

# WAYS & MEANS











PUBLIC SAFETY SUBCOMMITTEE PRESENTATION 2019-21

Colette S. Peters, Director



### ACENCY PRESENTATION SCHEDULE

Monday, March 25, 2019

Colette S. Peters, Director
Brian Belleque, Deputy Director
Agency Overview

Michael Gower, Assistant Director Operations Division

Tuesday, March 26, 2019

Heidi Steward, Assistant Director Health Services Correctional Services Division Wednesday, March 27, 2019

Jeremiah Stromberg, Assistant Director

**Community Corrections Division** 

Jim Paul, Assistant Director
Administrative Services Division

Daryl Borello, Assistant Director Human Resources

Thursday, March 28, 2019

**Public Testimony** 



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### **OREGON CONSTITUTION**

"Law for the punishment of crime shall be founded on these principles: protection of society, personal responsibility, accountability for one's actions, and reformation."



### MISSION

The mission of Oregon Department of Corrections is to promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior.



## OREGON ACCOUNTABILITY MODEL



Risk factor and case planning



Staff-AIC interactions



Work and programs



Children and families



Re-entry



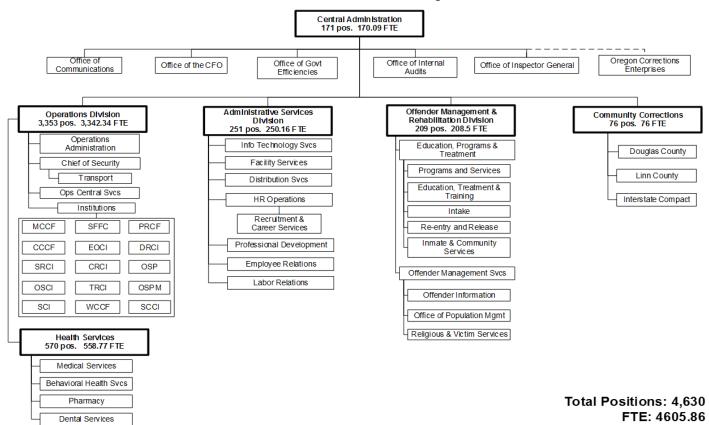
Community supervision and programs



### AGENCY ORGANIZATION CHART

#### OREGON DEPARTMENT OF CORRECTIONS

2019-21 Governor's Budget





### AGENCY SCOPE

14,700 adults in custody

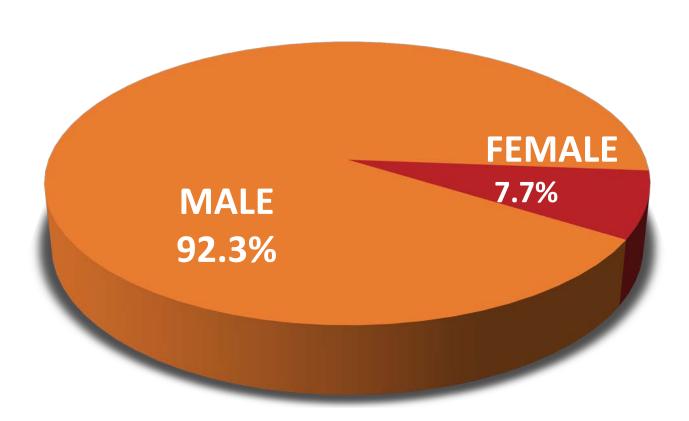
10,856 intakes processed and 10,366 individuals released

2,490 individuals supervised in two counties

30,000 individuals on felony probation and post-prison supervision in 34 counties

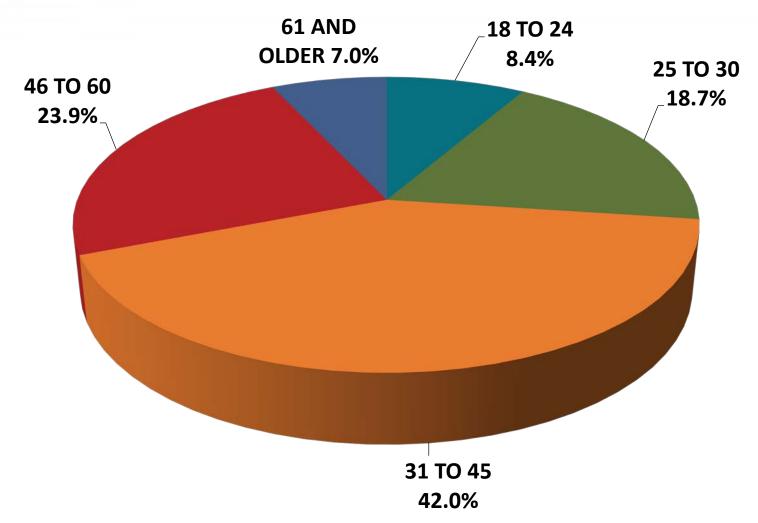


# **GENDER**



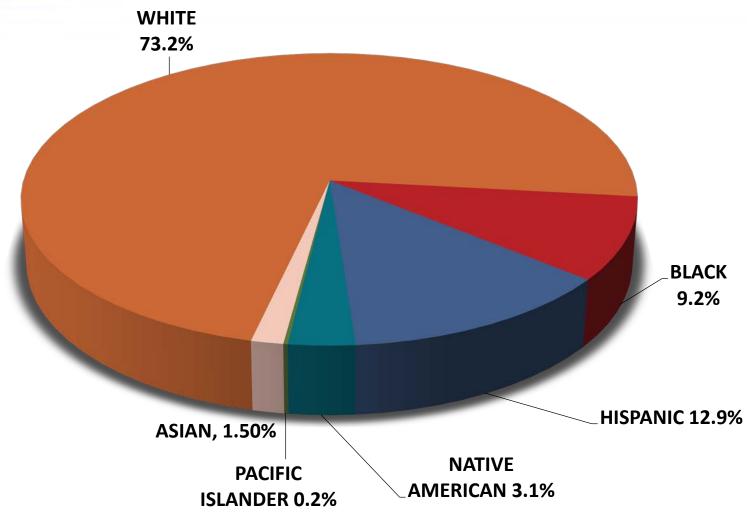


# AGE



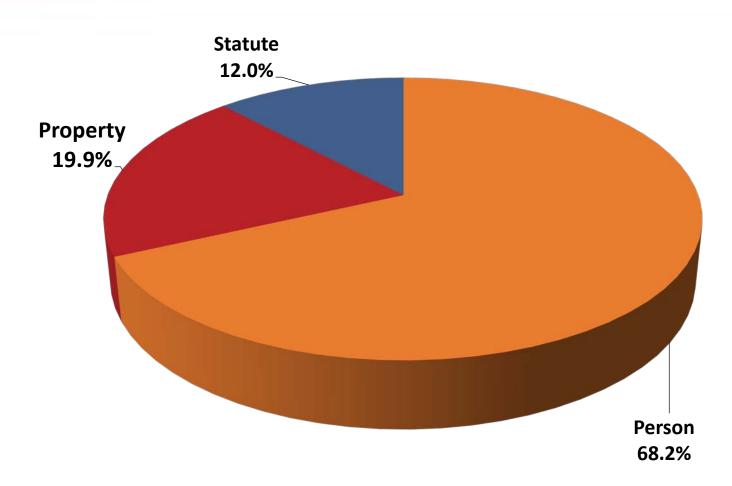


# RACE





# **CRIME TYPE**





### **CENTRAL ADMINISTRATION**

Office of the Chief Financial Officer

Office of Communications

Research and Office of Government Efficiencies

Office of the Inspector General

Office of Internal Audits

**Oregon Corrections Enterprises** 



# OREGON CORRECTIONS ENTERPRISES (OCE)

The mission of OCE, in partnership with the Department of Corrections, is to provide adults in custody with meaningful work and training opportunities in a self-sustaining organization.

Traditional	Electronic
Metal Manufacturing	Call Centers
Wood Manufacturing	Computer-aided Drafting
Upholstery	Website Analysis
Printing	Document Scanning
Laundry	CNC Machine Programmers
Sign Shop	Office Assistants/Clerks
Mail Fulfillment	
Commercial Sewing	
Embroidery	
Maintenance and Warehousing	



### ABOUT OCE

- 108 employees across the state
- Integrated at 10 DOC institutions
- Record number of AICs assigned:

• Jan 2012: 1,190

• Jan 2019: **1,504** 

\$25.3

million back in Oregon's economy

- \$3.4M for raw materials
- \$2.4M for AIC awards
- \$12.8M for payroll
- \$6.5M for operating expenses
- \$.4M for other





# OCE SUPPORTS EMERGENCY PREPAREDNESS















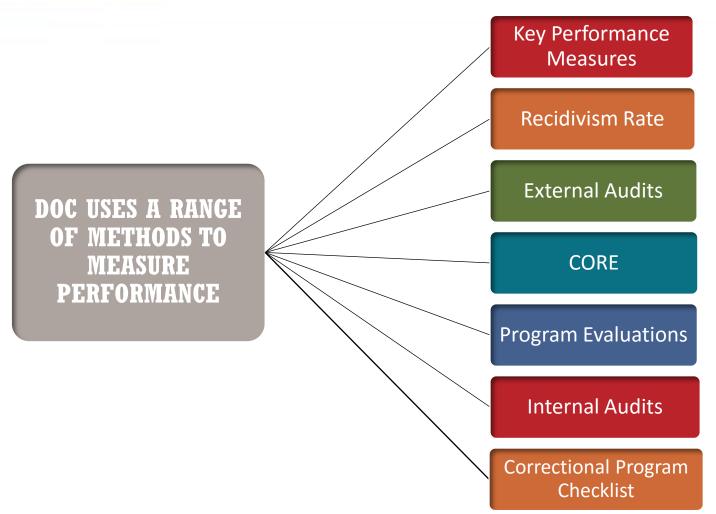
# OCE WORK PROGRAMS AND RE-ENTRY SUCCESS







### MANAGING PERFORMANCE





### **EVIDENCE-BASED PROGRAMS**

# OREGON STATUTE REQUIRES PROGRAMS TO BE "EVIDENCE-BASED"



# PRISON AND COMMUNITY PROGRAMS THAT MUST COMPLY WITH SB 267:

Cognitive restructuring programs

Alcohol and other drug treatment programs

Parenting programs

Cognitive behavioral therapy treatment programs



# INTERNAL AUDITS RECENT ENGAGEMENTS INCLUDE

Fire Crew deployment

Warehouse operations

Change of director reviews

Human resources investigations

Timekeeping and pay practices

Verizon usage analysis



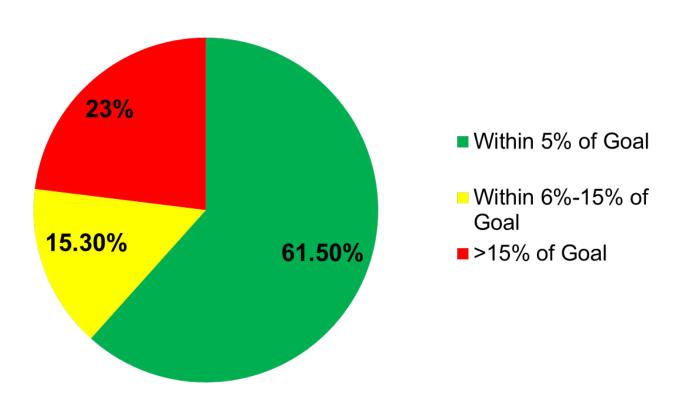
### **EXTERNAL AUDITS**

### Secretary of State Audits

Title and Date of Report	Purpose	Recommendation
Annual Audit of Selected Financial Accounts April 2017 & April 2018	To audit selected accounts that were determined to be material to the State of Oregon's financial statements.	No material weaknesses identified. Recommendations were made to improve asset and inventory management.



