



Virginia Garcia Memorial
HEALTH CENTER

Virginia Garcia Memorial Health Center

Oregon's Health Care Transformation

Transforming Primary Care

House Committee on Health Care
Gil Muñoz, MPA CEO
Virginia Garcia Memorial Health Center
January 28, 2021



Responding to Community Need



We serve over 52,000 patients in Washington and Yamhill counties at:

- Five primary care and six dental clinics in Newberg, McMinnville, Beaverton, Hillsboro and Cornelius
- Five school-based health centers located in Willamina, Tigard,, Century, Beaverton and Forest Grove
- A mobile outreach clinic (medical/dental) to serve migrant camps, nurseries, community events, CV19 testing, etc.



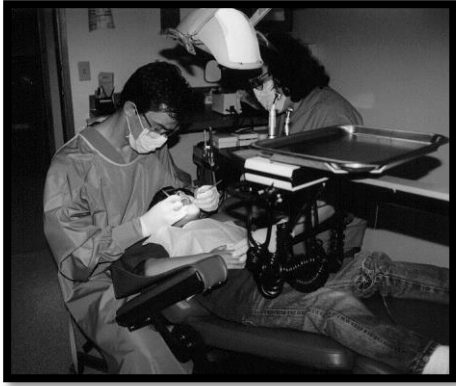
Our patients

- Speak over 60 different languages
- 40% of our patients are under 18
- 56% of our patients are of Hispanic descent
- 60% are covered by Medicaid
- 20% are uninsured



Integrated Services

- Immunizations
- OB/GYN and Prenatal
- Chronic Disease Management
- Well-Baby and Well-Child Visits
- Dental Care
- Vision Care
- Behavioral and Mental Healthcare
- Substance Use Disorder(SUD) /Medically Assisted Treatment (MAT)
- Pharmacy
- Clinical Pharmacy
- Community Health Worker/Social Work
- Health and Wellness Education
- Farmworker Outreach



COVID-19 Response

- 11,463 Tested
- 1,838 Positive
- Positivity Rate 19.44%
- Hispanic % of Total Screen: 61.21%
- Hispanic % of Total Positive: 83.51%
- VG in partnership with local health departments has supported community engagement (testing, education, and outreach activities)
- Gearing up for vaccines, 80% of staff vaccinated with 1st Dose



Coordinated Care Organizations

- **VG has over 32,000 members across several CCO's including:**
 - HealthShare of Oregon (CareOregon) 22,183
 - Yamhill Community Care Organization 9,312
 - Trillium 1,073
- VG is very engaged in Board and Committee roles across the CCO's
- CCO's have built on a strong foundation of PCPCH and Team-Based Care
- As part of OCHIN, Implementation of EPIC across medical, dental, behavioral, soon- Pharmacy
- CCO's focus on Quality Metrics has been transformational in health center & community



PATIENT SUPPORT QUESTIONNAIRE

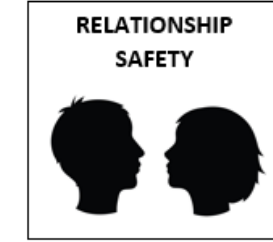
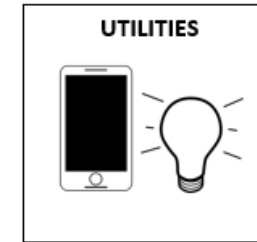
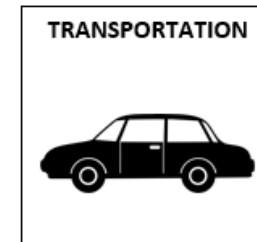
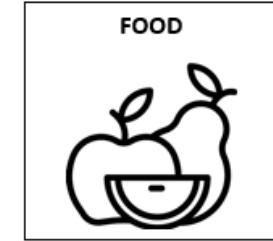
Name: _____ Date: _____

Many things impact your health. The more we know about you the better health care we can provide.

Please circle the areas you need assistance with. We cannot guarantee assistance in all areas, but will do our best to respond to your needs.

