



HEARTS FOR HEALTH
Capital Campaign
Joint Committee on Ways and Means
Subcommittee on Capital Construction
April 19, 2019

In Northeast Oregon's scenic Wallowa County, the local providers of primary care and mental health care have joined forces to create a new integrated health services building to meet the full range of community health needs in our Hearts for Health Campaign. We are thrilled to be taking this next step in this shovel-ready project, to centralize and coordinate care locally, and we are working with the local community, regional foundations and the State of Oregon to meet our campaign goal of \$6.8 million. We have cultivated community partnerships, have been fundraising and currently have 58% of the needed funds secured. We have built relationships to approach the Oregon Legislature in this 2019 session for a fully funded request of \$2.5 million. Our shared community goal is to reduce stigma and dramatically improve people's ability to get the care they need when and where they need it.

The following documents demonstrate both the need and support for this integrated health services facility and the full legislative request of \$2.5 million:

- Legislative Testimony
- Campaign Overview
- Partnership Covenant
- Letters of Support
- Media Coverage





Legislative Testimony

04/19/2019

Joint Committee on Ways and Means Subcommittee on Capital Construction

Nic Powers

Honorable Co-Chair Girod and Honorable Co-Chair Holvey and Members of the Committee, thank you for the opportunity to speak today about our request for \$2.5 million to fully fund a portion of an integrated health services building, dramatically improve collaborative care in Wallowa County, and hopefully serve as a model for all of Oregon.

My name is Nic Powers. I'm CEO of Winding Waters, a non-profit community health center in Wallowa County, more than 370 miles from here by car, a six hour drive when traffic is reasonable. Speaking of traffic, Wallowa is beyond rural - with just over 2 people per square mile, there's not one stoplight in the entire County. The longest it's ever taken me to get to work was when a neighbor was moving cattle and I got out to help.

Due to this geographic isolation, Winding Waters has, for more than 50 years, been dedicated to meeting the comprehensive primary care needs of Wallowa County residents and visitors. We've grown from a single physician and nurse to an organization of 72 employees delivering high-quality primary care across medical, dental and behavioral health disciplines. In 2017, Winding Waters was recognized as the first Five Star Patient Centered Primary Care Home in Oregon.

Our good partner, Wallowa Valley Center for Wellness has also served our community for more than 50 years. Their programs run the gamut from residential treatment to developmental disabilities, school counseling to substance use disorder, all under one umbrella. In 2017, the Center for Wellness became one of a select group of Certified Community Behavioral Health Clinics nationwide.

And yet, after more than ten years of partnership, with the successes we've had in improving the health of our Wallowa County Community, a key component is missing - we've not been able to normalize access to mental health care as part of whole-person wellness.

With that, I'd like to introduce Wallowa County's Veteran Services Officer, a colleague and a person with lived experiences who will also be a tenant in this new integrated services building

Ted Thorne

Honorable Co-Chair Girod and Honorable Co-Chair Holvey and Members of the Committee, thank you for the opportunity to speak today about our request to fully fund \$2.5 million for an integrated services building in Wallowa County, Oregon. I am Ted Thorne,



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Wallowa County Veteran Service Officer and Wallowa Valley Center for Wellness Board Member, both since June of 2018.

The Veteran population of Wallowa County is unique, there are 1200 Vets per Census of 2015, other estimates are as high as 1500. The Veteran population is well over 15% of the total population which is twice the State's percentage.

Wallowa Valley Center for Wellness, since becoming a Certified Community Behavioral Health Clinic, acquiring a Memorandum of Understanding with the State of Oregon and the United States Department of Veteran Affairs, and becoming an authorized Veterans' Choice payee, began an emphasis on Veteran Behavioral Healthcare. Two Veterans in 2017, grew to forty-eight in 2018, and I was one of the initial two.

Coming from outside of Wallowa County, I will attest, local care for Veterans is more than providing exceptional Primary or Behavioral Healthcare, it is a genuine concern for the Veteran. Co-location in one facility is crucial to the collaborative care of Veterans. A Veteran is most likely to admit or present Behavioral Health symptomology to a Primary Care Provider first, if this opportunity to immediately provide care is missed because of an inability to provide a direct hand-off to Behavioral Health providers, the next opportunity will most likely be in a crisis situation.

Fortunately, for my family and I, Wallowa Valley Center for Wellness had a provider onsite for my visit to Winding Waters Clinic in 2016. I have experienced collaborative care first hand, and I fully support this effort to combine services in one single location. The anonymity this integrated building will provide, allows both vulnerable and high profile community members to be served confidentially. This new building will help provide access to 12-1500 Veteran's across our frontier county, many of whom are unserved.

Chantay Jett

Honorable Co-Chair Girod and Honorable Co-Chair Holvey and Members of the Committee, thank you for the opportunity to speak about our request for \$2.5 million for an integrated services building in Wallowa County. My name is Chantay Jett and I'm the Executive Director for Wallowa Valley Center for Wellness, Wallowa County's Community Mental Health Program.

Wallowa Valley Center for Wellness and Winding Waters have been leaders in bringing together key parts of Wallowa County's health care delivery system to increase coordination, improve access and eliminate disparity. We believe that the integration of primary care and mental health is not just the future of health care but is an example of a significant public investment for the State of Oregon. More than 80% of our clients are already served by both organizations. However, stigma is a significant barrier for folks who may require mental health services. Having multiple programs in one location within a



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Healthcare Campus, will allow anonymity, which is so important when accessing mental health care.

We believe that every heart has a story to tell. The Hearts for Health campaign for a new integrated building encompassing primary care, behavioral health, VA services and early childhood programming is a collaborative partnership.

