

Legislative Fiscal Office

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Joint Committee on Ways and Means

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Sen. Jackie Winters, Senate Co-Vice Chair
Rep. David Gomberg, House Co-Vice Chair
Rep. Greg Smith, House Co-Vice Chair

To: Transportation and Economic Development Subcommittee

From: Amanda Beitel, Legislative Fiscal Office

Date: May 28, 2019

Subject: SB 5538 – Department of Veterans’ Affairs
Work Session Recommendations

Department of Veterans’ Affairs – Agency Totals

	2015-17 Actual	2017-19 Legislatively Approved	2019-21 Current Service Level	2019-21 LFO Recommended
General Fund	12,954,681	8,568,114	10,275,406	10,275,406
Lottery Funds	--	15,400,349	14,779,342	19,150,462
Other Funds	79,801,323	116,893,607	103,405,833	104,611,079
Other Funds NL	235,863,557	447,546,159	408,779,089	408,779,089
Federal Funds	3,403,376	7,347,138	1,000,000	1,525,000
Total Funds	332,022,937	595,755,367	538,239,670	544,341,036
Positions	88	100	97	104
FTE	87.55	97.13	96.71	103.59

The Legislative Fiscal Office recommends a 2019-21 total funds budget of \$544,341,036 and 104 positions (103.59 FTE) for the Department of Veterans’ Affairs. The recommended budget represents a 1.1% increase from the 2019-21 current service level budget. Specific budget recommendations include:

- \$145,930 Lottery Funds and \$525,000 Federal Funds limitation to establish three positions that will allow the agency to service as the U.S. Department of Veterans Affairs State Approving Agency for veterans’ education programs.
- \$500,000 Lottery Funds to support Tribal Veteran Representative programs and partnerships through the addition of a Tribal Veteran Coordinator position and pass-through funding to Tribal Veteran Offices.

- \$1,000,000 Lottery Funds to renew funding for the Campus Veteran Grant Program that will enable the agency to award grants to Oregon community colleges and public universities to expand and enhance veteran programs on college campuses.
- \$354,708 to increase Lottery Funds support for the National Service Organizations, bringing total pass-through funding to \$600,000.
- \$500,000 Lottery Funds to establish a new Veterans Health Care Transportation Grant Program that will expand the existing federally funded Highly Rural Transportation Grants for transportation services in rural counties.

Lottery Funds expenditure limitation of \$19,150,462, available through the passage of Measure 96, is included in the budget recommendation. Total lottery revenue dedicated to veterans' services (1.5% of net lottery proceeds) is projected to be \$21,897,662 for the 2019-21 biennium, with an additional \$4,943,110 projected beginning balance in the Veterans' Services Fund. Lottery revenues will be allocated in the Lottery Allocation Bill (HB 5029) to the Department of Veterans' Affairs and other agencies with budgeted Lottery Funds expenditure limitation for veterans' services programs. A reserve balance of at least 12.5% of projected revenues is expected to be retained in the constitutionally dedicated Veterans' Services Fund to allow for fluctuations in projected revenues and provide a working capital balance to accommodate Lottery Funds expenditure increases during the biennium.

Adjustments to Current Service Level

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Accept LFO Recommendation:

MOTION: I move the LFO recommendation to SB 5538. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation to SB 5538, with modifications. (VOTE)

Performance Measures

See attached "Legislatively Proposed 2019-21 Key Performance Measures."

Accept LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures, with modifications. (VOTE)

Recommended Changes

LFO recommends a budget of \$10,275,406 General Fund, \$19,150,462 Lottery Funds, \$104,611,079 Other Funds, \$1,525,000 Federal Funds, \$408,779,089 Other Funds Nonlimited, and 104 positions (103.59 FTE), which is reflected in the -1 amendment.

MOTION: I move adoption of the -1 amendment to SB 5538. (VOTE)

Final Subcommittee Action

LFO recommends that SB 5538, as amended by the -1 amendment, be moved to the Ways and Means Full Committee.

