OREGON DEPARTMENT of VETERANS' AFFAIRS

2019-21 GOVERNOR'S BUDGET

WAYS AND MEANS SUBCOMMITTEE ON TRANSPORTATION AND ECONOMIC DEVELOPMENT APRIL 9, 2019

KELLY FITZPATRICK, DIRECTOR

LOTTERY FUNDS

2019-21 GOVERNOR'S BUDGET TOTAL LOTTERY FUNDS - \$23,095,751

PASS-THROUGH FUNDING

\$7,843,863 Pass-through to County Veteran Services, National Service Organizations, and Tribal Veteran Services 27% **THIRD VETERANS HOME = 1%** 34% \$250,000 Veterans' Home architectural planning for third Veterans' Home **VETERAN HOUSING ASSISTANCE = 2%** 22% \$500,000 Down Payment and 14% **Closing Cost Assistance**

STATEWIDE VETERAN SERVICES \$6,237,282

Training and certification, under-served veterans coordinators, campus veteran coordinator, support services

GRANTS AND COMMUNITY SERVICES

\$5,055,600

Campus Grant Program, Veteran Services Grant, Behavioral Health Grant, Veterans' Healthcare Transportation Grant, Homelessness Grant, Suicide Prevention Hotline

AGING VETERAN SERVICES \$3,209,006

Conservatorship, representative payee, outreach

POLICY OPTION PACKAGE 101 21st CENTURY SERVICE DELIVERY \$870,000 OF / \$995,000 LF

Conservatorship Program

\$400,000 (LF) Modernizing technology service delivery for the Conservatorship Program

Home Loan Program \$250,000 (OF)

Modernizing technology service delivery for the Home Loan Program

IT Operations \$120,000 (LF); \$120,000 (OF)

Modernizing technology services by providing sufficient resources and support to introduce new technologies

Operations \$475,000 (LF); \$500,000 (OF)

Modernizing the workplace by refreshing the second floor interior of the ODVA building

POLICY OPTION PACKAGE 102 TARGET VETERAN SERVICES \$227,517 OF / \$232,753 LF

Statewide Veteran Services \$60,000 (LF)

Enhanced statewide and regional training conferences for county, tribal and NSO veteran services

Aging Veterans Services \$172,753 (LF)

Representative Payee Position due to increased demand for services and training for Conservatorship staff to meet certification requirements

Home Loan Program \$227,517 (OF)

Establish an ODVA Home Loan Business Representative to develop home loan business

POLICY OPTION PACKAGE 103 MOBILIZE PARTNERSHIPS \$2,654,708 LF

National Service Organization Partnerships \$354,708 (LF) Enhance existing pass-through funding

Universities and Community Colleges Partnerships

\$700,000 (LF)

Renew existing campus veteran grant

Veteran Services Grant \$1,000,000 (LF)

Renew and enhance existing grant program to provide direct services for veterans: mental/physical health care; housing; employment; education/training; and transportation

Veterans' Healthcare Transportation Grant \$600,000 (LF)

New state grant program to expand transportation for veteran health care access





Funding

- \$1 million Lottery Funds in 2017-19 (one-time funds)
- \$700,000 Lottery Funds requested in 2019-21 (POP 103)

Purpose

Grants to public universities and community colleges for campus veteran resource centers and programs to help veterans:

- 1) Successfully transition from military service to college life;
- 2) Succeed in college and complete educational goals; and
- 3) Transition from college to the workforce and the community

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2018 CAMPUS VETERAN GRANT PROGRAM AWARDS

School
Blue Mountain CC - Pendleton
Chemeketa CC - Salem
Clackamas CC - Oregon City
Eastern Oregon University – La Grande
Klamath CC - Klamath Falls
Lane CC - Eugene
Linn-Benton CC - Albany
Mt. Hood CC - Gresham
Oregon State University - Corvallis
Portland CC - Portland
Rogue CC - Grants Pass
Southwestern Oregon CC - Coos Bay
University of Oregon - Eugene
Western Oregon University - Monmouth
Total Amount Requested/Awarded

