



IMPROVING THE WAY OREGONIANS CONNECT WITH CIVIL LEGAL HELP

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Brief History and Background

An intensive engagement and consensus-building process of Oregon's Civil Justice Stakeholders to improve how Oregonians access civil legal help

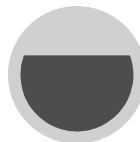
▪ **Key Stakeholders:** Oregon Judicial Department, Oregon State Bar, Oregon Law Center, Legal Aid Services of Oregon, Oregon Consumer Justice

▪ **Key Events:**



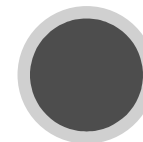
OSB'S Future Task Force + Workgroup (2016-2019)

Oregon's siloed online legal information presents accuracy and accessibility challenges



Justice For All Conference (January 2020)

Agreement to explore the online legal information and referral portal model to deliver civil legal help



Consensus Building Process (February 2020 -)

Agreement that online legal information and referral portal is critical to bridge Oregon's justice gap

The Need

84% of low-income Oregonians are unable to obtain civil legal help

- Civil legal needs are essential needs: food and disability benefits, health care, shelter, employment, safety, child custody, discrimination, and others
- Low-income households often encounter multiple problems (5.4 on average each year)
- Due to Justice Gap (lack of access) and Knowledge Gap (lack of awareness)

82% of civil legal cases involve at least one self-represented party

- Oregonians face significant challenges navigating the legal system alone.
- Without accessible information and direction, self-represented litigants are at a disadvantage.

Oregon Law + Connect:

An accessible, quick and centralized way to direct people to Oregon's continuum of civil legal help



Accessible

Mobile Ready
Plain Language
Translated



Simple

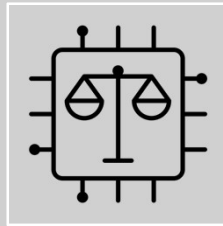
Navigable and Interactive
Responsive to Target User



Coordinated

Single Entry Point
Integrates resources across Oregon's civil justice stakeholders
Up to date and Accurate Content

Strengthening Oregon's Delivery of Civil Legal Help



For the System

Connecting Access to Justice Efforts

Greater collaboration, coordination and efficiency



For Oregonians

Greater accessibility, understanding and accuracy for people

Oregonians can access civil legal help when they need it and in a manner they can use.

Example: Ask

What legal help do you need today?

- A lawyer
- To learn more about my rights or a legal problem
- Both a lawyer and information

Example: Refine

Which of these apply to you?

- I want to file for custody
- I want to change my custody order
- I received papers about custody and need to respond
- The other parent isn't following what the custody order says
- I want to learn about my custody rights
- I want to get custody of children, but I am not their parent (third party custody)
- I have questions about termination of parental rights
- I want to move out of state with my child or my child's other parent wants to move out of state with our child

« **BACK**

Start again?

Example: Learn

Why is it important to establish paternity?



How are custody and parenting time set?



What types of custody are there?



How is custody decided?



Can custody be changed?



Yes. The court can change custody if the situation of the child or the parent(s) changes, and a new order is needed for the best interests of the child. **The court only looks at facts that have changed since the old order or facts that were unknown at the time of the old order.** The court can only change custody when:

- Both parties agree to the change or

Example: Connect

We found the following self-help resources that apply to your issue. If you think you need a lawyer, you can answer additional questions to find out if you qualify for free or reduced fee legal help. Click Continue below.

[Continue](#)

Example: Connect

MMLA-Willmar Family Law

[Apply Online](#)

MMLA-Willmar provides legal advice, brief services, and in court representation for some Family Law cases, primarily where safety is an issue for the client or the client's children.

Service areas: Big Stone, Chippewa, Kandiyohi, Lac Qui Parle, Lincoln, Lyon, Meeker, Renville, Swift, Yellow Medicine

[Application Process \[+\]](#)

[Contact and Hours \[+\]](#)

Income Limits: 125%
Type: No Cost Lawyers
Last Updated: 02/13/21

VLN Family Law Advice

Volunteer Lawyers Network (VLN) provides free legal assistance to low-income people.

Depending on the specific issues and facts of your case, VLN may provide free legal advice on family law issues such as Child Support, Spousal Maintenance, Parenting Time (Visitation), Post-Divorce decree issues, OFPs.

Income Limits: 300%
Type: No Cost Lawyers
Last Updated: 12/21/21



Phase 1: Consensus Building and Design (January 2020 – January 2022)



Phase 2: Development and Build (February 2022 – January 2023)



Phase 3: Implementation and Launch (January 2023 – January 2024)



Phase 4: Enhancement (January 2024 – July 2025)

Implementation and Refinement

Oregon Law + Connect

Please direct any questions to:

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A website where Oregonians can...

LEARN about legal rights and

CONNECT with legal help from a remote platform that can

REACH communities facing an essential civil legal need, and

INTEGRATE resources from Oregon's civil justice stakeholders, making them

SIMPLE to navigate and understand.
Moving closer to

JUSTICE for all.