MOTION: I move SB 5538, as amended, to the Full Committee with a do pass recommendation. (VOTE)

Carriers

Full Committee: _____

House Floor: _____

Senate Floor: _____

LFO102 - Work Session Presentation Report
2019-21 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-000-00-00-00000
Veterans' Affairs, Oregon Dept of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	8,380,599	14,856,025	113,266,941	500,000	387,546,159	-	524,549,724	96	95.84
2017-19 Ebds, SS & Admin Act	187,515	544,324	3,626,666	6,847,138	60,000,000	-	71,205,643	4	1.29
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	8,568,114	15,400,349	116,893,607	7,347,138	447,546,159	-	595,755,367	100	97.13
2017-19 Leg Approved Budget (Base)	8,568,114	15,198,799	116,893,607	7,347,138	387,546,159	-	535,553,817	97	96.38
Summary of Base Adjustments	1,481,432	358,442	307,808	-	21,232,930	-	23,380,612	-	0.25
2019-21 Base Budget	10,049,546	15,557,241	117,201,415	7,347,138	408,779,089	-	558,934,429	97	96.63
010: Non-PICS Pers Svc/Vacancy Factor	80,309	(59,062)	348,134	-	-	-	369,381	-	-
020: Phase In / Out Pgm & One-time Cost	-	(1,400,000)	(17,939,567)	(6,347,138)	-	-	(25,686,705)	-	-
030: Inflation & Price List Adjustments	152,094	680,594	3,795,851	-	-	-	4,628,539	-	-
060: Technical Adjustments	(6,543)	569	-	-	-	-	(5,974)	-	0.08
2019-21 Current Service Level	10,275,406	14,779,342	103,405,833	1,000,000	408,779,089	-	538,239,670	97	96.71
Adjusted 2019-21 Current Service Level	10,275,406	14,779,342	103,405,833	1,000,000	408,779,089	-	538,239,670	97	96.71
Total LFO Recommended Packages	-	4,371,120	1,205,246	525,000	-	-	6,101,366	7	6.88
2019-21 Legislative Actions	10,275,406	19,150,462	104,611,079	1,525,000	408,779,089	-	544,341,036	104	103.59
Net change from 2017-19 Leg Approved Budget	1,707,292	3,750,113	(12,282,528)	(5,822,138)	(38,767,070)	-	(51,414,331)	4	6.46
Percent change from 2017-19 Leg Approved Budget	19.9%	24.4%	(10.5%)	(79.2%)	(8.7%)	0.0%	(8.6%)	4.0%	6.7%
Net change from 2019-21 Adj Current Service Level	-	4,371,120	1,205,246	525,000	-	-	6,101,366	7	6.88
Percent change from 2019-21 Adj Current Service Level	0.0%	29.6%	1.2%	52.5%	0.0%	0.0%	1.1%	7.2%	7.1%

LFO102 - Work Session Presentation Report
2019-21 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-001-00-00-00000

