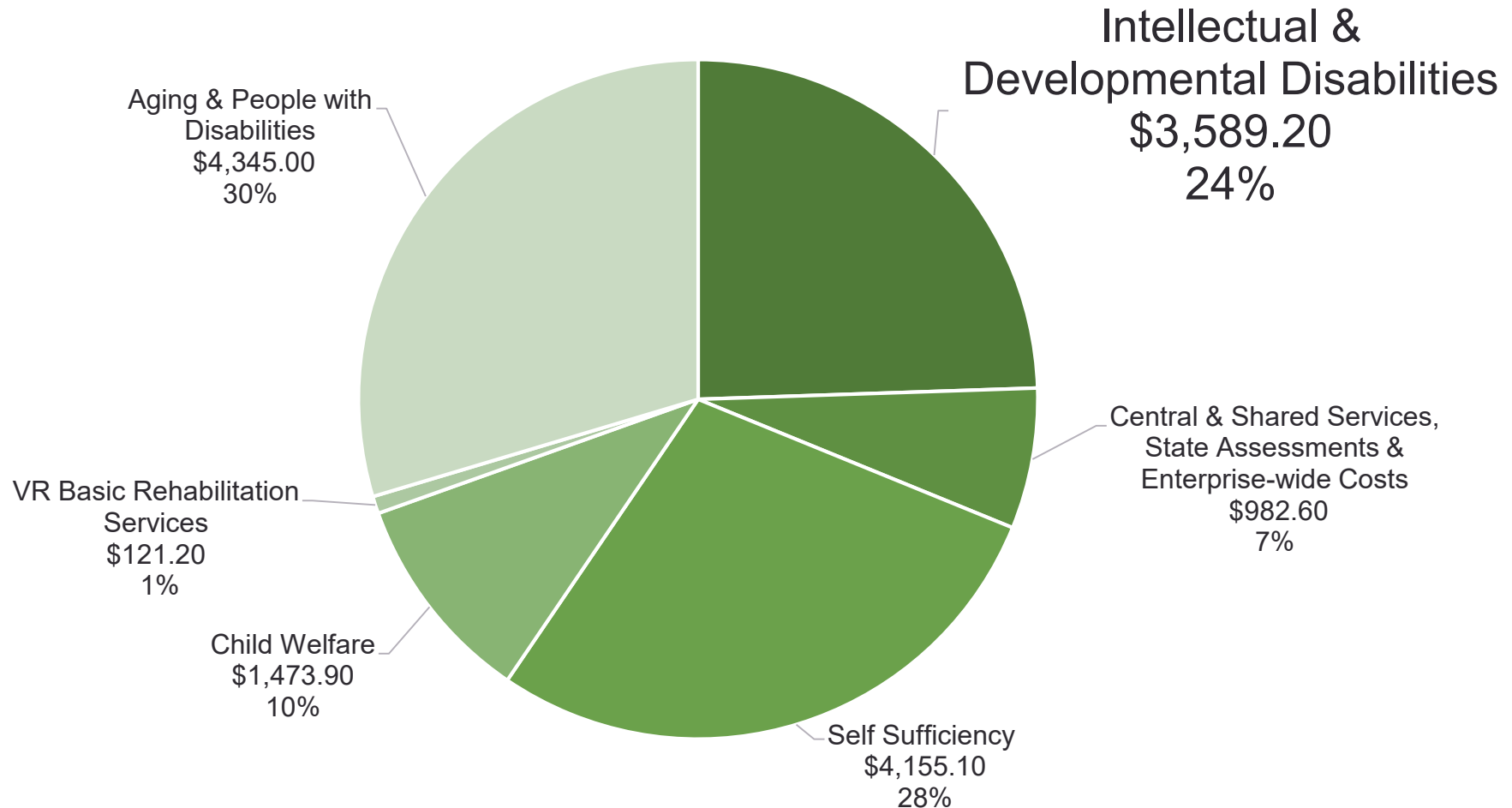
POP 119 – Transitioning to new rate models

Tier 1 and Payment Category 1 represent people with the lowest level of need.

