
Crisis Care Update

Presented to

The House Interim Committee On Behavioral Health

November 17, 2021



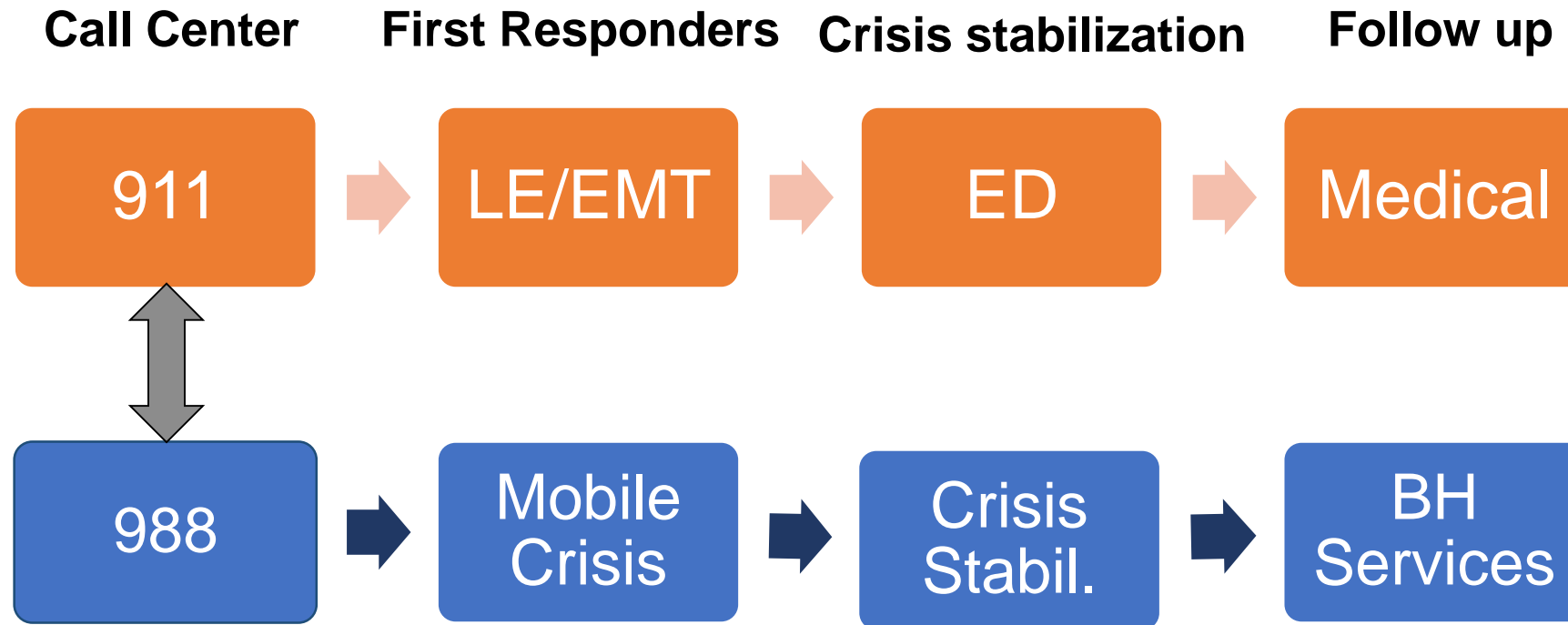
The National Suicide Hotline Designation Act of 2020 (Passed October 2020)

- Designated 9-8-8 for a national suicide prevention and mental health crisis hotline (Lifeline and the Veterans Crisis Line)
- Allows States to levy fees for local 9-8-8 related services on wireless/IP Carrier bills, including crisis outreach, stabilization, mental health services responding to 9-8-8 contacts
- It is federally mandated that on July 16, 2022, 988 Will replace the National Suicide Prevention Lifeline: 1-800-273-TALK (8255)
- In response the Governor's office convened a 9-8-8 Workgroup to begin planning for the July 16, 2022 implementation date