Together, we have grown our businesses exponentially. We are two of the largest employers in Wallowa County, returning over 70% of our budgets back in to the local economy through purchasing locally and through salaries and benefits; that's a \$7 million investment in to Wallowa County's economy annually.

We have the right people, we have the right partnerships, we just need one location to bring it all together. Our community strongly stands behind this project with contributions of over \$580k raised in only two local fundraising events. We are respectfully asking the State of Oregon to make an upstream investment to fully fund our \$2.5 million request. This collaborative care model will be an example to our entire state. Thank you.



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W A L L O W A V A L L E Y
CENTER for WELLNESS



A Non-Profit Community Health Center

Hearts for Health: Capital Campaign Overview

Every heart has a story to tell, and everyone needs support to achieve optimal health and wellness. In Northeast Oregon's scenic Wallowa County, the local providers of primary care and mental health care have joined forces to create a new integrated health services building to meet the full range of community health needs. Both providers have been working independently toward greater integration of medical and mental health, and this shared facility represents the recognition that they are better able to serve their community in tandem.

Mental health provider Wallowa Valley Center for Wellness (WVCW), and primary care provider Winding Waters Community Health Center (WW) – the largest local provider of primary care services – have been leaders in bringing together key parts of Wallowa County's health care delivery system to increase coordination, improve access and eliminate disparity. We believe that the integration of primary care and mental health is the future of health care. More than 80% of our clients are already served by both organizations. We know that medical and mental health are often deeply intertwined. Primary care visits are a critical place to identify mental health and addiction challenges, and co-location will expand our reach with people who need wrap-around services, while reducing the stigma associated with seeking mental health support. WW has already integrated behavioral health coaches into their primary care model.

The Partners

For over 50 years WVCW has provided mental health counseling for all ages: seniors, children, couples, families, and veterans. WVCW helps people recover from addictions to alcohol, drugs and gambling; treats anxiety, depression, anger, and trauma; helps couples who are struggling; and provides services for the severely mentally ill and those with developmental disabilities. WVCW offers 24/7 crisis services, individual, family and school-based counseling, supported employment for those in recovery, and community outreach on topics like parenting and bullying. With a staff of over 70 people, WVCW is one of the largest employers in our community.

Winding Waters Community Health Center has also served Wallowa County for more than 50 years. Due to Wallowa County's isolation, WW has been dedicated to meeting the complete primary care needs of County residents and visitors, now including a full range of



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primary dental services. Started as a private medical clinic, WW became a Rural Health Clinic in 2007, and earned Federally Qualified Health Center (FQHC) status in 2015. As a Patient Centered Primary Care Home, Winding Waters was the first clinic in the state to receive the prestigious 5 STAR designation from the Oregon Health Authority. This distinction recognized WW's work to expand clinic hours (7-7 M-F, 9-1 Sat), establish a Patient Advisory Council, and partner with WVCW to offer behavioral health coaching.

We are also inviting a diverse set of partners in to this building including the Veteran Affairs, the local Critical Access Hospital, as well as an early childhood program. This will strengthen the month to month sustainability of this integrated health services facility.

The Need

Wallowa County is beautiful, isolated and faces significant health challenges. In 2016 our rate of preventable hospitalizations was among the highest in the state, according to the Office of Rural Health "Areas of Unmet Healthcare Need in Rural Oregon Report." In addition, the Robert Wood Johnson Foundation reported our ratio of mental health providers to residents at 1:760, as compared to 1:270 for Oregon as a whole. The same report found our alcohol-impaired driving deaths to be more than twice the state average.

WVCW currently serves 400 people a year through 14 different programs in seven separate locations. The next closest mental health clinic is in La Grande, Oregon, a 128-mile round-trip drive. Our ability to continue to grow to meet the burgeoning need is limited by our inefficient and insufficient facilities. Overcrowding is taking a toll on our staff, and our community is concerned about timely access to services.

WW currently serves more than 4,000 people per year through medical, behavioral and dental health programs in four separate locations. The next nearest Community Health Center is in Hermiston, Oregon, a 280-mile round-trip drive. This new integrated health services building will supplement WW's existing clinical spaces, which are already over capacity.

Our Goals

Without wellness we all suffer: our relationships, our economy, our safety, and our future. Our hope is that by combining health and wellness services in one integrated building, talking about mental health, addictions and developmental disabilities will become as common and comfortable as talking about your cold symptoms. Our shared goal is to reduce stigma and dramatically improve people's ability to get the care they need when and where they need it.

We have purchased 3.2 acres in Enterprise and broken ground towards building the new health services building to provide integrated wellness services and resources. Our goals include:



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- Doubling the number of people accessing mental and behavioral health services within 5 years.
- Improving care coordination and referrals between partner organizations.
- Providing space for much-needed local dental services.
- Offering on-site childcare.
- Including a teaching kitchen for classes on healthy cooking.

Current Status

We are thrilled to be taking this next step to centralize and coordinate care locally, and we are working with the local community, regional foundations and the State of Oregon to meet our campaign goal of \$6.8 million. We have identified and cultivated community and leadership gifts and currently have 58% of the needed funds secured. We are building relationships to approach the Oregon Legislature in this 2019 session for a fully funded request of \$2.5 million.

The first two annual Hearts for Health events raised just under \$600,000 with only 168 local individuals investing in an integrated health services model. This representation demonstrates a strong community investment in one of Oregon's largest rural counties (3,152 square miles) and a county with the smallest population density of roughly 2.2 people per square mile.

