

Start date: 9/21/17

Source: \*Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Date of Incident:

09/20/2017

...

Date Reported:

09/21/2017

...

Notification: The provider reported within one business day.

Reported By:

Henry Morales

Contact Info:

henry.morales@sequelyouthservices.com

Summary of Issue:

[REDACTED] was working in the kitchen yesterday evening and he stabbed himself with a knife in the stomach. He was taken to ER via ambulance. He was kept overnight for observation after surgery. I will send you more information after I finalize my reports.

Clients Involved:

[REDACTED]

Licensees, Staff, and Witnesses Involved:

Randy Hargest (kitchen manager)

Sinton Ross (supervising two other boys in cafe area)

Mike Johnson (called up to admin for interviews)

Licensee Follow-Up

Actions Taken by Licensee:

icensee Follow-Up

Actions Taken by Licensee:

Primary supervisor staff reprimanded and given two day suspension for leaving student unattended.

Actions Planned by Licensee:

policy changes for supervision of students in kitchen are in process. Transitional director will be required to be present whenever kids are working plus one other staff. knife policy states knives are to be locked in office and lockbox when not in use.

Additional Comments:

Office Follow-Up  
Investigate Within:  
Priority Due Date:  
09/26/2017

...

Document Admin Staffing:

Followed up with licensing staff and assigned 3 day priority for review of submitted incident and requested follow up staffing once 3 day is met.

Date Priority Met:  
09/26/2017

...

QA Monitoring  
Activity Log:  
Add

Date	Time	Type	Who
09/26/2017	09:30	Site Visit - Unscheduled	Kelly Anderson

Documents:

Add

Date	Name	Comment
09/27/2017	██████	suicide assessment delete
09/26/2017	██████	delete

Violations:

Add

Violation Date	Rule#	Resolved Date
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09/27/2017

501-19-7 Residential Treatment Programs. Physical Facilities.

09/27/2017

501-2-1 Core Rules. Definition.

Update Status

Findings

\* Critical Incident:

A critical incident occurred related to this Investigation. \*Yes

Type of Incident:

Abuse - Physical

Abuse - Sexual

Abuse - Other

Neglect

Exploitation

\*Serious Injury

Any Injury - Staff/Client

Client Death

Runaway / AWOL

\*Self Harm

Illness Outbreak

Environmental Conditions

\* Weapons

Alcohol / Substances

Other

Sites Affected:

All Sites

CARE Youth Corporation-Mt. Pleasant 1170 South 70 West Mount Pleasant, UT 84647

Care Youth Corporation-Falcon Ridge Ranch 633 East HIGHWAY 9 Virgin, UT 84779

Care Youth Corporation 730 E SPRINGS DRIVE Toquerville, UT 84774

Conclusion Summary:

Student has healed from injuries. no further incidents of self harm. medications have been reassessed. rules of kitchen have been reviewed. new policy in place for insuring hazardous items are secured and supervision is always in place.

Finalized Date: 11/07/2017

VIOLATIONS

Site Licenses Affected:

- \*All Licenses at This Site
- \* RT - Residential Treatment

Rule Number:

\*501-19-7 Residential Treatment Programs. Physical Facilities.

Rule Text:

B. Building and Grounds

1. The program shall ensure that the appearance and cleanliness of the building and grounds are maintained.
2. The program shall take reasonable measures to ensure a safe physical environment for consumers and staff.

Description:

knife was left out where a student was able to gain access and self harm.

Other State Statutes: Is this a violation of a specific State statute not addressed in the rules?

State Statute Violated:

Resolved Date:

09/27/2017

...

Violation Date: 09/27/2017

Site Licenses Affected:

- \*All Licenses at This Site
- \* RT - Residential Treatment

Rule Number:

\*501-2-1 Core Rules. Definition.

Rule Text:

C. staff to client ratios.

Description:

Student was left unattended in kitchen with not direct supervision

Other State Statutes: Is this a violation of a specific State statute not addressed in the rules?

State Statute Violated:

Resolved Date:

09/27/2017

Start Date: 1/24/19

Source:

\*Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Date of Incident:

01/17/2019

...

Date Reported:

01/23/2019

...

Notification: The provider reported within one business day.

Reported By:

Henry Morales

Contact Info:

User Email: henry.morales@sequelyouthservices.com

User Phone: 435-673-6111 ext. 1198

Summary of Issue:

Boogie walked into the Brick classroom and walked to the center table. He got a chair to sit down. When he started to sit, [REDACTED] pulled the chair out from under Boogie and he fell to the floor. [REDACTED] ran to the end of the desks to the corner of the room. Boogie got up and walked over to [REDACTED] and grabbed him by the shirt and pushed him against the wall. Boogie then pulled on [REDACTED] shirt and appears to slap him on the side of the head. Then he talked to [REDACTED] for a few seconds and went to sit down. [REDACTED] went back to his seat and sat down. When I interviewed [REDACTED] he did not want to write a statement and said he didn't get injured.

