

I CANNOT HEAR YOU. THIS CARD IS FOR LAW ENFORCEMENT OFFICERS TO ASSIST WITH COMMUNICATION.

Quick Communication Tips

- Get my attention first.
- Make sure we have eye contact when you speak.
- Increase the volume of your voice but do not shout.
- Give me a chance to understand you and what you ask me to do.
- I cannot lip-read everything you say.
- I may be deaf and only understand sign language.
- Repeat, rephrase or write your request if necessary.
- Avoid shining a flashlight in my face.
- Avoid any background noise.
- A hearing aid or cochlear implant does not allow me to understand everything you say.

The Best Way to Communicate With Me



If I am going to be arrested or asked to come in for questioning:

- Effective communication and accommodating services should be provided upon request per ORS 659A.
- I may need a Stenographer or Communication Access Realtime Translation (CART) for captioning conversations.
- In order to make a phone call, I may need a videophone, internet service, a computer, a CapTel Telephone, or a cell phone for texting.



Visor Card compliments of the Oregon Association of the Deaf and the Department of Public Safety Standards and Training

