



Our Mission

To improve the health and well being of our communities by ensuring access to care, services and resources for those most in need.

The Problem

Too many people face barriers getting what they need to be healthy. Things like income, immigration status, housing, languages spoken, and other factors can make accessing life-saving care and resources difficult to impossible for some people. These people need help and they need it **NOW**.

Our Solution

Project Access NOW turns community health visions into community-wide solutions.

We partner with health care, government, and community organizations to target the obstacles people face accessing care and services and we develop programs and strategies to overcome those obstacles.

Everything we do is a collaboration. We work in partnership with other entities and efforts, making the most of existing resources and promoting systemic solutions. Great work is already being done throughout our community. Our intent is to promote alignment, efficiency and effectiveness. We don't have to – and can't – do everything needed to create a healthy community on our own. No organization or sector can. But there is plenty we can do with partners like you.

Our Impact

Since our 2007 inception, Project Access NOW has:

- Connected more than **27,000** individual cases to donated health care worth more than \$50 million based on OHP Fee for Service pricing.
- Helped more than **65,000** people enroll in Medicaid, Qualified Health Plans, different child health coverage programs, and CAWEM/CAWEM Plus.
- Filled more than **100,000** prescriptions for low-income clients at a \$4 copay or less.
- Helped pay the insurance premiums of more than **2,000** low-income people.
- Processed more than **50,000** requests and **25,000** instances of non-medical, support services allowing low-income people safely to discharge from the hospital.
- Connected over **400** people to services and resources through our Community Pathways Network and its 22 social service agencies.

Our Vision

Our vision is a healthy community with consistent access to the care, services and resources needed to stay that way.

The path to that vision is complex and sometimes slower than we'd like. We've seen the health care landscape improve and change since our inception. We strive to remain grounded in the day-to-day realities of the people we serve. We look forward to being part of the collaborative work ahead as we continue improve the health of our community.

Our work only happens with your support. Go to projectaccessnow.org and click "Get Involved >> Donate" to make your tax-deductible donation NOW. Our clients thank you!



OUR PROGRAMS

Classic Care Coordination

Project Access NOW works with safety net clinics, all area hospital systems, and most of the major specialty and multi-specialty clinics in metropolitan Portland to provide donated care to those who remain uninsured and meet specific income guidelines. The majority are immigrants, documented and undocumented, who are unable to receive health insurance coverage under the Affordable Care Act or Medicaid expansion. As a result, access to care is even more challenging and expensive for this population than before the Affordable Care Act.

Community Assistance Program – C3CAP

Many times, when low-income people are discharged from a hospital stay or emergency room visit, they face barriers to recovery. With the Community Assistance Program, we support discharge planners, social workers, and care managers to connect low-income patients to the resources they need for a safe discharge. These resources may include transportation, temporary housing, and medication assistance. Providence Health & Services has been our development partner with this initiative and Kaiser Permanente is also using this resource. This same structure is being utilized by Health Share as a way to support the non-medical needs of their Medicaid members.

Outreach, Enrollment & Access

Our Outreach, Enrollment & Access (OEA) team of certified application assisters works to help families people enroll in the Oregon Health Plan (OHP) and Qualified Health Plans (QHP) with a special focus on low-income folks who may not realize they qualify for health insurance and/or face too many barriers to sign up without help. Since 2015, OEA staff has supported more than 65,000 individuals to enroll in health insurance. To assure that people are able to turn coverage into access, we're proud to offer health literacy and navigation services.

This program also provides Premium Assistance resources for clients who earn too much money to qualify for OHP but too little to be able to afford the premiums and out-of-pocket costs of their marketplace health insurance plan. Project Access NOW leverages tax credits to offset premium costs and pays the remaining balance our-selves. Clients' deductible and co-pays may also be reduced depending on where they receive services.

Pharmacy Bridge

Pharmacy Bridge offers low or no cost medications to uninsured or under-insured clients that a provider has determined they need to be healthy. Pharmacy Bridge is a Pharmacy Benefit Management product that allows for clients to use any pharmacy across the state that accepts Providence Health Plan, which is the administrative benefactor of the program. The arrangement also allows Pharmacy Bridge payers to receive contracted pharmaceutical rates negotiated by Providence Health Plan. Clients simply take their pre-scripted and their ID card or voucher to a pharmacy and get their medications for no more than \$4.00. In 2018, we added a co-pay assistance benefit for clients of the Premium Assistance Program.

Regional Community Health Network

The Regional Community Health Network (RCHN) coordinates services to improve health and increase equity in the tri-county region. RCHN seeks to create a multi-sector integrated implementation framework ensuring that individuals and families have stable and consistent access to health care, social services and other resources necessary to create healthy lives and communities. RCHN supports information sharing between different entities serving the same populations and utilizes that data to drive systems change on a regional and a policy level. RCHN supports a network of community-based organizations serving Multnomah County that are implementing the national, evidence-based Pathways Community HUB model that integrates health and social services. Efforts in Washington and Clackamas Counties are developing and will become a part of this regional framework.