### **Performance Summary**





КРМ	Existing	Proposed
1	Measure 17 Compliance – Percentage of in compliance with 40 hour work/education requirements of the constitution (M17)	Measure 17 Compliance – Percentage of Adults in Custody (AIC) in compliance with 40 hour work/education requirements of the constitution (M17).
2	Oregon Corrections Plan (OCP) Compliance - Percentage of moderate/high risk released inmates with an identified education, cognitive, or treatment need who successfully completed at least one of the identified need programs before release.	Meeting Treatment, Education, and/or Cognitive Programming Needs - Percentage of moderate/high risk released Adults in Custody (AIC) with an identified education, cognitive, or treatment need who successfully completed at least one of the identified need programs before release.
3	Percent of individuals on post-prison supervision convicted of a felony within three years of release from prison.	Recidivism - Percent of individuals: 1) Arrested for a new crime within three years of release from a DOC facility to parole/post-prison supervision. 2) Convicted of a new misdemeanor or felony within three years of release from a DOC facility to parole/post-prison supervision; and 3) Incarcerated for a new felony within three years of release from a DOC facility to parole/post-prison supervision.



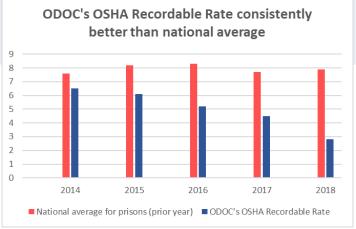
KPM	Existing	Proposed
4	The rate of Class 1 assaults on individual staff per month (rate per 1,000 employees).	Staff Assaults - The number of Class 1 assaults on individual staff per year.
5	The rate of inmate walk-a-ways from outside work crew per month.	Walk-a-Ways - The number of Adult in Custody (AIC) walk-a-ways from outside work crews per year.
6	Reduce All Energy Usage - Reduce the annual average electricity, propane, geothermal, diesel, and natural gas usage. Measure on a monthly kBtu/square foot basis.	
7	Number of inmates sanctioned for Level 1 misconducts (monthly average/1,000 inmates).	Adult in Custody (AIC) Misconducts - The number of Adults in Custody (AIC) sanctioned for Level 1 misconducts, including Violations Not Responsible (VNR).



КРМ	Existing	Proposed
8	Secure Custody Escapes - The number of escapes per year from secure custody facilities (armed perimeter).	
9	Unarmed Perimeter Escapes - The number of escapes from DOC unarmed perimeter facilities.	
10	Percent of inmates who successfully complete transitional leave.	Leave Programs - The percentage of Adults in Custody (AIC) who complete transitional leave and non-prison leave (AIP).
11	Customer Service - Percent of customers rating their satisfaction with the agency customer service as "good" or excellent": 1) Overall satisfaction 2) Timeliness 3) Accuracy 4) Helpfulness 5) Expertise and availability of information.	



КРМ	Existing	5		Proposed		
12	Offsite Medical Healthcare inmate healthcare encount offsite.			althcare - Percent of total AIC) healthcare encounters that		
13	Number of workers compensation time loss days per 100 employees on a fiscal year basis.		OSHA Recordable Rate - Average number of OSHA recordable injuries per 100 employees who work for a whole year.			
		ODOC's OSHA Recordable Rate consistently better than national average				





### PERFORMANCE MANAGEMENT

### CORRECTIONAL OUTCOMES THROUGH RESEARCH AND ENGAGEMENT

- Fundamentals Map
- Goals
- Values
- Scorecard
- Problem Solving and Process Improvement



### PERFORMANCE MANAGEMENT

				RANGE					STATUS		
Measure No.	Measure Name	Measure Description	Red	Yellow	Green	Target	4th Quarter 2017	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018
OP1: Managing	Safe Prisons (Go	wer)									
AGY_OP_1b	AIC grievances or discrimination	The number of AICs who file grievances	>607	606 - 520	519 - 492	490		543	548	529	512
	complaints	or discrimination complaints per	<u>&lt;</u> 404	464 - 405	491 - 465	490	572				
OP2: Preparing	for Successful Re	lease/Re-Entry (Stewa	rd)								
AGY_OP_2g	Birth Certificates and Social Security Cards	Percent of AICs releasing with both a birth certificate and replacement social security card	<60%	60 - 65%	>65%	<u>&gt;</u> 70%	50.91%	64.12%	68.67%	66.12%	67.03%
AGY_OP_2h	Work Assignment History	Percent of AICs receiving a work assignment history document upon	<95%	95 - 97%	>97%	<u>&gt;</u> 99%	88.00%	98.00%	98.00%	99.00%	98.89%
AGY_SP_1c	Our Workforce (E Trial Service	Percentage of staff			I						
A01_01_10	Completion - Security Series	hired within past 12 months who completed trial service this quarter	≤79%	80-89%	≥90%	95%	84.30%	80.30%	91.50%	75.80%	90.10%



PUBLIC SAFETY EMPLOYER OF CHOICE - INNOVATIVE EMPLOYEES TRANSFORMING LIVES













### MAJOR BUDGET DRIVERS

Salaries, benefits, and retirement

Aging facilities and infrastructure

Government service charges and assessments

Legal costs associated with litigation and settlement obligations

Rising costs of healthcare, utilities, and food



### MAJOR BUDGET ISSUES

Population forecasts (men and women)

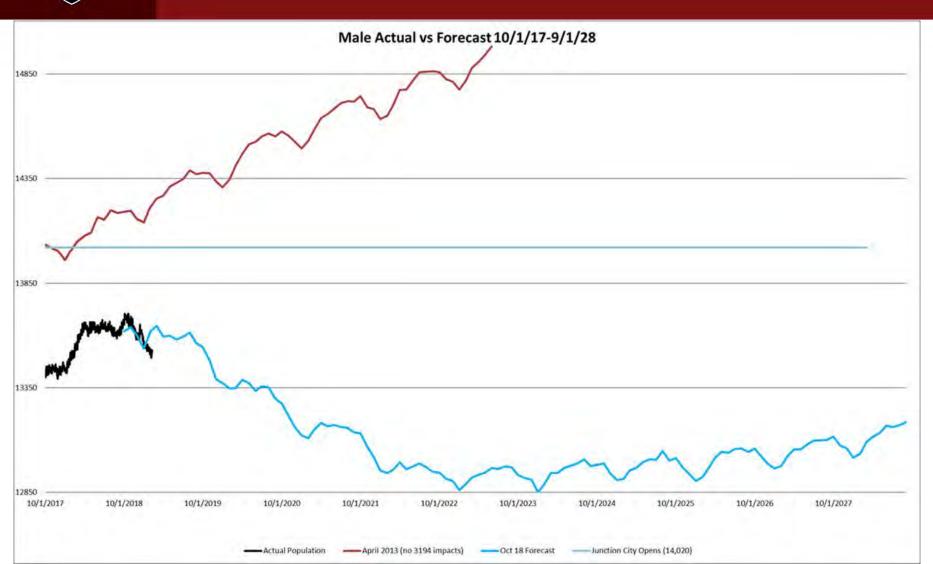
Nearly 900 emergency beds

History of compounded services & supplies reductions

Infrastructure repairs and renewal

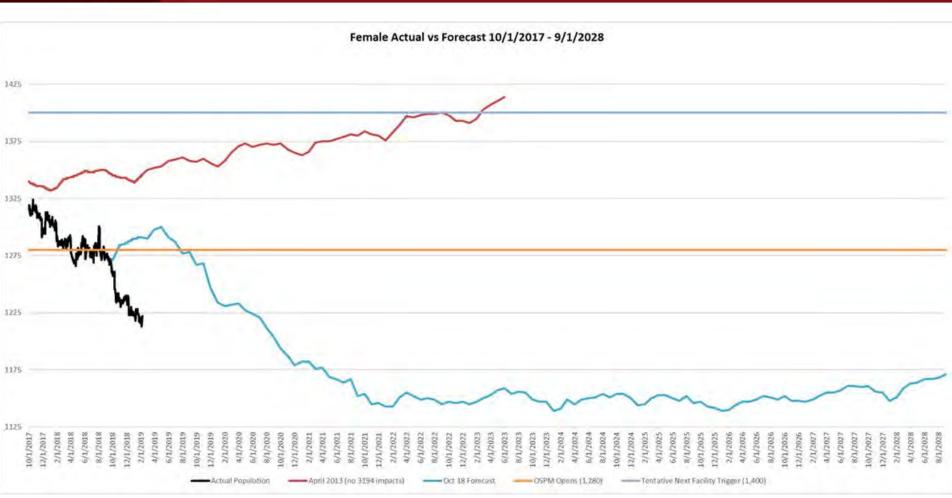


# DOC PRISON POPULATION-MALE





### DOC PRISON POPULATION-FEMALE





### 10% REDUCTION OPTIONS (GF)

Deactivate institutions and release 4,449 individuals (\$172.1M)

Reduce Community
Corrections enhanced
treatment (\$4.5M)



### PROPOSED LEGISLATION

- HB 2041 Amends statute to include DOC Adult Parole and Probation Officers in the group that receives a life insurance policy covering the instance of an on the job death.
- HB 2042 Repeals sunset language to allow DOC continued access to juvenile records.



### 2019-21 GOVERNOR'S BUDGET

Division	Total Funds (Millions)	Positions	FTE
Operations	920.3	3353	3342.34
Health Services	276.9	570	558.77
Community Corrections	289.1	76	76.00
Central Administration	45.1	171	170.09
Department Overhead	57.7	-	-
Administrative Services	81.6	251	250.16
Correctional Services	85.3	209	208.50
Debt Service	119.0	-	-
Capital Improvement	2.8	-	-
Capital Construction	48.8	-	-
Total	1,926.6	4630	4605.86

36



#### 2019-21 GRB POP PACKAGES

POP 103 Electronic Health Records (\$1.5 million)

POP 104 County FTE Adjustments (\$0, 3.0 FTE)

POP 106 SAS Licensing (\$280,000)

POP 107 CIS Rebuild (\$2.1 million)

POP 110 Capital Renewal/Def Maint (\$61 million)

POP 112 Hospital Watches (\$2.2 million, 12.0 FTE)

POP 113 OF Position Creation (\$3 million, 14.0 FTE)

POP 124 Opioid Prevention (\$1 million)



