

Service Transformation Program

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September 25, 2020

What is STP?

Activity CRM

New Title/Registration

VEHICLE	SUMMARY
204WB55M0R1448852	
2001 BMW 7SR	
OWNERSHIP	
Owners	
Addresses	
Liens	
NMVTIS	
REGISTRATION	
10/3/2020	
001AAA	
CERTIFICATIONS	
Signature Pad	
FEES	
\$229	
Summary	

Cancel Previous Submit

Vehicle Details	1
VIN	204WB55M0R1448852
Vehicle	2001 BMW 7SR
Ownership	1
Registered Owner	ROBERT E. BROWN
Address	1905 LANA AVE NE SALEM OR 97303-3117
Lien holders	1
Security Interest Holder	BANK OF AMERICA NA
Interest Holder Address	PO BOX 2759 JACKSONVILLE FL 32203
Registration	1
Type	PASSENGER
Plate Number	001AAA
Sticker Number	00000001
Expiration Date	10/3/2020

File Edit View Tools Session Options Help

VV04, CTR: 030 DT: 090315 BCH: 033 CNT: 076 101215 1555:31

PLT: FAZZ PLTC: 32 EXP: 090319 VIN: 2A32U2F08FU001772 TITLE:

N PLT: YR: 2015 MAKE: MITS STYL: 4D MDL: LAN W/L: HVY VEH: N

TOT: 37600 TIF: 7700 REG: 29200 VNF: 700 LP: RP: PT:

VT: 1 TI: 2 TRN: 10 ORG: 3 SUR: YN MP: G PROC: 5 EX: MISC: BRN: NOT WK:

ODO: 000009 ODOO: 090115 OMSG: FIN: FLN:

QTRS: 000 YRSD: HVUT: 4Y Y EQPT:

Y 105 V 1 D 1 Y N Y REF:

RO: REG: MANHATTANVILLE RD ADI: X CI: 0040484 DOB: 091445

RO: REG: BRN: ADI: CI: A100448 DOB: 120588

RO: REG: FEE: ADI: CI: A280608 DOB: 062766

A1: 89006 WHITEWATER RD

C1: SPRINGFIELD S1: OR Z1: 97478 CTY: 20 ADV: N

AND VS: OR VZ: 97233 0040484 A100448

6

BRIDGE CHASSIS SUPPLY LLC CI: A222274 DOB:

KOCH LEGACY FARMS INC CI: A252691 DOB:

CI: DOB:

STONY POINT PARKWAY STE 300 VA 100 MANHATTANVILLE RD

BASE S: NY Z: 10577 A280608 A222274 A252691

D: FEE: NAME:

VS: PLATE: VIN: TITLE: VT:

VERIFY CUSTOMER DATA ++VV04879A

00.1 09/36

10/3/2020 (TMA/2763)

Service Transformation Program Goals

- Improve customer service
- Business process efficiencies
- Increase flexibility
- Enhanced security, fraud protection, and controls
- Real time access to data and information