Total Award
\$50,500
\$32,429
\$85,683
\$33,732
\$85,896
\$100,000
\$92,900
\$60,720
\$78,251
\$85,000
\$100,000
\$54,092
\$54,097
\$86,700
\$1,000,000

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Outcomes

University of Oregon (Grant Award \$54,097)

- Supporting 450 veterans and affiliated students
- Expanded Veterans Welcome program and Veterans Orientation program to integrate veterans
- Moved veteran center to student union and purchased new technology
- Created mentorship program: the PAVE (peer advisors for veteran education) peer support system to create educational success.
- Outreach suicide awareness day
- Hired a part-time Veterans Program Specialist

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Grant Process

- All 24 eligible schools were invited to apply
- 14 of the 24 schools applied; all applicants were awarded grants

Evaluation Committee

Six members, five were veterans

- Oregon National Guard member
- Veterans' Affairs Advisory Committee member
- o BizOregon member
- o Higher Education registrar office member
- Oregon Department of Veterans' Affairs Acting Director
- o Former campus veteran coordinator

Evaluation

The Evaluation Committee scored and ranked the proposals on a 100-point scale and made awards based on rank. The scoring was evaluated as follows:

- Goals (15 points)
- Meeting the Needs of Veterans (15 points)
- Objectives (20 points)
- Work Plan and Purpose (15 points)
- Measurable Objectives and Outcomes (15 points)
- Innovation (10 points)
- Budget Proposal (10 points)

Monitoring and Oversight

- Grant recipients must submit quarterly reports on fund expenditures and measureable outcomes as proposed in grant application
- ODVA conducts campus visitations

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Continuing the Program: 2019-21 Biennium

- Support the use of veteran resource coordinators through grant funding
- Fund projects and activities oriented toward workforce transition
- Innovative projects to enhance student veteran engagement
- Improvements or expansion of existing veteran resource centers (remodeling, equipment and furniture/technology upgrades, etc.)
- Encourage eligible schools to apply for grant funds that did not apply during the 2017-19 biennium

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New state grant program to expand transportation for veteran healthcare access





Funding

- \$550,000 Lottery Funds in 2017-19
- \$1 million additional Lottery Funds requested in 2019-21 (POP 103)
- \$500,000 additional Lottery Funds (Governors Priority Package 90)

Purpose

Program provides grant funding to local non-profits, government entities and tribal nations to provide services to veterans in the areas of:

- Mental or physical health care
- Housing security
- · Employment opportunities and employment stability
- Education and training
- Transportation accessibility and availability

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Proposer	County/Area	Purpose	Grant Award	
Community Connection of NE Oregon (non-profit organization)	Baker and Union	Transportation for veterans to local medical appointments.	\$	50,000
Confederated Tribes of Grand Ronde (sovereign tribal community)	Yamhill, Polk and Marion	Outreach to all veterans to provide medical, dental and eye care.	\$	8,688
Coos County Area Transit Service District (a component of Coos County)	Coos County – south coast	Shuttle service for veterans between Coos County and Roseburg VA hospital.	\$	130,840
Klamath/Lake Community Action Services (non-profit organization)	Klamath and Lake	Emergency housing for veterans/families awaiting rehousing/permanent. Plus job training/SOAR program. Transportation.	\$	35,000
Lane Council of Governments, Seniors and Disability Division (intergovernmental; assn. of local gov.)	Lane	Case management for veteran's use of community services/benefits; develop action plan, assist on applications.	\$	46,933
Native American Rehabilitation Association of the Northwest (non-profit organization)	Greater Portland	Outreach and case management for Native American/Alaska Indian homeless veterans address health/mental healthcare, housing.	\$	74,990
Oregon City Police Department (City government)	Oregon City	First responder for veteran homelessness prevention and assistance. Rental assistance, job training assistance.	\$	26,664
Polk County. Family and Community Outreach Department (County government)	Polk	Provide homeless veterans meals, stable transitional housing, laundry, shower, connection to veteran service organizations	\$	39,160
Project ABLE (non-profit organization)	Marion, Polk, Yamhill, Linn, Tillamook, Washington and Multnomah	Train veterans as veteran-specific Peer Support Specialists to support veterans with behavioral health issues	\$	87,725
St. Andrew Legal Clinic (non-profit organization)	Yamhill, Columbia, Clackamas, Washington and Multnomah	Provide full legal services to veterans with a focus on issues of economic stability and housing security	\$	50,000
		2018 Total Grant Awards	\$	550,000

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Outcomes

Oregon City Police Department used a portion of its \$26,000 veterans' emergency services grant to place a homeless veteran, who was living in his car while awaiting permanent housing, into a hotel for greater safety and security.

