

COMMUNICATION PROTOCOL

1. OCB/BEP will acknowledge receipt of any/all correspondences relevant to BEP business as received.
2. OCB/BEP will respond within 48hrs to all correspondences in an attempt to address the question or resolve the issue.
3. OCB/BEP will provide a timeline for answers/resolutions, as applicable.
4. OCB/BEP will provide Program "relevant" information as "defined previously", and provide such "relevant" information in a timely manner.
5. If the information is deemed to not be "relevant" then a written explanation as to why will accompany the denial.
6. OCB/BEP will provide all surveys, notices of interest, RFP's, and/or contracts received by OCB to the BECC, "relevant" to potential vending facilities when sent or received.
7. OCB/BEP will provide any/all written reports/submissions sent and/or received by/to the OCB Board of Commissioners, RSA, the Governor's Office, and/or other branch of government.