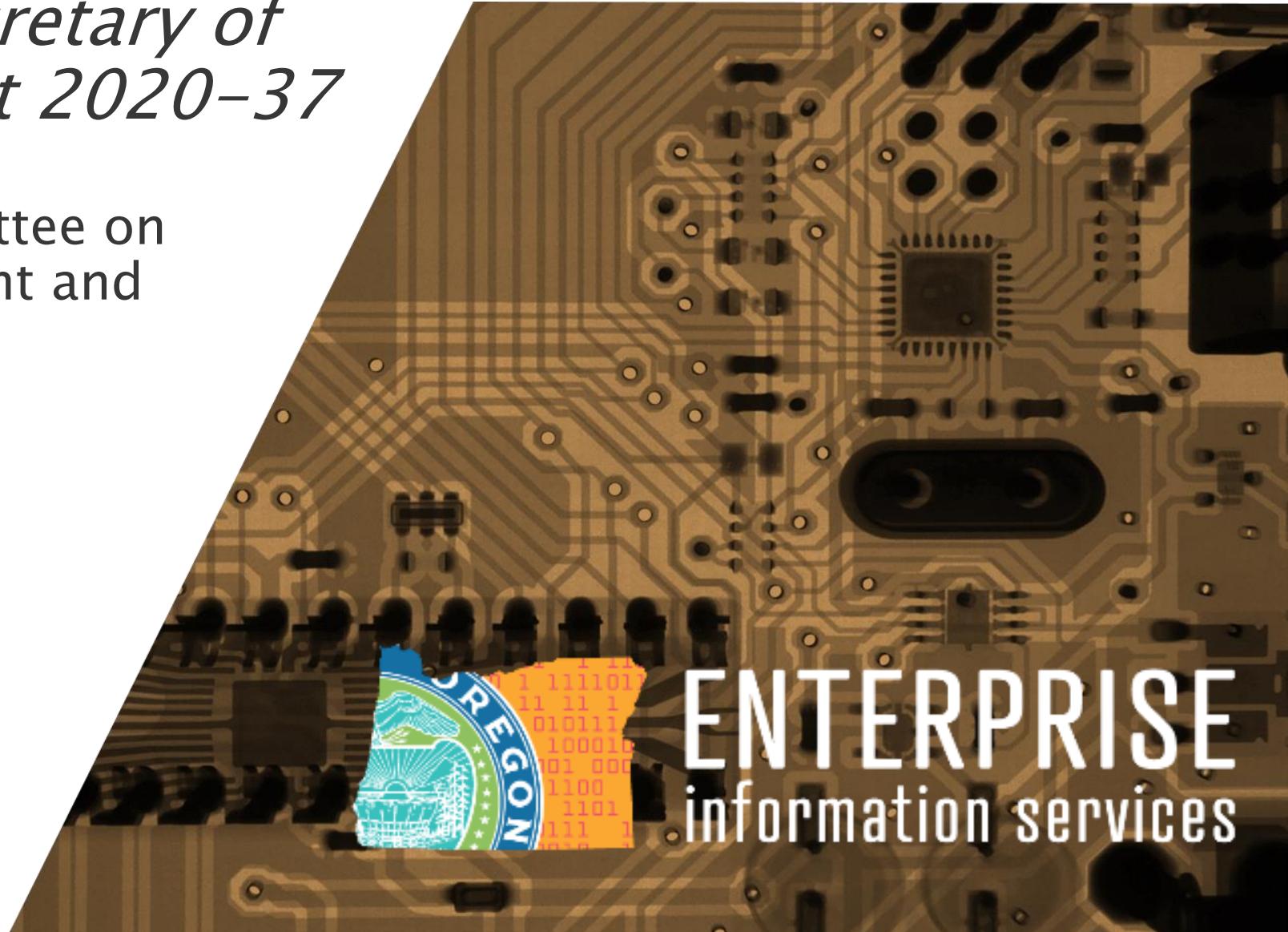


EIS Response. Secretary of State Audit Report 2020-37

Joint Legislative Committee on
Information Management and
Technology

*Gary Johnson &
Kathryn Helms*

3 March 2021



EIS Response. *Data Privacy*



GARY JOHNSON
Cyber Security
Services
Chief Information
Security Officer



KATHRYN HELMS
Data Governance
and Transparency
Chief Data Officer

1. EIS Response to the audit recommendation
2. Evolving privacy landscape
3. Differentiating privacy—frameworks and key roles
4. Key capabilities and questions for a privacy program
5. Privacy and Open Data



