

### **House Early Childhood Committee**

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# High-Level Project Timeline

**APR - AUG '21** 

**AUG '21** 

Today FEB '22

Understand ERDC Current State

Understand ELD Current State

Design DELC Future State Operating Model and Organization

Develop Implementation Plan

#### **Progress**

- Engaged A&M in DELC Design Project
- Completed ELD current state analysis and state benchmarking
- Facilitating decision making within the DELC Transition Team
- Initiated DELC future state design: Mission, Vision, Values; Operating and Organization Models
- Developed DELC FAQs, one-page overview; launched SharePoint

#### **Next Actions**

- Finalize ERDC and ELD program migration decisions
- Solidify drafts of DELC future state design; Engage with and obtain input from staff, interagency and policy/advocate stakeholder groups
- Develop a strategy and plan to stand-up DELC and migrate programs

### **ODHS Transitions to DELC**

ELD and ODHS intend for the following functions to transition to DELC by July 1, 2023.

- Direct Pay Unit
- Child Care Policy Team
- Inclusive Partners Program
- Head Start Contracts
- Teen Parent Program
- ERDC Background Checks

### **DELC IAA with ODHS**

ELD and ODHS intend for the following functions to remain with ODHS until 2023-2025, and possibly longer:

- ERDC applications at ODHS Field Offices
- Eligibility through ONE Integrated Eligibility (ODHS)
- Investigations
- Records Management\*
- Payment Recovery
- Fraud and Investigations
- Quality Control
- Provider Payment legacy system\*

\*Pending new provider management system at DELC

### **Key Drivers of Agency Design**

The organization design enables the future success of the agency through aligning capabilities under a strong leadership team while providing direction, support and career opportunities to staff.

Limiting direct reports to Agency Director drives efficiency and allows focus on strategy

Center-led back-office functions to support programs and agency operations free up capacity

Aligns with mission, vision, values goals and current state findings

Dedicated office to focus exclusively on strategic projects and drive future agency requirements

Functions aligned to enable collaboration and more efficient flow of information

# DELC Agency Design

- Majority of new incremental positions identified are non-management level, individual contributors and make permanent multiple limited duration positions
- Initial request for support does not include additional support for interim project management needed to stand up organization.

## **Operational Considerations: IT**

- Provider management system development
  - Provider payments
  - Provider search/safety portal
  - Child care licensing system replacement
- Grant Management System
- Data warehouse/business intelligence capability

## **DELC Risks**

- Procurement: High back-log impeding Agency stand-up/migration progress
- Candidate retention: Cycle-time for employment related background checks
- Build Back Better: Agency capacity

# Questions