

ANALYSIS

Item 33: Department of Justice Child Support Enforcement Automated System

Analyst: John Borden and Bob Cummings

Request: Allocate \$883,366 General Fund from the special purpose appropriation made to the Emergency Board for the Child Support Enforcement Automated System and increase Federal Funds expenditure limitation by \$1,714,768.

Analysis: The Department of Justice’s Division of Child Support (DOJ-DCS) is requesting the allocation of \$883,366 General Fund from a special purpose appropriation made to the Emergency Board for the Child Support Enforcement Automated System (CSEAS) and an associated increase in matching Federal Funds of \$1.6 million. The request would be used for the following two purposes:

1. Retroactively extend a vendor support services contract from July 23, 2022 to June 30, 2023 to augment state staff and continue operations and maintenance for CSEAS/Origin (\$848,232 General Fund and \$1,646,568 Federal Funds); and
2. Independent Quality Management Services (IQMS) vendor contract to begin oversight of a proposed 2023-25 biennium information technology project to refactor (replace) some of the existing software code (\$35,134 General Fund and \$68,200 Federal Funds).

The budget for CSEAS/Origin was entirely phased-out of DOJ-DCS’s 2021-23 legislatively approved budget due to the completion of the project.

Background

Beginning in 2010, DOJ-DCS worked to complete a multi-biennia plan to replace its existing COBOL-based legacy mainframe child support case management and financial system, with a transfer or hybrid solution with custom development that would use some existing software from three other states. The project was entitled: Child Support Enforcement Automated System (CSEAS). Later, during the last stages of the development of the new system, DOJ-DCS re-named the new system “Origin;” however, the legal reference for the project remains CSEAS. This analysis will refer to the project as “CSEAS/Origin.”

CSEAS/Origin was implemented statewide in April of 2019. Federal certification was approved in December of 2019. DOJ-DCS reported to the Legislature in April of 2021 and provided a formal close-out report and a “lessons learned” report. The DOJ-DCS formal closeout of the project was completed in May 2021, at which point DOJ-DCS assumed operational responsibilities for CSEAS/Origin.

Over the prior four biennia, the Legislature approved total funding of \$140 million for the development and implementation of CSEAS/Origin. Federal Funds provided 66% of eligible program costs under Title IV-D of the federal Social Security Act. The balance was provided via state matching funds of 34%, from Article XI-Q bond sales (excluding General Fund debt service), plus General Fund for discretionary operating funds for non-bondable costs and federal incentive funds received as Other Funds. The legislature fully funded the CSEAS/Origin project since the project’s inception, including all contract

amendments. In addition, the legislature has fully funded the ongoing operation and maintenance costs of CSEAS/Origin since the system's implementation in the spring of 2019 (discussed in more detail below).

Post-Implementation Issues

After the implementation of CSEAS/Origin, in early 2021, DOJ-DCS notified the Legislature and Legislative Fiscal Office (LFO) of a number of outstanding issues with CSEAS/Origin, which included: (1) the need to refactor (replace) some of the existing software code that was transferred from other states, and which later drove an Internal Revenue Service security finding; (2) the need to re-host or move CSEAS/Origin from a private vendor, on contract with the State Data Center (SDC), to handle overflow services, to an alternative hosting site; (3) the need to extend for a second year, an existing vendor contract to continue external operations and maintenance support of CSEAS/Origin; and (4) the need to address an out-of-scope receipting and payment processing contract. Item #4 was later reported by DOJ-DCS to the Interim Joint Committee on Ways and Means in November of 2021 (Item #22), and was budgetarily resolved by the 2022 Legislature.

More recently, in the summer of 2022, LFO learned of CSEAS/Origin's additional need to address a large set of change orders/requests. These change orders/requests were included as optional work in the recently signed vendor contract for extending the external operations and maintenance support for CSEAS/Origin.

Given the potential impacts of the issues identified above to the state's child support enforcement program, and benefit recipients, the Legislature, at its own initiative, during the 2022 session, set-aside \$5.1 million General Fund in a special purpose appropriation as a contingency to meet any potential state matching funds requirement necessary to resolve any remaining outstanding CSEAS/Origin issues. DOJ had deferred making a formal budget request to the 2022 Legislature based upon concerns expressed by the LFO in 2021 and 2022. The LFO felt that DOJ-DCS had not clearly defined all of its needs and justifications, nor had DOJ-DCS provided the requisite foundational planning and Executive Branch approvals needed to proceed. These concerns were later validated by Department of Administrative Services - Enterprise Information Services (DAS-EIS) in the summer of 2022, when EIS determined that DOJ-DCS could not address all of the outstanding issues simultaneously due to the inherent risks. Instead, DAS-EIS directed DOJ-DCS to undertake these efforts as individual projects. DOJ-DCS also eventually came to this same conclusion, but based on personnel resource constraints rather than risk.

