

HB 3413 A STAFF MEASURE SUMMARY

House Committee On Human Services and Housing

Action Date: 04/08/19

Action: Do pass with amendments and be referred to Ways and Means by prior reference.
(Printed A-Eng.)

Vote: 9-0-0-0

Yeas: 9 - Helt, Keny-Guyer, Meek, Mitchell, Noble, Sanchez, Schouten, Williams, Zika

Fiscal: Fiscal impact issued

Revenue: No revenue impact

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Meeting Dates: 4/3, 4/8

WHAT THE MEASURE DOES:

Allows the Long Term Care Ombudsman to hire up to 10 deputy ombudsmen. Declares emergency, effective on passage.

ISSUES DISCUSSED:

- Role of Long Term Care Ombudsman in relationship to long-term care facilities
- Demands on Ombudsman to provide oversight
- Perspective of certified volunteer on role

EFFECT OF AMENDMENT:

Replaces the measure.

BACKGROUND:

The Long-Term Care Ombudsman program is an independent state agency that serves long-term care facility residents through complaint investigation, resolution, and advocacy for improvement in resident care.

The services of the Long-Term Care Ombudsman program are free and available to residents, families, facility staff, and the general public. Ombudsmen respond to a wide variety of resident concerns, including problems with resident care, medications, billing, lost property, meal quality, evictions, guardianships, dignity and respect, and care plans. The program serves residents in nursing facilities, residential care facilities, assisted living facilities, continuing care facilities, and adult foster care homes.