

Hello, my name is Donata DeNicola-Barrett and I own DeNicolas Italian Restaurant, a Portland restaurant in Multnomah County. We have been a Portland mainstay for 42 years. I am a partner with all of the delivery services: GrubHub, DoorDash, UberEats, Postmates, and Slice. The city council of Portland passed a 10% cap on all delivery fees back in July of this year. There is so much delivery business with the covid 19 pandemic, the council members saw fit to reduce their rates so that restaurants, one of the hardest hit businesses, could recover some of their losses and maintain their place in our economy. Unfortunately, not one delivery company abided by the new referendum. The referendum also extended the cap until 4 months after the businesses returned to normal thereby giving them an even greater chance of recovery. I e-mailed all the companies and they said they are in compliance with the cap because they changed their verbiage for charges to marketing fees. While I thought the city council would catch on, they didn't. Low and behold, two months later Grub hub sent a check for the additional 20% that should not have been charged, and from then on charged only 10%. They are the only company in total compliance. Postmates is now, just recently charging 10% but with no reimbursement check for the over 6 months they were not in compliance. DoorDash continues to charge 25%, in one e-mail calling it commission, then realizing their error and correcting themselves and calling it marketing fees. DoorDash is buying all the little delivery companies using the monies that they were instructed to give back to restaurants. This must be not only stopped but also they must return the thousands of dollars they inappropriately took from restaurants starting from when the cap was implemented. Please help. My only desire is to pay my bills, rent, and keep my employees. Thank you. All my testimony is backed up with facts, I assure you

Sent from my iPhone