Loan Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	-	-	16,417,830	-	-	-	16,417,830	46	46.00
2017-19 Ebds, SS & Admin Act	-	-	208,976	-	-	-	208,976	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	-	-	16,626,806	-	-	-	16,626,806	46	46.00
2017-19 Leg Approved Budget (Base)	-	-	16,626,806	-	-	-	16,626,806	46	46.00
Summary of Base Adjustments	-	-	163,816	-	-	-	163,816	-	(0.21)
2019-21 Base Budget	-	-	16,790,622	-	-	-	16,790,622	46	45.79
010: Non-PICS Pers Svc/Vacancy Factor	-	-	376,612	-	-	-	376,612	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(1,183,333)	-	-	-	(1,183,333)	-	-
030: Inflation & Price List Adjustments	-	-	313,336	-	-	-	313,336	-	-
2019-21 Current Service Level	-	-	16,297,237	-	-	-	16,297,237	46	45.79
Adjusted 2019-21 Current Service Level	-	-	16,297,237	-	-	-	16,297,237	46	45.79
Total LFO Recommended Packages	-	-	1,097,517	-	-	-	1,097,517	1	1.00
2019-21 Legislative Actions	-	-	17,394,754	-	-	-	17,394,754	47	46.79
Net change from 2017-19 Leg Approved Budget	-	-	767,948	-	-	-	767,948	1	0.79
Percent change from 2017-19 Leg Approved Budget	0.0%	0.0%	4.6%	0.0%	0.0%	0.0%	4.6%	2.2%	1.7%
Net change from 2019-21 Adj Current Service Level	-	-	1,097,517	-	-	-	1,097,517	1	1.00
Percent change from 2019-21 Adj Current Service Level	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	6.7%	2.2%	2.2%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 21st Century Service Delivery

Package Description Package 101 increases Other Funds expenditure limitation by \$870,000 in the Home Loan Program for the following investments:

- \$250,000 is provided on a one-time basis to purchase and install an “end-to-end” home loan system, which integrates loan origination and servicing functions into one application, creating efficiencies and reducing errors. The Department also requested and received approval for this project in the 2017-19 legislatively approved budget; however, determined that further development of the business requirements was required prior to implementation.
- \$120,000 for agency-wide technology investments that will enable the Department to accomodate enterprise information security policy changes, expand network capability, consolidate database solutions, and modernize application support and services. Additional funding for this investment is also provided in the Aging Veteran Services Program.
- \$500,000 is provided on a one-time basis to continue the refresh of the ODVA state office building and complete renovation of the second floor, including replacing the carpet and painting the walls. Additional funding for this project is also provided in the Veterans’ Services and Aging Veteran Services Programs.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	-	870,000	-	-	-	870,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 Target Veteran Services

Package Description Package 102 provides Other Funds expenditure limitation of \$227,517 and one position (1.00 FTE) to increase the number of veteran home loans, including those in underserved markets. A Business Development Representative position (Program Analyst 3), funded with home loan revenues, is established to identify new contractual lending partners, including mortgage brokers and lenders, enhance business relationships with existing clients, and provide training and education to lenders and real estate professionals. The approved amount includes \$191,247 for personal services and \$36,270 for services and supplies, including travel, training, and office expenditures.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	-	227,517	-	-	-	227,517	1	1.00
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LFO102 - Work Session Presentation Report
2019-21 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-002-00-00-00000
Veterans' Services Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	7,363,276	14,856,025	107,623	500,000	-	-	22,826,924	45	44.84
2017-19 Ebds, SS & Admin Act	187,515	544,324	-	500,000	-	-	1,231,839	4	1.29
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	7,550,791	15,400,349	107,623	1,000,000	-	-	24,058,763	49	46.13
2017-19 Leg Approved Budget (Base)	7,550,791	15,198,799	107,623	1,000,000	-	-	23,857,213	46	45.38
Summary of Base Adjustments	249,315	358,442	-	-	-	-	607,757	-	0.46
2019-21 Base Budget	7,800,106	15,557,241	107,623	1,000,000	-	-	24,464,970	46	45.84
010: Non-PICS Pers Svc/Vacancy Factor	80,309	(59,062)	(29,079)	-	-	-	(7,832)	-	-
020: Phase In / Out Pgm & One-time Cost	-	(1,400,000)	(78,544)	-	-	-	(1,478,544)	-	-
030: Inflation & Price List Adjustments	152,094	680,594	-	-	-	-	832,688	-	-
060: Technical Adjustments	(563,137)	(2,289,862)	-	-	-	-	(2,852,999)	(11)	(10.92)
2019-21 Current Service Level	7,469,372	12,488,911	-	1,000,000	-	-	20,958,283	35	34.92
Adjusted 2019-21 Current Service Level	7,469,372	12,488,911	-	1,000,000	-	-	20,958,283	35	34.92
Total LFO Recommended Packages	-	3,440,867	107,729	525,000	-	-	4,073,596	5	4.88
2019-21 Legislative Actions	7,469,372	15,929,778	107,729	1,525,000	-	-	25,031,879	40	39.80
Net change from 2017-19 Leg Approved Budget	(81,419)	529,429	106	525,000	-	-	973,116	(9)	(6.33)
Percent change from 2017-19 Leg Approved Budget	(1.1%)	3.4%	0.1%	52.5%	0.0%	0.0%	4.0%	(18.4%)	(13.7%)
Net change from 2019-21 Adj Current Service Level	-	3,440,867	107,729	525,000	-	-	4,073,596	5	4.88
Percent change from 2019-21 Adj Current Service Level	0.0%	27.6%	100.0%	52.5%	0.0%	0.0%	19.4%	14.3%	14.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 090 Analyst Adjustments