For more information, please contact:

Chantay Jett, Executive Director, Wallowa Valley Center for Wellness, 541-426-4524 x1022

www.wvcenterforwellness.org

Nic Powers, CEO, Winding Waters Community Health Center, 541-426-4502

www.windingwaters.org



Partnership Covenant

The Wallowa Valley Center for Wellness (Center for Wellness) and Winding Waters Medical Clinic, a non-profit Community Health Center (Winding Waters), hereby enter into this *Partnership Covenant* to affirm and summarize the relationship between the two organizations as of the date of the signatures below.

Both organizations agree that this document is not legally binding, and should in no way be construed to be a contract, but rather a good-faith effort to describe each organization's reason for being, their essential responsibilities, and how each organization is currently seeking mutual benefit from this partnership.

Both organizations agree that each organization's outlook and circumstances will change over time, and this document should be reviewed and updated on at least an annual basis.

COMMITMENT TO PARTNERSHIP

- Both organizations seek to provide the best possible care to our community.
- Together, we are expanding access to care for all people in Wallowa County, including those most vulnerable.
- Both organizations affirm that the Center for Wellness and Winding Waters should be two strong, independent entities committed to empowering people to lead healthy, meaningful, and productive lives.

DIFFERENT GOVERNANCE & BUSINESS MODELS

- We have fundamentally different governance and business models, and that's okay!
- Our organizations target different populations and health concerns.
- We have different local, state, and federal designations and responsibilities.
- We track and report different metrics to local, state, and federal entities.

CENTER FOR WELLNESS IS:

- **A Community Mental Health Program (CMHP) and**
- **A Certified Community Behavioral Health Clinic (CCBHC)**
- The Center for Wellness is a full service community-based organization focusing on the behavioral health and life enrichment needs of the citizens of Wallowa County.
- The Center for Wellness has served Wallowa County for almost 30 years and has been a private non-profit since 1995.



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- The Center for Wellness employs 65 staff members and 5 contract providers across 9 locations with an operating budget of \$6.2 million. Over 70% of this budget is reinvested into the local economy between salaries, benefits, goods and services.
- The CCBHC status enabled the Center for Wellness to add 13 new positions and improve access by staffing shifts into the evening and weekends at a variety of locations.
- Center for Wellness served over 600 individuals in 2018, with 72% of consumers covered by Medicaid, 7% of consumers with commercial insurance plans, 11% Medicare, 7% self-pay and 3% veterans.
- Special programs include Developmental Disabilities services, Addiction Services, a Pain Clinic, Residential programs for individuals with chronic mental health conditions, school counseling in all three local school districts, and nationally recognized evidence-based fidelity programs of Supported Employment (SE), Assertive Community Treatment (ACT), and Early Assessment and Support Alliance (EASA).

WINDING WATERS IS:

- **A Community Health Center (CHC) and**
- **A Patient Centered Primary Care Home (PCPCH)**
- Winding Waters provides primary medical, dental, behavioral, pharmacy, and complementary health services, as well as childcare and other enabling services.
- Winding Waters has served Wallowa County for more than 40 years and has been a private non-profit since 2015.
- We're focused on improving the health of our Wallowa County community.
- Winding Waters served 4,400 people in 2018 – approximately 30% of whom had Medicaid coverage, 30% Medicare, 30% Commercial and 10% uninsured.
- In 2018, Winding Waters provided care for more than 250 veterans.
- Winding Waters employs 72 staff members and 11 contracted providers across 4 locations, with a \$7.8 million operating budget.
- More than \$6 million of this budget, or 77%, is reinvested in our community in the form of salaries, benefits, rents, and goods and services.
- We serve all patients with same-day access to any service, regardless of ability to pay.
- Our main clinic is open 64 hours per week – 7am to 7pm M-F and 9am to 1pm Saturday.
- Our other locations are generally open 8am to 5pm, Monday through Thursday or Friday.
- When our main clinic is closed, any patient may call our after-hours physician advice line and speak directly with a physician regarding any urgent health concern.
- As a Health Center, Winding Waters must meet program requirements as outlined in the 21 chapters of the Health Center Program Compliance Manual:
<https://bphc.hrsa.gov/programrequirements/compliancemanual/introduction.html>

EXISTING PARTNERSHIP ACTIVITY

Collaborative Care

- Our providers and staff work together on a daily basis for the benefit of our patients.
- We actively welcome all staff in each other's spaces.



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- We assume positive intent in all interactions and decision making.
- We use the TeamSTEPPS®2.0 framework to optimize team performance.
- We hold regularly scheduled monthly meetings of our combined leadership teams (minimum of ED/CEO, COOs, Clinical Leadership).
- We talk in-person whenever possible for important, pressing topics.
- We make phone calls when in-person conversations are not possible or not practicable.
- We send e-mails to communicate with groups of people, for important updates, and for questions that may require time to consider prior to responding.

Electronic Health Record

- Winding Waters maintains an Electronic Health Record (EHR) system called Epic.
- Epic is provided to us by a company called OCHIN, which is based in Portland and customizes Epic software for safety-net providers nationwide.
- Center for Wellness uses one of seven “departments” within this EHR. This department is dedicated to Center for Wellness use only. The other departments are for Winding Waters use only.
- Winding Waters maintains the relationship with OCHIN, including managing pass-through billing of the Center for Wellness by OCHIN.

Network Infrastructure

- Winding Waters and Center for Wellness share network infrastructure by using the same brand of networking hardware (Meraki) and control software.
- Winding Waters holds the licenses for all of this hardware and software.
- IT support for both organizations have access to appropriate portions of the control interface to manage their respective organization’s networks.

Billing Team

- Winding Waters staff members perform most internal billing functions for both Winding Waters and the Center for Wellness.
- The Center for Wellness pays for a portion of Winding Waters billing staff time by dividing the number of Center for Wellness claims billed by the total number of claims billed.