A discussion of each of the post-implementation issues identified above follows.

Refactoring & Internal Revenue Service Finding

In early 2021, DOJ-DCS notified the LFO that the agency had identified an end-of-life software framework within CSEAS/Origin, that required refactoring (replacement). DOJ-DCS also noted that the Internal Revenue Service (IRS) had conducted a detailed audit review of CSEAS/Origin, and that the coding deficiency in CSEAS/Origin, required immediate action be taken by DOJ-DCS to correct all outstanding vulnerabilities. The immediacy of responding to the IRS security finding was later modified to state that no immediate action was necessary, as long as DOJ-DCS could produce a remediation plan.

In the summer of 2022, DAS-EIS notified DOJ-DCS that the refactoring of CSEAS/Origin would be a major information technology project level effort, and would be subject to all Stage Gate requirements (Level 2 oversight), and that it would also require independent quality assurance vendor oversight.

DOJ-DCS has indicated that the work to support the framework refactoring effort taking place between now and July 1, 2023, is limited to the development of the foundational project management plans to support the project effort, and the procurement of the required IQMS vendor. DOJ-DCS has submitted a budget request for 2023-25 totaling \$7.4 million for refactoring, of which \$2.3 million is General Fund and \$4.4 million is Federal Funds.

Rehosting CSEAS/Origin

Since the inception of CSEAS/Origin, successive legislatures have funded CSEAS/Origin's use of a private data center for development activities due to the inability of the State Data Center (SDC) to handle the development of the new CSEAS/Origin System. That said, it has been a long-sought objective of the Legislature (with a corresponding commitment by DOJ-DCS), to relocate the newly developed CSEAS/Origin back to the State Data Center to take advantage of its cost-effective SDC hosting services (including security). The Legislature has clearly communicated its desire for the new CSEAS/Origin to be hosted at the State Data Center, to both DOJ-DCS and DAS-EIS throughout the life of the project.

The 2021 Legislature, based on a policy package advanced in the Governor's budget, provided \$300,000 General Fund and a \$389,630 Federal Funds expenditure limitation for the movement of CSEAS/Origin from a private data center (on contract to SDC) back to the State Data Center. This move, however, has been delayed for yet another biennium until the 2025-27 biennium because the State Data Center still does not currently have capacity to handle CSEAS/Origin, and according to DAS-EIS, DOJ-DCS has still not provided the State Data Center with a comprehensive set of requirements for their infrastructure support and O&M staffing needs. This will be the third biennia in a row that there has been no movement on the rehosting of CSEAS/Origin to the State Data Center.

Originally, DOJ-DCS proposed treating rehosting (cloud migration) and framework refactoring as a single project. DAS-EIS advised DOJ-DCS that these are too complex of initiatives to be combined, and also raised risks around resourcing the combined project, while maintaining quality support of CSEAS/Origin. DAS-EIS further advised DOJ-DCS that an analysis of the best approach for accomplishing both efforts (including mitigating risks) would be needed. This DAS-EIS direction was similar to the advice the LFO provided DOJ-DCS in the fall of 2021. DAS-EIS also notified DOJ-DCS that the rehosting (cloud migration) effort would be a project level effort requiring independent oversight.

In July of 2022, DOJ-DCS communicated to LFO that a final decision about where CSEAS/Origin will be hosted has not been reached. DOJ-DCS has indicated that the State Data Center does not have the "bandwidth" to move forward with both the framework refactoring and Origin migration efforts into the 2023-25 biennium. In the meantime, DOJ-DCS plans on focusing on the framework refactoring effort to remedy the security concerns and IRS critical audit finding. DOJ-DCS's present migration plan for CSEAS/Origin is for DOJ-DCS to work in collaboration with DAS-EIS during the 2023-25 biennium to properly prepare and plan for a rehosting (and potential cloud migration) project, that would begin in the 2025-27 biennium. More specifically, DAS-EIS's recommendations to DOJ-DCS included having: (1) DOJ-DCS first complete the refactoring effort and some of the change orders/requests in the existing operational environment utilizing the new O&M contract; (2) then re-validate the updated CSEAS/Origin software via robust testing; and (3) plan and execute the rehosting (cloud migration) of CSEAS/Origin as a major information technology project with full transparency and oversight.

