#### SB 5503 A BUDGET REPORT and MEASURE SUMMARY

### **Joint Committee On Ways and Means**

**Action Date:** 05/31/19

Action: Do pass with amendments. (Printed A-Eng.)

**Senate Vote** 

Yeas: 10 - Beyer, Frederick, Girod, Hansell, Heard, Johnson, Manning Jr, Roblan, Steiner Hayward, Wagner

Exc: 2 - Thomsen, Winters

**House Vote** 

Yeas: 8 - Gomberg, Holvey, McLain, Nosse, Piluso, Rayfield, Smith G, Stark

Exc: 1 - McLane

**Prepared By:** Breanna McGehee, Department of Administrative Services

Reviewed By: Kim To, Legislative Fiscal Office

Commission for the Blind **2019-21** 

Carrier: Sen. Heard

# 80<sup>th</sup> OREGON LEGISLATIVE ASSEMBLY – 2019 Session BUDGET REPORT AND MEASURE SUMMARY

MEASURE: SB 5503

# **JOINT COMMITTEE ON WAYS AND MEANS**

**Prepared By:** Breanna McGehee, Department of Administrative Services

**Reviewed By:** Kim To, Legislative Fiscal Office

Agency
Commission for the Blind
2019-21

Budget Summary*	2017-19 Legislatively Approved Budget <sup>(1)</sup>		2019-21 Current Service Level		2019-21 Committee Recommendation		Committee Change from 2017-19 Leg. Approved			
							Ş	S Change	% Change	
General Fund	\$	3,535,937	\$	4,331,786	\$	6,737,136	\$	3,201,199	90.5%	
Other Funds Limited	\$	1,482,049	\$	1,567,683	\$	1,567,683	\$	85,634	5.8%	
Federal Funds Limited	\$	16,645,593	\$	16,071,581	\$	16,071,581	\$	(574,012)	(3.4%)	
Total	\$	21,663,579	\$	21,971,050	\$	24,376,400	\$	2,712,821	12.5%	
Position Summary										
Authorized Positions		68		67		68		0		
Full-time Equivalent (FTE) positions		62.53		65.00		66.00		3.74		

<sup>(1)</sup> Includes adjustments through December 2018

# **Summary of Revenue Changes**

Federal Funds are the Commission for the Blind's largest source of funding. These are primarily from the U.S. Department of Education and are matched at a rate of 78.7 percent Federal Funds for basic vocational rehabilitation support and as high as 90 percent Federal Funds for in-service training and independent living. General Fund and certain Other Funds are used to meet the federal maintenance of effort and matching requirements. Other Funds revenue sources include cooperative agreements with school districts and other providers, business enterprise vendor assessments, and donations.

# **Summary of Human Services Subcommittee Action**

The Commission for the Blind's mission is to assist blind Oregonians in making informed choices to achieve full inclusion and integration in society through employment, independent living, and social self-sufficiency. The agency's programs are focused on two main objectives: employment and independence.

The Subcommittee recommended a 2019-21 budget of \$24,376,400 total funds (\$6,737,136 General Fund, \$1,567,683 Other Funds expenditure limitation, and \$16,071,581 Federal Funds expenditure limitation) and 68 positions (66.00 FTE). This is a 12.5% total fund increase over the agency's 2017-19 Legislatively Approved Budget.

<sup>\*</sup> Excludes Capital Construction expenditures

#### **Administrative Services**

The Administrative Services unit provides leadership, financial management, program monitoring, and administrative support for the agency's programs. It includes the Executive Director's Office, Chief Financial Office, accounting, budgeting, payroll and benefits, information technology/data processing activities, and direct service support. For this unit, the Subcommittee approved a 2019-21 budget of \$4,012,517 total funds (\$1,251,868 General Fund, \$16,134 Other Funds expenditure limitation, and \$2,744,515 Federal Funds expenditure limitation) and 17 positions (17.00 FTE). This program area is funded at current service level.

#### **Rehabilitative Services**

The Rehabilitation Services unit provides comprehensive, goal-oriented services to Oregonians who are blind, to maximize their independence in their communities through work and independent living skills. Clients are assisted in identifying barriers to full participation in society through individualized plans developed to overcome these barriers and reach their goals. For this unit, the Subcommittee approved a 2019-21 budget of \$13,652,248 totals funds (\$3,746,036 General Fund, \$1,068,244 Other Funds expenditure limitation, and \$8,837,968 Federal Funds expenditure limitation) and 26 positions (27.25 FTE). The approved budget includes the following package:

<u>Package 101, IT Technology & Case Management Modernization</u> - provides a one-time \$2,405,350 General Fund appropriation and one limited duration position (1.00 FTE) to upgrade the agency's case management system in order to comply with State and Federal security laws. The funding and FTE for this package will phase out at the end of the 2019-21 biennium.

#### **Budget Notes**

Budget Note: Vocational Rehabilitation Case Management Modernization Project

The Oregon Commission for the Blind has initiated a project to replace an aging vocational rehabilitation case management system used to record required data on all clients receiving services as well as to track all services provided. The system is mission critical to OCB operations because it is used to satisfy federal reporting requirements and must be replaced as the current system software vendor has notified OCB that it will discontinue software maintenance and support as of December 31, 2020. Because the project is in the planning phase of its lifecycle, the Legislative Fiscal Office (LFO) recommends that OCB be directed to:

- Continue to work closely with and regularly report project status to the Office of the State Chief Information Office (OSCIO) and the LFO throughout the lifecycle of the project.
- Follow the Joint State CIO/LFO Stage Gate Review Process.
- Obtain and retain qualified project management and business analyst services with experience in planning and managing projects of this type, scope and magnitude.
- Update the Business Case and foundational project management documents as required.
- Work with OSCIO to acquire Independent Quality Management Services as required to:
  - Conduct an initial and ongoing risk assessment(s).