GOBHI Clinician at Winding Waters

- The Center for Wellness has made it possible for a GOBHI tele-clinician to be available to Winding Waters at a competitive hourly rate.
- This clinician is available for a minimum of four hours per week for warm hand-offs from other Winding Waters providers, as well as for scheduled visits.
- This clinician is based in the Portland area and provides services via telehealth hardware and software.

Shared Spaces



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- WVCW Annex
 - Winding Waters maintains a primary care provider presence at the Annex at least twenty hours per week and generally four full days per week.
 - Access to primary care at each CCBHC site is a requirement of the CCBHC pilot program.
- Main Clinic
 - The Center for Wellness maintains a clinician presence at Winding Waters Main Clinic every Friday and Saturday.
 - This clinician provides services directly to any scheduled Center for Wellness patient and is available for warm hand-offs from Winding Waters providers.
- New Building
 - The Center for Wellness and Winding Waters are working together to meet the need for additional space. That need is driven by growth in existing programs, current and proposed additions to the services provided, and a requirement for physical proximity to enhance the collaborative care being provided.

HEARTS FOR HEALTH OWNERSHIP

- Hearts for Health LLC will wholly own and maintain the new building and grounds.
- Winding Waters and Center for Wellness will equally own Hearts for Health LLC by making equal capital contributions to Hearts for Health LLC.
- The Center for Wellness and Winding Waters will review expenditures already made by each entity on behalf of Hearts for Health LLC and will agree in good-faith about which expenditures will be credited to the capital accounts of each entity.

HEARTS FOR HEALTH FUNDRAISING

- All funds that have been collected from fundraising for the new building project as of the signing of this document, will be allocated two-thirds to the Center for Wellness and one-third to Winding Waters
- All funds collected from fundraising for the new building following the signing of this document will be allocated one-half to the Center for Wellness and one-half to Winding Waters, as co-equal owners of Hearts for Health LLC.
- All future fundraising for this project will be by Hearts for Health LLC, as a joint effort of Winding Waters and the Center for Wellness, and funds raised will be credited equally to each, as co-equal owners of Hearts for Health LLC.
- Funds have been, and will be sought from all of the following sources:
 - Community Fundraising (i.e. donations, cash and otherwise);
 - Grants from Foundations, Payers, and Provider Groups;
 - Grants from State and Federal Government Entities;
 - Bank and Federal Loans as necessary to complete the project; and
 - Additional sources not listed here.

HEARTS FOR HEALTH OPERATIONS



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- The Center for Wellness and Winding Waters boards of directors are responsible for adopting policies and providing oversight of Hearts for Health LLC.
- Hearts for Health LLC will be operated in accordance with an Operating Agreement, as approved by the boards of directors of Winding Waters and the Center for Wellness.
- Daily operation of Hearts for Health LLC will be in accordance with an Operational Policy Manual established by the boards of directors of Winding Waters and the Center for Wellness.
- Decision making regarding Hearts for Health LLC will be by consensus between the members of Hearts for Health LLC. A mechanism for achieving consensus will be developed by the members.
- We will hold regularly scheduled monthly meetings of a subgroup of our combined Boards of Directors, to ensure both participate in ongoing oversight of Hearts for Health LLC.
- We will hold regularly scheduled monthly meetings of our combined leadership teams (minimum of ED/CEO, CFOs, COOs), to ensure leadership participation in operations of Hearts for Health LLC.

KEY ORGANIZATION CONTACTS

Center for Wellness Board of Directors

- Gay Behnke, Chair – gbehnke@hughes.net
- Maria Weer, Vice Chair – mweer@oregonbhf.org
- Dan DeBoie, Secretary – ddeboie@frontier.com
- Lance Homan – lance.homan@staff.josephcharter.org
- Miles McFall – mmcfall@uw.edu
- Ruthie Mann – ruthiek85@gmail.com
- Jim Nave – jim@devcoengineering.com
- Kathy Norman – kjnormal@gmail.com
- Amy Stangel – dys@co.wallowa.or.us
- Ted Thorne – tedrthorne@yahoo.com

Center for Wellness Leadership Staff

- Chantay Jett, Executive Director – chantay.jett@gobhi.net – 206-371-1497
- Bridget Brown, COO – bridget.brown@gobhi.net – 206-612-7587
- Tammy Greer, CFO – tammy.greer@gobhi.net – 541-398-2219
- Josh Boverman, Medical Director – joshua.boverman@gobhi.net – 971-407-8050
- Lisa Ladendorff, Clinical Director – lladendorff@neonoregon.org – 541-805-5502
- Kimberly Witherrite, HR Manager – kimberly.witherrite@gobhi.net – 805-746-0055

Winding Waters Board of Directors

- Russell Peterson, President – repeter@eoni.com
- Maria Weer, Vice President – mweer@oregonbhf.org



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- Nils Christoffersen, Secretary – nilsdana@gmail.com
- Cammie Hale, Treasurer – chale@communitybanknet.com
- Dave Harman, Past President – davidharman@frontier.com
- Ellen Bishop – paleobishop@gmail.com
- Rick Bombaci – rick@wallowaresources.org
- Kelly Brown – kbrown@enterprise.k12.or.us
- James Cooley – does not use e-mail
- Rhonda Harguess – harguess.r@gmail.com
- Angie Lunde – lunde@eoni.com
- Lindsay Miller – lindsay@wallowaresources.org
- David Schmidt – david@integratedbiomass.com
- Jenni Word – Jenni.Word@wchcd.org

Winding Waters Leadership Staff

- Nic Powers, CEO – nic@windingwaters.org – 541-263-0921
- Keith DeYoung, CMO – drdeyoung@windingwaters.org – 541-263-2633
- Keli Dennis, COO – keli.dennis@windingwaters.org – 541-263-2416
- Lynn Edison, CFO – lynn.edison@windingwaters.org – 509-499-6370
- Jessie Michaelson, HRO – jessie.michaelson@windingwaters.org – 541-398-8052

