

# Oregon State Police

## LEDS 20/20 Project Update

**Joint Legislative Committee on Information  
Management and Technology**



Presented by: Rebecca L. David, Bureau Commander



# LEDS 20/20



## LEDS 20/20 Project Purpose

- Sustain existing Public Safety information services
- Ensure access to public safety data
- Replace a nearly 20 year old system (CRIMEvue)
- Enable system to adapt to FBI requirements

## Outcomes

- Modernization of critical systems
- Maximize usability to agency customers
- Reduction in vendor portfolio
  - Centralized systems support, development and maintenance



# Customers Served by LEDS 20/20

700+ Local, State and Federal Criminal Justice Agencies

45,000+ Law Enforcement and Criminal Justice Agencies nationwide

130+ Non-Criminal Justice Agencies

1,200 federally licensed firearm dealers

4.2 million people of Oregon


















# Current Project Status Indicators

**Scope/Quality:** Red Yellow Green 

Project scope remains unchanged for Phases 1 through 5. The addition of Phase 6 (Sex Offender Registry (SOR) System Replacement) was approved by the Project Steering Committee and contract amendments were executed.

**Schedule:** Red Yellow Green 

Phase/Event	Baseline	Act./F-Cast	Diff.	
✓ 0.0 Closure	12/04/17	11/29/17	-5	
✓ 1.0 Go-Live	01/18/18	01/18/18	0	
✓ 1.1 Go-Live	04/27/18	06/12/18	+46	
✓ 1.4 Go-Live	11/16/18	11/14/18	-2	
✓ 1.8 Go-Live	01/17/19	01/20/19	+3	
✓ 1.3 Go-Live	04/01/19	04/01/19	0	
✓ 2.0 Go-Live	10/16/19	10/16/19	0	
✓ 3.1 Go-Live	01/22/20	01/22/20	0	
✓ 3.2 Go-Live	04/15/20	04/15/20	0	
✓ 6.0 Closure	07/21/20	06/23/20	-28	
✓ 4.0 Go-Live	06/08/21	06/08/21	+62	
5.0 Go-Live	T.B.D.			
4.1GC Go-Live	T.B.D.			
4.1RB Go-Live	T.B.D.			
6.1 Go-Live	T.B.D.			

**Budget:** Red Yellow Green 

In Feb. 2021, the Project Steering Committee approved schedule and budget updates to reflect (i) changes from the software vendor (DCI) to extend Phases 2.0, 4.0 and 4.1 to accommodate re-estimated work and (ii) the addition of Phase 6.

\*Scope/Quality, Schedule and Budget are the three major components of a project that are used by Enterprise Information Services - P3 and external Quality Assurance to measure project health and progress.



# External Quality Assurance Report

## LEDS 20/20 Project (Quarterly QA Report #16 Rating) December 2021



**MEDIUM-LOW RISK**

The LEDS 20/20 Project was rated across 42 Quality Standards for this report:

- ☐ There were **3 Red** areas identified
- ☐ There were **11 Amber** area identified
- ☐ There were **28 Green** areas identified

### **RATING GUIDE**

**Red** = Strong Alert, i.e., High Risk

**Amber** = Use Caution, i.e., Medium Risk

**Green** = Acceptable to Excellent, i.e., Low Risk

## LEDS 20/20 Project (Quarterly QA Report #17 Rating) March 2022



**MEDIUM-LOW RISK**

The LEDS 20/20 Project was rated across 42 Quality Standards for this report:

- ☐ There were **5 Red** areas identified
- ☐ There were **9 Amber** area identified
- ☐ There were **28 Green** areas identified

### **RATING GUIDE**

**Red** = Strong Alert, i.e., High Risk

**Amber** = Use Caution, i.e., Medium Risk

**Green** = Acceptable to Excellent, i.e., Low Risk



# Major Accomplishments

- ▶ Phase 3.1 successfully deployed to production and phase completed.
- ▶ Phase 3.2 successfully deployed to production and phase completed.
- ▶ Phase 4.0 successfully deployed to production, phase closure activities and reliability period still occurring.
- ▶ e-Agent, the native user interface developed as part of this modernization project is completed and available for use by all LEDS users at no cost.



