

## Occupational Therapy Licensing Board (OTLB)

2021-2023 Governor's Recommended Budget

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### Agency Mission:

Protect the public by supervising Occupational Therapy practice and to assure safe and ethical delivery of Occupational Therapy services.

## Program Objectives:

Licensure of Occupational Therapists and Occupational Therapy Assistants within 3 days of receiving all required documentation.

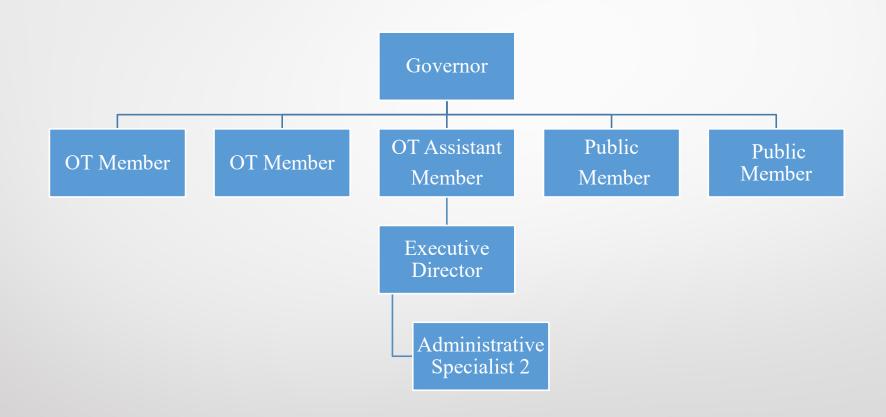
Investigate complaints and take appropriate action.

## Licensee Count: 2,698 (OT's 2,195 OTA's: 503)

Licensee numbers



## Occupational Therapy Licensing Board



#### About the Board

Discipline cases - Increasing

- Online Renewals and Applications
  - Current 2 year Renewal Fees: \$150 OTs / \$100 OTAs
  - No fee increase since 2006

#### About the Board

- Public Protection
  - Applicants Fingerprint Background checks
  - Licensees LEDS checks prior to every Renewal
- Education of Licensees
  - Quarterly E-Newsletter
  - Website
  - Annual Presentations to Students
  - Law/Ethics exam
  - Annual Presentation at Association Meeting

## Key Performance Measures (KPMs)

- Key Performance 1: Timely Licensing: Over 96% issued within 3 days of receipt of required documents.
- <u>Key Performance 2: Timely resolution of complaints</u>: 100% within 120 days. Cases investigated upon receipt of the complaint and reviewed at each quarterly Board meeting.
- <u>Key Performance 3: Customer satisfaction</u>: Customer service is at a high level. Over 98% ratings received of good or excellent. Comments provided anonymously and reviewed by the Board annually to improve current services.
- <u>Key Performance 4: Board follows best practices</u>: 100%. Reviewed and measured annually.

# 2021-2023 OTLB Budget

- 100% Other Funds
- 9 months of Ending Balance
- Budget drivers Legal costs, New IT Licensing System, Personnel Costs
- POP Reduce FTE of AS2 from .75 to .5. (Position was never actually increased although there was legislative approval to do so in 2019.)
- POP Fee Increase

# Agency Proposed Legislation

SB 5526 – Fee increase (Last fee increase in 2006)

- OT Renewal: \$150 to \$200
- OTA Renewal: \$100 to \$140
- OT 1 year application: \$100 to \$120
- OTA 1 year application: \$70 to \$90
- License verifications: \$0 to \$25
- Mailing Lists: \$25 to \$100

## 10% Reduction Options

- Reduce FTE of AS2 from .75 to .5. (Position was never actually increased although there was legislative approval to do so in 2019.) (\$49,967)
- Eliminate limitation in Personal Services under Temporary Appts. (\$9,243)
- Reduce limitation in Services and Supplies under IT professional Services.
  (\$25,000)

Thank you!