#### PROUD, BUT NOT SATISFIED









### **OPERATIONS**













Institutions

Transport

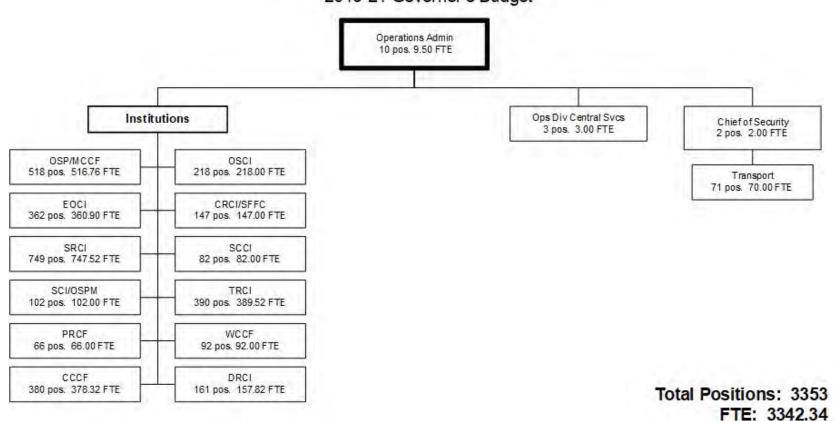
Michael Gower, Assistant Director



#### **OPERATIONS DIVISION**

#### Operations Division Organizational Chart

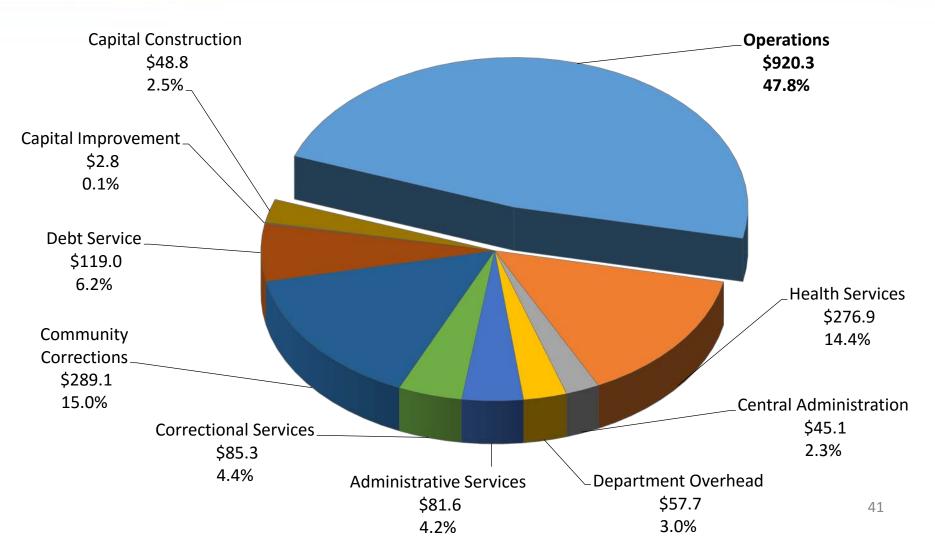
(Excluding Health Services Program Unit) 2019-21 Governor's Budget



40

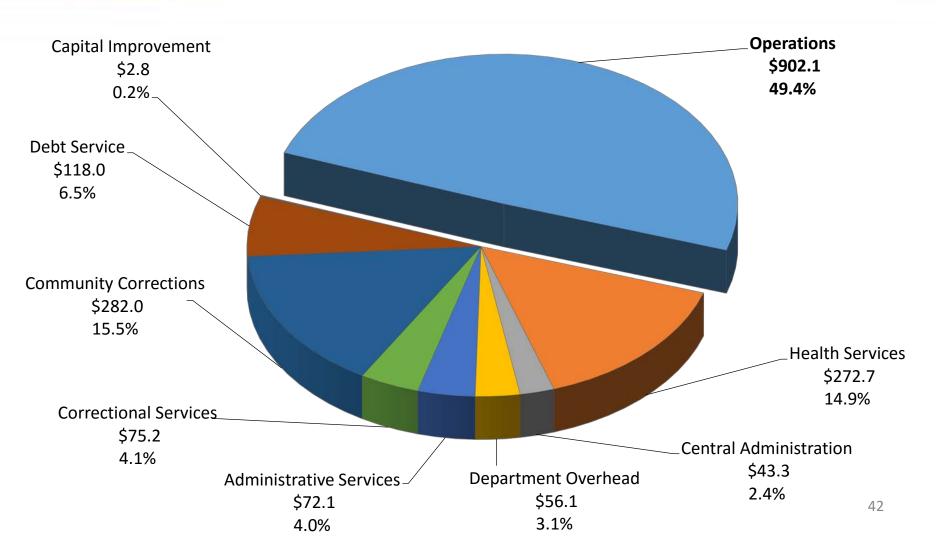


## 19-21 COVERNOR'S BUDGET TOTAL FUNDS



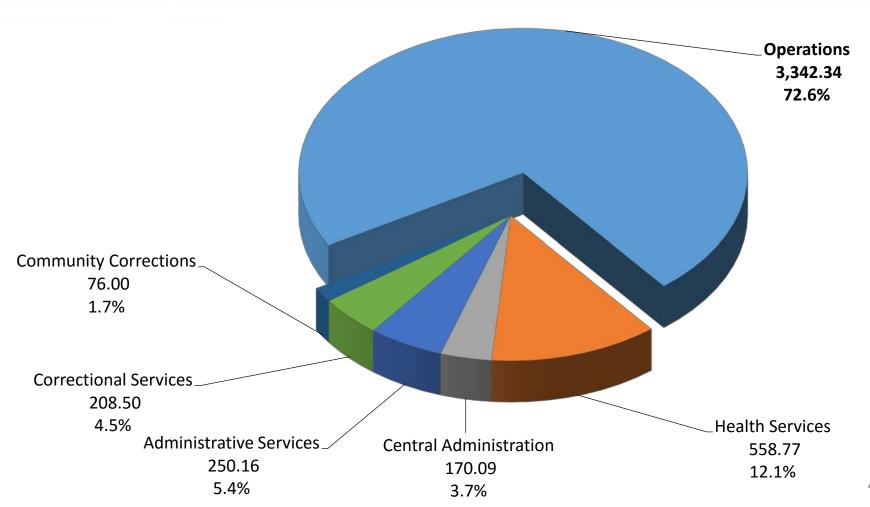


## 19-21 GOVERNOR'S BUDGET GENERAL FUNDS



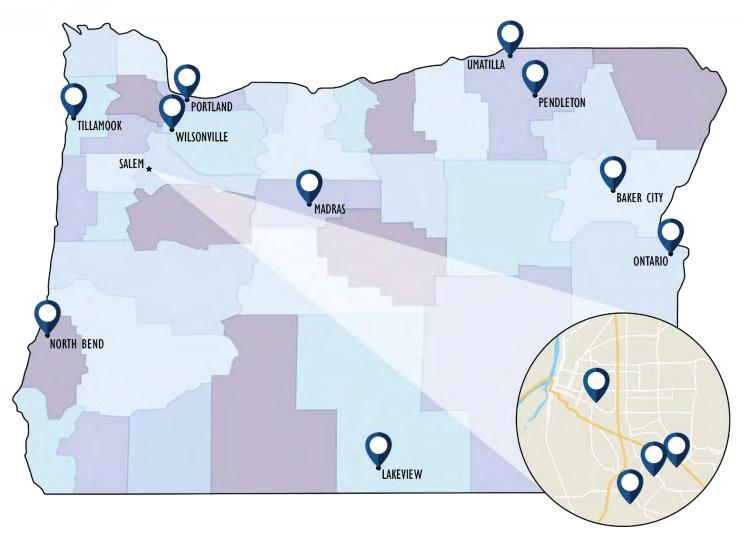


## 19-21 GOVERNOR'S BUDGET FTE BY DIVISION





#### PRISON LOCATIONS





#### MAJOR BUDGET DRIVERS

Staff salaries and benefits

Hospital watches

Infrastructure repair costs

Cost increases

Institution disruptions



#### SECURITY AND HOUSING

- Provides for the daily needs and safe environment for all adults in DOC custody
- Manages all aspects of AIC housing at each institution
- Provides all aspects of security, including staffing
- Manages high-risk, chronic rule violators



D2026 Initiative:

**Optimizing Special Housing** 



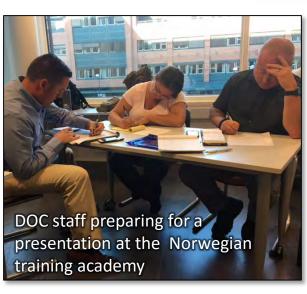
#### SECURITY AND HOUSING





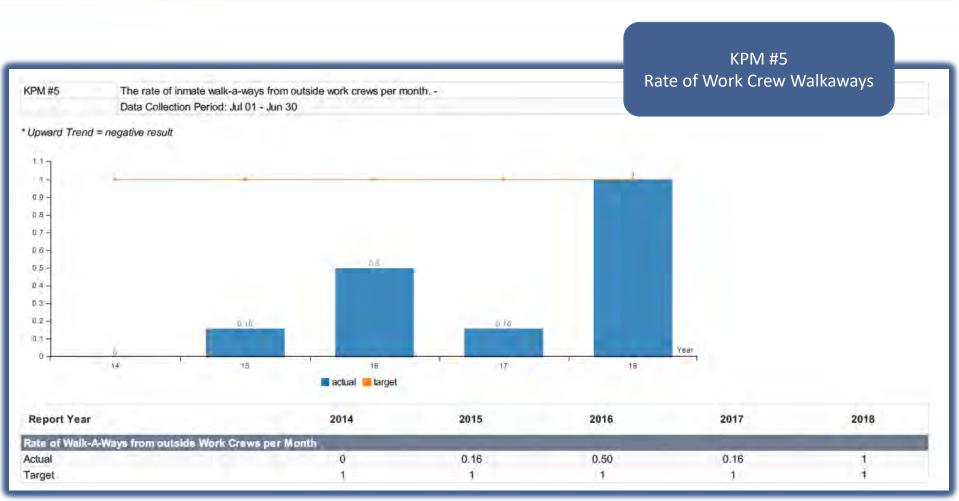




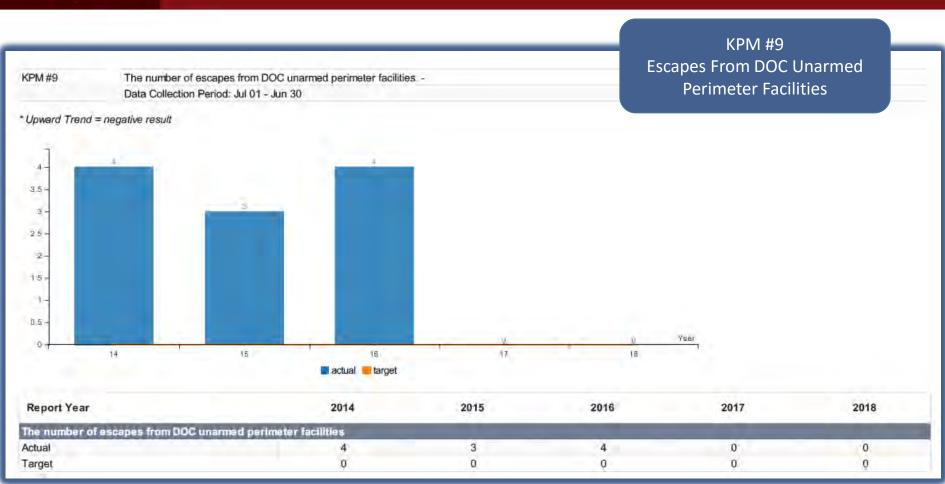




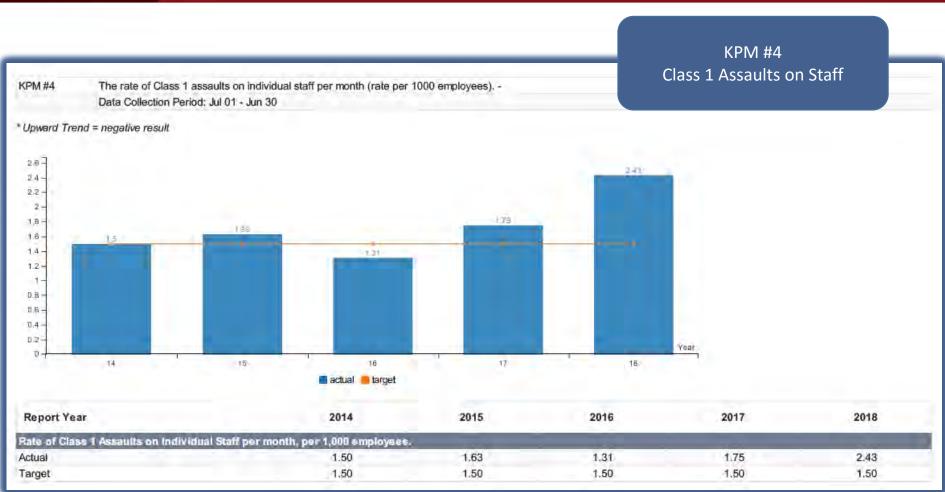




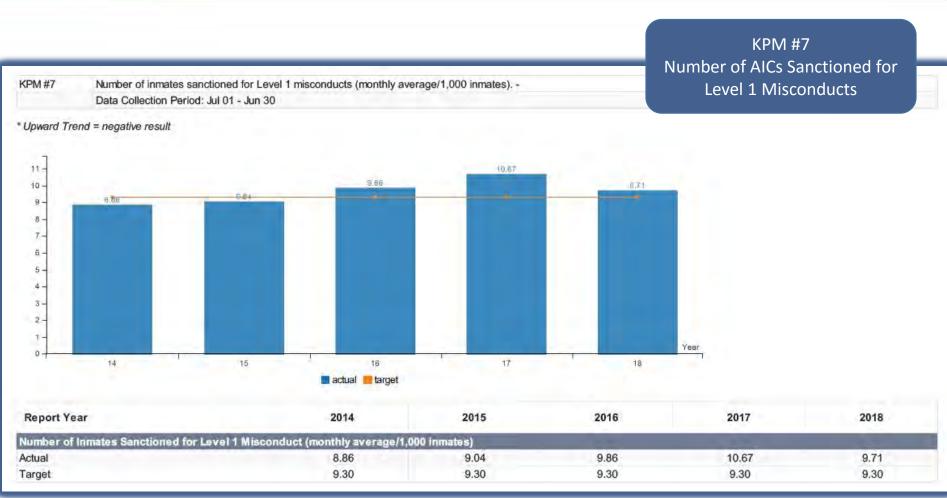














#### FOOD SERVICES









Peeling potatoes - EOCI







#### PHYSICAL PLANT













#### **TRANSPORT**











#### **WORK PROGRAMS**



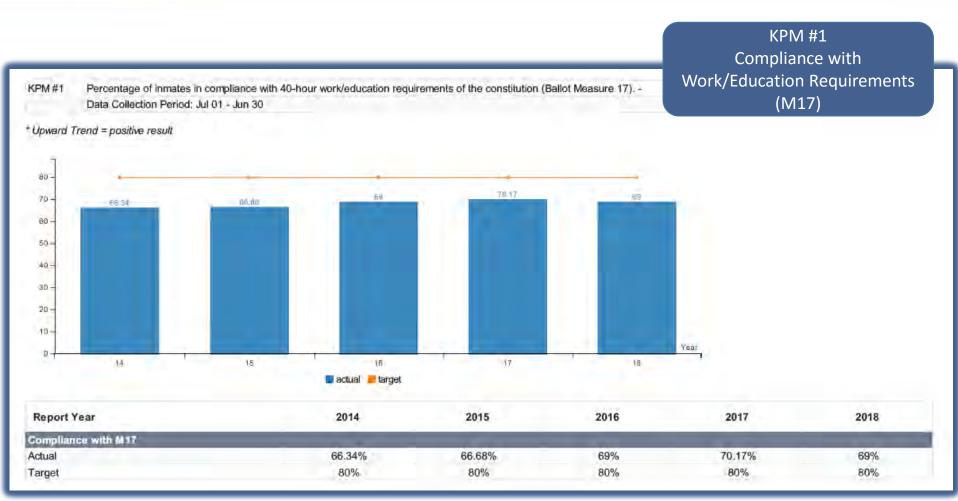














#### **ACTIVITIES**



Car show - SC



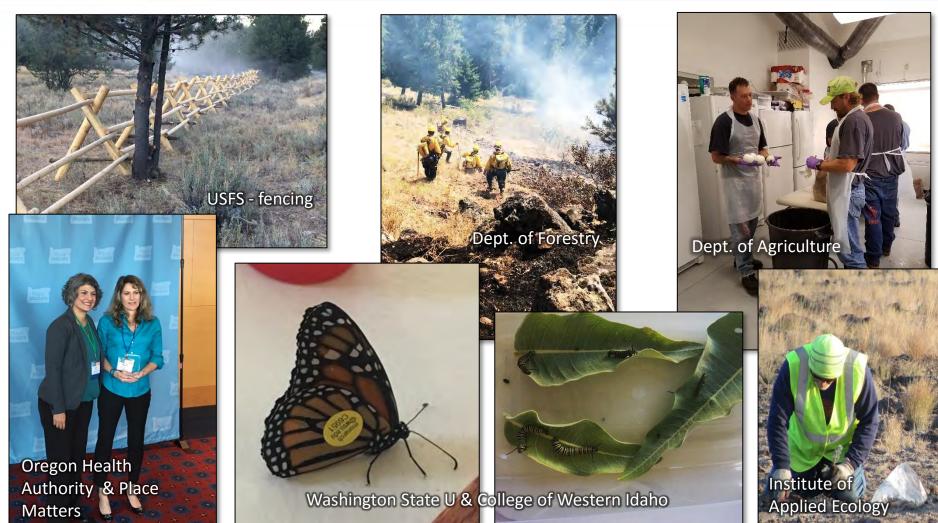








#### **PARTNERSHIPS**





#### **GARDENING**









Greenhouse seedlings







# ENHANCED VISITING & FAMILY ENRICHMENT















#### COST SAVINGS EXAMPLES















## POLICY OPTION PACKAGE — HOSPITAL WATCH POSITIONS

- With our aging population DOC is experiencing higher numbers of outside medical encounters, including hospital stays.
- 12 correctional officer positions have been included in the Governor's Balanced Budget to conduct a pilot program to document the effects of additional staff on overtime.
- The positions will be deployed at two institutions that experience high hospital watches. Six positions each will be deployed at CCCF and SRCI.



#### CORRECTIONAL SERVICES









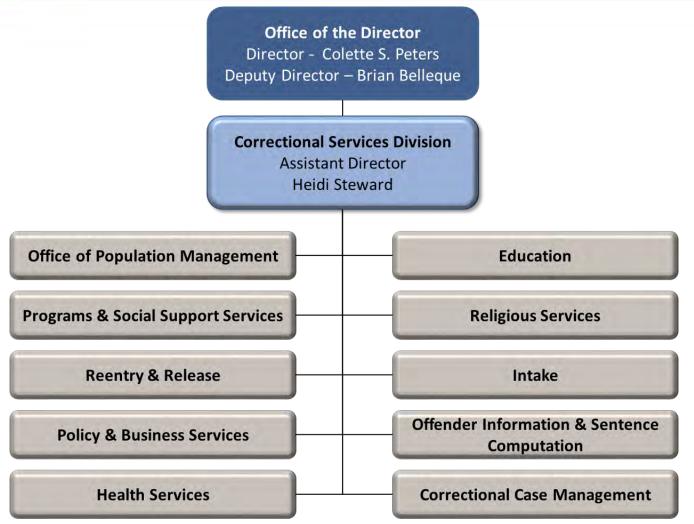


VISION: An innovative and collaborative team providing quality programs and services with integrity and compassion.