Package Description Package 90, as modified, provides \$753,659 Lottery Funds, \$107,729 Other Funds, \$525,000 Federal Funds, and five positions (4.88 FTE) to support the following Veterans' Services Program activities:

- \$145,930 Lottery Funds and \$525,000 Federal Funds are added to establish three positions (3.00 FTE) that will allow the agency to serve as the U.S. Department of Veterans Affairs (USDVA) State Approving Agency (SAA) for veterans' education programs beginning October 1, 2019. SAAs approve education and training programs that are eligible to receive GI Bill benefits and provide technical assistance and outreach to schools and veterans. USDVA reimburses SAAs for direct costs incurred to perform SAA functions, including salaries and benefits, travel, and other administrative expenses, up to an annual maximum contract amount (approximately \$300,000 for Oregon). Personal services limitation of \$554,172 is provided to support a Compliance Specialist 1, Education Specialist 1, and an Operations and Policy Analyst 4, and an additional \$116,758 is provided for services and supplies expenditures, including travel, training, and certification costs.
- \$500,000 Lottery Funds and one position (1.00 FTE) is provided for Tribal Veteran Representative programs and partnerships. A Tribal Veteran Coordinator position (Program Analyst 3) is established to serve as a liaison between ODVA and Tribal Veteran Offices and assist with connecting tribal veterans to Federal VA services. Personal services limitation of \$192,046 is included for the position and an additional \$107,954 for associated services and supplies expenditures, including outreach, travel, and training. The package also includes \$200,000 of pass-through funding to Tribal Veteran Offices to expand and enhance their programs and services.
- \$215,458 is provided through a combination of \$107,729 Lottery Funds and \$107,729 Other Funds to establish an Internal Auditor 3 position (0.88 FTE). The Internal Auditor will provide ODVA with an effective internal audit function, allowing the agency to examine its programs and services for effectiveness, efficiency, and compliance with applicable rules and regulations.

LFO Recommendation Approve the policy package as modified.

Budget Instructions Prior to October 1, 2018, the Higher Education Coordinating Commission (HECC) served as the SAA for Oregon; however, USDVA did not renew the annual contract with HECC for the 2019 federal fiscal year. ODVA requested and received positions and resources for 2017-19 biennium from the Emergency Board in December 2018 to be designated as Oregon's SAA. This package provides ongoing support for ODVA to perform the SAA function.

