

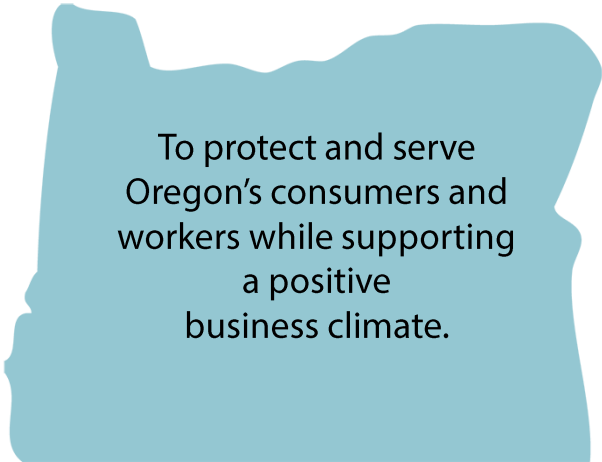
DCBS:

OREGON'S LARGEST BUSINESS REGULATORY AND CONSUMER PROTECTION AGENCY

January 25, 2021



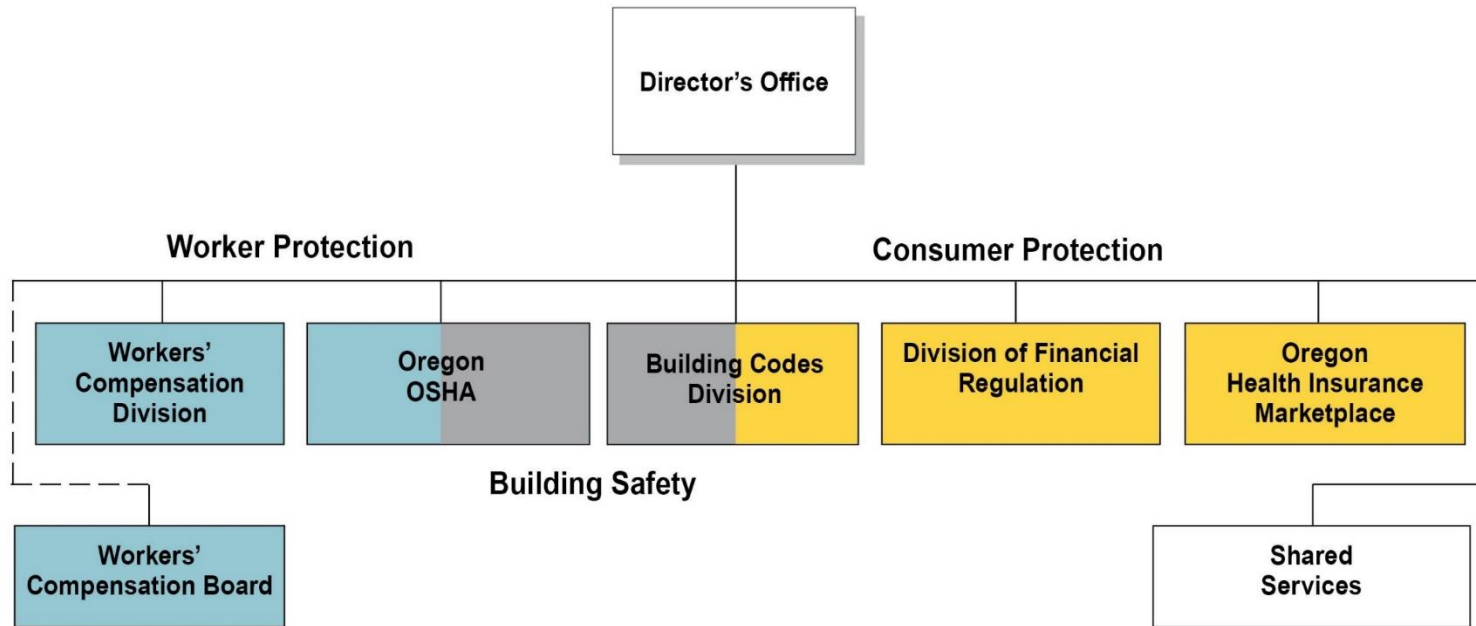
Mission and Key Goals



To protect and serve
Oregon's consumers and
workers while supporting
a positive
business climate.