I am having a hard time getting access to and/or paying for:

- Influence treatment and interventions at point of care
- Demonstrate areas of need for resource allocation and advocacy
- Enable high-leverage outreach to targeted subpopulations
- Compare complexity and risk among patients



None of the above Other? Please write in: _____

Would you like to be contacted about your responses to this questionnaire? YES NO

If yes, please share the best way to contact you (phone number, email, or address):



Epic Schedule Appts View Schedules

- 1 Patient Lists
- 2 My Reports
- 3 Use Dept TZ
- 4 Change Context...
- 5 DAR - Dept Appts

Recent

- Unite Us Dashboard
- Trace Patient
- Remind Me
- Pregnancy Wheel
- Registration

Patient Care

- Consent Form Encounter
- Addendum
- Enter/Edit Results
- Immunizations/Injections
- Patient Lists
- Send Letter
- Orders Only
- Media Manager
- Sign My Visits
- Unite Us Dashboard**
- Remind Me
- Patient Images (Read Only)

Epic Schedule Appts View Schedules Guarantor Snapshot View Only Registration Encounter Chart Telephone Call Refill Medication Unite Us Dashboard

Boo

Unite Us

Hi there 🌟

We are in company-wide meetings from 12/18-12/20 and may be slower to respond. Thank you for your patience!

Leave us a message

The team typically replies in a few minutes.

Now message

Check out our recent announcement!

Unite Us

Boo

Non-binary/genderqueer 47
 year old, 1/1/1972
 MRN: E765872
 Code: Not on file (no ACP docs)
 Guardian: Mary Smith
 Pronouns: they/them/theirs

TEST PATIENT

Searches

Jennifer McClure, RN
 PCP

Coverage: DMAP MEDICAL FFS/...

Allergies (6)

Confidential

Ent Rec: Balance

BP: 150/91 (P) >1 day
 Pulse: 90 (P) >1 day
 Temp: 98.1 °F (P) >1 day
 Resp: 16 (P) >1 day

SINCE LAST INITIAL DEPARTMENT VISIT

FP

No results

PROBLEM LIST (34)

MEDS: 60 mg MEDD

Value Based Pay

- **Focus on Population Health**
 - Understanding segments of population
 - Risk Stratification
 - Understanding Cost & Utilization
 - Pay on Primary Care Capitation
 - Transitions of Care
- **Pay for Performance**
 - Achieving Targets for Quality Metrics
- **Gain Share**
 - Achieving Targets on Medical Loss Ratios



Total Cost of Care

Medicaid Cost and Utilization

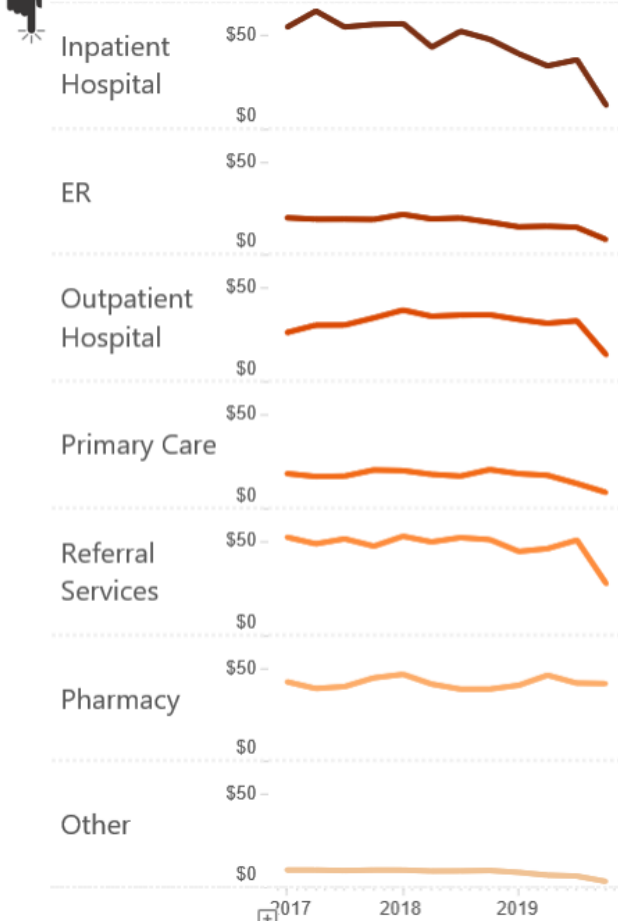
Members Assigned to Virginia Garcia

Select CCO: (All) Select Measure: Quarterly (Rates=PM... Select Quarters/Years: (All)