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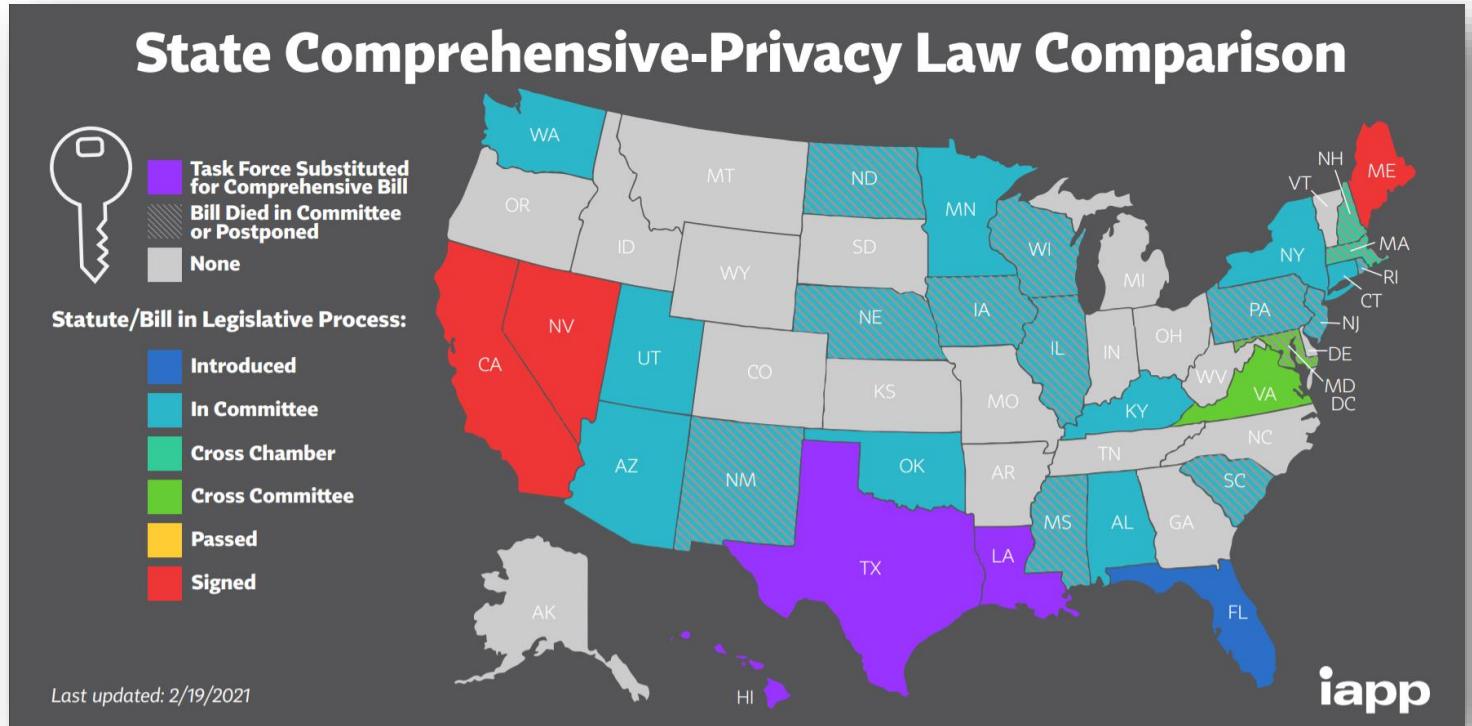
Audit Recommendations. *EIS Response*

1. Request funding to establish a statewide privacy office and appoint a Chief Privacy Officer, or similar role, whose position will have the authority, mission, accountability, and resources to coordinate and develop statewide privacy requirements. Charge the CPO with the following tasks:
 - a. Develop a strategic plan and timeline for coordinating an enterprise privacy risk assessment, developing statewide policies and procedures to manage and monitor privacy risk, and providing privacy training to agency personnel and third parties engaged in data processing;
 - b. Work with other state officials as necessary to ensure roles for responding to incidents involving PII are clearly and consistently articulated in statewide policies, procedures, and plans; and
 - c. Once roles are clearly established, work with other state officials as necessary to ensure incident response training is provided to agency personnel consistent with assigned roles and responsibilities.