- Consumer and worker protection
- Healthy and competitive markets
- Informed businesses and consumers
- Satisfied customers
- Financial soundness
- Operational excellence

DCBS organizational chart



COVID-19 Temporary Paid Leave Program

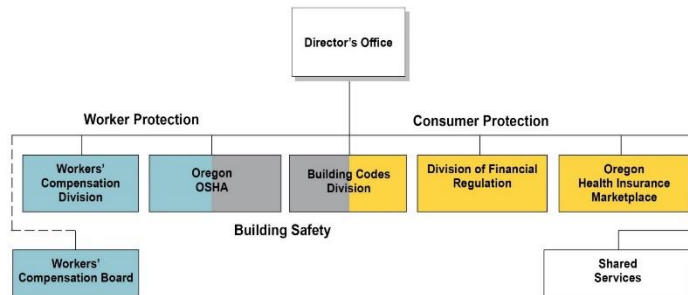
- \$120 per day, up to 10 days, for workers who need to quarantine/isolate due to COVID-19 exposure or symptoms, but do not qualify for COVID-19 related paid sick leave or do not have access to COVID-19 related time off.
- Applications Received: 20,000+
- Claims paid: 11,000+, almost 200 per day
- Average claim: approx. \$1,000
- Payments Dispersed \$11.2M
- Calls Received 10,000+

Dispersal of funds by county

Baker	\$28,680	Josephine	\$108,600
Benton	\$125,760	Klamath	\$131,880
Clackamas	\$694,560	Lake	\$6,000
Clatsop	\$21,120	Lane	\$1,032,240
Columbia	\$48,600	Lincoln	\$47,160
Coos	\$138,240	Linn	\$276,000
Crook	\$36,600	Malheur	\$81,360
Curry	\$10,560	Marion	\$1,442,280
Deschutes	\$468,720	Morrow	\$11,640
Douglas	\$234,840	Multnomah	\$2,961,360
Gilliam	\$8,400	Polk	\$204,120
Grant	\$16,680	Sherman	\$1,920
Harney	\$16,440	Tillamook	\$9,840
Hood River	\$38,640	Umatilla	\$167,520
Jackson	\$739,440	Union	\$89,520
Jefferson	\$77,160	Wallowa	\$8,520
		Wasco	\$116,520
		Washington	\$1,583,520
		Wheeler	\$0
		Yamhill	\$279,600

Workers' Compensation Division

To advance a leading workers' compensation system that represents integrity and fairness for Oregonians



System is designed to provide:

- Prompt and complete medical treatment
- Adequate and reasonable income benefits
- A fair and just administrative system
- Self-sufficiency for workers

Two primary customers:

- Subject employers (2019): 126,100
- Subject workers (2019): 1,972,500

Also, insurers, self-insured employers, service companies, medical providers, vocational providers, attorneys

Management-Labor Advisory Committee

- Created in early 1990s as part of state workers' compensation system reforms
- Effective forum for employees, employers to explore and resolve issues
- Commitment to common set of values for system:
 - Balance and fairness
 - Adequacy of benefits
 - Affordability
 - Efficiency
 - Stability and flexibility

Ombudsmen

Helping consumers and small business owners through the workers' compensation system

July 2019 through June 2020
- 798 total SBO contacts
- 8,151 total OIW inquiries

Small Business Ombudsman (SBO)