LFO Recommended	-	753,659	107,729	525,000	-	-	1,386,388	5	4.88
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 21st Century Service Delivery

Package Description Package 101 increases Lottery Funds expenditure limitation in the Veterans' Services Program by \$237,500 on a one-time basis to continue the refresh of the ODVA state office building and complete renovation of the second floor, including replacing the carpet and painting the walls. Additional funding for this project is also provided in the Home Loan and Aging Veteran Services Programs.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	237,500	-	-	-	-	237,500	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 Target Veteran Services

Package Description Package 102 increases Lottery Funds expenditure limitation by \$60,000 in the Veterans' Services Program to enhance training for state, country, tribal, and National Service Organization veteran service officers (VSOs). ODVA holds the power of attorney for claims filing with the USDVA and is responsible for the training, certification, and accreditation of all county and state VSOs. Since 2015, the number of state and county veteran service officers has increased by 46%. Funding will be used to cover the costs of conferences, professional legal trainers, other specialized trainers, travel, and other costs incurred in conducting the expanded need for training.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	60,000	-	-	-	-	60,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 103 Mobilize Partnerships

Package Description Package 103, as modified, increases Lottery Funds expenditure limitation by \$2,389,708 in the Veterans' Services Program for the following investments:

- The National Service Organizations (NSO) pass-through funding is enhanced by \$354,708, for total NSO funding of \$600,000. Approved funding represents a 145% increase over current service level and is intended to expand the work of the NSOs to provide critical services to veterans, including filing disability compensation benefit claims and increasing the availability of local veteran services.
- \$1,000,000 is added for the Campus Veteran Grant Program to provide grants to Oregon community colleges and public universities. Campus Veteran Grants are awarded to expand and enhance existing veteran programs on college campuses that help veterans successfully transition from military service to college life, succeed in college, complete educational goals, and transition from college to the workforce and community. The package provides one-time funding for the program at the level approved in the 2017-19 biennium.
- Lottery Funds support for the Veterans' Services Grant Fund is increased by \$500,000 on a one-time basis, for total funding of \$1,070,900, to expand the number and amount of grants available to community partners, including non-profits, National Service Organizations, and other state, county, local, and tribal governmental agencies. Grants are awarded for services and programs that benefit veterans, included mental and physical health care, housing security, employment opportunities, education, and transportation accessibility.
- \$500,000 is added for a new Veterans Health Care Transportation Grant Program to provide veterans with access to health and behavioral health care transportation, including point to point transportation services. ODVA currently receives an annual Highly Rural Transportation Grant (HRTG) from the USDVA, which provides \$50,000 per year for each of Oregon's highly rural counties. Funding for the new grant program will allow ODVA to provide grants for transportation services in rural counties that don't qualify for the federal HRTG, increasing transportation accessibility to medical appointments for veterans in rural areas. Initial funding is for the new program is approved as one-time.
- \$35,000 is also provided for costs incurred to administer grant programs, including providing state and regional training conferences to share best practices, innovations, and strategic planning.

LFO Recommendation Approve the policy package as modified.