Construction Project Owner's Representative

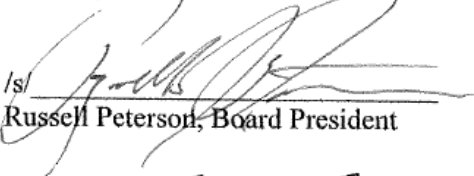
- Lem McBurney, Center for Wellness – lem.mcburney@gobhi.net – 206-391-7322

Winding Waters Medical Clinic
 603 Medical Parkway
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 541-426-4502
www.windingwaters.org

Wallowa Valley Center for Wellness
 207 SW First Street
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 541-426-4524
www.wvcenterforwellness.org

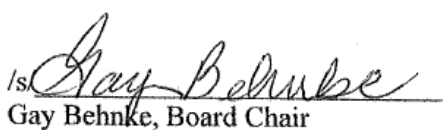
The parties recognize this *Partnership Covenant* as of the 22nd day of March 2019.

Winding Waters Medical Clinic

/s/ 
 Russell Peterson, Board President

/s/ 
 Nicolas Powers, CEO

Wallowa Valley Center for Wellness

/s/ 
 Gay Behnke, Board Chair

/s/ 
 Chantay Jett, Executive Director



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Joel E. Fish, Jr.

Chief of Police

Enterprise Police Department
104 West Greenwood Street, Suite B
Enterprise, Oregon 97828
541-426-3136 Ext. 2738
Email: jfish@eoni.com

Friday, July 20, 2018

Dear Proposed Funding Supporter of Wallowa Valley Center for Wellness and Winding Waters,

I am writing to voice support of Wallowa Valley Center for Wellness and Winding Waters Clinic's project to build a new integrated healthcare building. I believe that this integrated healthcare services building would allow for easier access to meet the needs of individuals in all areas of health, and it would assist both organizations in doubling the number of people served within two to five years.

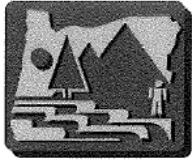
As the local police department, we understand both the local disparity of our rural area and also the stigma often attached to mental health services. We believe that bringing together key parts of our local health care delivery system will help to eliminate disparity, and it will allow individuals to visit the facility without the fear of judgement while receiving the type of care that addresses all aspects of their physical and mental well-being.

As a community partner, I would welcome the opportunity to utilize this new building space for community events and important meetings, which we currently do not have room for. I would like to sponsor law enforcement training for Eastern Oregon, and the space would provide us a place to host the training.

The Enterprise Police Department supports the need for this integrated healthcare services building in our community. Please convey my wholehearted support for this integrated healthcare services building to Senator Hansell and Representative Barreto as the district supporting Legislators, the relevant legislative committees and leaders of each chamber.

Regards,

Joel E. Fish, Jr.



Education Service District

Region 18 – Wallowa County

107 SW First Street #105, Enterprise, Oregon 97828
Phone: 541-426-7600 • Fax: 541-426-3732 • www.wallowaesd.k12.or.us

Serving: Joseph School District #6, Wallowa School District #12, Enterprise School District #21, Troy School District #54

August 27, 2018

Dear Senator Hansell, Representative Barreto, Senator Steiner Hayward and members of the Joint Ways and Means Committee,

Wallowa Education Service District supports the project proposed by Wallowa Valley Center for Wellness and Winding Waters Community Health Center to build an integrated healthcare facility in Enterprise, Oregon. Integrating healthcare services will allow for greater access, will better meet the needs of individuals in every area of health and will assist both organizations achieve the goal of doubling the number of people served within the next five years.

As a local education service provider in a remote rural region, we see a gap between need and student access to mental health services and, due to difficulty in protecting privacy, know that a stigma is often felt by those in need. Bringing together key parts of our local health care delivery system will help to narrow that gap and will allow individuals in general and students in particular to receive care to address all aspects of their physical and mental well-being in a setting conducive to protecting privacy.

As a community partner, this project will further serve our community in the following ways:

- Unification of services should allow reallocation of resources to increase access to remote communities of Wallowa, Troy and Imnaha.
- An onsite pre-K facility will help to address the ongoing need for increased child-care.
- Facilitation of activities that put students and care providers in a career-connected learning environment will support education requirements and will enhance workforce recruitment efforts to healthcare professions.
- Providing space to hold events and meetings which we currently do not have the capacity to host.

Wallowa Education Service District supports the need for an integrated healthcare services building in our community. Such an addition will leverage resources and enhance services to our students and families. Please convey ours support to the full committee as well as the leaders of each chamber.

Respectfully Submitted,

Karen B. Patton
Superintendent

KP/gp



State of Oregon
WALLOWA COUNTY
BOARD of COMMISSIONERS
101 S. River Street #202
Enterprise, Oregon 97828

541-426-4543 ext#130

Fax: 541-426-0582

Email: commissioners@co.wallowa.or.us

CHAIRMAN, TODD NASH

COMMISSIONER, SUSAN ROBERTS

COMMISSIONER, PAUL CASTILLEJA

May 7th, 2018

To: Senator Hansell, Rep Baretto and Members of the Oregon State Legislature:

Recognizing the importance of the integration of primary care and mental health services in our community, the Wallowa County Commissioners would like to recommend the Wallowa Valley Center for Wellness/Winding Waters "Hearts for Health" capital campaign for consideration for state funding.

Of a total campaign budget of \$6.8 million, the 2019 Legislative request from Wallowa Valley Center for Wellness and Winding Waters is \$2.4 million in public funding from the State of Oregon.