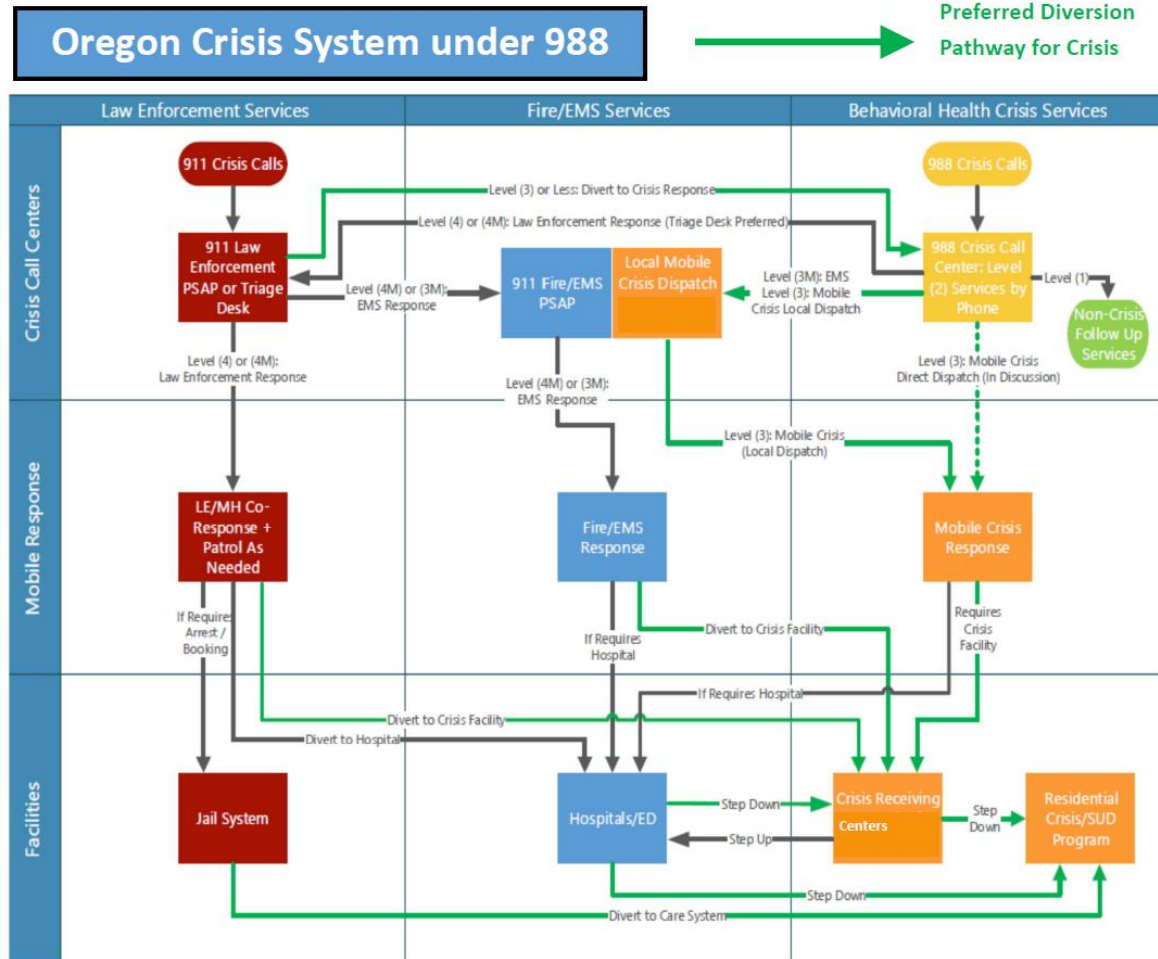
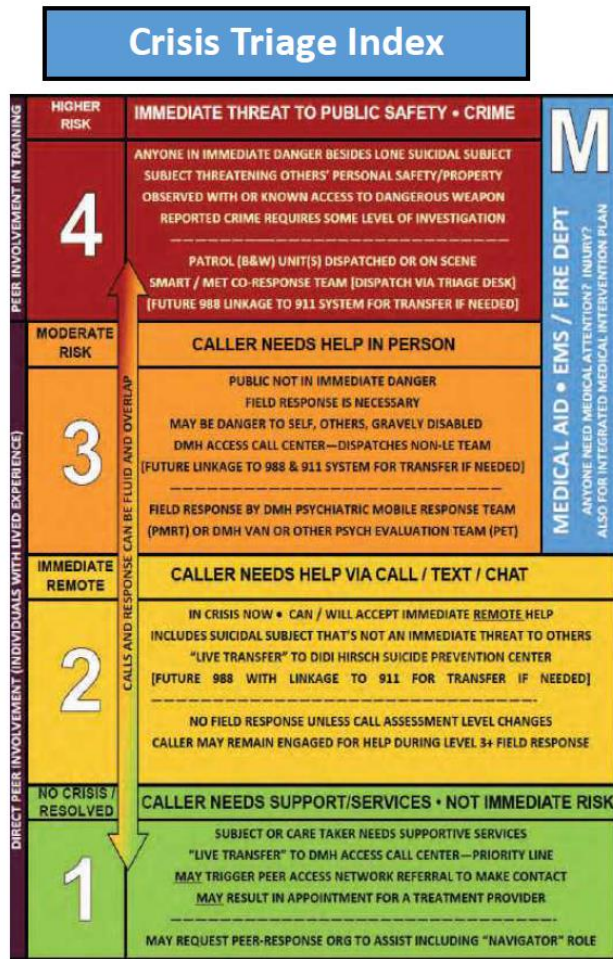
Legislative Action in 2021