LFO Recommended	-	2,389,708	-	-	-	-	2,389,708	-	-
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LFO102 - Work Session Presentation Report
2019-21 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 27400-003-00-00-00000
Oregon Veterans Home Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	1,017,323	-	83,791,488	-	-	-	84,808,811	5	5.00
2017-19 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	1,017,323	-	83,791,488	-	-	-	84,808,811	5	5.00
2017-19 Leg Approved Budget (Base)	1,017,323	-	83,791,488	-	-	-	84,808,811	5	5.00
Summary of Base Adjustments	1,232,117	-	143,992	-	-	-	1,376,109	-	-
2019-21 Base Budget	2,249,440	-	83,935,480	-	-	-	86,184,920	5	5.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	601	-	-	-	601	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(310,000)	-	-	-	(310,000)	-	-
030: Inflation & Price List Adjustments	-	-	3,482,515	-	-	-	3,482,515	-	-
2019-21 Current Service Level	2,249,440	-	87,108,596	-	-	-	89,358,036	5	5.00
Adjusted 2019-21 Current Service Level	2,249,440	-	87,108,596	-	-	-	89,358,036	5	5.00
Total LFO Recommended Packages	-	-	-	-	-	-	-	-	-
2019-21 Legislative Actions	2,249,440	-	87,108,596	-	-	-	89,358,036	5	5.00
Net change from 2017-19 Leg Approved Budget	1,232,117	-	3,317,108	-	-	-	4,549,225	-	-
Percent change from 2017-19 Leg Approved Budget	121.1%	0.0%	4.0%	0.0%	0.0%	0.0%	5.4%	0.0%	0.0%
Net change from 2019-21 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2019-21 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	-	-	-	-	-	-	-	-	-
2017-19 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget (Base)	-	-	-	-	-	-	-	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2019-21 Base Budget	-	-	-	-	-	-	-	-	-
060: Technical Adjustments	556,594	2,290,431	-	-	-	-	2,847,025	11	11.00
2019-21 Current Service Level	556,594	2,290,431	-	-	-	-	2,847,025	11	11.00
Adjusted 2019-21 Current Service Level	556,594	2,290,431	-	-	-	-	2,847,025	11	11.00
Total LFO Recommended Packages	-	930,253	-	-	-	-	930,253	1	1.00
2019-21 Legislative Actions	556,594	3,220,684	-	-	-	-	3,777,278	12	12.00
Net change from 2017-19 Leg Approved Budget	556,594	3,220,684	-	-	-	-	3,777,278	12	12.00
Percent change from 2017-19 Leg Approved Budget	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%	100.0%	100.0%	100.0%
Net change from 2019-21 Adj Current Service Level	-	930,253	-	-	-	-	930,253	1	1.00
Percent change from 2019-21 Adj Current Service Level	0.0%	40.6%	0.0%	0.0%	0.0%	0.0%	32.7%	9.1%	9.1%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 21st Century Service Delivery

Package Description Package 101 increases Lottery Funds expenditure limitation by \$757,500 in the Aging Veteran Services Program for the following investments:

- \$400,000 is provided continue replacement of the Department's conservatorship system software application. The conservatorship system enables court-appointed ODVA conservators and trust officers to deliver conservatorship and representative payee services. The current legacy system is outdated and supported by the original retired development on contract with the Department. ODVA also requested and received \$600,000 for this project in the 2017-19 legislatively approved budget. This package provides one-time funding for additional project management, business analysis, system integration, development, and implementation costs.
- \$120,000 for agency-wide technology investments that will enable the Department to accomodate enterprise information security policy changes, expand network capability, consolidate database solutions, and modernize application support and services. Additional funding for this investment is also provided in the Home Loan Program.
- \$237,500 is provided on a one-time basis to continue the refresh of the ODVA state office building and complete renovation of the second floor, including replacing the carpet and painting the walls. Additional funding for this project is also provided in the Home Loan and Veterans' Services Programs.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	757,500	-	-	-	-	757,500	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 Target Veteran Services

Package Description Package 102 adds \$172,753 Lottery Funds and one position (1.00 FTE) to the Aging Veteran Services Program for conservatorship and representative payee services. A Representative Payee position (Administrative Specialist 2) is established to accomodate increased caseload, allowing ODVA to better serve existing clients and accept new clients. Personal services limitation of \$137,753 is included for the position and an additional \$15,000 for associated services and supplies. The package also includes \$20,000 for statutorily mandated initial and continuing education and training required for conservatorship and representative payee staff certification.

LFO Recommendation Approve the policy package as requested.