DOJ-DCS has submitted a budget request for the 2023-25 totaling \$2.2 million for rehosting, of which \$749,450 is General Fund and \$1.4 million is Federal Funds.

Ongoing Operations and Maintenance (O&M) Support

Since the implementation and turnover of CSEAS/Origin, DOJ-DCS has utilized the services of an external vendor to provide a majority of the operational and maintenance support of CSEAS/Origin. In July 2022, DOJ-DCS executed a new contract with a five-year term, with an outside vendor, to provide comprehensive O&M support for CSEAS/Origin.

In addition to the existing base budget authority, the 2019 Legislature added, \$1 million General Fund and \$1.9 million Federal Funds and established 19 permanent full-time positions (11.47 FTE) to support the ongoing operations and maintenance of CSEAS/Origin. The 2021 Legislature then added an additional \$1.6 million General Fund and \$2.9 million Federal Funds for: (1) a contract extension with Deloitte for CSEAS/Origin due to State Data Center information technology staff turnover in key positions, and delays in the technical training and knowledge transfer from the vendor to the agency; and (2) funding for a two-year International Business Machines licensing agreement.

CSEAS/Origin Change Orders/Requests

Recently, DOJ-DCS provided DAS-EIS with a list of proposed change orders/requests for CSEAS/Origin totaling an estimated 2,136 hours. DOJ/DCS indicated that this work is ongoing normal system maintenance work, but that they may not be able to be complete within DOJ-DCS's normal operations and maintenance budget for internal state information technology staff. As such, it has included an optional category of work ("change orders" budget category) in its new maintenance and operations vendor contract, where if the need arises, the vendor can be asked to complete some, or all of this work. In addition, DAS-EIS has notified DOJ-DCS that while some, or all of this change request work may be normal operations and maintenance work, that there is a threshold at which they may become independent information technology projects. DAS-EIS discussions with DOJ-DCS around determining this threshold for this proposed work is ongoing.

It is also important to note that DAS-EIS initially determined that these change requests to CSEAS/Origin, were not individually large enough to be considered major information technology projects. However, if the scope of these change orders/requests change significantly, DAS-EIS has asked DOJ-DCS to provide updates, such that DAS-EIS can re-evaluate them. At this time, the LFO is not aware of a formal plan for completing this slate of change orders/requests. It also is not clear what change orders/requests related work will be done by the DOJ-DCS via internal state staff, and which types of change orders/requests will be done via outside vendors (even though the contract includes provisions for the change orders/request).

LFO has received conflicting information from DOJ-DCS, EIS, and several district attorney offices on the true scope of operations and maintenance work related to defects, system enhancements, system usability, etc., and does not know the full scope of backlogged work that must be done by the internal IT staff and/or the operations and maintenance support vendor. Systems the size of CSEAS usually require significant resources to assure proper running and user satisfaction.

For this Emergency Board request, DOJ-DCS is asking for an additional \$2.4 million for funding to support a new maintenance and operations contract, executed on July 22, 2022. DOJ-DCS's prior one-year maintenance and operations contract funded by the 2021 Legislature expired in May 2022. CSEAS/Origin was without vendor support from May 31 until July 22, 2022. DAS-EIS approved the new contract on July 14, 2022. It is important to note that initially, DOJ-DCS considered pursuing a contract that combined operations and maintenance, refactoring, and change orders/requests. DAS-EIS

provided DOJ-DCS with direction that refocused the final contract primarily to maintenance and operational activities, with potential optional work that could include (via a contract amendment) change orders/requests.

DOJ-DCS submitted a budget request for the 2023-25 totaling \$6.7 million for ongoing operations and maintenance, of which \$2.3 million is General Fund and \$4.4 million is Federal Funds.

LFO remains concerned about what appears to be an inordinate need for supplemental funding for operations and maintenance contract costs, given that the 2019 Legislature fully funded permanent positions and related costs for this effort. It is also unclear how consistent the actual annual CSEAS/Origin annual maintenance and operational costs are, relative to the original annual maintenance and operational costs estimates that were provided in the CSEAS/Origin business case.