- Perform quality control (QC) reviews on the Business Case, solution vendor procurement documents, and foundational project management documents as appropriate.
- Perform ongoing, independent quality management services as directed by OSCIO.
- Submit the updated Business Case, procurement and project management documents, initial risk assessment, and QC reviews to OSCIO and LFO for Stage Gate Review.
- Report back to the Legislature on project status during the 2020 Annual Legislative Session and/or to interim Legislative committees as required.
- Utilize the Office of the State CIO's Enterprise Project and Portfolio Management system for all project review, approval, and project status and closeout reporting activities throughout the life of the project.

# **Business Enterprise**

The Business Enterprises program trains, licenses and supports individuals who are legally blind to enable them to operate food service and vending businesses in public buildings. For this unit, the Subcommittee approved a 2019-21 budget of \$2,065,141 total funds (\$309,755 General Fund, \$442,988 Other Funds expenditure limitation, and \$1,312,398 Federal Funds expenditure limitation) and five positions (5.00 FTE). This program area was funded at current service level.

#### **Orientation Center for the Blind**

The Orientation and Career Center for the Blind is a highly specialized training program for Oregonians who experience blindness. It provides the intensive skills training needed by individuals who are blind, in order to accomplish tasks they were previously able to do visually. For this unit, the Subcommittee approved a 2019-21 budget of \$2,769,130 total funds (\$629,461 General Fund, \$2,148 Other Funds expenditure limitation, and \$2,137,521 Federal Funds expenditure limitation) and 10 positions (9.00 FTE). This program area was funded at current service level.

#### **Independent Living**

Independent Living Services provides training and resources to individuals who are blind in order to live life fully independent and continue to be active in their community. Staff in the Independent Living Services program teach Oregonians who are blind or visually impaired the skills they need to live safely and independently. The Subcommittee approved a 2019-21 budget of \$1,877,364 total funds (\$800,016 General Fund, \$38,169 Other Funds expenditure limitation, and \$1,039,179 Federal Funds expenditure limitation) and 10 positions (7.75 FTE). This program area was funded at current service level.

# **Summary of Performance Measure Action**

See attached Legislatively Adopted 2019-21 Key Performance Measures form.

# **DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION**

Oregon Commission for the Blind Breanna McGehee - (971)-301-0189

					OTHER	FUNDS		FEDERAL I	UNDS	_	TOTAL		
		GENERAL	LOTTERY								ALL		
DESCRIPTION		FUND	FUNDS		LIMITED	NONLIMITE	)	LIMITED	NONLIMITED		FUNDS	POS	FTE
2017-19 Legislatively Approved Budget at Dec 2018 *	\$	3,535,937 \$		- \$	1,482,049	\$	- \$	16,645,593		\$	21,663,579	68	62.53
2019-21 Current Service Level (CSL)*	\$	4,331,786 \$		- \$	1,567,683	•	- \$	16,071,581		\$	21,971,050	67	65.00
SUBCOMMITTEE ADJUSTMENTS (from CSL)													
SCR 002 - Rehabilitative Services													
Package 101: Case Management Modernization													
Personal Services	\$	285,612 \$		- \$		\$	- \$	- \$		\$	285,612	1	1.00
Services and Supplies	\$	2,119,738 \$		- \$	-	\$	- \$	- 5	-	\$	2,119,738		
TOTAL ADJUSTMENTS	Ś	2.405.350 \$		- Ś		Ś	- Ś	- 6		Ś	2.405.350	1	1.00
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SUBCOMMITTEE RECOMMENDATION *	\$	6,737,136 \$		- \$	1,567,683	\$	- \$	16,071,581	<del>-</del>	\$	24,376,400	68	66.00
								·			·		
% Change from 2017-19 Leg Approved Budget		90.5%	(	n 0%	5.8%		n n%	(3.4%)	0.0%	6	12 5%	0.0%	5.6%
% Change from 2019-21 Current Service Level		55.5%		0.0%	0.0%		0.0%	0.0%	0.09		11.0%	1.5%	1.5%
% Change from 2017-19 Leg Approved Budget	\$	90.5%		0.0%	1,567,683 5.8%	\$	0.0%	16,071,581 \$	0.0%	6	12.5%	0.0%	5.6%

<sup>\*</sup>Excludes Capital Construction Expenditures

# Legislatively Approved 2019 - 2021 Key Performance Measures

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Agency: Blind Commission

#### Mission Statement:

To empower Oregonians who are blind to fully engage in life.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2020	Target 2021
1. EMPLOYMENT - Percentage of Vocational Rehabilitation participants who are employed in unsubsidized, competitive, integrated settings the second quarter after exiting the program.		Approved	No Data	TBD	TBD
2. INDEPENDENT LIVING - Percentage of eligible individuals closed successfully and unsuccessfully in the Older Blind Independent Living Program who reported feeling that they are in greater control and are more confident in their ability to maintain their current living situation as a result of services received.		Approved	93	93	93
<ol> <li>CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.</li> </ol>	Expertise	Approved	92.30	96.50	96.50
	Availability of Information		86.50	96.50	96.50
	Helpfulness		94.20	96.50	96.50
	Accuracy		86.50	96.50	96.50
	Overall		88.50	96.50	96.50
	Timeliness		78.80	96.50	96.50
BEST PRACTICES - Percent of total best practices met by the Commission.		Approved	96.20%	100%	100%

#### LFO Recommendation:

LFO recommends approval of measures and targets as presented.

#### SubCommittee Action:

Approve LFO recommendation.