Wallowa Valley Center for Wellness has been bringing together key parts of our local health care delivery system to increase coordination, improve access and eliminate disparity.

Increasingly, integration of primary care and mental health is seen as the future of health care.

That is why they have partnered with Winding Waters Clinic, the largest local provider of primary care services in our area, to build a new integrated health services building.

This building will house 45 WVCW employees and create an estimated 60-75 local construction jobs throughout the duration of construction.

Working together, the two providers will be able to meet their need for more space while sharing administrative and childcare services, IT and electronic health records. Primary care visits are a critical place to identify mental health and addiction challenges, and co-location will expand the reach with people who need the services. 80% of our clients are already shared. Winding Waters plans to house 20 employees in the new building to supplement their existing clinic which is also over capacity.

Without wellness we all suffer: our relationships, our economy, our safety, and our future. We recognize the importance of integrated health services, and we support this shovel-ready campaign to improve and expand services in our community.

Thank you,

Todd Nash
Chairman

Susan Roberts
Commissioner

Absent

Paul Castilleja
Commissioner



HEARTS FOR HEALTH
Capital Campaign
Subcommittee on Capital Construction 4/19/2019

**WALLOWA COUNTY
VETERANS SERVICE OFFICE
401 NE 1st ST, Box 12
Enterprise, Oregon 97828**

Theodore R. Thorne, County Veterans Service Officer

Phone: 541-426-0539

Email: vets@co.wallowa.or.us

Fax: 541-426-0539

27 August 2018

Dear Proposed Funding Supporter,

I am writing on behalf of Wallowa County Veterans Services in support of the Wallowa Valley Center for Wellness and Winding Waters Community Health Center project to build a new integrated healthcare facility in Enterprise, Oregon. We believe that not only would this integrated healthcare services building allow for easier access to meet the needs of individuals in all areas of health but would also assist both organizations double the number of people served within five years.

As a local community government agency, we understand both the local disparity of our rural area and the stigma often attached to mental health services. We believe that by bringing together key parts of our local health care delivery system, this will not only help to eliminate disparity but also allow individuals to visit the facility without the fear of judgement while receiving care that addresses all aspects of their physical and mental well-being.

As a community partner, I would welcome the opportunity to utilize this new building space for:

- An opportunity for Veterans utilizing primary care with a diagnosed mental health issue to be seen on-site, without having to coordinate additional appointments or personal information screenings. Once a Veteran has made the decision to seek help it is necessary to pursue care quickly before they revert to "I am OK"
- Comfortable space for community events and important meetings and events which we currently do not have room for
- Access to the pre-k child care facility which will be onsite and is a huge need in Wallowa County
- The ability to refer to the current 14 different programs which are located in seven different locations can be overwhelming for both us and the person receiving services

Wallowa County Veterans Services supports the need for this integrated healthcare services building in our community. Please convey my wholehearted support for this integrated healthcare services building to Senator Hansell and Representative Barreto as the district supporting Legislators, the relevant legislative committees and leaders of each chamber.

Regards,

Theodore R. Thorne
Wallowa County Veterans Services



HEARTS FOR HEALTH

Capital Campaign

Subcommittee on Capital Construction 4/19/2019



Building Healthy Families

207 NE Park Street Enterprise, Oregon 97828 Phone 541-426-9411 Fax 541-426-3414 www.oregonbhf.org

July 5, 2018

Dear Proposed Funding Supporter of Wallowa Valley Center for Wellness and Winding Waters,

I am writing on behalf of Building Healthy Families in support of Wallowa Valley Center for Wellness and Winding Waters Clinic's project to build a new integrated healthcare building. We believe that not only would this integrated healthcare services building allow for easier access to meet the needs of individuals in all areas of health but would also assist both organizations double the number of people served within two to five years.

As a local community organization that focuses on family support and education, we understand both the local disparity of our rural area and also the stigma often attached to mental health services. We believe that by bringing together key parts of our local health care delivery system, this will not only help to eliminate disparity but also allow individuals to visit the facility without the fear of judgement while receiving the type of care that addresses all aspects of their physical and mental well-being.

As a community partner, I would welcome the opportunity to utilize this new building space for:

- Housing a Parent Resource Center that would provide direct access to parent education classes, family resources, early childhood & kindergarten readiness materials and positive parent child activities for visitors
- Comfortable space for community events and important meetings and events which we currently do not have room for
- The ability to refer to the current 14 different programs which are located in seven different locations can be overwhelming for both us and the person receiving services
- A catalyst for new collaborative projects and programming opportunities for our community

Building Healthy Families supports the need for this integrated healthcare services building in our community. Please convey my wholehearted support for this integrated healthcare services building to Senator Hansell and Representative Barreto as the district supporting Legislators, the relevant legislative committees and leaders of each chamber.

Please feel free to contact me with any additional questions regarding this innovative project.

Maria Weer
Executive Director
Building Healthy Families

Building Healthy Families strengthens families through proven family education and support programs and helps create family environments that assure children's school readiness, success and life skills.



Community Connection



Of Wallowa County

Community Connection of Northeast Oregon, Inc.

August 22, 2018

Community Action Agency
Area Agency on Aging (Dist. 13)
Community Housing Development Organization
Youth and Inter-generational Program Agency

Dear Proposed Funding Supporter,

I am writing on behalf of Wallowa Valley Center for Wellness in support of the Wallowa Valley Center for Wellness and Winding Waters Community Health Center project to build a new integrated healthcare facility in Enterprise, Oregon. We believe that not only would this integrated healthcare services building allow for easier access to meet the needs of individuals in all areas of health but would also assist both organizations double the number of people served within five years.

As a local community Action Agency and Area Agency on Aging, we understand both the local disparity of our rural area and the stigma often attached to mental health services. We believe that by bringing together key parts of our local health care delivery system, this will not only help to eliminate disparity but also allow individuals to visit the facility without the fear of judgement while receiving care that addresses all aspects of their physical and mental well-being.

As a community partner, I would welcome the opportunity to utilize this new building space for:

- Comfortable space for community events and important meetings and events which we currently do not have room for
- Access to the pre-k child care facility which will be onsite and is a huge need in Wallowa County
- The ability to refer to the current 14 different programs which are located in seven different locations can be overwhelming for both us and the person receiving services

Community Connection of Wallowa County supports the need for this integrated healthcare services building in our community. Please convey my wholehearted support for this integrated healthcare services building to Senator Hansell and Representative Barreto as the district supporting Legislators, the relevant legislative committees and leaders of each chamber.

Regards,

Connie Guentert
County Manager



Wallowa County Health Care District

We Treat You Like Family

July 30, 2018

Dear Proposed Funding Supporter,

I am writing on behalf of Wallowa Memorial Hospital in support of the Wallowa Valley Center for Wellness and Winding Waters Community Health Center project to build a new integrated healthcare facility in Enterprise, Oregon. We believe that not only would this integrated healthcare services building allow for easier access to meet the needs of individuals in all areas of health but would also assist both organizations to double the number of people served within five years.

As a local community hospital, we understand both the local disparity of our rural area and the stigma often attached to mental health services. We believe that by bringing together key parts of our local health care delivery system, this will not only help to eliminate disparity but also allow individuals to visit the facility without the fear of judgement while receiving care that addresses all aspects of their physical and mental well-being.

As a community partner, I would welcome the opportunity to utilize this new building space for:

- Comfortable space for community events and important meetings and events which we currently do not have room for
- Access to the pre-k child care facility which will be onsite and is a huge need in Wallowa County
- The ability to refer to the current 14 different programs which are located in seven different locations can be overwhelming for both us and the person receiving services

Wallowa Memorial Hospital supports the need for this integrated healthcare services building in our community. Please convey my wholehearted support for this integrated healthcare services building to Senator Hansell and Representative Barreto as the district supporting Legislators, the relevant legislative committees and leaders of each chamber.

Regards,


Larry Davy CEO



Wallowa County comes up big in support of integrated health care

By Christian Ambrosion Wallowa County Chieftain, February 5, 2019

https://www.wallowa.com/news/local/wallowa-county-comes-up-big-in-support-of-integrated-health/article_827d260c-281f-11e9-814d-dbabcf479847.html



Mike Wilson of Westby Associates, Inc., holding a matching check of \$100,000, setting an ambitious tone for the evening fundraiser.



An aggressive goal, an elegant evening, and a generous community — the Wallowa Valley Center for Wellness hosted a successful fundraiser Saturday Feb. 2, at the Wallowa Lake Lodge.

The sold out event, themed Hearts for Health: a vision for transforming healthcare in Wallowa County, wined and dined 84 potential donors, offering free beer and wine donated by local establishments.

The evening's co-emcees were Chantay Jett, the Center for Wellness's executive director, and Mike Wilson of Westby Associates, Inc., a nonprofit fundraising company. Early in the evening, Wilson outlined the ambitious goal to raise over \$200,000. Let it be known: they surpassed this goal, raising over \$219,000 in local money for their cause.

While it was a Center for Wellness fundraiser, it really was a collaborative event with Winding Waters health care clinic. Board members from each nonprofit greeted guests warmly at the door.

Its purpose? A fundraising effort to meet a \$6.8 million goal to build an integrated health care facility for Wallowa County. The building would help de-stigmatize mental health, and allow providers to communicate and collaborate with physical health providers to better treat the entire person.

In her early remarks, Jett said about the importance of an integrated mental and physical health building, "my dream is that you can come in and no one will know why you're here." Whether a patient comes in for a common cold or to address mild depression, he or she should come in with the same experience without the fear of judgement.

Immediately, it was apparent how much planning and care the organizations spent preparing for this event. Amy Bush and Tosca Rawls, as the public relations and



development team for the Center for Wellness, are responsible for much of the auction's success. Of all the enticing silent auction packages, only two were not donated by local people or businesses.

The vibe of the evening was warm and cheery. Participants greeted each other with smiles and words of good will. "It almost feels like friends and family gathering for a meal," said Jett.

After the silent auction, the evening's program began with a heartwarming interview with one of the Center for Wellness's many beneficiaries. Tim Richardson, interviewed by Wilson, told an inspiring story of addiction, second chances, and community support.

Entangled with drugs and alcohol since age 8 but now 14 months sober, Richardson thanked the Center for Wellness, saying, "you guys saved my life." He then spoke of his love for his daughter, who he named as his primary source of inspiration. "I want her to be proud of me."

Richardson then credited Judge Tom Powers, who was in attendance, and his employer, Bronson Log Homes for providing a second chance, along with guidance and support on his path towards recovery. Bronson Log Homes also had representatives in attendance.

From there, the night launched into an active live auction while people ate their top-rate meals served by the Wallowa Lake Lodge staff. The first segment of the live auction led into the night's second emotional interview.

Chris Borgerding, whose son Mathew Larson-Borgerding has received support services from the Wellness Center for over 15 years, came up to the microphone next. Tina Borgerding, Larson-Borgerding's mom and Chris Borgerding's wife was also in



attendance. Speaking about his son's experience, Borgerding said, "everybody loves Mathew." In fact, "his senior year in high school, he was voted prom king."