Recommendation: The Legislative Fiscal Office recommends that the Emergency Board allocate to the Department of Justice, on a one-time basis, \$883,366 General Fund and increase Federal Funds expenditures limitation by \$1,714,768, for the Division of Child Support and the Child Support Enforcement Automated System, with instruction that the Department of Justice report to the 2023 Legislature with a comprehensive plan, schedule, and budget that addresses all outstanding Child Support Enforcement Automated System issues, including the resolution of the federal Internal Revenue Service audit findings.

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Department of Justice
Gibson

Request: Allocate \$0.9 million from the Special Purpose Appropriation made to the Emergency Board for the Child Enforcement Automated System and increase Federal Funds expenditure limitation by \$1.7 million for the purposes of Origin Framework Refactoring and maintenance.

Recommendation: Approve the request.

Discussion: The Department of Justice (DOJ), Division of Child Support (DCS) is submitting an update on the migration of the Origin system to a different hosting platform. Additionally, DCS requests \$883,366 General Fund from a Special Purpose Appropriation and a \$1,714,768 Federal Funds expenditure limitation increase to support two Origin-related investments.

Origin Framework Refactoring

In 2019, DCS completed the initial build of the child support case management system, Origin. The hybrid-system design included a base system from California with additional components from New Jersey and Michigan. A 2021 Internal Revenue Service (IRS) safeguards audit resulted in a critical finding noting the base system framework utilized a design tool, which the software vendor no longer supports. The finding violates the IRS security requirements.

DCS worked with the Department of Administrative Services (DAS) to establish a framework refactoring project to address the end-of-life software. DAS determined the level of oversight and independent quality management services (IQMS) required for the project. DCS submitted the documentation necessary to start the project toward Stage Gate 1 with work scheduled to begin between April and June 2023. The estimated vendor costs total approximately \$620,000 over the 18 months of the project.

DCS is requesting funds from the Special Purpose Appropriation to cover the expected costs of the IQMS contractor, estimated to cost \$35,134 General Fund and \$68,200 Federal Funds.

Origin Operations and Maintenance

The original Origin contract contained a period of vendor support from Deloitte Consulting post-implementation. The contracted support ended May 31, 2022. According to DCS, the agency cannot adequately support the Origin system operations and maintenance due to continued vacancies in the technical positions. As a result, DCS acquired a vendor to perform the work and fully executed the contract with Deloitte Consulting on July 22, 2022. The vendor began work on August 1, 2022.

DCS is requesting funds from the Special Purpose Appropriation to cover the costs of the executed contract with Deloitte, totaling \$2,494,800 (\$848,232 General Fund, \$1,646,568 Federal Funds).

REQUEST SUMMARY	GENERAL FUND	FEDERAL FUNDS
Origin Framework Refactoring	35,134	68,200
Origin Operations and Maintenance	848,232	1,646,568
TOTAL	883,366	1,714,768

Legal Reference: Allocation of \$883,366 from the special purpose appropriation made to the Emergency Board by chapter 110, section 148(1), Oregon Laws 2022, to supplement the appropriation made by chapter 427, section 1(6), Oregon Laws 2021, for the Department of Justice, Division of Child Support, for the 2021-23 biennium.

Increase the Federal Funds expenditure limitation established by chapter 427, section 3(4), Oregon Laws 2021, for the Department of Justice, Division of Child Support, by \$1,714,768 for the 2021-23 biennium.



DEPARTMENT OF JUSTICE

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August 18, 2022

Senator Peter Courtney, Co-Chair
Representative Dan Rayfield, Co-Chair
Joint Emergency Board
900 Court Street NE
H-178 State Capitol
Salem, OR 97301

Dear Co-Chairs Courtney and Rayfield:

This letter outlines the request of the Department of Justice (DOJ) Division of Child Support of the Joint Emergency Board at its September 2022 meeting.

Nature of the Request

The DOJ Division of Child Support requests allocation of funds from the special purpose appropriation authorized in 2022 by the Legislature of \$883,366 General Fund and \$1,714,768 Federal Funds expenditure limitation for two matters. DOJ requests:

- 1) Funding for procured vendor support services to augment state staff for operations and maintenance for the Origin child support case management system for the remainder of the 2021-23 biennium. (\$848,232 General Fund; \$1,646,568 Federal Funds; \$2,494,800 Total Funds).
- 2) Funding for the Origin Framework Refactoring project to refactor and replace an end-of-life software for the Origin child support system inherited from the transfer system. It is anticipated that the only needs in this biennium for this project is procurement activity for a vendor to perform Independent Quality Management Services (IQMS) and a few months of the contract may be due in this biennium. (\$35,134 General Fund; \$68,200 Federal Funds; \$103,334 Total Funds).

