

Department of Human Services

Office of the Director

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February 11, 2019

The Honorable Senator Lee Beyer, Co-Chair The Honorable Rob Nosse, Co-Chair Ways and Means Human Services Sub-committee 900 Court Street NE H-178 State Capitol Salem, OR 97301-4048 Oregon Department

Re: Request for additional information from Feb. 5 and 6, 2019 testimony

Dear Co-Chairs:

Thank you for the opportunity to present to your Sub Committee on February 5 and 6, 2019. This letter provides follow-up information as requested.

Additional Information Requests

1. How many direct service providers (DSPs) are full time and part time? According to the 2017 National Core Indicators Staff Stability Survey, in Oregon there are 6,196 or 78% full-time DSPs, and 1,731 or 22% part-time DSPs. These numbers do not reflect vacancies.

2. I/DD provider group homes for kids:

Albertina Kerr Centers
Alternative Services of Oregon, Inc.
Center for Continuous Improvement
Cornerstone Valley
Partnerships in Community Living
Professional Therapeutic Community Network
Renew Consulting, Inc.
RISE Services Inc.
Work Unlimited, Inc
Youth Unlimited

Stabilization and Crisis Unit (ODDS)

3. Direct support workforce barriers:

The Office of Developmental Disability Services (ODDS) does not collect data on barriers for the direct support workforce in Oregon, but suspects state trends align with national trends as reported in the "Report to the President 2017 America's Direct Support Workforce Crisis: Effects on People with Intellectual Disabilities, Families, Communities and the U.S. Economy" (for the full report visit https://acl.gov/sites/default/files/programs/2018-02/2017%20PCPID%20Full%20Report_0.PDF)

"This currently untenable crisis stems from the following factors:

- high staff turnover;
- growing demand for services due to the growth and aging of the U.S. population in general;
- increased survival rates for people with ID;
- demographic shifts resulting in fewer people moving into the DSP workforce;
- persistently non-competitive aspects of direct support employment, including low wages, poor access to health insurance, and lack of paid time off (PTO) and other benefits;
- high stress and demands of direct support employment, including round-theclock, seven-days-a-week work;
- insufficient training and preparation for DSP roles; and
- lack of professional recognition and status for skilled DSPs. "

4. Additional information on the cost of supported employment:

The ODDS continue efforts to ensure people with intellectual and developmental disabilities can access competitive, integrated jobs in the community. The cost per case for all employment services is now \$1,167 per month. Many people access day services in addition to employment services, and the cost for day services is not included in the average cost per case. The total number of people that received a combination of day and employment services in 2018 is 3,369.

Please let us know if you have additional questions.

Sincerely,

Eric Luther Moore, DHS CFO