# Oregon State Police

LEDS 20/20 Project Update

Joint Legislative Committee on Information Management and Technology



Presented by: Rebecca L. David, Bureau Commander



#### LEDS 20/20

#### LEDS 20/20 Project Purpose

- Sustain existing Public Safety information services
- Ensure access to public safety data
- Replace a nearly 20 year old system (CRIMEvue)
- Enable system to adapt to FBI requirements

#### **Outcomes**

- Modernization of critical systems
- Maximize usability to agency customers
- Reduction in vendor portfolio
  - Centralized systems support, development and maintenance





#### Customers Served by LEDS 20/20

700+ Local, State and Federal Criminal Justice Agencies

45,000+ Law Enforcement and Criminal Justice Agencies nationwide

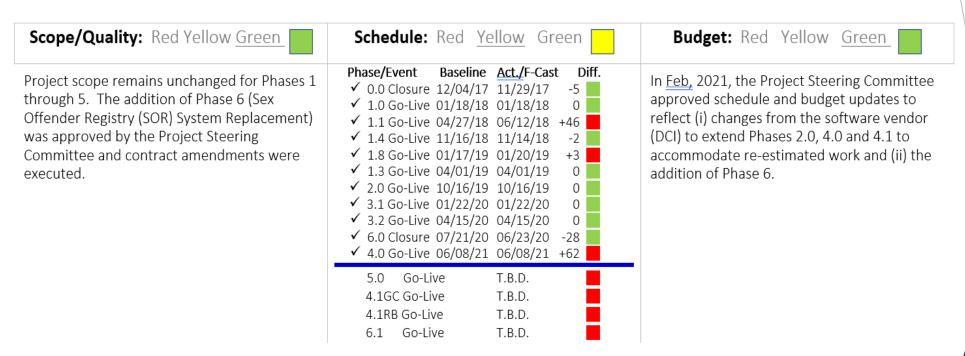
130+ Non-Criminal Justice Agencies

1,200 federally licensed firearm dealers

4.2 million people of Oregon



#### Current Project Status Indicators

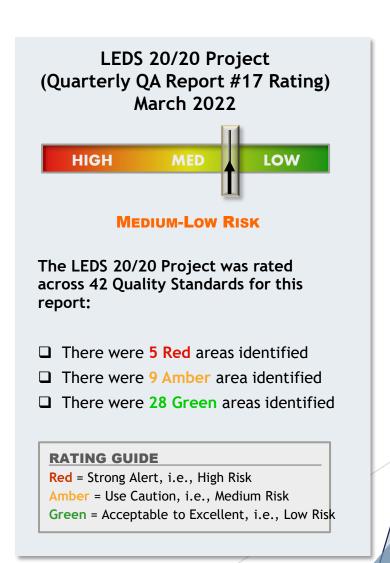


\*Scope/Quality, Schedule and Budget are the three major components of a project that are used by Enterprise Information Services - P3 and external Quality Assurance to measure project health and progress.



#### External Quality Assurance Report

LEDS 20/20 Project (Quarterly QA Report #16 Rating) December 2021 HIGH LOW **MEDIUM-LOW RISK** The LEDS 20/20 Project was rated across 42 Quality Standards for this report: ☐ There were 3 Red areas identified ☐ There were 11 Amber area identified ☐ There were 28 Green areas identified **RATING GUIDE** Red = Strong Alert, i.e., High Risk Amber = Use Caution, i.e., Medium Risk Green = Acceptable to Excellent, i.e., Low Risk





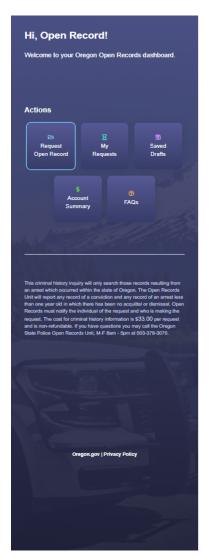
### Major Accomplishments

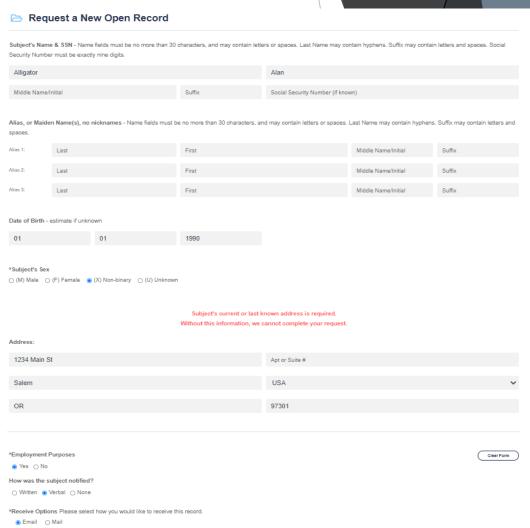
- ▶ Phase 3.1 successfully deployed to production and phase completed.
- ▶ Phase 3.2 successfully deployed to production and phase completed.
- ▶ Phase 4.0 successfully deployed to production, phase closure activities and reliability period still occurring.
- ▶ e-Agent, the native user interface developed as part of this modernization project is completed and available for use by all LEDS users at no cost.



### Phase 4.0 – Applicant Processing

► Phase 4.0 includes replacement of internal systems for the processing of both criminal and applicant fingerprint cards, as well as the first of the public access functions within the project.

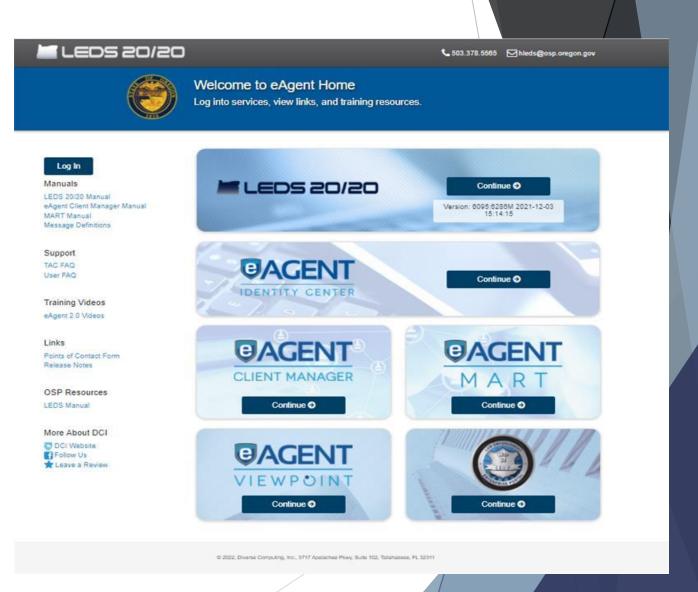






#### eAgent Rollout

- Prior to the LEDS 20/20 project third party user interfaces were required to access LEDS.
- As part of the LEDS 20/20 project a native user interface was designed and implemented to provide a modernized user interface, that is available at no cost to all LEDS users.
- eAgent became available January 2020 and since then 176 agencies and over 6,300 users have signed up and are using it.
- OSP staff continue to promote the rollout and use of eAgent through monthly demos and other communications with agencies.





### Looking Ahead

- ► Phase 5.0 Disaster Recovery Go-Live Q3 2022
- ► Continued work on phase 4.1 Gun Check and Rap Back
- ► Continued work on phase 6.1 Sex Offender Registry
- Some phases transitioning from project to support and maintenance under contract



## Questions