# Phase 4.0 – Applicant Processing

- ▶ Phase 4.0 includes replacement of internal systems for the processing of both criminal and applicant fingerprint cards, as well as the first of the public access functions within the project.

**Hi, Open Record!**

Welcome to your Oregon Open Records dashboard.

**Actions**

- [Request Open Record](#)
- [My Requests](#)
- [Saved Drafts](#)
- [Account Summary](#)
- [FAQs](#)

This criminal history inquiry will only search those records resulting from an arrest which occurred within the state of Oregon. The Open Records Unit will report any record of a conviction and any record of an arrest less than one year old in which there has been no acquittal or dismissal. Open Records must notify the individual of the request and who is making the request. The cost for criminal history information is \$33.00 per request and is non-refundable. If you have questions you may call the Oregon State Police Open Records Unit, M-F 8am - 5pm at 503-378-3070.

[Oregon.gov](#) | [Privacy Policy](#)

## Request a New Open Record

Subject's Name & SSN - Name fields must be no more than 30 characters, and may contain letters or spaces. Last Name may contain hyphens. Suffix may contain letters and spaces. Social Security Number must be exactly nine digits.

Alligator	Alan	
Middle Name/Initial	Suffix	Social Security Number (if known)

Alias, or Maiden Name(s), no nicknames - Name fields must be no more than 30 characters, and may contain letters or spaces. Last Name may contain hyphens. Suffix may contain letters and spaces.

Alias 1:	Last	First	Middle Name/Initial	Suffix
Alias 2:	Last	First	Middle Name/Initial	Suffix
Alias 3:	Last	First	Middle Name/Initial	Suffix

Date of Birth - estimate if unknown

01	01	1990
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\*Subject's Sex

☐ (M) Male ☐ (F) Female ☒ (X) Non-binary ☐ (U) Unknown

**Subject's current or last known address is required.**  
Without this information, we cannot complete your request.

Address:

1234 Main St	Apt or Suite #
Salem	USA
OR	97301

\*Employment Purposes

☒ Yes ☐ No

How was the subject notified?

☐ Written ☒ Verbal ☐ None

\*Receive Options Please select how you would like to receive this record.

☒ Email ☐ Mail

[Clear Form](#)





# eAgent Rollout

- ▶ Prior to the LEDS 20/20 project third party user interfaces were required to access LEDS.
- ▶ As part of the LEDS 20/20 project a native user interface was designed and implemented to provide a modernized user interface, that is available at no cost to all LEDS users.
- ▶ eAgent became available January 2020 and since then 176 agencies and over 6,300 users have signed up and are using it.
- ▶ OSP staff continue to promote the rollout and use of eAgent through monthly demos and other communications with agencies.

LEDS 20/20

503.378.5565 | hleds@osp.oregon.gov

Welcome to eAgent Home  
Log into services, view links, and training resources.

**Log In**

Manuals  
LEDS 20/20 Manual  
eAgent Client Manager Manual  
MART Manual  
Message Definitions

Support  
TAC FAQ  
User FAQ

Training Videos  
eAgent 2.0 Videos

Links  
Points of Contact Form  
Release Notes

OSP Resources  
LEDS Manual

More About DCI  
DCI Website  
Follow Us  
Leave a Review

**LEDS 20/20** Continue  
Version: 6095:6286M 2021-12-03 15:14:15

**eAGENT IDENTITY CENTER** Continue

**eAGENT CLIENT MANAGER** Continue

**eAGENT MART** Continue

**eAGENT VIEWPOINT** Continue

**OSPREY** Continue

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# Looking Ahead

- ▶ Phase 5.0 Disaster Recovery Go-Live Q3 2022
- ▶ Continued work on phase 4.1 – Gun Check and Rap Back
- ▶ Continued work on phase 6.1 – Sex Offender Registry
- ▶ Some phases transitioning from project to support and maintenance under contract



# Questions