- **HB 2417**
 - Provides OHA the authority and foundational structure to establish a statewide system of crisis care response linked to the 9-8-8 call center
 - Authorizes OHA rulemaking and certification to support the 9-8-8 crisis response system that includes the **call center resources, a first response, crisis stabilization, and follow-up care**
 - Defines the 9-8-8 essential structures and services
 - Allocates initial funding for call centers and mobile crisis
 - \$10,000,000 funding for Mobile Crisis
 - \$5,000,000 for call center resources

Crisis Care System Simplified



Crisis Care System Map



Crisis Care System Advisory Workgroup

- OHA has continued the work of the Governor's 9-8-8 workgroup driving the implementation of the Crisis Care System
- This involves a broad set of stakeholders, partners, and community members helping to guide the implementation work
- This builds upon the successful structure of M110 Oversight and Accountability Council, replicating that work to inform our crisis system to have community directed and driven policy decisions

Crisis Care System Funding Updates

Mobile Crisis Services

\$31 million

- HB 2417 allocated \$10 million for mobile crisis services
- OHA identified an opportunity to braid together additional
 - \$11 million from the mental health block grant supplemental funds
 - \$10 million through current CFAA funding
- Total mobile crisis investment: **\$31 million**
 - This is the estimated cost to **fully fund mobile crisis** services by community mental health programs (CMHPs)
- CY22 transition to Medicaid reimbursable mobile crisis model

This funding is additional to the \$6.5 Million for Mobile Response and Stabilization Services and supplemental block grant funding being utilized for the children's system

CMHPs will be expected to work with other regional jurisdictions, community partners, local crisis service programs, and coordinated care organizations (CCOs) to establish ARPA-compliant mobile crisis teams and services in their region no later than December 2022.

Call Centers

- HB 2417 also allocated \$5 million for call center resources
- The Crisis System Advisory Workgroup has provided recommendations to OHA and a decision on the vendor will be part of the minimum standards for the call center via contract
- The minimum standards are being developed by a consumer driven process and include language access and other recommendations from the workgroup
- Federal requirements mandate that Call Centers must be accredited by the National Suicide Prevention Lifeline

