



## The Records Advocate has helped agencies

Emails and reports show how the Oregon Public Records Advocate has helped agencies, including members of the Oregon Association of Municipal Recorders, carve through uncertainty and red tape, and save money, by engaging with requesters to make more mindful and narrow requests

From: "Karen M. Spoons"  
Subject: Farewell Friend  
Date: October 10, 2019 at 9:42:15 AM PDT

Ginger,  
I will miss your vast knowledge and assistance to me and our staff at the City of Medford. I thoroughly enjoyed your classes. I truly wish that you were not leaving but I understand.

Keep in touch with OAMR as you have many, many friends.

Karen M. Spoons, MMC | City Recorder  
City of Medford

From: Dodson Michelle D  
Subject: Follow-Up  
Date: September 10, 2019 at 10:07:31 AM PDT  
To: MCCALL Ginger \* PRC

Ginger...  
I just saw the announcement about you leaving. It has been a pleasure working with you. You have done a wonderful job educating and defining who the Records Advocate is and how the role can assist both the requester and the government body to resolve issues. In our recent training, you made the information relatable to the work we do. The Legal Information Officers were appreciative of the time you took to come speak with us and valued the information you shared.

I want to personally thank you for how you managed mediation on issues that were brought to your attention. I appreciated your willingness to listen and learn about our processes and work environment. Your support of us working with requesters directly to resolve their concerns was invaluable to assist us in continuing to develop good working relationships with requesters.

I wish you all the success you deserve on your future endeavors.

All my best,

Michelle Whitney Dodson  
Records Officer  
[www.oregon.gov/DOC](http://www.oregon.gov/DOC)