Heidi Steward, Assistant Director

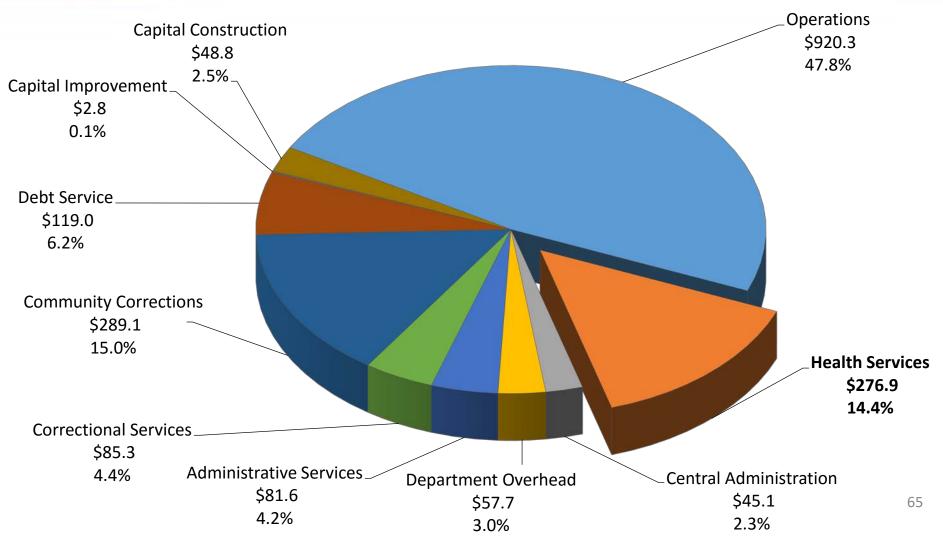


#### **DIVISION ORGANIZATION**



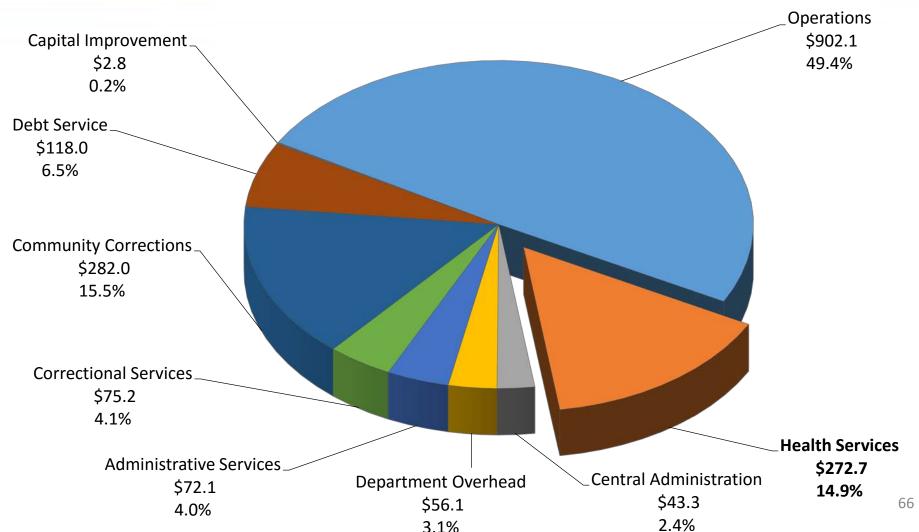


## 19-21 GOVERNOR'S BUDGET TOTAL FUNDS - HEALTH SERVICES



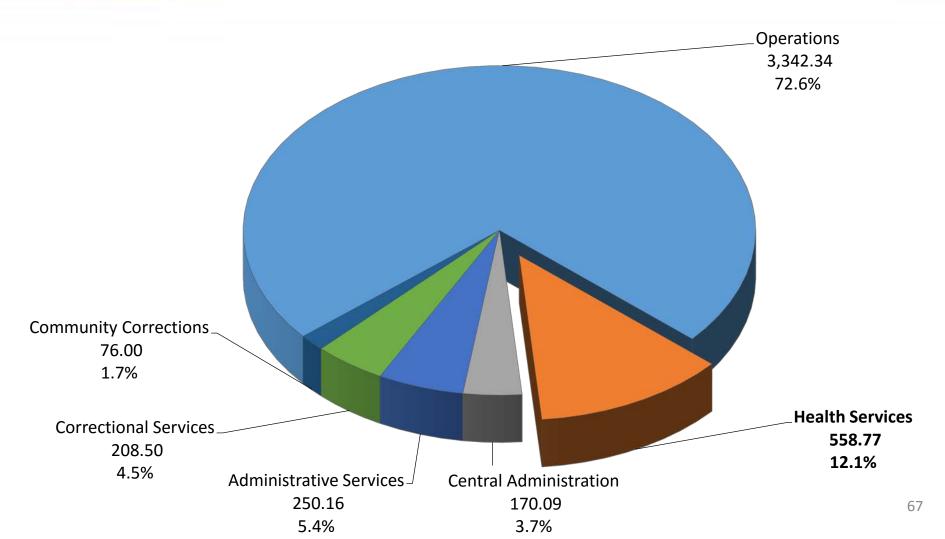


## 19-21 GOVERNOR'S BUDGET GENERAL FUNDS - HEALTH SERVICES





## 19-21 GOVERNOR'S BUDGET FTE BY DIVISION - HEALTH SERVICES





#### MAJOR BUDGET DRIVERS

Off-Site Care

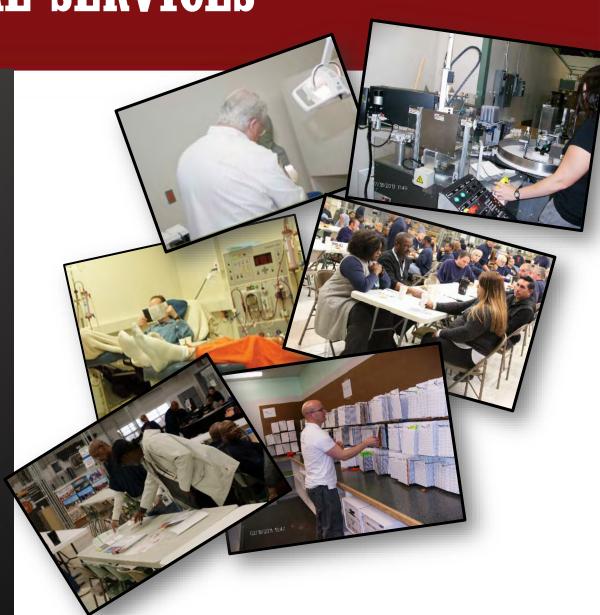
Medication Expenses

**Clinical Staff** 



#### **MEDICAL SERVICES**

- Extensive on-site primary care services
- Specialty care through contracted providers
- Off-site care coordinated as needed
- Managed care model





#### **MEDICAL SERVICES**









#### BEHAVIORAL HEALTH SERVICES

Provides a range of evidence-

based services

based on best

practices:

- Comprehensive assessments and evaluation
- Case management and treatment plan formation
- Individual and group treatment
- Alcohol and drug treatment
- Release planning



### BEHAVIORAL HEALTH SERVICES

#### Construction of BHU Unit at OSP





# PROGRAMS FOR SPECIAL POPULATIONS











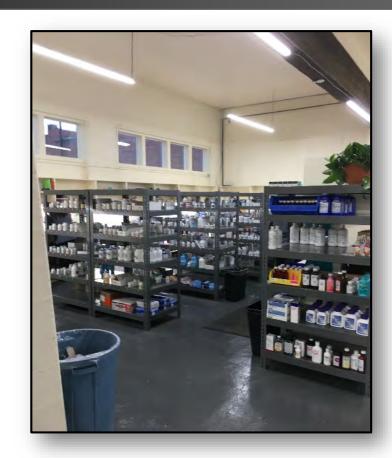




#### PHARMACY & MEDICAL STORES

- Two pharmacy locations
- Prepare, package, and distribute
   pharmaceuticals
- Purchase, maintain, and repair diagnostic and medical treatment equipment
- Distribute instructions, nursing supplies, and durable medical goods.

New Pharmacy Technician Bay – Ontario





#### HEALTH SERVICES

#### CHALLENGES

- No Electronic Health Records System
- Staffing
- Infirmary Beds and Sheltered-Care Units
- Geriatric Patients

#### **OPPORTUNITIES**

- Eastside Pharmacy
- Oncology



## HEALTH SERVICES PROGRAM IMPROVEMENTS AND COST SAVINGS

#### **IMPROVEMENTS**

- Preventative Care
- Transgender Care
- ContractManagement

#### **COST SAVINGS**

Pharmacy



## CORRECTIONAL SERVICES



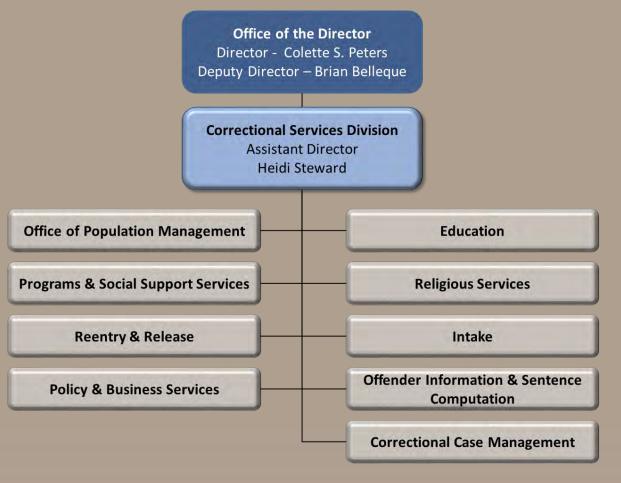






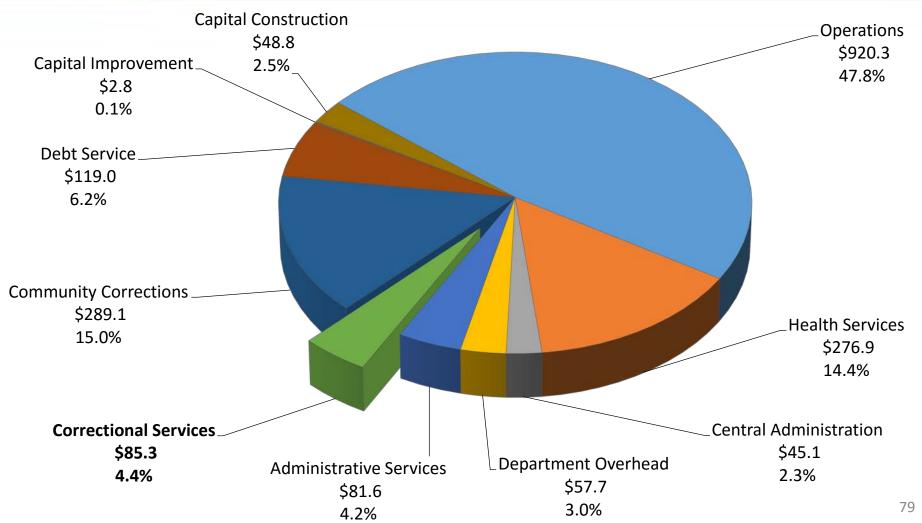


#### THE REMAINING DIVISION UNITS



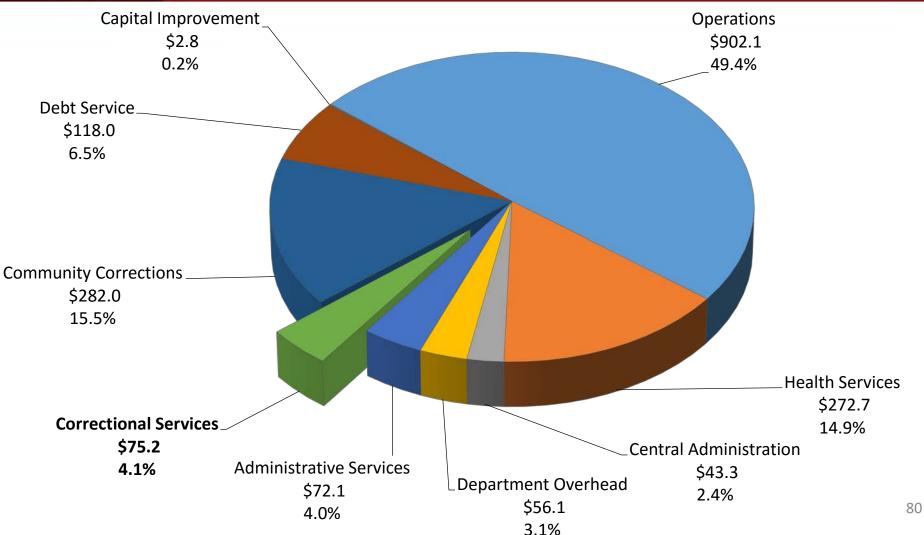


## 19-21 COVERNOR'S BUDGET TOTAL FUNDS



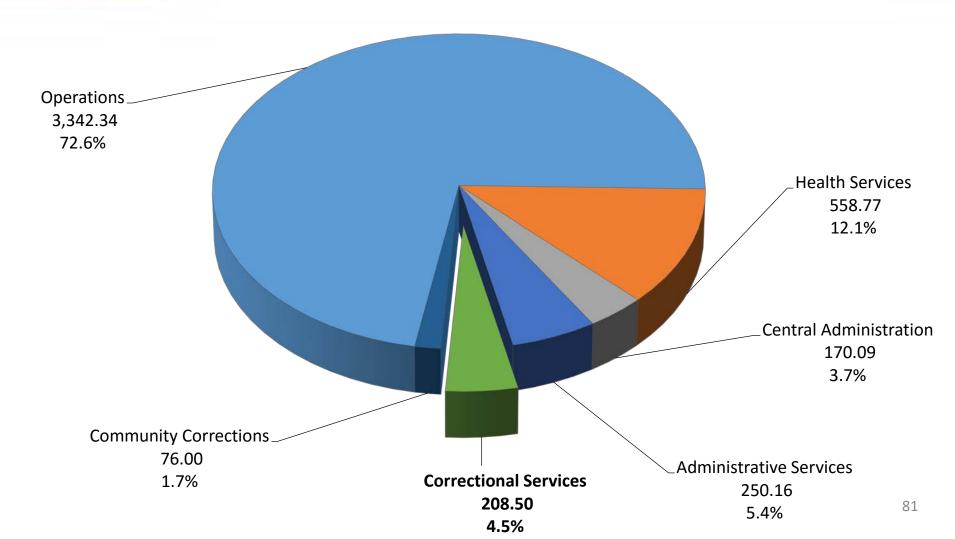


## 19-21 GOVERNOR'S BUDGET GENERAL FUNDS





## 19-21 GOVERNOR'S BUDGET FTE BY DIVISION





## MAJOR BUDGET DRIVERS

Treatment and Programming

Staff Salaries and Benefits



# AIC NEEDS IDENTIFICATION AND MANAGEMENT

- Assessing needs
- Calculating sentences
- Keeping AICs safe
- Getting AICs to the right bed at the right time





# EDUCATION AND VOCATIONAL TRAINING

- Continuum of education and training
- Adult Basic Skills
   Development (ABSD)
- Vocational training
- Community College and industry-standard certificate programs
- Apprenticeships and certifications

Adult Basic Skills Class - OSP





#### RELIGIOUS SERVICES

- Provides a wide range of faith-based services
- Individual spiritual and bereavement counseling
- Faith-based re-entry mentoring and services
- Oregon 13-Year Study
  - 95% women participation
  - Positive impact on recidivism