LFO Recommended	-	172,753	-	-	-	-	172,753	1	1.00
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	-	-	-	-	387,546,159	-	387,546,159	-	-
2017-19 Ebds, SS & Admin Act	-	-	-	-	60,000,000	-	60,000,000	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	-	-	-	-	447,546,159	-	447,546,159	-	-
2017-19 Leg Approved Budget (Base)	-	-	-	-	387,546,159	-	387,546,159	-	-
Summary of Base Adjustments	-	-	-	-	21,232,930	-	21,232,930	-	-
2019-21 Base Budget	-	-	-	-	408,779,089	-	408,779,089	-	-
2019-21 Current Service Level	-	-	-	-	408,779,089	-	408,779,089	-	-
Adjusted 2019-21 Current Service Level	-	-	-	-	408,779,089	-	408,779,089	-	-
2019-21 Legislative Actions	-	-	-	-	408,779,089	-	408,779,089	-	-
Net change from 2017-19 Leg Approved Budget	-	-	-	-	(38,767,070)	-	(38,767,070)	-	-
Percent change from 2017-19 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	(8.7%)	0.0%	(8.7%)	0.0%	0.0%
Net change from 2019-21 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2019-21 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2017-19 Agy. Leg. Adopted	-	-	12,950,000	-	-	-	12,950,000	-	-
2017-19 Ebds, SS & Admin Act	-	-	3,417,690	6,347,138	-	-	9,764,828	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2017-19 Leg Approved Budget	-	-	16,367,690	6,347,138	-	-	22,714,828	-	-
2017-19 Leg Approved Budget (Base)	-	-	16,367,690	6,347,138	-	-	22,714,828	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2019-21 Base Budget	-	-	16,367,690	6,347,138	-	-	22,714,828	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(16,367,690)	(6,347,138)	-	-	(22,714,828)	-	-
2019-21 Current Service Level	-	-	-	-	-	-	-	-	-
Adjusted 2019-21 Current Service Level	-	-	-	-	-	-	-	-	-
2019-21 Legislative Actions	-	-	-	-	-	-	-	-	-
Net change from 2017-19 Leg Approved Budget	-	-	(16,367,690)	(6,347,138)	-	-	(22,714,828)	-	-
Percent change from 2017-19 Leg Approved Budget	0.0%	0.0%	(100.0%)	(100.0%)	0.0%	0.0%	(100.0%)	0.0%	0.0%
Net change from 2019-21 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2019-21 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Legislatively Proposed 2019 - 2021 Key Performance Measures

Published: 5/26/2019 8:02:33 PM

Agency: Veterans' Affairs, Department of

Mission Statement:

The Oregon Department of Veterans' Affairs (ODVA), serves and honors veterans through our leadership, advocacy and strong partnerships.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2020	Target 2021
1. b. Loan Program - Loan Origination. Increase the loan origination volume to \$35 million or more in new loans per year.		Approved	\$76.90	\$60.00	\$60.00
1. a. Loan Program - Delinquent Accounts - Percentage of Oregon Department of Veterans' Affairs home loan accounts that are delinquent.		Approved	0.91%	1.50%	1.50%
2. a. Oregon Veterans Homes - Maintain an occupancy rate of at least 80% for licensed beds in both Veteran Homes.		Approved	88%	80%	80%
2. b. Oregon Veterans Homes - Maintain below-market veteran private pay rates.		Approved	\$223.00	\$356.00	\$377.00
3. Veteran Services - Disability Compensation and Pension Benefits - Amount of average U.S. Department of Veterans Affairs (federal VA) disability and pension compensation received per Oregon Veteran who receives these benefits.		Approved	\$15,229.00	\$16,814.00	\$17,318.00
4. Veteran Services - Power of Attorney (POA) - Number of powers of attorney granted by veterans to veteran service officers and the Department.		Approved	11,997	13,464	13,733
5. Customer Satisfaction - Percentage of customers rating their satisfaction with the Oregon Department of Veterans' Affairs customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved	91%	90%	90%
	Accuracy		95%	90%	90%
	Availability of Information		92%	90%	90%
	Expertise		92%	90%	90%
	Overall		97%	90%	90%
	Helpfulness		94%	90%	90%
6. Best Practices - Percent of total applicable best practices met by the Board.		Approved	100%	100%	100%
7. Reducing Veteran Homelessness - Percentage of veteran homeless households who exited into permanent housing and retained that housing for six months or longer.		Proposed New	No Data	80%	80%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and targets.

SubCommittee Action: