SUBCOMMITTEE RECOMMENDATION

Department of Revenue Outcome-Based Management Assessment

On March 26th, the General Government Subcommittee recommended acknowledging receipt of a report from the Department of Revenue on an outcome-based management assessment.

A private vendor assessed the Department's current performance management capabilities and found the Department needed to institute a performance management system.

The comprehensive nature of the vendor's assessment, and the accompanying implementation plan, provides the Department with the foundation to begin to establish an outcome-based governance structure, develop a strategic planning process, identify performance metrics, identify related data and analytical tools, and align business processes and performance metrics.

The General Government Subcommittee recommends approval.