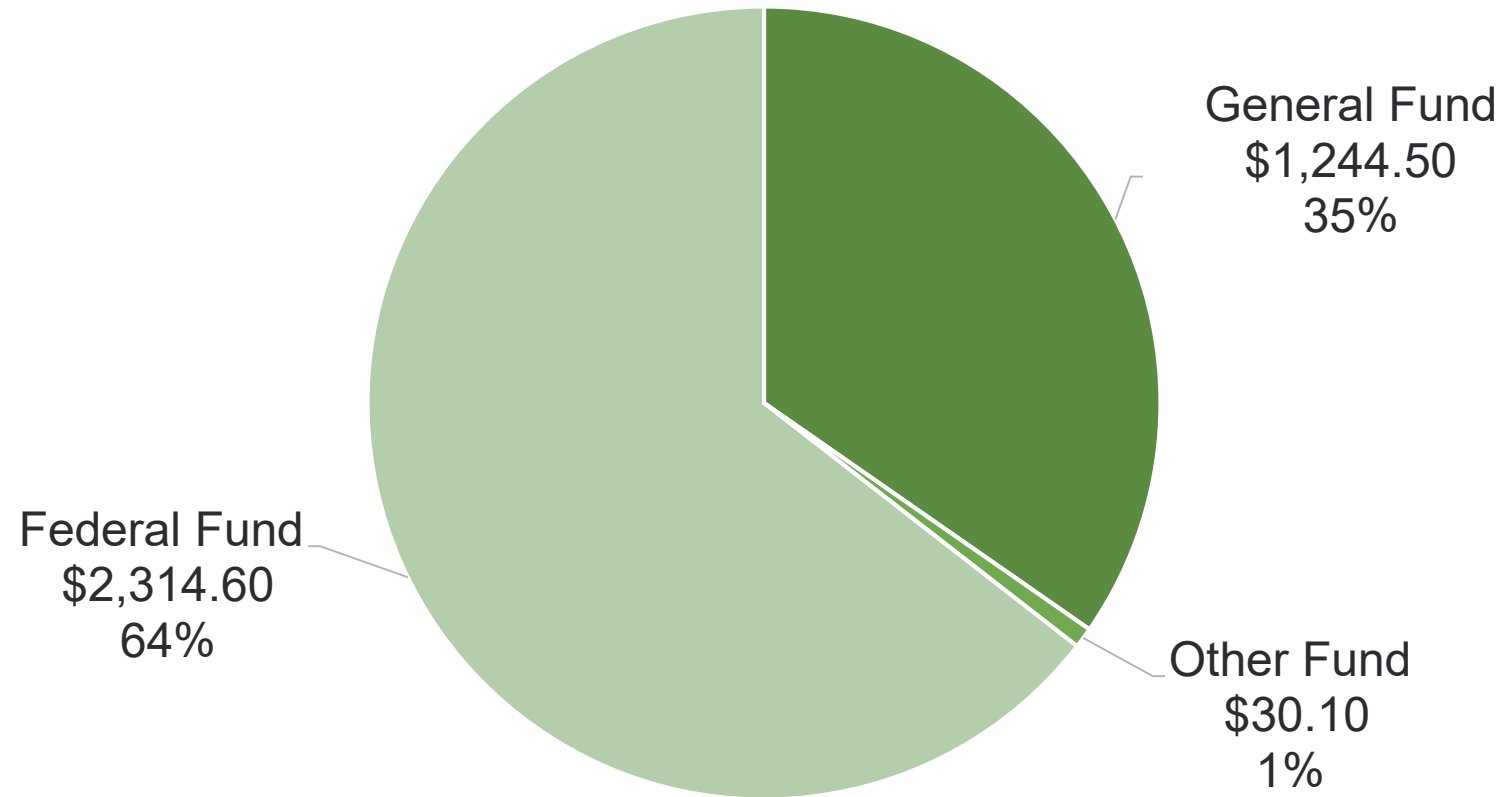
The higher the payment category, the higher the level of need.

Current rates		New rates	
Tier 1		Payment Category 1	
Tier 2		Payment Category 2	
Tier 3			
Tier 4		Payment Category 3	
Tier 5			
Tier 6		Payment Category 4	

