

CONSUMER ADVISORY COMMITTEE (CAC) DECEMBER 14, 2020 MEETING SUMMARY

Attendees	Glendora Claybrooks (Chair), John Santa (Vice-Chair), Chrispine Bala, Kevin Fitts, Ron Green, Ellen Greenlaw, Lauri Hoagland, Aida Kelsaw, Craig Sottolano, Colleen Nelson, Thuy Tran, Brian Niebuurt (staff)
Absent	Chelsea Alionar, Jules Garza, Tori Geter, Ismail Warsame
Date/Time	Monday, December 14 th , 2020

Meeting Purpose/Desired Outcome	<ol style="list-style-type: none"> Defining Key Terms <ol style="list-style-type: none"> Health Care Access Health Equity Social Determinants of Health TAG Question #1: <i>What healthcare services do you believe should be considered in designing a universal healthcare coverage plan and why?</i> TAG Question #2: <i>How should these services be provided to achieve health equality and equity toward eliminating current barriers and or challenges to all Oregonians?</i>
Discussion of Key Issues	<ul style="list-style-type: none"> Areas of transportation and age missing from health equity and social determinants of health definitions Equity of access to providers is important System must be accountable, measurable, and rewardable in order to be sustainable Outcomes for system should be identified with community input Prioritize services that keep people functional at work, in school, and in the community, including vision, dental and mental health services Include of alternative services (e.g. naturopathy and acupuncture) Important to include coverage of services that are necessary for follow-up (e.g. home health, transportation support for follow-up care) System needs better integration of mental health services, including addiction treatment Transportation a big factor influencing access and equity, particularly for low-income and rural populations System should provide proactive, holistic wellness care instead of incentivizing reactive treatment that is more costly (e.g. emergency and urgent care visits) Need better inclusion of case management and patient advocacy services
Follow-up Questions	<ul style="list-style-type: none"> What is the process for the CAC to engage more proactively with the TAGs and TF?

Items to Report Out to Task Force	<ul style="list-style-type: none"> • System should be designed to ensure coverage of services that keep people healthy. This includes not only essential physical, oral, and dental health services but also alternative services like naturopathy and acupuncture, as well as easy to access follow-up care, including home health services. • Transportation is a significant factor impacting access to services. • System should ensure equitable access to providers that represent the populations they serve. This includes inclusion of, and access to patient advocacy services.
Meeting Materials	<ul style="list-style-type: none"> • Meeting Agenda • Key Terms & TAG Questions Presentation

Upcoming Meetings: **Monday, January 11th from 4-6pm**