Community Connection of Northeast Oregon received \$50,000, and launched its Rides to Wellness program in Union County in June and in Baker County in July 2018. As a result, veterans have received 1,800 rides to medical appointments.

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Grant process, monitoring and oversight:

- The Department developed a formal grant program that included processes; eligibility requirements; outcome measures; evaluation criteria; evaluation committee; grant contracts and oversight; reporting requirements.
- Formal Request for Grant Proposals was placed on the statewide contracting network (ORPIN) and the ODVA website. ODVA provided broad communication about the grant opportunity through its large network of email subscribers, county veteran service offices and local networks, as well as Oregon media.

Evaluation Committee

Seven members, six were veterans

- Five past and present members of the Veterans' Affairs Advisory Committee
- Oregon Department of Veterans' Affairs Statewide Veterans Services Director
- Compliance manager and grant writer (for a non-profit not associated with any grant applicant)

Evaluation

The Evaluation Committee scored and ranked the proposals on a 100-point scale and made awards based on rank. The scoring was evaluated as follows:

- Goals and targeted subject area (20 points)
- Meeting the needs of veterans (15 points)
- Number of veterans served (15 points)
- Proposer capacity (15 points)
- Measurable outcomes (10 points)
- Fulfills gaps in services (10 points)
- Budget proposal (10 points)
- Letters of support (5 points)

Monitoring and Oversight

- Grant recipients must submit quarterly reports on fund expenditures and measureable outcomes as proposed in grant application
- ODVA has conducted visitations to 9 of the 10 grant recipients

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Funding

- New Investment
- \$600,000 Lottery Funds requested in 2019-21 (POP 103)

Purpose

To expand and enhance transportation accessibility to medical appointments for veterans who live in rural areas using the existing community transportation systems.

Current State of Access to Transportation

Since 2014, ODVA has applied for and administered a \$500,000 annual federal VA Highly Rural Transportation Grant that has provided more that one million miles of medical care transportation to veterans living in 10 highly rural Oregon communities.

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USDVA Highly Rural Transportation Grant	Totals Reported \$1.9 million/10 Counties/4 years October 2014 – September 2018
Total Hours Spent	40,581 hours
Number of Trips	19,375 trips
Total Distance Driven	1,129,349 miles
Average Trip Time	2.09 Hours
Average Miles per trip	58.29 miles

Outcomes

Each of the 10 highly rural counties in Oregon are awarded USDVA grant funding of \$50,000 per county. Since inception, the grant has been spent to provide this critical service to veterans who can no longer drive the long distance required to receive medical care.

 Malheur County made 5,147 trips, spent 5,554 hours and drove 161,765 miles to transport veterans to medical appointments (Oct. 2014-Sept. 2018)

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POLICY OPTION PACKAGE 90 GOVERNOR'S PRIORITIES \$4,460,640 LF; \$109,006 OF; \$525,000 FF

Grant Program on Homelessness \$1,060,000 (LF) Grant funding for community organizations and homelessness Veteran Coordinator (Program Analyst 3)

Grant Program on Veteran Behavioral Health Needs \$560,000 (LF) Grant funding for community organizations

Tribal Veteran Partnerships \$500,000 (LF) Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding





Funding

- New Investment
- \$1.06 million Lottery Funds requested in 2019-21

Purpose

To reduce veteran homelessness and support those at risk of homeless by providing grant funding to local efforts including preventive, housing stability, emergency shelter and support, rapid rehousing, and wrap around services.