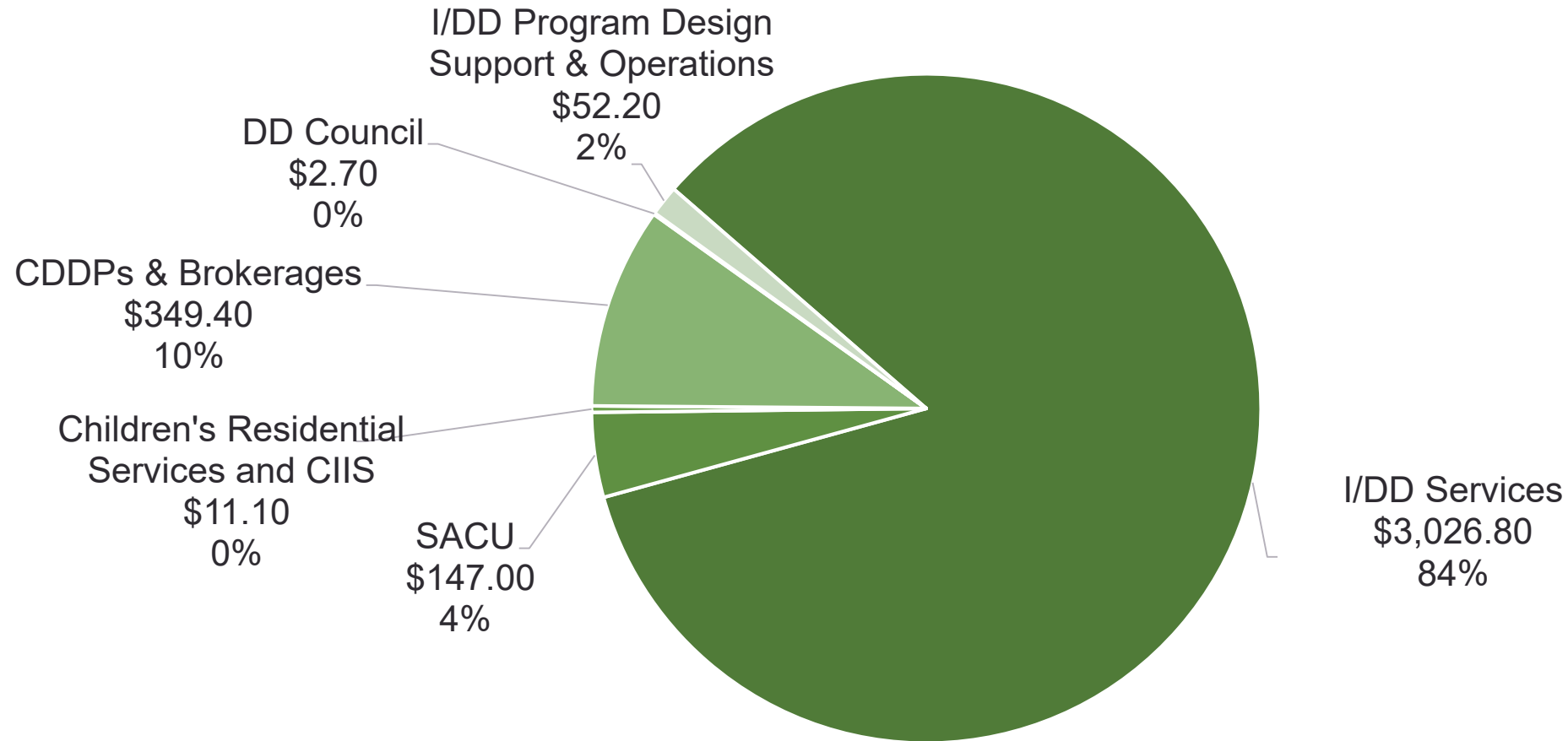
21-23 Governor's Budget total fund by ODHS program area - \$14,667.0 million



Intellectual & Developmental Disabilities total by fund type - \$3,589.2 million



Intellectual & Developmental Disabilities total by program - \$3,589.2 million



Potential 10% reductions from budget exercise

- Rate reductions
- Reduce CDDP/Brokerage funding
- Reduce financial eligibility for children

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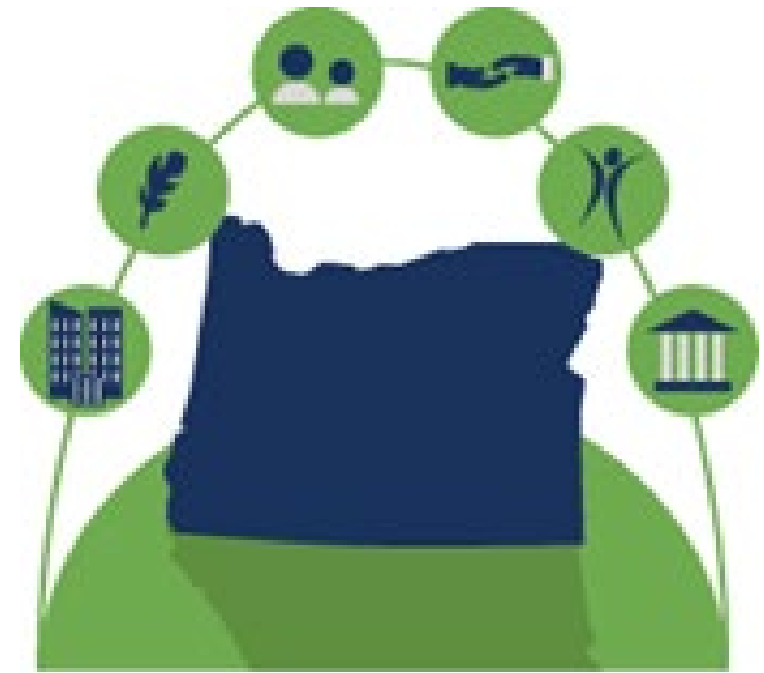
Continuing our momentum to next biennium and beyond

Closing remarks

Q&A

Closing remarks

- **All individuals of all abilities** deserve to live safe, healthy lives that are free from abuse and allow them to achieve their highest potential.
- Oregon's I/DD ecosystem is built on critical partnerships between the state, local governments, non-profits, provider agencies, self-advocates and families to help persons with I/DD to live successfully in their communities.
- We continue to innovate - building a strong foundation of supports and laying the avenues to equity and community inclusion.





Thank you

Questions?

Thank you

- **Upcoming ODHS Presentations to the Committee**
 - Aging and People with Disabilities - April 6
 - Vocational Rehabilitation / ODHS Closing - April 8