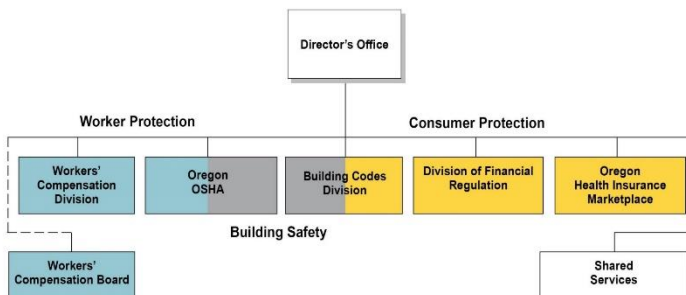
Answers questions about:

- Shopping for workers' compensation insurance
- Premiums/audits

Ombudsman for Injured Workers (OIW)

Answers questions about:

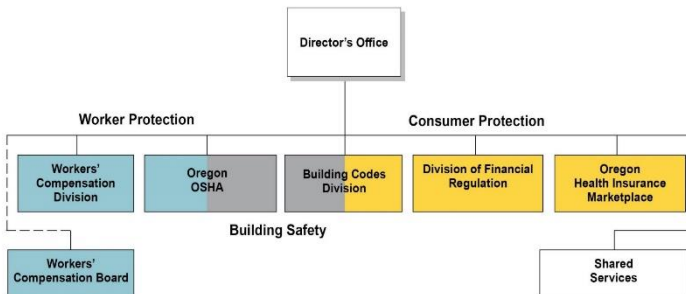
- Worker rights and responsibilities
- Benefits
- Returning to work



Oregon OSHA

Improving
workplace safety
and health for all
Oregon workers

- Inspect workplaces
- Help employers identify and eliminate hazards
- Investigate workplace fatalities/injuries



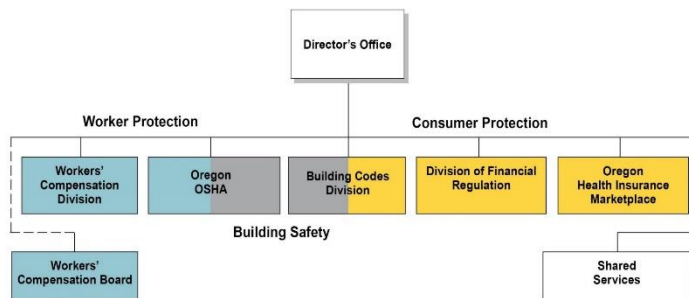
Financial Regulation

Protecting Oregonians' access to fair products and services through education, regulation, and consumer assistance

Phone calls and emails from consumers in 2020: 13,684

The division ensures that:

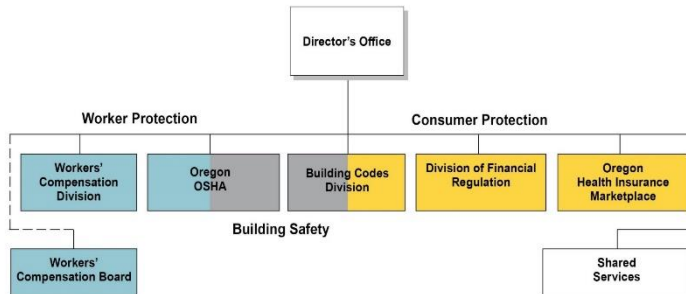
- Insurance companies, banks, and credit unions are financially sound
- Oregonians are treated fairly as policyholders and beneficiaries
- All financial, insurance, and mortgage professionals are held to high standards
- Rates are reasonable in relation to the benefits provided by an insurance policy
- Recoveries to consumers: More than \$3.3 million
- Anticipated transfers to General Fund (2021-23): \$146 million



Building Codes Division

Working with Oregonians to ensure safe building construction while supporting a positive business climate

- Adopt and enforce uniform building code for Oregon
- Resolve code disputes
- Local government assistance
- License trades workers and train and certify inspectors
- Provide building department services where local entities do not



Contact information

DCBS

<https://www.oregon.gov/dcbs/news-info/Pages/contact-us.aspx>

Theresa Van Winkle

DCBS Legislative Director

Theresa.A.VanWinkle@oregon.gov