

**AGENTS OF THE STATE OF OREGON (DISTILLERY RETAIL OUTLET AGENTS AND RETAIL SALES AGENTS )**

<b>Category: DROAs (Distillery Tasting Rooms)</b>	<b>PRE-COVID REGULATORY FRAMEWORK</b>	<b>2020 AMENDMENTS TO OPERATIONS MANUALS</b>	<b>Category: Retail Sales Agents (Liquor Stores)</b>	<b>PRE-COVID REGULATORY FRAMEWORK</b>	<b>2020 AMENDMENTS TO OPERATIONS MANUALS</b>
Locations/methods for placing orders	In person in the tasting room, phone, or email	In person in the tasting room or curbside, phone, email, website or mobile application (including third-party websites and mobile applications)	Locations/methods for placing orders	In person in the store, phone, or email	In person in the store or curbside, phone, email
Locations/methods for accepting payment	Cash or card provided in-person OR card payment on website/app controlled by the agent. However, purchase must be completed in-person, at the distillery outlet.	Cash or card provided in-person, card payment on website/app controlled by agent, website/app of third-party ecommerce operator, if all follow OLCC March 19, 2020 interim policy on use of Third-Party E-Commerce. Purchase may occur remotely.	Locations/methods for accepting payment	Cash or card provided in-person OR through website or mobile application IF the transaction processor has been approved by the Commission and Oregon Treasury Department. However, purchase must be completed in-person	No change
Time for receipt of order/payment	7:00 am - 10:00 pm	No change	Time for receipt of order/payment	7:00 am - 10:00 pm	No change
Volume for delivery	No limit	Up to six different products with no more than two bottles of the same product	Volume for delivery	No limit	No limit
Time for delivery	Not specified	7:00 am - 10:00 pm	Time for delivery	Not specified	Not specified
Distinction between same-day and next-day?	No	No	Distinction between same-day and next-day?	No	No
Agent allowed to self-deliver?	No	Yes	Agent allowed to self-deliver?	No	Only to location within 100 feet of store
Agent allowed to use third-party for delivery?	In person, in-store purchase required first. Yes, ONLY option is to use For-Hire Carrier for shipping and delivery.	Yes, may used approved For-Hire Carrier, but not required. Purchase may occur remotely.	Agent allowed to use third-party for delivery?	In person, in-store purchase required first. If customer requests delivery, agent's ONLY option is to use For-Hire Carrier for shipping and delivery to home or location with permanent street address. Agents may not self-deliver.	No change
Delivery locations	(1) residence or business with permanent street address	(1) residence or business with permanent street address (2) location within 100 feet of premises	Delivery locations	Residence or business with permanent street address	Only to a location within 100 feet of store or a residence or business with a permanent street address
Verification and recordkeeping requirements for deliveries	Not specified	Whether the outlet personnel conduct the delivery or the delivery is carried out by an FHC, the standards for collection of information and age/intoxication verification are the same. If outlet uses FHC, the outlet must keep record of name of FHC for each delivery for 18 months.	Verification and recordkeeping requirements for deliveries	Not specified	Must verify age and that the recipient is not visibly intoxicated.