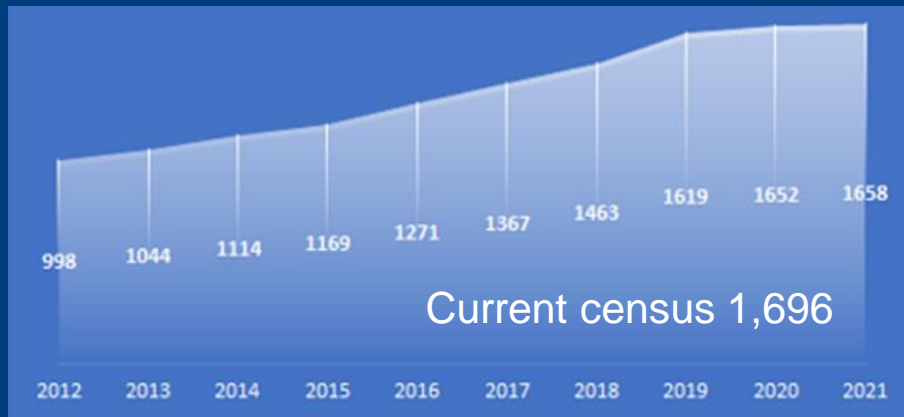
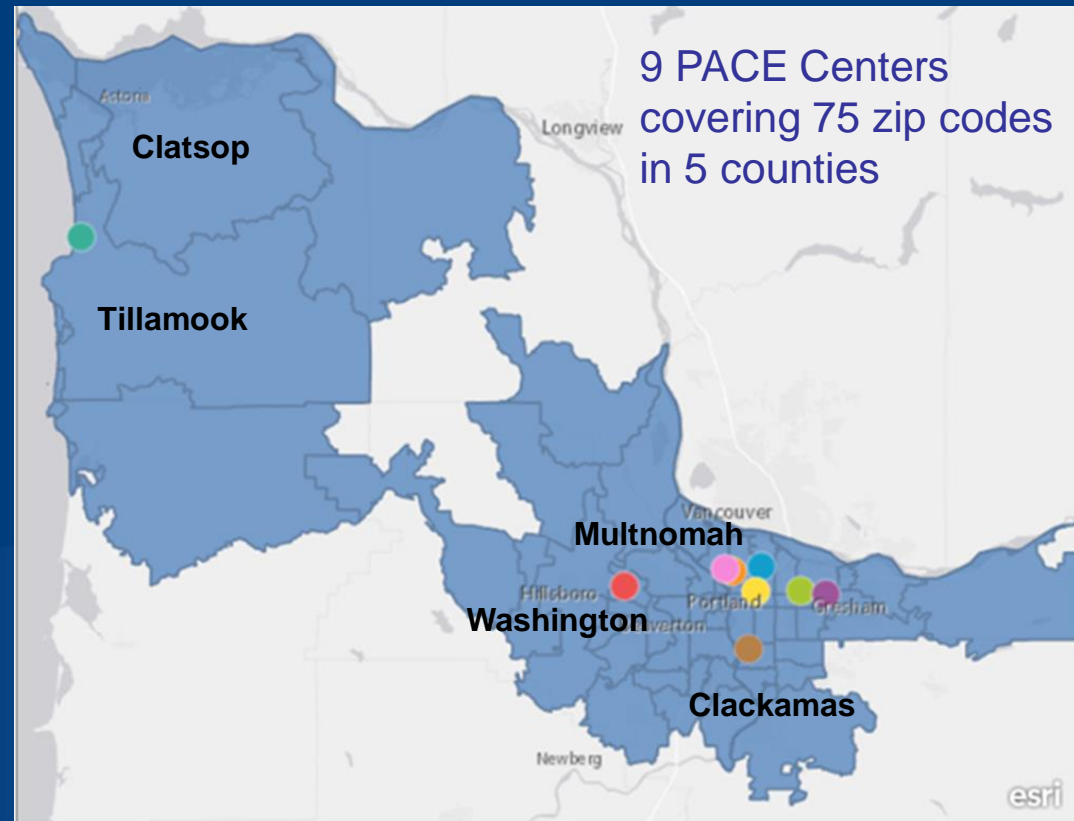