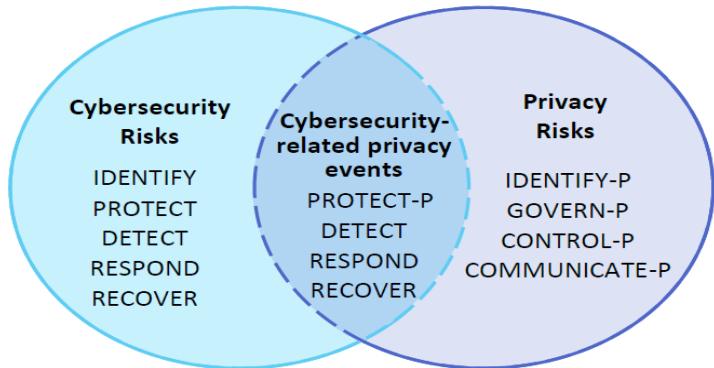
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National Privacy Landscape. *Evolving Rapidly...*

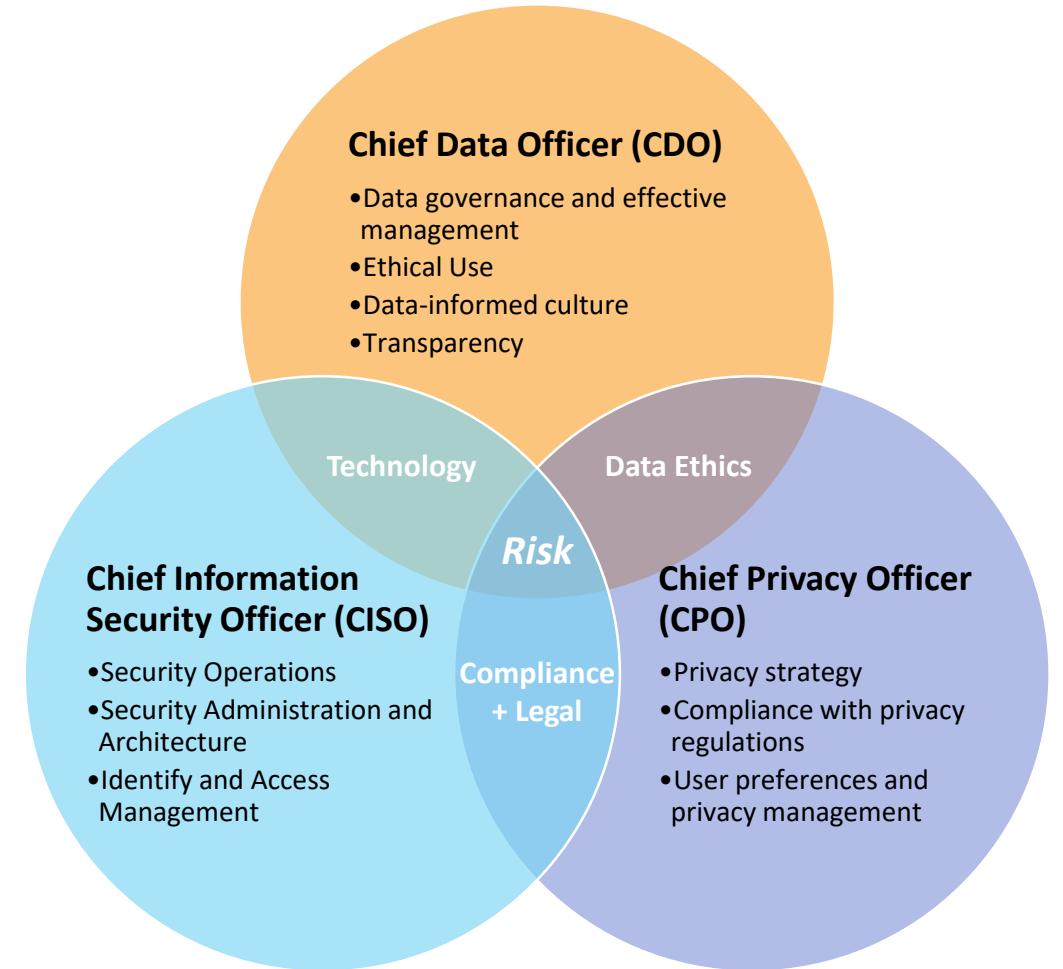


Differentiating Privacy. *Frameworks and Related Roles*

NIST Privacy Framework 1.0



- *"Identify-P – Develop the organizational understanding to manage privacy risk for individuals arising from data processing."*
- *"Govern-P – Develop and implement the organizational structure to enable an ongoing understanding of the organization's risk management priorities that are informed by privacy risk."*
- *"Control-P – Develop and implement appropriate activities to enable an organization or individuals to manage data with sufficient granularity to manage privacy risks."*
- *"Communicate-P – Develop and implement appropriate activities to enable organizations and individuals to have a reliable understanding and engage in a dialogue about how data are processed and associated privacy risks."*
- *"Protect-P – Develop and implement appropriate data processing safeguards."*



Privacy Program. *Key Capabilities and Questions*

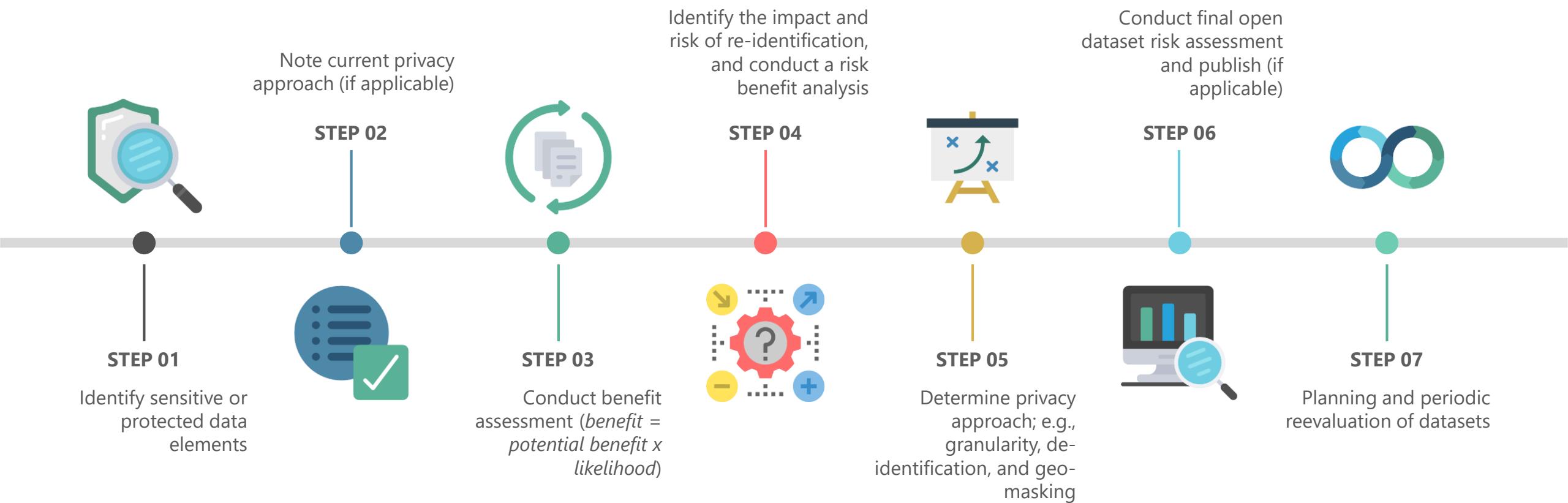
Establish	Maintain	Evolve	With whom do we share the data?	How will we destroy the data/dispose of it?	How are we protecting the data?	Where are we holding the data?
 Establish <ul style="list-style-type: none">DiscoveryClassificationRisk Assessment and TrackingRecord Keeping (ROPAs)Data MinimizationNotice and PolicyConsent and Preference Management (CPM)Cookie ManagementSubject Rights Management	 Maintain <ul style="list-style-type: none">Measurement and ReportingData Mapping/Life Cycle VisualizationPIA (Privacy Impact Assessment) AutomationIncident Response AugmentationPrivacy Center (End-User Self-Service Portal)	 Evolve <ul style="list-style-type: none">Anonymization and PseudonymizationAnalytics and Business Intelligence (ABI)Data End-of-Life Controls	With whom do we share the data? How are we processing the data?	How will we destroy the data/dispose of it? How do we classify the data?	How are we protecting the data? Whose data do we hold?	Where are we holding the data? How are we protecting the data?
			How can we find the data today?	How long should we retain the data?	What data do we hold?	Why are we holding the data?