### PROGRAMS & SOCIAL SUPPORTS

- Volunteer service
- Crime victim services
- Inmate services (visiting)
- Behavioral change programming
- Family advocacy

#### **Family Advocate**





### KEY PERFORMANCE MEASURE



Customer Service (Visiting)



### RE-ENTRY & RELEASE

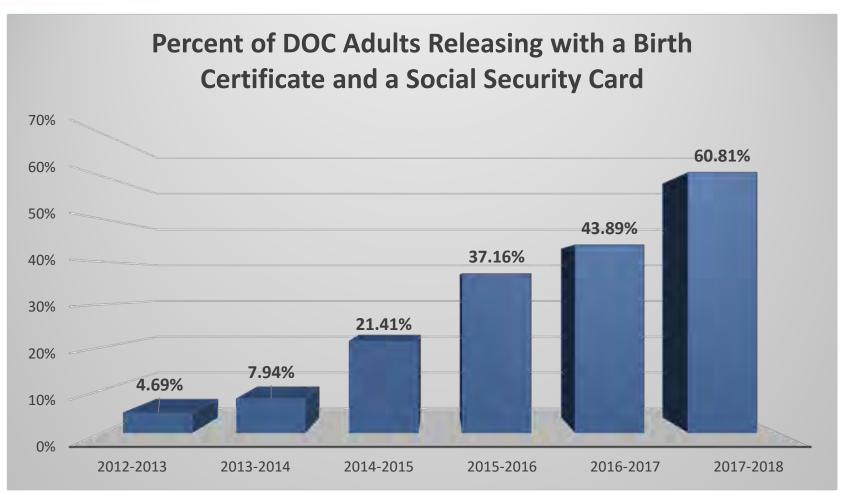
#### Provides:

- Coordinated release planning
- Assistance in obtaining federal and state benefits
- Support to the Governor's Re-entry Council
- Collaboration between state and community agencies.





# IDENTIFICATION NEEDED FOR SUCCESSFUL RE-ENTRY





#### EFFECTIVE PROGRAMMING

- Best evidence-based practices
- Program evaluation
- Gap analysis
- Program fidelity
- New case
   management model



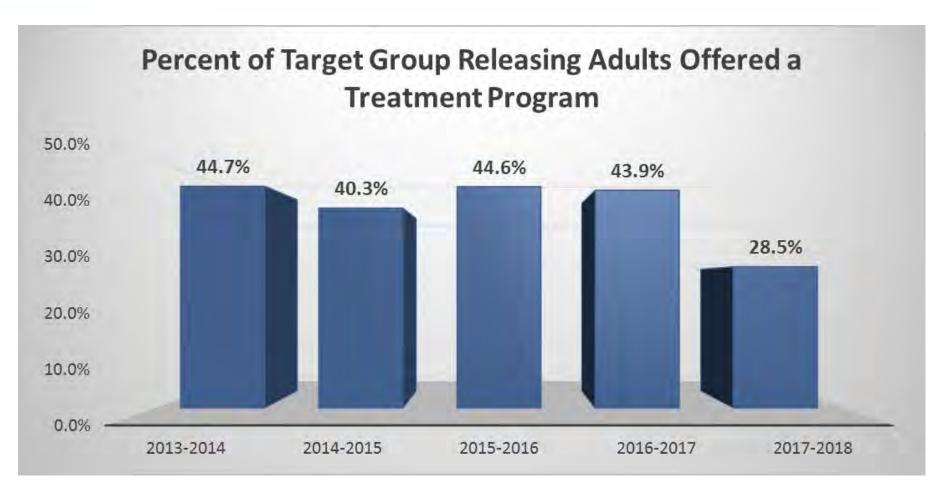


## A&D TREATMENT PROGRAMS

Location	Program	# Beds/ Slots	Type of Treatment Program/Intervention
СССМ	Healing Opportunities Promoting Empowerment (HOPE)	48	Intensive Outpatient
CCCM	Turning Point	54	Residential
CRCI	Recovery in Progress (RIP)	50	Intensive Outpatient
CRCI	Turning Point	61	Residential
OSCI	Freedom in Recovery	24	Intensive Outpatient
PRCF	New Directions	128	Residential
	Total Tx Slots Available	365	

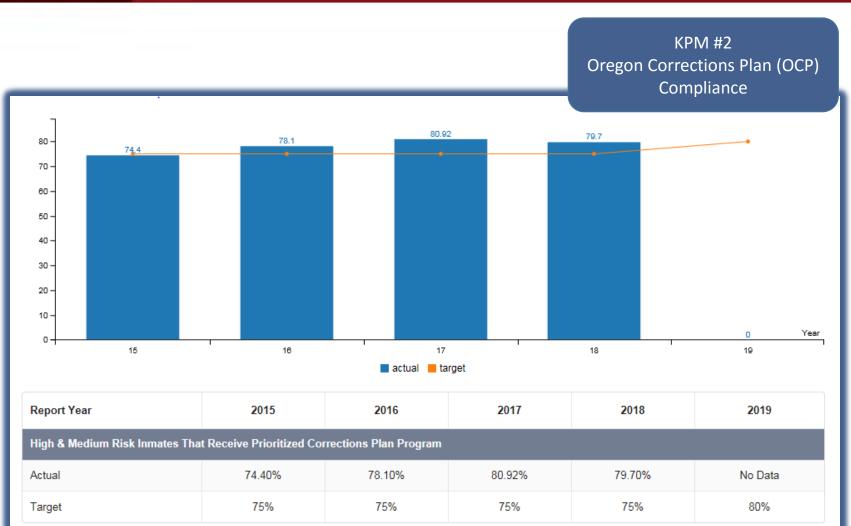


#### IDENTIFIED VS. RECEIVED



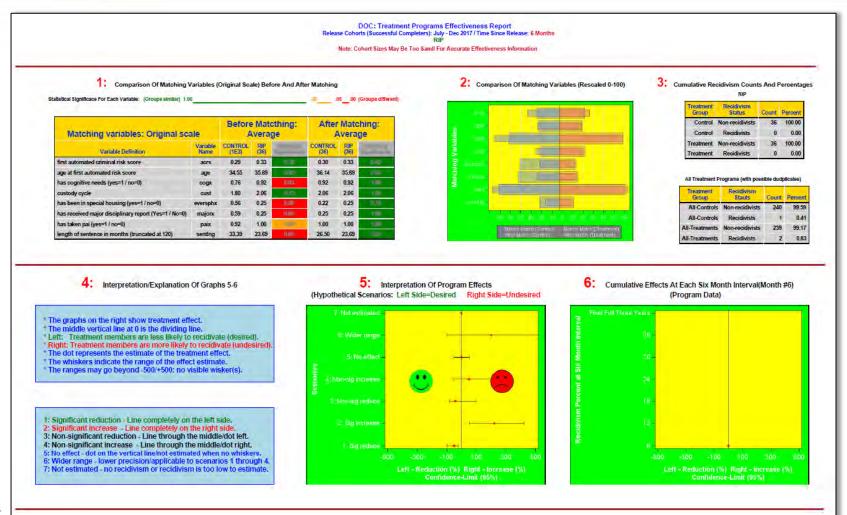


### KEY PERFORMANCE MEASURE





### PROGRAM EFFECTIVENESS TOOL





### GEORGE MASON GAP ANALYSIS

#### Findings and recommendations

- Demand vs. capacity
- Alignment with evidence-based practices
- Timing of substance treatment
- Mental health status



## BEHAVIORAL CHANGE/COGNITIVE PROGRAMS

#### **Programs**

- Moving On
- Free Your Mind-CORE
- Free Your Mind in Segregation
- Free Your Mind in Prison
- Parenting InsideOut (PIO)

## Evidence-based program delivery changes

- Gender and cultural responsivity
- Targeted class size
- Facilitators as effective change agents
- Dosage and duration
- Mixed group and one-on-one interventions
- Aftercare and advance practice
- Enhanced program fidelity



## CORRECTIONAL CASE MANAGEMENT (CCM)

- Evidence-based practices-focus on criminogenic needs
- Women's Risk
   Needs Assessment
   (WRNA)
- Level of Service/
   Case Management
   Inventory (LS/CMI)
- Caseload Sizes





# CORRECTIONAL SERVICES DIVISION

#### **CHALLENGES**

- Inflation of Contracted Services
- Case Management
   Caseload Sizes

#### **OPPORTUNITIES**

- Implicit Bias Training
- Inmate Classification
- Medication-Assisted
   Treatment
- Gambling Addictions
- Programming to Divert and to Serve Special Housing Population



# PROGRAM IMPROVEMENTS AND COST SAVINGS

#### **IMPROVEMENTS**

- Grants
- Contract Management
- Counselor Caseload
   Management
- Alignment of Treatment and Mental Health
- Cognitive Programming