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Homelessness Veterans and Those At-Risk

There are approximately 1,300 homeless veterans across urban and rural Oregon

- 53% were living in unsheltered locations, making Oregon the 3rd highest state in unsheltered veterans
- 36% of homeless veterans are experiencing chronic homelessness (compared to 25% of the overall homeless population)
- Homelessness affects veterans of all eras, including women, tribal, LGBTQ, and justice-involved veterans

Outcomes

As with other grants, ODVA will regularly monitor grant expenditures and outcomes. ODVA's Statewide Veteran Services grant criteria included: number of veterans served, measurable outcomes, addressing gaps in services, and meeting the needs of underserved veterans.

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Veterans Housing Stability and Homelessness Grants

- Available to non-profits, National Veteran Service Organizations (NSOs), counties, and other community partners working to end veteran homelessness
- Fund services such as emergency, temporary shelter for veterans at risk (such as services provided by the Oregon City Police Dept.)
- Expand and enhance services in supported transitional housing and facilities that focus on underserved and hard to place veterans across rural and urban Oregon
- Improving/increasing access to support services such as training and employment, substance abuse and behavioral health for homeless veterans
- Fund position to provide personalized linkage to resources and benefits and coordinate with partners

Outcomes

- Functionally end veteran homelessness
 - This will require coordinated efforts of federal, state, county, non-profit, and other partners
 - Leveraging lottery funds through ODVA grants and the Document Recording Fees, other local resources and services available to homeless and those at risk of homelessness greatly increases the likelihood of ending veteran homelessness
 - Document Recording Fee-Emergency Housing Assistance (EHA), Home Ownership Assistance Program (HOAP), and the General Housing Account Program (GHAP) each include a 25% set-aside for veterans
 - According to the OHCS 2019-21 Governor's Budget, it's estimated there will be \$22.2 million Document Recording Fees funds designated for veterans

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Tribal Veteran Partnerships \$500,000 (LF) Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding



Behavioral Health Program

- New Investment
- \$560,000 Lottery Funds requested in 2019-21

Purpose

To create a statewide grant program to support increased capacity for veteran behavioral health needs and address:

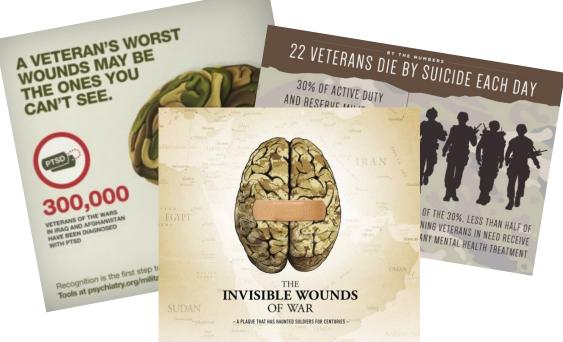
- Limited capacity and geographic availability of federal VA to effectively treat veterans for behavioral health needs
- Large gaps in behavioral health services across Oregon, especially in rural areas
- Maximum behavioral health caseloads for federal VA providers make it difficult for veterans to enroll in services

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Grant Program on Veteran Behavioral Health Needs \$560,000 (LF) Grant funding for community organizations

Tribal Veteran Partnerships \$500,000 (LF) Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding



Direct Impact

Behavioral health services are crucial to the overall well-being of veterans' health and have a direct impact to the following areas.

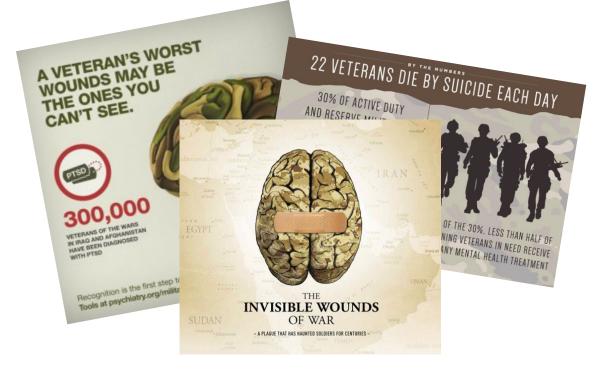
- 1. Suicide Awareness and Prevention. Oregon has one of the highest suicide rates for veterans in this country. Veterans need quality behavioral health services by practitioners who are knowledgeable about veteran culture and conform to the best practices of the federal VA and Substance Abuse and Mental Health Administration.
- 2. Substance Abuse and Incarceration. Veterans who have undiagnosed behavioral health issues along with substance abuse issues can become a part of the justice system for drug use and possession. In many situations, a veteran's first contact with behavioral health services comes after arrest and short incarceration in county jails.
- **3.** Traditionally underserved veterans. Women, LGBTQ, justice involved and tribal veterans, especially those who have served in a combat zone, have a great need for access to behavioral health

