Oregon Health Authority Behavioral Health Response to COVID-19

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COVID-19 and Wildfire Response: the Importance of Behavioral Health



Actions on Engagement

- Office hours with Directors for persons with lived experience.
- Ongoing meetings and workgroups specific to COVID-19 with Consumers, including youth, family members of youth and adults with lived experience.
- Focused meetings and workgroups with Black and African American community members and monolingual Spanish-speaking parents.
- Consumer focus groups involved in design of COVID-19 related campaigns and websites.



Coronavirus Relief Fund Status & Overview

The legislature allocated \$25 million in CARES funds in June to support culturally responsive and barrier-reducing behavioral health activities to mitigate the impacts of the COVID-19 pandemic.

- Funding Includes:
 - Culturally specific services through Counties, Tribes, and CBOs
 - Community Residential Capacity/Infection Control

- Harm Reduction Supplies
- Safe+Strong Campaign
- Oregon Behavioral Health Access System



Culturally Responsive Services

- About half of the CARES Funding went to Counties, CBOs, and Tribes to deliver services responsive to the pandemic and community need.
- OHA centered racial equity in distributing county funds:
 - Provided base funding of \$75,000 to each county
 - Weighted additional dollars to counties with greater concentrations of communities of color
- Services:
 - Culturally responsive, COVID-related BH services
 - Culturally appropriate linkages
 - Outreach and navigation



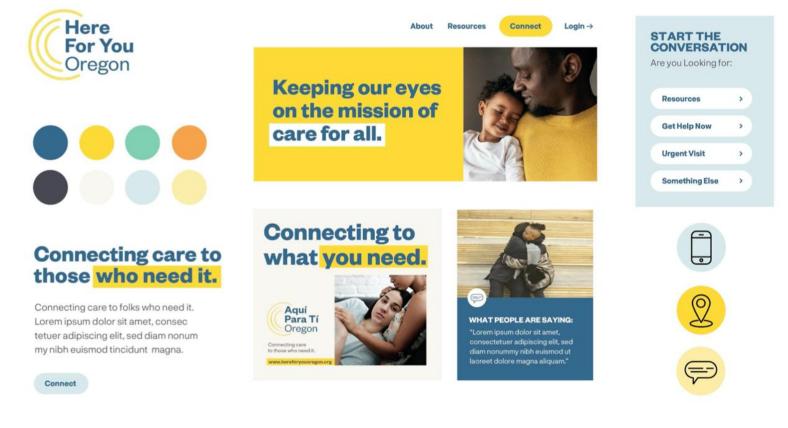
Safe + Strong Website

- Safe + Strong behavioral health webpage: <u>https://www.safestrongoregon.org/mental-emotional-health</u>
- Since launch, the majority of Safe + Strong web traffic is going to Mental & Emotional Health landing page
- Generated 55,000 unique users and over 107,165 clicks since beginning of campaign
- Good click through rates on social media
- Display is delivering majority of reach and awareness across languages with English and Spanish at the top



Oregon Behavioral Health Access System

Visual Identity: Final mood board



OREGON HEALTH AUTHORITY Health Systems Division



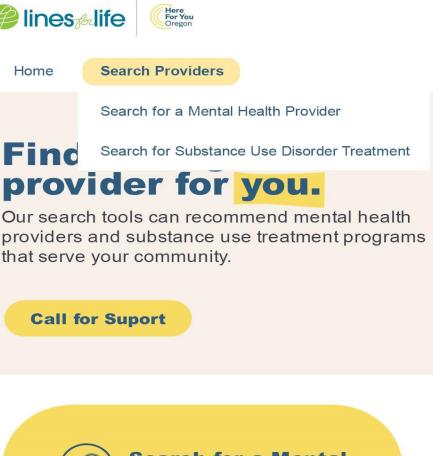
Oregon Behavioral Health Access System

- Here For You / Aqui Para Ti Website
- Safe + Strong Helpline: 1-800-923-HELP (4357)
- Expanded crisis and warmlines
 - Behavioral Health Support
 - Racial Equity Support Line
- Provider Directory
- Media campaign:
 - It's okay to ask for help
 - Support for you
 - Support for someone you love

OREGON HEALTH AUTHORITY Health Systems Division



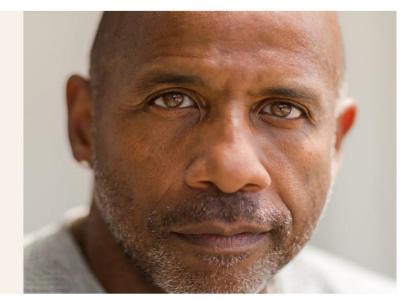
Provider Directory



Call our Treatment Access Line Today









Search for a Mental **Health Provider**

Search for Substance Use Disorder Treatment

Filter our provider database for state-approved providers and programs that can help with substance use disorder treatment.

Provider Directory

- Help Oregonians seeking behavioral health services find the nearest provider in a timely manner and get access to the appropriate level of care they need.
- Help providers and payers seeking BH care for their clients find the nearest provider in a timely manner and get access to the appropriate level of care they need.
- Support providers in low-capacity region by identifying objective data on capacity and waitlist.
- Will also serve as a centralized bed registry.
- Reduce administrative burden on providers reporting on bed availability.



Other COVID-19/Wildfire Efforts

- FEMA Crisis Counseling Program (CCP)
- Suicide Prevention
- Provider Stability Efforts
 - CCO flexibility
 - County funding flexibility & Coronavirus Relief Funds to CMHPs
 - Telehealth payment equity
 - Medicaid Vacancy Payments through Disaster State
 Plan Amendment



Disaster Response Efforts Build to Equity through the Simple, Responsive, Meaningful Framework

- <u>Simple</u>: Safe+Strong and OBHAS provide streamlined access to a range of crisis and BH supports for easier access to culturally responsive services that meet their needs
- <u>Responsive</u>: OHA's grants for community-based organizations and culturally/linguistically responsive services and harm reduction.
- <u>Meaningful</u>: Efforts are changing the way we deliver and fund services. Examples include Telehealth and Community Based Organizations.

QUESTIONS?