Agency Action

Background

The Oregon child support system, Origin, is a hybrid transfer solution. In 2016, Oregon transferred the base system from the California child support program, along with additional modules from

Michigan and New Jersey. Origin was implemented statewide in April 2019 and received federal certification in December 2019. Following federal certification, DOJ turned its focus to necessary post-certification enhancements, to operations and maintenance including software upgrades, and to transitioning day-to-day support of Origin from the DDI vendor (design, development, and implementation), Deloitte Consulting, to the DOJ child support technology team.

Shortly following federal certification, the pandemic struck, and priorities immediately shifted to address pandemic response measures for child support participants and to transitioning staff to a remote work environment. The shift in priorities and remote work made technical training and knowledge transfer from Deloitte staff to DOJ technology staff much more challenging. The pandemic and its impact on the economy also created unprecedented recruitment and hiring challenges for all positions, especially technology staff.

In anticipation of the 2022 legislative session, DOJ, including the Division of Child Support, held several meetings with LFO between September and November 2021 to discuss three matters:

- 1) Ongoing vendor support of Origin needed in operations and maintenance
- 2) Refactoring end-of-life framework in Origin – IRS critical finding
- 3) Migration of Origin to a different hosting platform

In November 2021, DOJ sent a Notice of Intent to the Interim Joint Ways & Means Committee regarding matters the department planned to move forward to 2022 Legislative session, including items related to Origin. DOJ had additional communications with the LFO in early February and provided updated estimates for potential Origin-related investments. A special purpose appropriation was granted to DOJ for Origin-related investments as outlined in HB 5202 (2022). The following addresses those three matters.

Matter 1 – Ongoing vendor support of Origin

Deloitte Consulting had provided a period of vendor support of Origin as part of the development contract as DOJ assumed primary responsibility for operations and maintenance. That contract ended May 31, 2022. Like other state agencies and local businesses, DOJ struggles to fill vacancies, especially for technology positions, and has suffered several failed recruitments. DOJ continues in its effort to recruit and retain the technology talent necessary to support Origin in operations and maintenance.

Although DOJ is responsible for Origin operations and maintenance, to fully support Origin, DOJ requires ongoing vendor support to augment Division of Child Support technology staff. Therefore, DOJ began work with DAS Procurement Services and Enterprise Technology Services (EIS) in January 2022 to develop, receive EIS approval, and release an RFQ for a new contract for Origin operations and maintenance support services. The RFQ was released in April, vendor responses were received and evaluated, and DAS issued a Notice of Intent to Award to Deloitte Consulting on May 20, 2022.

On June 2, DOJ entered contract negotiations with Deloitte to finalize contract costs and duration. On June 14, DOJ reached out to the Legislative Fiscal Office and the Chief Financial Office Budget & Management section to seek advice on the approach and timing to request from the Emergency Board the relevant funds outlined in the special purpose appropriation.

Deloitte and DOJ completed contract negotiations at the end of June, and the final draft of the Work Order Contract was sent to EIS and DOJ Business Transactions for review and approval. EIS provided written approval on July 15, DOJ Business Transactions gave its final approval on July 18, and the contract was fully executed by all parties on July 22, 2022, with Deloitte staff to onboard effective August 1, 2022. With the necessary information now in hand, DOJ is making its request to the Emergency Board.

For the remainder of the 2021-2023 biennium—August 2022 through June 2023—the cost for operations and maintenance support services is \$2,494,800 Total Funds, representing \$1,646,568 Federal Funds and \$848,232 General Fund.

Matter 2 – Refactoring end-of-life framework in Origin

As mentioned above, Origin is a hybrid transfer solution. In 2016, Oregon transferred the base system from the California child support program. One of the California software development tools/frameworks transferred, which is used to design the many user pages in Origin, is at end of life and no longer supported. The DOJ Division of Child Support developed a short- and long-term plan to address the end-of-life framework.

DOJ implemented the short-term solution in August 2020 and began planning for the long-term solution to implement after the project concluded mid-2021. That long-term solution was to develop a plan to refactor framework either during a subsequent migration project or as a separate effort, depending on funding and staff availability. In August 2021, the Internal Revenue Service (IRS) Office of Safeguards conducted a safeguards audit of all state systems that contain federal tax information, including DOJ systems. The IRS audit resulted in a critical finding noting the framework is at end of life and no longer supported and is therefore in violation of IRS security requirements. The finding emphasized the urgency to invoke the long-term plan to refactor the framework, and the IRS recognizes it as an acceptable corrective action plan.

