HB 3065 A STAFF MEASURE SUMMARY

Carrier: Rep. Marsh

House Committee On Energy and Environment

Action Date:	04/02/19
Action:	Do pass with amendments. (Printed A-Eng.)
Vote:	9-0-0
Yeas:	9 - Findley, Helm, Reschke, Salinas, Schouten, Sollman, Wilde, Williams, Zika
Fiscal:	Has minimal fiscal impact
Revenue:	No revenue impact
Prepared By:	Misty Freeman, LPRO Analyst
Meeting Dates:	3/28, 4/2

WHAT THE MEASURE DOES:

Directs the Public Utility Commission (PUC) to establish a public process to investigate the continuing relevance of the carrier of last resort obligations in ORS 759.500-759.570. Establishes that the goals of the PUC investigation are to ensure adequate and reasonable access for residential customers to telecommunications service in all areas of the state while ensuring regulations do not compromise access to reliable and safe service at just and reasonable prices in an adequate and nondiscriminatory manner. Directs PUC to focus on: customers whose individual circumstances and needs may impact their access to, and usage of, telecommunications services, including low-income persons; residential customers with access to fewer than two terrestrial-based service alternatives for telecommunications service; and the comparability of voice service offered by wireless internet service providers and satellite providers. Directs PUC to either administratively implement changes or recommend legislative changes, if changes would be in the best interest of customers and the public. Requires PUC solicit input from all telephony providers; the Citizens' Utility Board; residents of, or groups who represent residents of, rural areas; advocates for low-income persons; senior citizens; and the public. Directs the PUC to submit a report to the interim legislative committee on economic development, business, and general government by September 15, 2020. Sunsets provisions of the Act on January 2, 2021.

ISSUES DISCUSSED:

- History of "carrier of last resort" (COLR)
- Changes in the telecommunications market: land line telephones versus wireless and other technologies
- COLR obligations are difficult for larger utilities in rural and remote areas

EFFECT OF AMENDMENT:

Modifies language describing goals of the PUC to ensure adequate and reasonable access for residential customers to telecommunications service in all areas of the state. Modifies language describing investigation of changes to regulations and incentives that would not compromise residential customers' access to reliable and safe service at just and reasonable prices in an adequate and nondiscriminatory manner. Clarifies that the investigation shall specifically focus on: customers whose individual circumstances and needs may impact their access to, and usage of, telecommunications services, including low-income persons; residential customers with access to fewer than two terrestrial-based service alternatives for telecommunications service; and the comparability of voice service offered by wireless internet service providers and satellite providers. Modifies the list of those from whom the PUC must solicit input as part of the public process to implement changes to the regulatory system or to incentives, adding all telephony providers; residents of, or groups who represent residents of, rural areas; advocates for low-income persons; and senior citizens.

BACKGROUND:

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A carrier of last resort is a telecommunications company that commits or is required by law to provide service to any customer in a service area that requests it, even if serving that customer would not be economically viable at prevailing rates. Carrier of last resort service ensures that all consumers have access to adequate and safe utility services and that all customers are served in a nondiscriminatory manner. State Public Utility Commissions, including the Oregon Public Utility Commission (PUC), are responsible for designating utilities to provide "last resort" service to customers who cannot buy elsewhere.

House Bill 3065 A would direct the PUC to engage in a public process to investigate whether the carrier of last resort obligations are still relevant in Oregon, or if industry developments necessitate a different approach. The Act would direct the PUC to solicit input from stakeholders including utilities, rural Oregonians, advocates for low-income persons, senior citizens, and the public before making a determination and submitting a report with recommendations to the legislature by September 15, 2020.