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Tribal Veteran Partnerships \$500,000 (LF) Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding



Outcomes

- More veterans served in VA behavior health sponsored programs.
- Increase the number of private providers who have received veteran specific provider training on PTSD, TBI, Military Sexual Trauma (MST), and veteran culture.
- Through a statewide grant, create a network of trained, available, private behavioral health providers working with the federal VA to augment veteran treatment across the state.

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Tribal Veteran Partnerships \$500,000 (LF) Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding

TRIBAL VETERAN PARTNERSHIPS



Funding

- New Investment
- \$500,000 Lottery Funds requested in 2019-21

Purpose

- Support Tribal Veteran Representative (TVR) advocacy in support of:
 - SB 80 (2017) which requires ODVA to provide services to tribal veterans
 - 2 MOU's between ODVA and Oregon Tribal Nations, incorporating these new partnerships into the larger veteran services network
- Better serve Oregon tribal veterans by creating a tribal sovereign nation, state and federal partnership
- Support and serve tribal veterans. Tribal veterans serve in their country's armed forces in greater numbers per capita than any other ethnic group, and they have served with distinction in every major conflict for over 200 years.

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Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding

TRIBAL VETERAN PARTNERSHIPS



Impact

- Assist tribal veteran offices across all nine federally recognized tribal nations by providing training, support and guidance for tribal veteran representatives through ODVA's Statewide Veterans Services. This allows expansion and enhanced services for more tribal veterans and families to obtain federal VA benefits.
- Tribal veteran representatives would work directly for the tribal councils and offer culturally based direct advocacy for veterans and their families.
- Work with tribal veterans who do not reside on reservations.

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Tribal Veteran Coordinator (Program Analyst 3) and pass-through funding

TRIBAL VETERAN PARTNERSHIPS



Goals and Outcomes

- Assist TVR's by continuing effective liaisons and partnerships with the Federal VA.
- Continue to participate in SB 770 (2001) tribal clusters for Health and Human Services to deliver services that combine current tribal and other federal services with state services
- Continue work with the federal VA Office of Tribal Governmental Relations to partner federal and state government to tribal council
- Work with tribal advocacy organizations
- Provide \$200,000 pass-through funding to Tribal Veteran Representative Service Offices to expand and enhance services to provide appropriate representation of tribal veterans on reservations in Oregon

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VETERAN EMPLOYMENT AND ECONOMIC DEVELOPININ



Funding

- New Investment
- \$300,000 Lottery Funds requested in 2019-21

Purpose

- Assist veterans to transition to new careers and business ownership
- Connect veterans with educational and on-the-job apprentice programs that can assist transitioning veterans into gainful employment postservice.
- Assist veterans starting a business in Oregon to navigate the programs and preference available to businesses owned by veterans including state and federal procurement opportunities, business resources, tools and education
- Partner with federal, state, and local agencies that focus efforts on employment and business development

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VETERAN EMPLOYMENT AND ECONOMIC DEVELOP



Outcomes

- Increase the number of veterans who enter formal training for programs that provide vocational and apprenticeship career opportunities
- Establish program with the Oregon National Guard Reintegration Employment Team to work with returning National Guard members returning from deployment.
- Increase the number of veteran owned businesses that are Certification Office for Business Inclusion and Diversity (COBID) certified.

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QUESTIONS?



OREGON DEPARTMENT of VETERANS' AFFAIRS