Pursuant to DAS Policy 107-400-130, the framework refactoring project qualifies as an IT investment subject to EIS review and determination of project oversight and the level of independent quality management services (IQMS) required. DOJ has submitted the project artifacts for the Stage Gate 1 oversight level assessment and endorsement.

DOJ continues its project planning in collaboration with EIS and based on communications with representatives from EIS on August 8, DOJ may have project expenditures related to procuring an IQMS vendor before the end of the 2021-23 biennium. DOJ estimates the vendor may begin work between April and June 2023. Assuming IQMS contract costs will total approximately \$620,000 over 18 months, DOJ projects that 3 months of services will total \$103,334 in Total Funds, representing \$68,200 Federal Funds and \$35,134 General Fund.

Matter 3 – Migration of Origin to a different hosting platform

By way of background, in the fall of 2014 as part of preparation for the Origin child support system project, DOJ approached Enterprise Technology Services about the feasibility of hosting the new child support application in the State Data Center (now known as Data Center Services or DCS). At that time, due to workload constraints associated with the implementation of an Oregon Health Authority project and the Data Center Services' transition to a new technology platform, DCS determined that it would not have the staffing capacity and resources to accommodate the new child support application until late summer 2016, which would delay the child support project by two years. The Office of the State CIO (now known as Enterprise Information Services) and DCS determined that, given DCS's staffing and capacity constraints, DOJ would be best served by leveraging DAS' existing brokered service contract with Atmosera for hosting. EIS and DCS further committed to work with DOJ to develop a migration plan and schedule to host the new child support application at the DCS facility following DOJ's statewide implementation and federal certification.

In the 2015 session, the legislature included a budget note related to the Origin project, an excerpt of which is below:

Budget Note DOJ 2015-17 – The Department of Justice is to report at each meeting of the Emergency Board and the Interim Joint Committee on Information Management and Technology at each interim meeting with detailed project status reports (performance against plan) on the Child Support Enforcement Automated System (CSEAS). As part of the agency's report for the Emergency Board meeting in May of 2016, the agency is to: ****
(b) provide a detailed cost-benefit analysis of the decision to use a private vendor vs. Department of Administrative Services State Data Center.

DOJ completed a detailed cost-benefit analysis in early 2021 (the analysis was not possible during the Origin project itself and was delayed by the pandemic) and met with EIS on two separate occasions to review the report and answer questions. A copy of the cost-benefit analysis report was provided to the LFO. With the cost-benefit analysis completed, DOJ began planning efforts to charter a migration project. However, after several months of thoughtful planning and meetings with EIS, the DOJ Division of Child Support determined it does not have the bandwidth to move forward with both efforts—the framework refactoring and Origin migration—in the upcoming biennium in the manner EIS would require. DOJ will continue to pursue Stage Gate endorsement and state-level funding approval to first complete the Origin framework refactoring effort (described above as *Matter 2*) to remedy the security concerns and IRS critical audit finding.

The present migration plan for Origin is for DOJ to work in collaboration with EIS during the 2023-25 biennium to properly prepare and plan for a migration project, using both the cost-benefit analysis and any new information or options that become available. The department will not need to request any funds in this biennium from the special purpose appropriation for this matter.

Action Requested

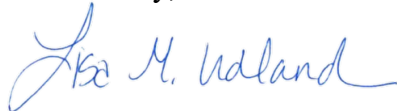
The DOJ Division of Child Support requests allocation of funds from the special purpose appropriation authorized by 2022 Legislature of \$883,366 General Fund and \$1,714,768 Federal Funds expenditure limitation for two matters. DOJ requests:

- 1) Funding for procured vendor support services to augment state staff for operations and maintenance for the Origin child support case management system for the remainder of the 2021-23 biennium (\$848,232 General Fund; \$1,646,568 Federal Funds; \$2,494,800 Total Funds).
- 2) Funding for procurement activity and vendor costs for the Origin Framework Refactoring project for a vendor to perform Independent Quality Management Services (IQMS) in the 2021-23 biennium (\$35,134 General Fund; \$68,200 Federal Funds; \$103,334 Total Funds).

Legislation Affected

Oregon Laws 2021, Chapter 427, section 1(6) and section 3(4), and Oregon Laws 2022, Chapter 110, section 148(1).

Sincerely,



LISA M. UDLAND
Deputy Attorney General

cc: Kate Cooper Richardson, Director, DOJ Division of Child Support
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