#### **COST SAVINGS**

Alcohol and Drug
 Treatment Reduction



## **COMMUNITY CORRECTIONS**











Supervision

Sanctions

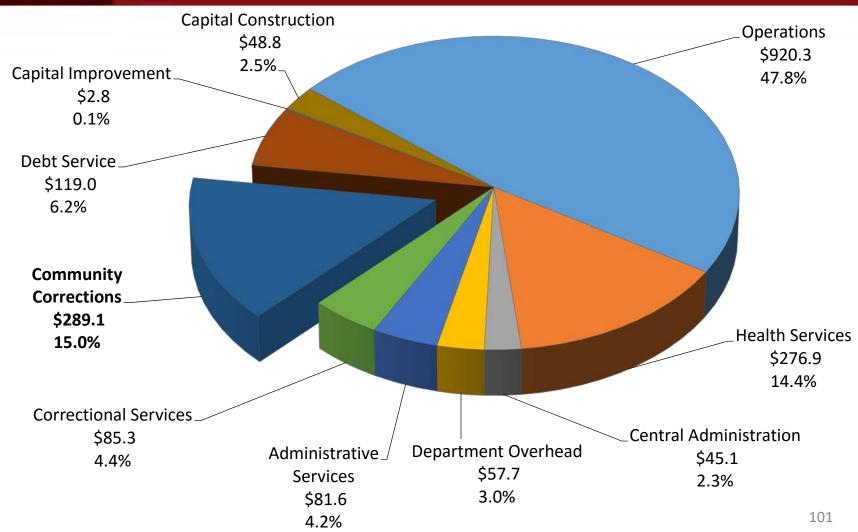
**Services** 

Jeremiah Stromberg, Assistant Director



## 2019-21 GOVERNOR'S BUDGET

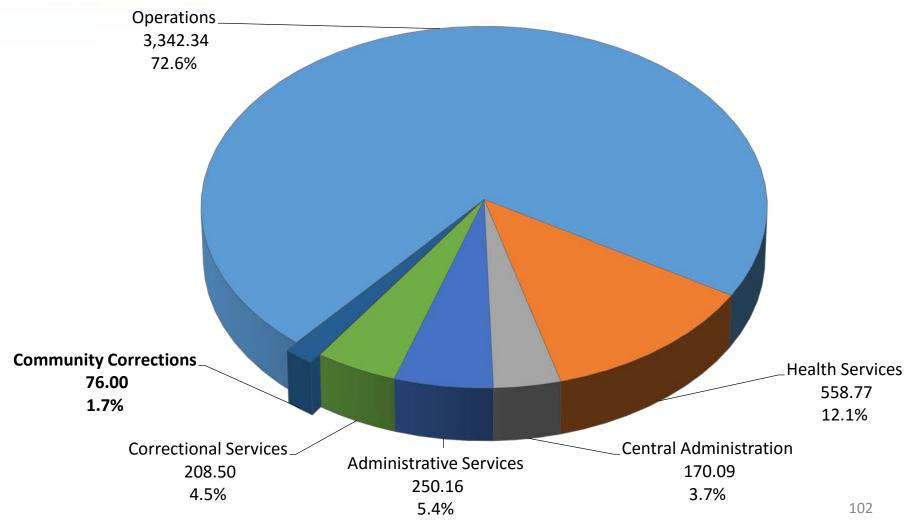
**TOTAL FUNDS** 





### 2019-21 GOVERNOR'S BUDGET

#### FTE BY DIVISION





## BUDGET BUILDING

**Budget Building:** 

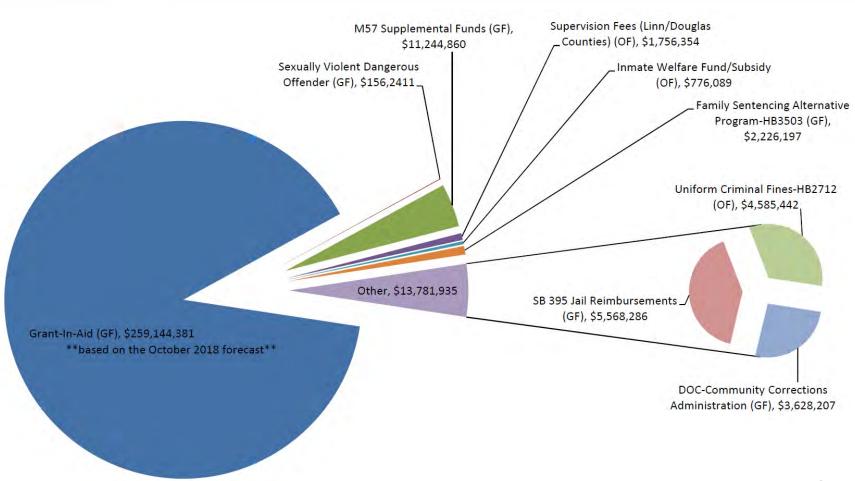
Capitated Rate x

Forecasted Population =

**Grant and Aid Funding** 

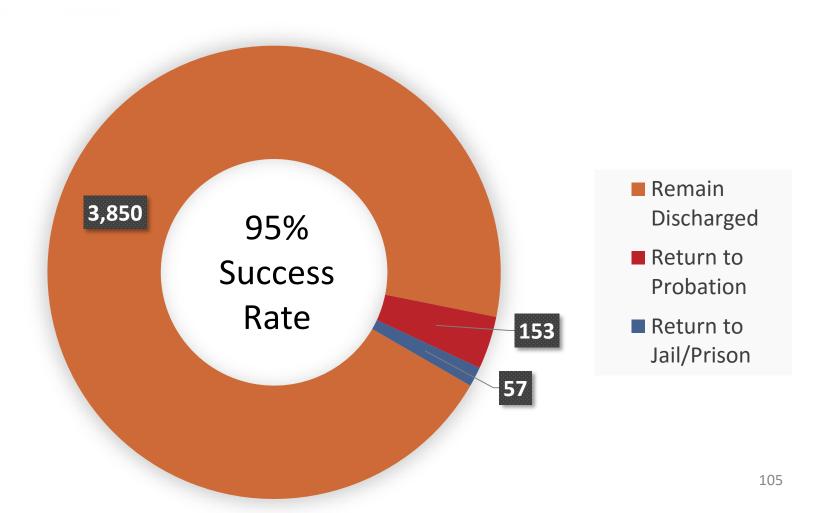


### 2019-21 GOVERNOR'S BUDGET



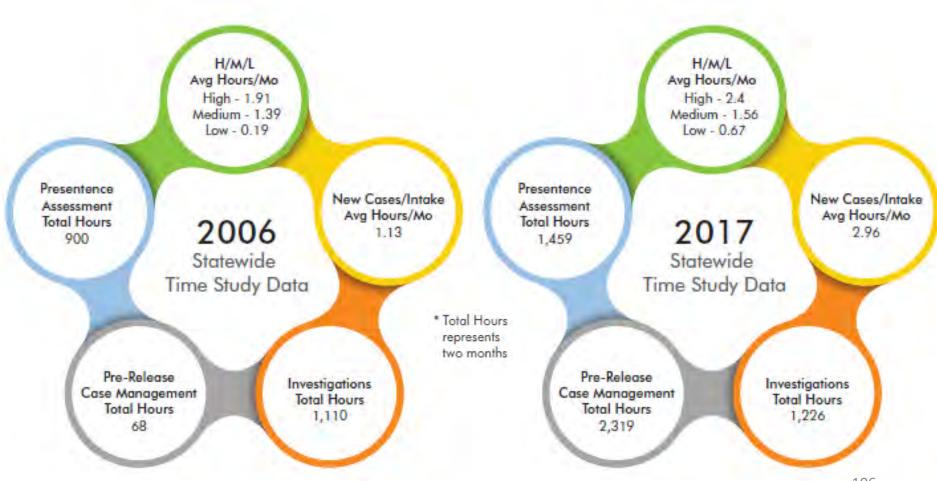


## EARNED DISCHARGE PARTICIPANTS





# 2018 ACTUAL COST STUDY — TIME STUDY COMPARISONS





# 2018 ACTUAL COST STUDY — RESULTS

#### **2019-2021 GRB Daily Rates**

2006 Time Study FY11 Financial Study Inflation Applied

#### **2018 ACS Daily Rates**

2017 Time Study FY18 Financial Study

Case Type	Daily Rates
New	\$12.283
High	\$20.763
Medium	\$15.110
Low	\$1.006

Case Type	Daily Rates
New	\$25.819
High	\$20.934
Medium	\$13.607
Low	\$3.985

Capitated Rate - \$12.067

Capitated Rate - \$14.249°7



## COUNTY GRANT ADMINISTRATION

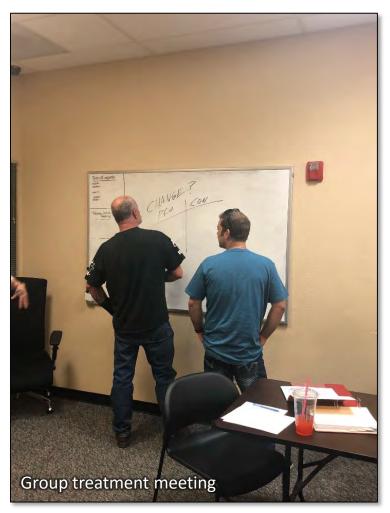
- Responsible for 30,251 individuals on community supervision.
  - Local Control: 519
  - Parole/Post-Prison Supervision: 13,588
  - Probation: 15,695
  - Transitional Leave: 449
- Supervision and community-based sanctions and services are provided by counties through intergovernmental agreements.



## **CHANGE IN ACTION**









## **CHANGE IN ACTION**

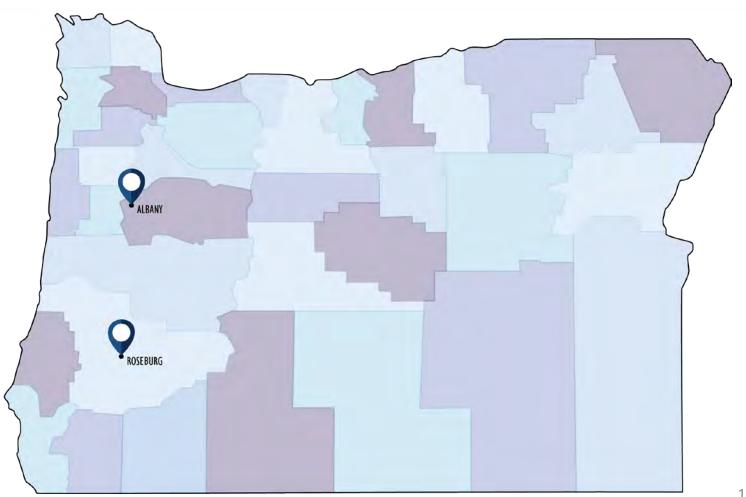








# **DOUGLAS AND LINN COUNTY**



111



# SHORT TERM TRANSITIONAL LEAVE





STTL Releases: 6,603 92% Success Rate

Prison Bed Day Savings 1,165 ears

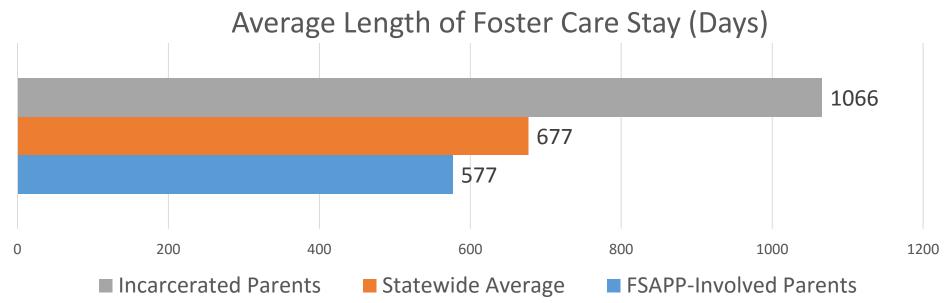


# FAMILY SENTENCING ALTERNATIVE PILOT PROGRAM



168
Participants

311 Impacted Children





# INTERSTATE COMPACT FOR ADULT OFFENDER SUPERVISION

1,410 **Cases Supervised** in Oregon for Other States 1,357 **Oregon Cases** Supervised in **Other States** 



