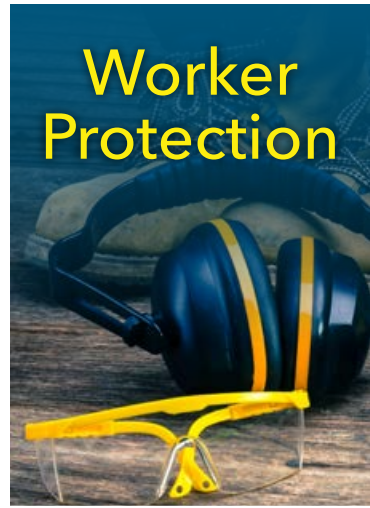


Consumer Protection



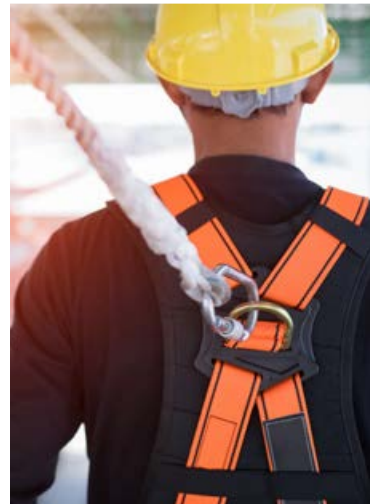
Worker Protection



Resources and services
for all Oregonians



Building Safety



How can we help you?

Building Safety

Building Codes Division

- Find information on building codes/permits
- Confirm contractor licenses and inspector certification

oregon.gov/bcd

800-442-7457 (toll-free)

Worker Protection

Oregon OSHA

For workers:

- Report a safety concern at work
- Learn about workplace rights and responsibilities
- Learn about managing workplace safety and health hazards

For employers:

- Receive help creating a safe and healthy work environment
- Find online training resources
- Learn about free, confidential safety consultations

osha.oregon.gov

800-922-2689 (toll-free)

Ombudsman for Injured Workers

- Get help understanding your workers' compensation rights
- Talk to an independent advocate
- Get help investigating and resolving complaints

oregon.gov/dcbs/oiw

800-927-1271 (toll-free)

Small Business Ombudsman for Workers' Compensation

Small business owners:

- Learn about workers' compensation coverage requirements (who needs it, how to buy it, and what happens if you do not have it)
- Talk to an independent advocate for small businesses

oregon.gov/dcbs/sbo

503-378-4209



Workers' Compensation Division

- Learn how workers can file a claim
- Find information about workers' compensation insurance

wcd.oregon.gov

800-452-0288 (toll-free)

- Learn about return-to-work programs
- Find out how injured workers can effectively return to the job

wcd.oregon.gov/rtw

800-445-3948 (toll-free)

Workers' Compensation Board

The board:

- Conducts hearings, case reviews, and mediation services
- Resolves disputes arising under workers' compensation law and the Oregon Safe Employment Act
- Administers the victim of crimes compensation law

oregon.gov/wcb

877-311-8061 (toll-free)

Consumer Protection

Division of Financial Regulation

- File an insurance or financial services complaint
- Verify a license
- Learn about insurance and financial services

dfr.oregon.gov

888-877-4894 (toll-free)

Oregon Health Insurance Marketplace

- Apply for individual health insurance and financial help with your coverage
- Find free, local help enrolling in health insurance

OregonHealthCare.gov

855-268-3767 (toll-free)

Senior Health Insurance Benefits Assistance

- Get free, local help enrolling in Medicare
- Receive answers to your Medicare questions

shiba.oregon.gov

800-722-4134 (toll-free)

Call us for help in your language, including Español, Tiếng Việt, 繁體中文, and Русский.

Our mission:

To protect and serve Oregon's consumers and workers while supporting a positive business climate.

The Department of Consumer and Business Services is Oregon's largest consumer protection and business regulatory agency. We are a resource to consumers and businesses in areas involving:

- Building safety
- Workplace health and safety
- Financial services (insurance, investments, Oregon-chartered banks and credit unions, consumer finance companies, mortgage lenders, pawnbrokers, payday lenders)
- Health care enrollment



Department of Consumer and Business Services

350 Winter St. NE
P.O. Box 14480
Salem, OR 97309-0405

oregon.gov/dcbs

503-378-4100

Español: 1-800-843-8086 (llamada gratis)

- Building Codes Division
- Division of Financial Regulation
- Ombudsman for Injured Workers
- Oregon Health Insurance Marketplace
- Oregon OSHA
- Senior Health Insurance Benefits Assistance
- Small Business Ombudsman
- Workers' Compensation Board
- Workers' Compensation Division