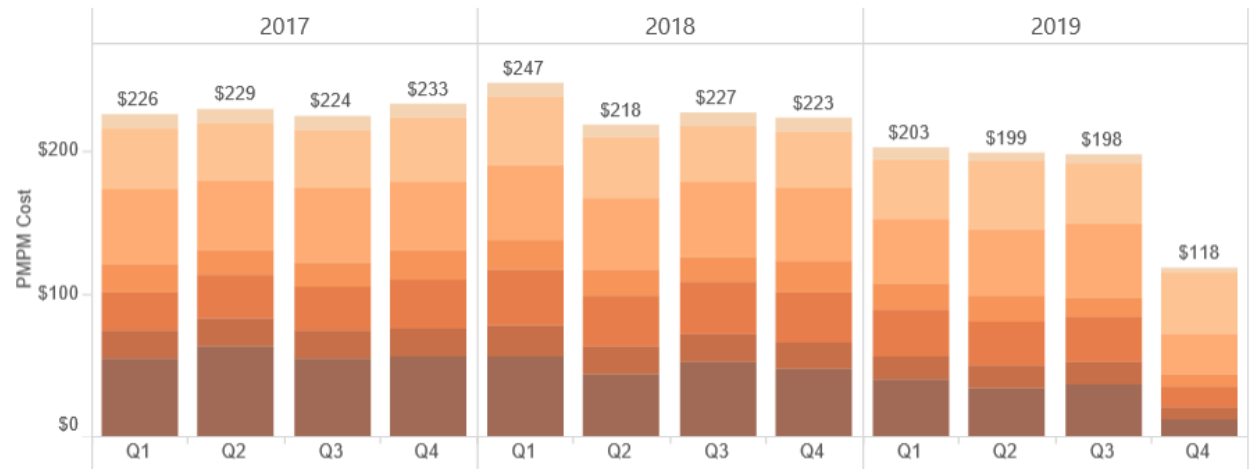
Most recent month of completed claims data: **August 2019**
 Claims Lag: **September - November 2019**
 (Q4 is incomplete)

1. How has PMPM cost changed over time?

To filter page to ONE category, click a header below.



2. How much of PMPM cost does each service category represent?



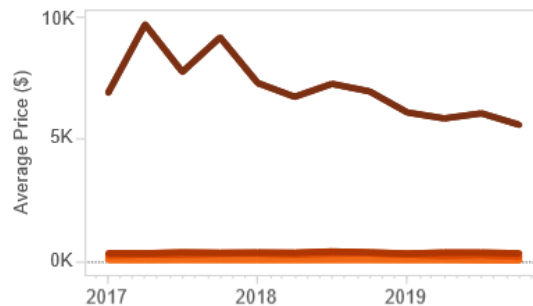
Go to Appendix for detailed stats (click below)



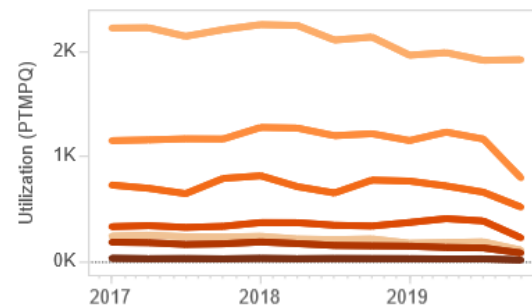
3. What is driving the trend?

PMPM cost is driven by changes in price & utilization.

Price



Utilization (PTMPQ)



Additional Refinement

Adults / Children:

(All)

Coverage Group:

(All)

ACA / Plus / Std:

(All)

Metro Expansion:

(All)

CCO Future Considerations

- Continue focus on Health Equity & SDoH
- Continue move to VBP
 - Quality Incentives
 - Flexibility in Health Services/Expenditures
- Continue the Integration of Health Services (Eliminate silos)
- Provide Access to Claims data for assigned members
- Invest in Practice Transformation