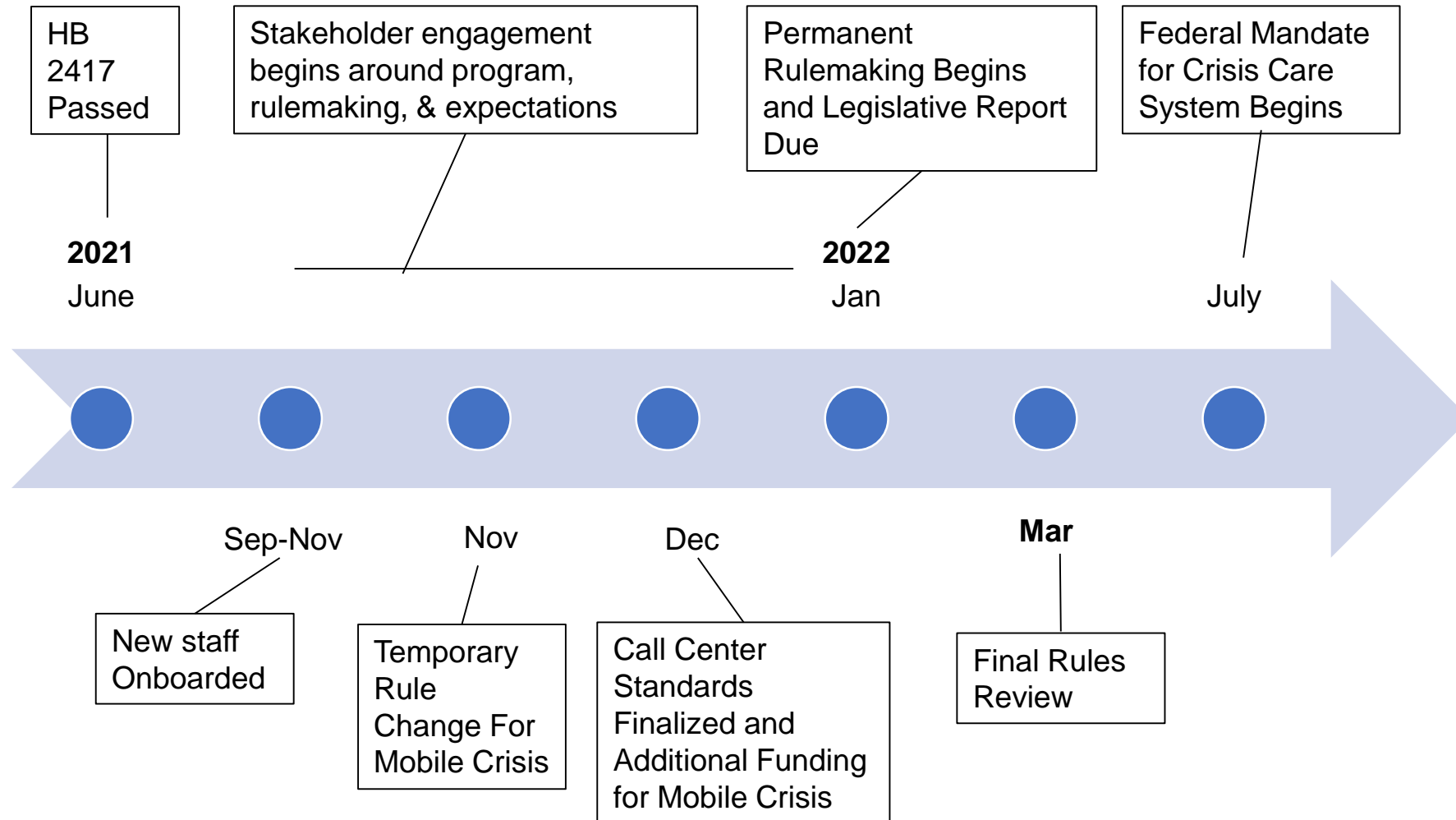
CMS Grant Update

- OHA is also pleased to announce receipt of an award of **\$952,951** planning grant for Oregon's Medicaid program to support the development of mobile crisis intervention service programs in the state
- This grant is awarded through Centers for Medicaid Services (CMS) under the American Rescue Plan Act (ARPA)
- This grant is a valuable opportunity to work with our federal partners and align Oregon's efforts to improve the behavioral health crisis system with the national best practices supported by Congress

Critical Upcoming Dates

- January 1, 2022 – Report to the legislature on recommendations on policies, legislative changes, if any, and funding to implement the National Suicide Hotline Designation Act of 2020 (P.L.116-172)
- July 16, 2022 – FCC mandate begins requiring all “covered providers” to implement 988 in their networks
 - State must have **call center resources, a first response, crisis stabilization, and follow-up care** ready to respond to those calls by this date

Crisis Care System Milestone Dates



*All dates given are approximate

Thank You



Health
Oregon
Authority

The logo for the Oregon Health Authority is centered within a light blue, rounded rectangular background. The word "Health" is written in a large, dark blue serif font. The word "Oregon" is written in a smaller, orange serif font, positioned above the "e" and "a" of "Health". The word "Authority" is written in a smaller, orange serif font, positioned below the "h" and "t" of "Health".