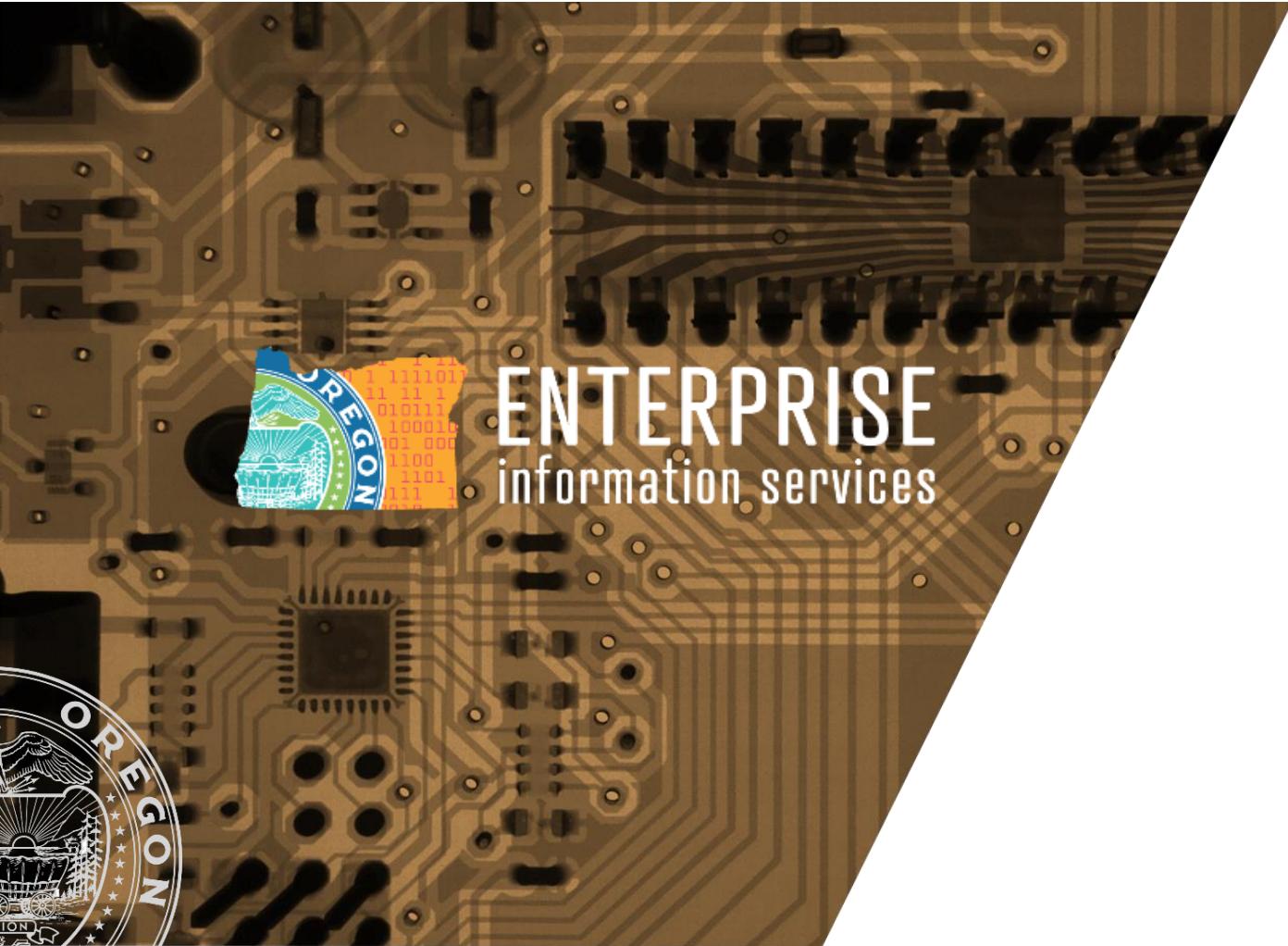
Source: Gartner (September 2019)
ID: 432939

Source: Gartner
ID: 376084



Open Data Guidance. *Privacy for Open Data*





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Thank you.