Clients Involved:

[REDACTED]

Licensees, Staff, and Witnesses Involved:

Lausii Sewell (Boogie)

Gino Sanchez,

Josue Yanez

Licensee Follow-Up

Actions Taken by Licensee:

Reviewed video footage and contacted CPS.

Student taken to the nurse to be assessed on 1/23/19. Student had refused to be assessed and refused to give a statement the day of the incident.

Actions Planned by Licensee:

Staff involved will be suspended and terminated.

Additional Comments:

Office Follow-Up

Investigate Within:

Priority Due Date:

02/15/2019

...

Document Admin Staffing:

Requesting licensing staff to follow up with CPS regarding the status of the investigation and to provide assistance, if necessary.

Date Priority Met:

02/04/2019

...

QA Monitoring

Activity Log:

Add

Date	Time	Type	Who
02/13/2019	01:00	Collateral Contacts	Kelly Anderson
02/12/2019	12:11	Collateral Contacts	Kelly Anderson
02/12/2019	12:05	Collateral Contacts	Kelly Anderson
02/12/2019	11:46	Collateral Contacts	Kelly Anderson
02/05/2019	08:58	Other Licensee Contact	Kelly Anderson
01/24/2019	08:53	Site Visit - Scheduled	Kelly Anderson

Documents:

Add

Date	Name	Comment
02/05/2019	training documentation	delete
01/25/2019	CANR Sent from DCFS on 1/23/19	delete
01/24/2019	Incident report	delete

Violations:

Add

Violation Date Rule# Resolved Date

02/13/2019

501-2-7 Core Rules. Behavior Management.

02/12/2019 delete

Update Status

Findings

\* Critical Incident:

A critical incident occurred related to this Investigation.

\*Yes No

Type of Incident:

\* Abuse - Physical

Abuse - Sexual

Abuse - Other

Neglect

Exploitation

Serious Injury

\*Any Injury - Staff/Client

Client Death

Runaway / AWOL

Self Harm

Illness Outbreak

Environmental Conditions

Weapons

Alcohol / Substances

Other

Sites Affected:

All Sites

CARE Youth Corporation-Mt. Pleasant1170 South 70 West Mount Pleasant, UT 84647

Care Youth Corporation-Falcon Ridge Ranch633 East HIGHWAY 9 Virgin, UT 84779

Care Youth Corporation730 E SPRINGS DRIVE Toquerville, UT 84774

Conclusion Summary:

staff was terminated due to incident and shoving kid. termination date 1-24-19

Finalized Date: 02/13/2019

Violation Date:

02/13/2019

...

Site Licenses Affected:

All Licenses at This Site

RT - Residential Treatment

Rule Number:

Pick Rule

501-2-7 Core Rules. Behavior Management.

Rule Text:

C. No management person shall authorize or use, and no staff member shall use, any method designed to humiliate or frighten a consumer.

Description:

staff reacted to a student pulling chair from under him when he was sitting. Staff shoved student into wall and got in his face. He also pushed him one more time before going back and throwing chair across the room.

Other State Statutes: Is this a violation of a specific State statute not addressed in the rules?

State Statute Violated:

Resolved Date:

02/12/2019

...



CANR # 2496953 Christman

\* Start Date:

02/11/2019

...

\* Lead Assignment:

Licensors: Kelly Anderson

Entered By: SystemIntake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Reported By:

Jessica Hall

Contact Info:

jehall@utah.gov

Summary of Issue:

Referent called in with concerns for a child. Referent stated that on 23 Jan 2019 there was an incident where [REDACTED] engaged in a physical altercation with another peer. It is reported that [REDACTED] was on top of the other peer and Greg and another staff tried to get them separated. It is reported that Greg used an unapproved jiu-jitsu choke hold on the child. It is reported that Greg kept the child in the hold for a period of time. It is reported that the hold is described as placing both arms around [REDACTED] neck and choking him and then placing his (Greg's) legs around [REDACTED] reported that this caused him to have a hard time breathing. [REDACTED] reported that he asked Greg to stop multiple times and he wouldn't and so [REDACTED] grabbed a pen and started stabbing Greg in an attempt to get free. Backup arrived and other staff was able to get everyone separated. It is reported that [REDACTED] had superficial scratches above his eyebrow and scratches on his left arm however it is unknown if these are from Greg or something else as the child was being combative. It is reported that [REDACTED] refused to see a nurse after the incident. Referent stated that the incident was initially seen while reviewing video surveillance. It was reported that this is not the first time that Greg has done this to [REDACTED].

Clients Involved:

[REDACTED]

Licensees, Staff, and Witnesses Involved:

Nelson, Greg

Licensee Follow-Up

Actions Taken by Licensee:

Referent noted that Greg has now been placed on admin leave pending an investigation.

Actions Planned by Licensee:

Additional Comments:

Office Follow-Up

Investigate Within:

Priority Due Date:

02/15/2019

...

Document Admin Staffing:

Requesting licensing staff to follow up with CPS in order to review and coordinate any assistance and to review the incident in order to determine compliance to Office of Licensing administrative rules; assigning a 3 day priority.