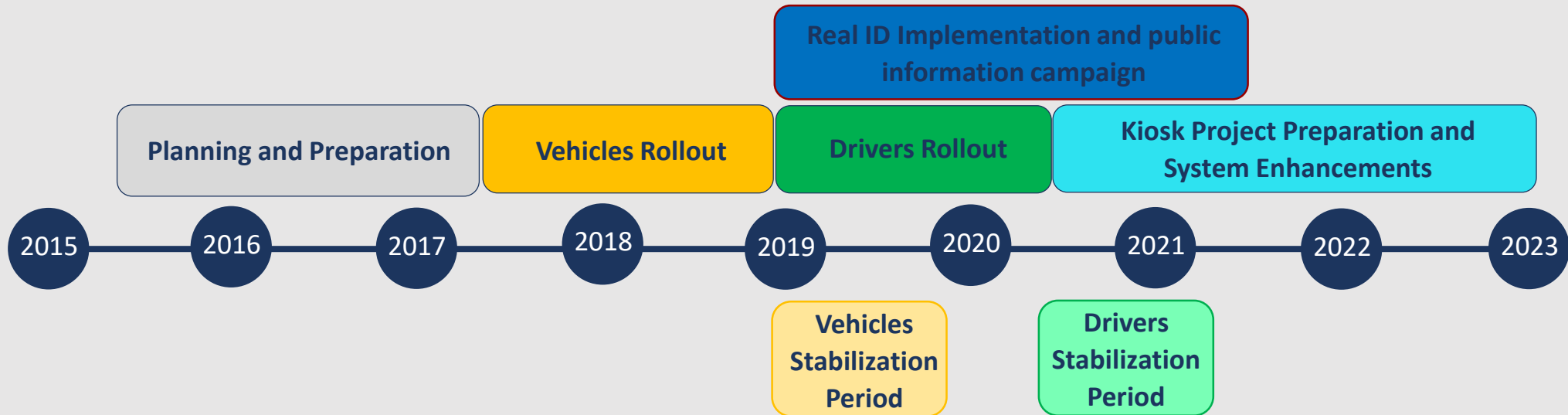


Expanding Online Services

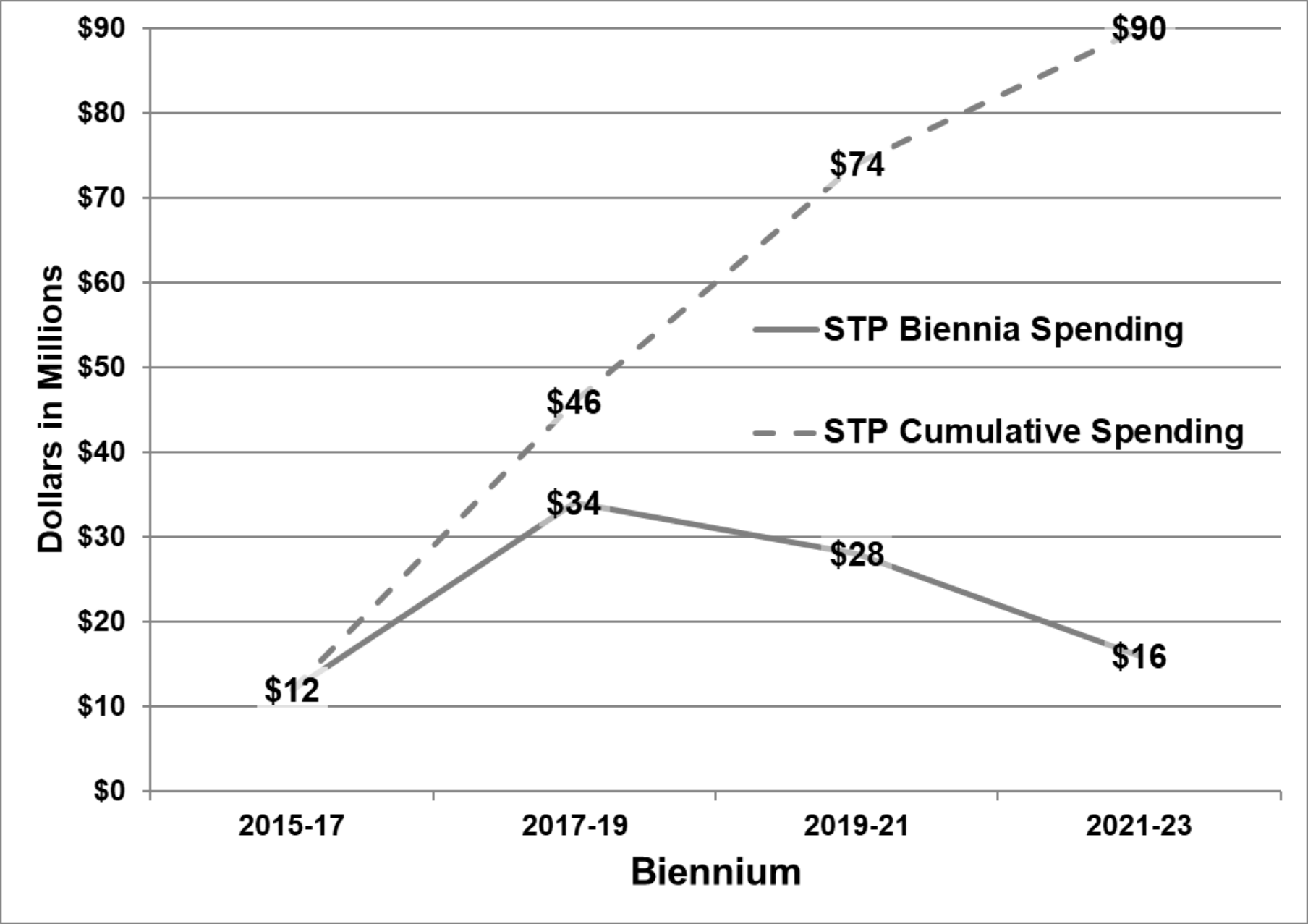


Continuing Public Engagement

Timeline



Budget



What's Next?

Operationalizing
the
transformation

More online
services

Automated
interfaces with
business
partners

Self-service
kiosks

Thank You.