Emphasizing the important role of the Center for Wellness for his entire family, "they've really come through for us," said Borgerding. But for the nonprofit's services, the Borgerdings may have had to put their son in a residential home that could adequately provide the support he needed.

Next on the agenda was a paddle raise, where the group was challenged to match a \$100,000 gift from last year. With Wilson on the mic, the gifts started off strong with a couple gifts at \$10,000. Then Borgerding himself announced a gift of \$40,000.

Several locals followed suit with gifts ranging from \$5,000 on down to \$1,000, and Dan DeBoie, who currently sits as chair of the Center for Wellness's board of directors, stood in place of several members of his late wife's family to offer a gift of \$1,800. DeBoie's late wife dedicated much of her life to mental health services. Wrapping up the honorary gift, Deboie said, "and in the spirit of good family competition, I'll match the \$1,800."

While \$219,000 may seem pale in comparison to the overall goal of \$6.8 million, it goes a lot further than that. The Wallowa Valley Center for Wellness and Winding Waters have an ask in to the Oregon Legislature for \$2.5 million, and will be in Salem March 4. Both Jett and Wilson stressed how important a strong show of community support will be in locking up that money from the state, and again as the two nonprofits seek funding from grant foundations.

Giving context to this element of the fundraising process, Wilson pointed out that in two years hosting this event the organization has raised over \$575,000. With a total of 84 seats over that period, "it's a remarkable show of support from the community," said Wilson.



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There seemed to be a collective appreciation for the overall generosity of the residents of Wallowa County. This was the second year hosting a “Hearts for Health” fundraiser for the integrated care building. It’s been so successful that the organizations plan to host it as an annual event, even after this particular goal is met.

In his closing remarks, Borgerding perhaps summed it up best, “in this county we take care of ourselves and we always have ... Wallowa County, don’t ya love it?”



Push for state funding for clinic begins

By Paul Wahl, Wallowa County Chieftain, September 18, 2018

https://www.wallowa.com/push-for-state-funding-for-clinic-begins/article_55d92250-d685-5d12-9322-16297fe0defb.html



Oregon Sen. Elizabeth Steiner Hayward asks a question of Winding Waters' Dr. Elizabeth Powers during a tour of the site where a new integrated health clinic will be built Sept. 12. Also on hand for the tour were Russell Peterson, Dan DeBoie and Rep. Greg Barreto.



Wallowa Valley Center for Wellness Executive Director Chantay Jett fields questions during a tour of the nonprofits offices Sept. 12.

The request to obtain \$2.5 million from the Oregon Legislature to build an integrated health clinic in Enterprise began in earnest last week.

Winding Waters Clinic and Wallowa Valley Center for Wellness, the primary push behind the project, held a Capital Request and Discovery Day Sept. 12.

Guests included Sen. Bill Hansell and Rep. Greg Barreto, as well as Sen. Elizabeth Steiner Hayward.



The day began with a luncheon at Wallowa Lake Lodge, where a phalanx of community representatives each took a few minutes to express support for the clinic.

The 17,000 square-foot \$7 million facility to be built on 3.2 acres across from Wallowa Memorial Hospital would bring together medical, dental, childcare and mental health services under one roof and provide a “warm handoff” between the two.

“This is a dream that started a long time ago,” Chantay Jett, executive director of the Center for Wellness told the gathering of nearly 50 people.

Growth in scope of service is also driving the push for a new facility. Nic Powers, CEO of Winding Waters, said the clinic has grown from 27 employees to 62 in recent years and is accommodating 28,000 patient visits annually. Center for Wellness has had similar growth.

Providing a multiple of services in one place is particularly important to the county’s veteran community, Wallowa County Veteran’s Service Officer Ted Thorne told the gathering.

“It’s difficult enough to get them to admit they have a problem, but then to have to send them to several locations for treatment makes it even more difficult,” he said.

Law enforcement representatives, education leaders, and a number of individuals who had received help also spoke. Another emerging theme was the stigma attached to seeking treatment at the current Wellness Center.

“With a campus where you can access all sorts of care, no one knows why you are there,” said Jenni Word. Wallowa Community Hospital Chief Nursing Officer.



While none of the legislative delegation was willing to say that funding was certain, all used supportive language.

“The case here is incredibly compelling, probably the best I’ve ever heard,” Hansell said.

A huge piece of the puzzle would be how effective a case Wallowa County can make at hearings this winter in Salem.

He recognized the fact that it’s a long way to come for a couple minutes of testimony, but there was no possibility of funding without local presentations.

Rep. Barreto said he was familiar with the situation Center for Wellness and Winding Waters were experiencing from a private business standpoint.

He said his business had experienced the challenges of working out of more than one location.

“Now’s the time to bring this together,” he said. “Let’s do this.”

Sen. Steiner Hayward was in Eastern Oregon to attend the Pendleton Roundup at the invitation of Hansell.

The Beaverton legislator, a Democrat, has extensive experience serving on the committee that approves funding requests such as the one being prepared in Wallowa County.

She and Hansell sit in adjoining chairs on the Senate’s Ways and Means Committee.

“We’re going to make this happen,” she told the lunch gathering.



For Steiner Hayward, mental health issues are extremely personal. She has multiple sclerosis and has been treated for major depression.

She's also a medical doctor at OHSU and a friend of Dr. Elizabeth Powers, who has practiced in Wallowa County since 2007.

In addition to the legislative funding, supporters of the project are hoping to raise \$800,000 from foundations, sales of existing Center for Wellness property and other sources.

Roughly 39 percent of the total is already committed, according to presentations made last week.

A major fundraiser this winter will mirror one held last year, part of the "Hearts for Health" campaign.

A \$100,000 anonymous gift was the impetus for raising \$355,000 from that event. Organizers hope for similar results this coming year.