

HB 5007 BUDGET REPORT and MEASURE SUMMARY

Joint Committee On Ways and Means

Prepared By: Breanna McGehee, Department of Administrative Services

Reviewed By: Krista Dauenhauer, Legislative Fiscal Office

Board of Chiropractic Examiners

2019-21

PRELIMINARY

Budget Summary*

	2017-19 Legislatively Approved Budget ⁽¹⁾	2019-21 Current Service Level	2019-21 Committee Recommendation	Committee Change from 2017-19 Leg. Approved	
				\$ Change	% Change
Other Funds Limited	\$ 2,027,840	\$ 2,224,331	\$ 2,301,011	\$ 273,171	13.5%
Total	\$ 2,027,840	\$ 2,224,331	\$ 2,301,011	\$ 273,171	13.5%

Position Summary

Authorized Positions	6	6	6	0
Full-time Equivalent (FTE) positions	5.10	5.10	5.10	0.00

⁽¹⁾ Includes adjustments through December 2018

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Oregon Board of Chiropractic Examiners (OBCE) is funded entirely with Other Funds revenue generated by fees paid for professional licenses, examinations and miscellaneous revenue. The beginning balance for the 2019-21 biennium is \$395,755 Other Funds with a projected ending fund balance of \$221,792 Other Funds and is equivalent to roughly two months of operating expenditures.

Summary of Education Subcommittee Action

OBCE regulates the practice of chiropractic, promotes quality and ensures competent ethical health care. The Board ensures public protection by setting standards for entry to practice, examination of applicants, issuance of renewal of licensing, ensuring licensees complete continuing education, and setting practice guidelines for Doctors of Chiropractic and Chiropractic Assistants.

The Subcommittee approved a budget for OBCE of \$2,301,011 Other Funds and 5.10 permanent full-time equivalent jobs. The budget includes funding for the reclassification of the Executive Director from a Principal Executive Manager-C to a Principal Executive Manager-D as well as funding for implementation of database upgrades. This is a 13.5 percent increase from the 2017-19 Legislatively Approved Budget.

Summary of Performance Measure Action

See attached Legislatively Adopted 2019-21 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Board of Chiropractic Examiners
Breanna McGehee (971)-301-0189

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE	
			LIMITED	NONLIMITED	LIMITED	NONLIMITED				
2017-19 Legislatively Approved Budget at Dec 2018 *	\$ -	\$ -	\$ 2,027,840	\$ -	\$ -	\$ -	2,027,840	6	5.10	
2019-21 Current Service Level (CSL)*	\$ -	\$ -	\$ 2,224,331	\$ -	\$ -	\$ -	2,224,331	6	5.10	
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>										
Package 100: Reclass Director to Approved HR Class Personal Services	\$ -	\$ -	\$ 36,680	\$ -	\$ -	\$ -	36,680	0	0.00	
Package 101: Implement Database Upgrades Services and Supplies	\$ -	\$ -	\$ 40,000	\$ -	\$ -	\$ -	40,000			
TOTAL ADJUSTMENTS	\$ -	\$ -	\$ 76,680	\$ -	\$ -	\$ -	76,680	0	0.00	
SUBCOMMITTEE RECOMMENDATION *	\$ -	\$ -	\$ 2,301,011	\$ -	\$ -	\$ -	2,301,011	6	5.10	
% Change from 2017-19 Leg Approved Budget	0.0%	0.0%	13.5%	0.0%	0.0%	0.0%	13.5%	0.0%	0.0%	
% Change from 2019-21 Current Service Level	0.0%	0.0%	3.4%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%	

*Excludes Capital Construction Expenditures

PRELIMINARY

Legislatively Approved 2019 - 2021 Key Performance Measures

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Agency: Chiropractic Examiners, Board of

Mission Statement:

To protect the health, safety, and welfare of the public in all matters of chiropractic care by setting a national standard in educating, licensing, and regulating our licensees.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2020	Target 2021
1. Average number of days to resolve a complaint.		Approved	191	180	180
2. Percent of sexual misconduct/boundary complaints resolved in 180 days		Approved	20%	50%	50%
3. The Percentage of new complaints that are assessed, investigated, and presented to the board for an initial decision within 120 days.		Approved	59%	90%	90%
4. Percentage of chiropractic physicians meeting the annual continuing education requirements.		Approved	90.20%	95%	95%
5. The Percentage of licenses issued within 5 days once all application components (that are the responsibility of the applicant) have been received.		Approved	90.60%	100%	100%
6. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved	98%	90%	90%
	Accuracy		91.40%	90%	90%
	Timeliness		91.40%	90%	90%
	Expertise		94.70%	90%	90%
	Overall		91%	90%	90%
	Availability of Information		93.90%	90%	90%
7. Board Best Practices - Percent of total best practices met by the Board.		Approved	98.10%	100%	100%
8. Days between complaint receipt and investigation preparation for Board. - Percent of cases having investigative reports written within 120 days from when a complaint is received to when the investigation is prepared for Board review/action.		Approved	35.20%	80%	80%
9. Days between investigation preparation and presentation to the Board. - Percent of cases, with a prepared investigation that is ready for Board review/action, that are presented to the Board within 30 days of completion.		Approved	88.90%	90%	90%
10. Days between Board review/initial action and case closure. - Percent of cases closed within 90 days of Board review/initial action.		Approved	89.20%	75%	75%

LFO Recommendation:

Legislative Fiscal Office recommends approval of the request.

SubCommittee Action:

Joint Ways and Means Subcommittee on Education recommends approval of the request.