Date Priority Met:

...

QA Monitoring

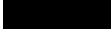
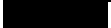
Activity Log:

Add

Date	Time	Type	Who
02/13/2019	12:00	Collateral Contacts	Kelly Anderson
02/13/2019	10:00	Site Visit - Unscheduled	Kelly Anderson

Documents:

Add

Date	Name	Comment		
02/13/2019		sofs and debriefing	delete	
02/11/2019	Red Rock Canyon CANR #2496953		 Email	delete
02/11/2019	Red Rock Canyon CANR #2496953			delete

Violations:

Add

Violation Date	Rule#	Resolved Date
02/13/2019		
501-2-7 Core Rules. Behavior Management.		
02/13/2019	delete	

Update Status

Findings

\* Critical Incident:

A critical incident occurred related to this Investigation.

\*Yes No

Type of Incident:

\* Abuse - Physical

Abuse - Sexual

Abuse - Other

Neglect

Exploitation

Serious Injury

Any Injury - Staff/Client

Client Death

Runaway / AWOL

Self Harm

Illness Outbreak

Environmental Conditions

Weapons

Alcohol / Substances

Other

Sites Affected:

All Sites

CARE Youth Corporation-Mt. Pleasant 1170 South 70 West Mount Pleasant, UT 84647

Care Youth Corporation-Falcon Ridge Ranch 633 East HIGHWAY 9 Virgin, UT 84779

Care Youth Corporation 730 E SPRINGS DRIVE Toquerville, UT 84774

Conclusion Summary:

staff member was terminated by program for using an unapproved hold on student. His termination date 2-12-2019

Finalized Date: 02/13/2019

VIOLATION

Date:

02/13/2019

...

Site Licenses Affected:

\* All Licenses at This Site

\*RT - Residential Treatment

Rule Number:

501-2-7 Core Rules. Behavior Management.

Rule Text:

D. No management person shall authorize or use, and no staff member shall use nor permit the use of physical restraint with the exception of passive physical restraint. Passive physical restraint shall be used only as a temporary means of physical containment to protect the consumer, other persons, or property from harm. Passive physical restraint shall not be associated with punishment in any way.

Description:

staff grabbed student around the neck in an unapproved hold choking him.

Other State Statutes: Is this a violation of a specific State statute not addressed in the rules?

State Statute Violated:

Resolved Date:

02/13/2019

...

Resolution Description:

02/15/2019

\*Public/Other

...

\* Lead Assignment:

Licensors: Kelly Anderson

Entered By: SystemIntake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Reported By:

Phillip J Mokate

Contact Info:

(801) 318-1908 or by email, [pjmokate@yahoo.com](mailto:pjmokate@yahoo.com)

Summary of Issue:

Complaint about abuse, neglect, and unethical behaviors at Red Rock. See attachment for details.

Clients Involved:

Unknown

Licensees, Staff, and Witnesses Involved:

Ryan Santi

Gena Palm

Chad Graff

Licensee Follow-Up

Actions Taken by Licensee:

Actions Planned by Licensee:

Additional Comments:

Office Follow-Up

Investigate Within:

Priority Due Date:

03/05/2019

...

Document Admin Staffing:

Please follow up with complaint. This has been staffed as a team. Complete investigation plan for approval

Violation Date	Rule#	Resolved Date
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03/04/2019		
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501-19-10 Residential Treatment Programs. Medication.		
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03/04/2019	delete	
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Update Status

Findings

\* Critical Incident:

A critical incident occurred related to this Investigation.

Yes \*No

Sites Affected:

All Sites

CARE Youth Corporation-Mt. Pleasant 1170 South 70 West Mount Pleasant, UT 84647

Care Youth Corporation-Falcon Ridge Ranch 633 East HIGHWAY 9 Virgin, UT 84779

Care Youth Corporation 730 E SPRINGS DRIVE Toquerville, UT 84774

Conclusion Summary:

Although it seems that there has been problems recently with regards to staffing and behavior of staff it appears that this has been rectified by the program already with their program changes that they've implemented. Program has also responded appropriately to previous incidents of staff mistreating clients by dismissing staff in some cases. They have also been proactive and have added to their surveillance system to eliminate blind spots.

Unable to substantiate that any of the concerns expressed are current issues.

Finalized Date: 03/20/2019

VIOLATION

03/04/2019

...

Site Licenses Affected:

\* All Licenses at This Site

\* RT - Residential Treatment

Rule Number:

501-19-10 Residential Treatment Programs. Medication.

Rule Text:

B. The program shall have locked storage for hazardous chemicals and materials, according to the direction of the local fire authorities.

Description:

Aerosol deodorant found in girls bedroom. Technical assistance provided.

This was immediately removed by staff and they will provide this child with an alternative that isn't aerosol.

Kitchen chemicals were found out in the open in the kitchen. Technical assistance was provided and they were immediately put in a locked area.

Other State Statutes: Is this a violation of a specific State statute not addressed in the rules?

State Statute Violated:

Resolved Date:

03/04/2019