PACE Informational Hearing

Providence ElderPlace Growth

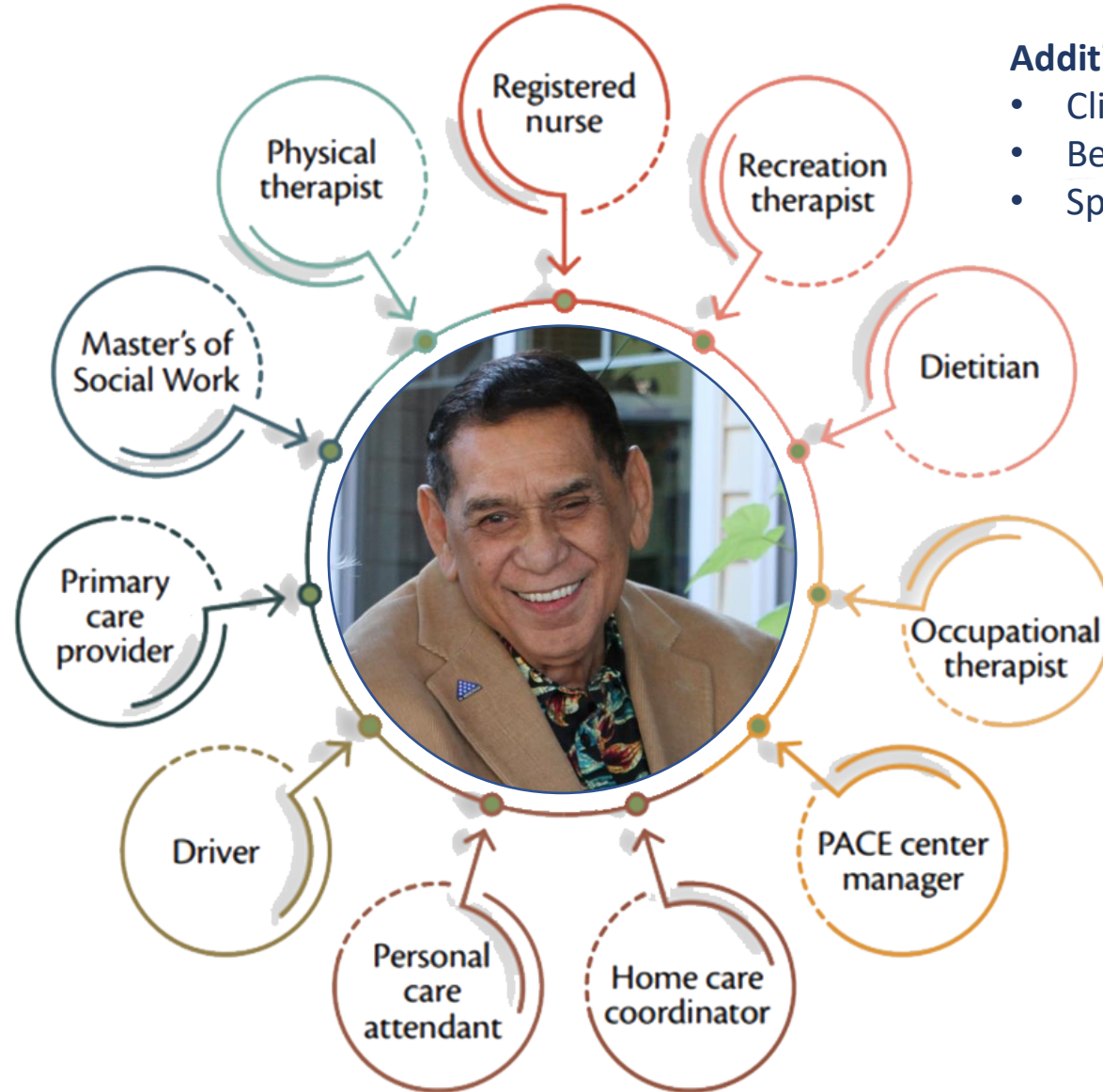


Providence ElderPlace Locations



Cindy Noordijk
Providence ElderPlace
June 2, 2022

ElderPlace Interdisciplinary Team



Additional ElderPlace IDT Members

- Clinical Pharmacist
- Behavioral Health
- Spiritual Care

Participant diagnoses:

- 39% Diabetes
- 20% Morbid Obesity
- 22% Substance Use
- 31% Congestive Heart Failure
- 60% MDD/Bipolar/Schizophrenia
- 27% COPD
- 69% Dementia

Quality Outcomes

100% of PACE participants are Nursing Home level of care

Quality Measure	Q1 2022
*Percentage of total population with Nursing Home stay greater than 90 days (Goal < 2.5%)	1.5%
*30-day Unplanned Hosp Readmit Rate for all cause (Goal ≥ 17%)	15%
Palliative Care at time of death (Goal ≥ 82.5%)	90%
*POLST Completion (Goal ≥ 95%)	97%
Influenza Vaccine Rate (Goal ≥ 95%)	93%
*Pneumovax Rate (Goal ≥ 95%)	97%
*Number of new in-home enrollees (Goal ≥ 21 participants per quarter)	34

**tracked by race & ethnicity*



Hospital readmission rate:

- National PACE is 19.1%
- Medicare rate for 65+ dual eligible (non-PACE) is 23%.

COVID-19 Response

COVID-19 Vaccine Rate

97%

Goal \geq 90%

100% - Asian

97% - Black / African American

99% - Hispanic / Latino/a

99% - White / Caucasian

Interventions

- Proactive calls made by social work and behavioral health teams to vulnerable participants and their caregivers
- Virtual groups: Life Enrichment, Rehabilitation Therapists, Participant Council, support groups, and social parties
- Care packages and personalized individual activity kits
- Social phone calls and home deliveries of personalized cards, newsletters, and donated flowers
- Increased functional maintenance
- Providing participants with GrandPads tablets for medical and social use
- Care and service plan coordination related to COVID-19 changes with caregivers
- Assistance with COVID-19 testing

2022 Initiatives

Health Equity

- Increase health equity for PACE participants related to diabetes and behavioral health care
- Increase Percentage of BIPOC participants

Embedding Behavioral Health

- Behavioral health needs are supported by an interdisciplinary team, which enables whole person care
- Integrated behavioral health care reduces unnecessary ED utilization

Advanced Care Planning and Palliative Care

- Comprehensive palliative interdisciplinary care
- Focus on participant's desires and well being
- Active advance care planning conversations
- Shared decision-making model of care



Participant Satisfaction

94% Felt staff exhibited compassion when providing care

93% Were satisfied with their care



Thank You