# TECHNICAL ASSISTANCE AND EVALUATION

# Jail Inspections

Compliance Reviews

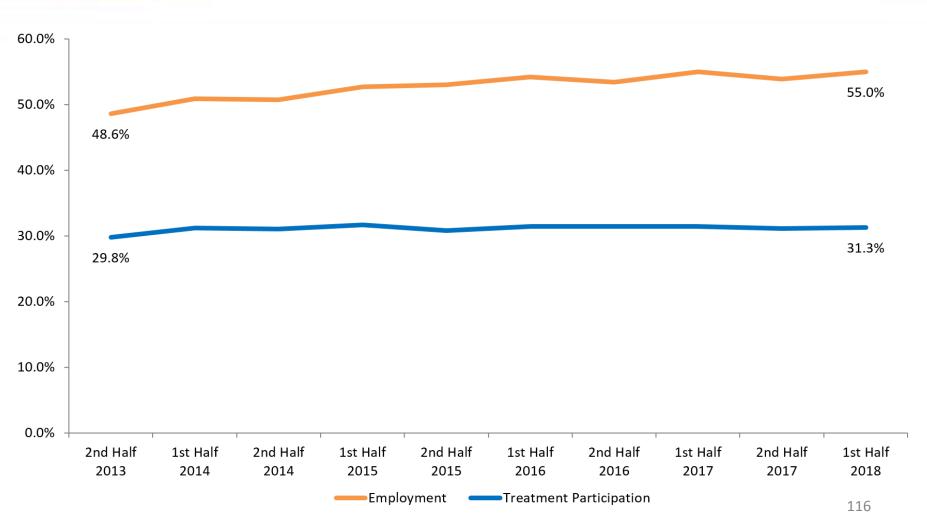
Program Evaluations

Training and TA



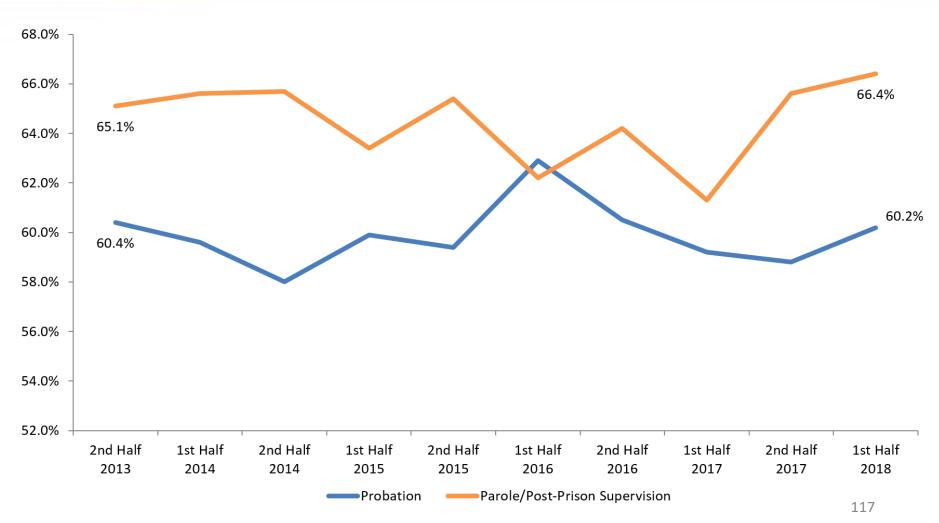
### PROMOTE OFFENDER CHANGE

#### TREATMENT PARTICIPATION & EMPLOYMENT





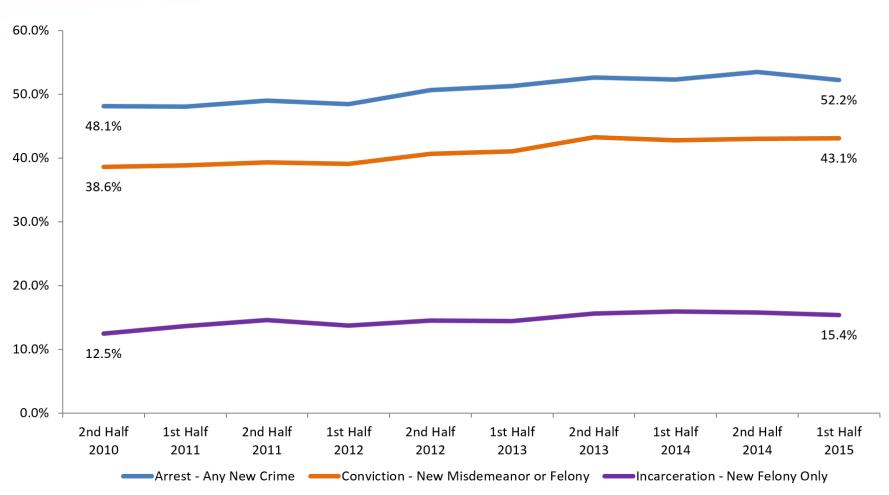
# MONITOR CONDITIONS OF SUPERVISION SUCCESSFUL COMPLETION





#### REDUCE RECIDIVISM

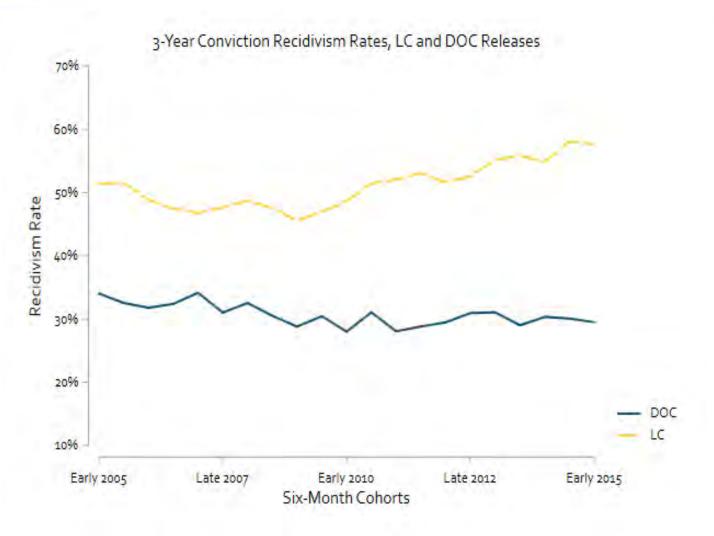
#### OFFENDERS ON COMMUNITY SUPERVISION





## REDUCE RECIDIVISM

#### CONVICTION RATES, LC AND DOC RELEASES





# RECIDIVISM RATES

#### PAROLE-PPS COHORT

Crime Type	3-Year Arrest Rate	3-Year Conviction Rate	3-Year Incarceration Rate
Drug	74%	60%	22%
Drug Non-Possession	47%	36%	16%
Person	50%	34%	15%
Property	64%	51%	22%
Sex	37%	21%	6%



#### **DEPOSIT COLLECTION**

TRANSITIONAL SAVINGS AND RESTITUTION

## Transitional Savings Accounts

Court Ordered Financial Obligations

**Protected Accounts** 



# ADMINISTRATIVE SERVICES

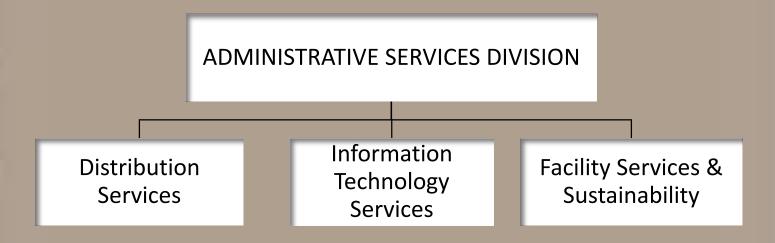












Jim Paul, Assistant Director



## PRIMARY BUDGET DRIVERS

**Deferred Maintenance** 

Critical Infrastructure

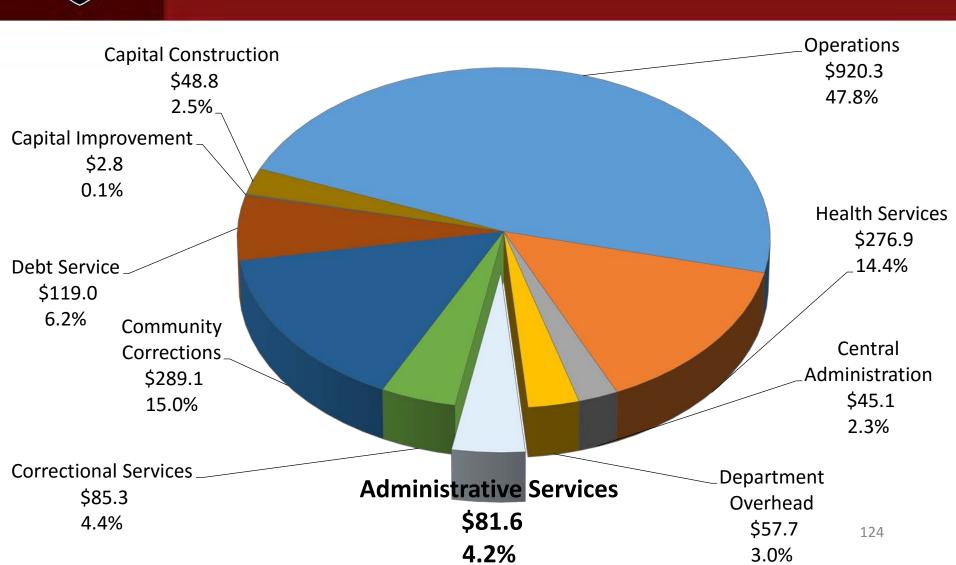
**Emergencies** 

**Utility and Transportation Costs** 



### 2019-21 GOVERNOR'S BUDGET

TOTAL FUNDS (\$ MILLIONS)





#### 2019-21 GRB POP PACKAGES

POP 103 Electronic Health Records (\$1.5 million)

POP 107 Corrections Information System (CIS) Rebuild (\$2.1 million)

POP 110 Capital Renewal/Deferred Maintenance (\$61 million)



## KEY PERFORMANCE MEASURE





# ADMINISTRATIVE SERVICES

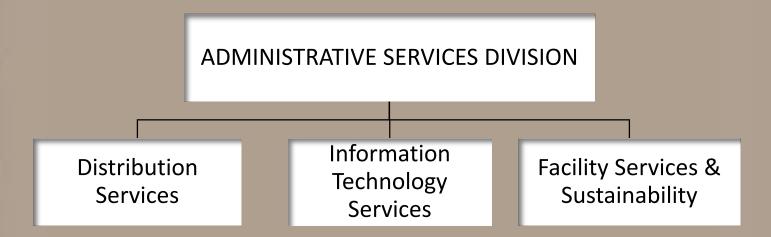














## **DISTRIBUTION SERVICES**











### INFORMATION TECHNOLOGY

- Supports all DOC Information Technology activities
- Supports systems for both DOC staff and adults in custody
  - 14,700 adults in custody
  - -4,700 DOC staff
  - Friends and families



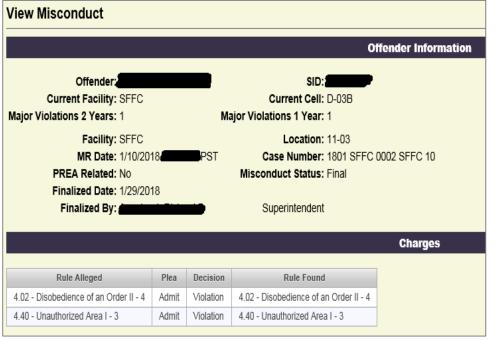


#### INFORMATION TECHNOLOGY

#### Before / Current CIS View



#### After Upgrade

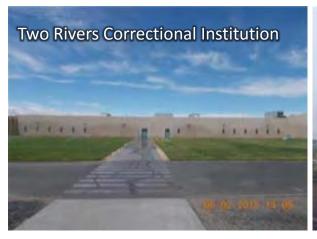




# FACILITY SERVICES & SUSTAINABILITY













# FACILITY SERVICES











# CAMERA AND VOIP PROJECTS











# FACILITY SERVICES: DOME BUILDING















## **SUSTAINABILITY**





### SAFETY PROGRAM

#### Safety Focus Areas

- Reducing injury or illness risks
- Address claims (OSHA)

- Training and education
- Employee engagement





## **HUMAN RESOURCES DIVISION**











**HUMAN RESOURCES DIVISION** 

Professional Development

Labor Relations Employee Relations HR Operations and Planning

Daryl Borello, Assistant Director



# MAJOR BUDGET DRIVERS













# PROFESSIONAL DEVELOPMENT







### LABOR RELATIONS

- Fosters labor-management collaboration
- Negotiates and manages collective bargaining agreements
- Personnel records management
- Manages grievances, unfair labor practices, and demand-to-bargain suits





#### EMPLOYEE RELATIONS

- Delivers human resources advice, guidance, and training
- Works collaboratively with the Payroll Unit
- Ensures consistency in agency position management and employee compensation
- Leads application of collective bargaining agreements
- Assists with pay equity reviews



#### **HUMAN RESOURCES**

#### **CHALLENGES**

- Recruitment and retention
- HR staffing (retirements)

#### **OPPORTUNITIES**

- Realize efficiencies through Workday
- Current Org. structure improves employee coaching process
- Incorporation of DPSST maintenance training increases consistency



# **THANK YOU**













## **APPENDIX**

**SOS Audit** 

Detail of Agency Reductions to 2019-21 Budget

Other Funds Ending Balance Form

**Span of Control Report**