

Senate Interim Committee on Labor and Business

Oregon Employment Department Response to COVID-19 Pandemic - Update

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Benefits impact during pandemic

- March 15 August 22: over \$4 billion in benefits
- March 15 September 12: \$4.4 billion in benefits

| | At last licalling | As of September 12 |
|----------------------|-------------------|--------------------|
| Regular unemployment | \$1.3 billion | \$1.5 billion |
| FPUC | \$2.4 billion | \$2.6 billion |
| PUA | \$127 million | \$180 million |
| PEUC | \$58 million | \$77 million |
| Work Share | \$54 million | \$62 million |

At last hearing



As of Sentember 12

Three layers to getting benefits

Claim processed as valid

- Enough recent work history covered by UI system
- As an "employee"
- Not used for another claim
- No claim in another state

Not disqualified

- Fired for misconduct
- Quitting without good cause
- Refusing work without good cause
- Prior fraud

Weekly eligibility

- Claim filed
- Able to work
- Available for work
- Actively seeking work
- Not too much earnings

Claim processing

Clarification or adjudication of issues



People claiming and paid

March 15 through September 19, 2020

Unemployment Insurance

- 553,800 applied
- 360,000 paid
- 49,000 received PUA
- 88,000 have non-valid UI claim
- 7,250 disqualified from UI
- 51,000 haven't claimed weeks
- 28,000 only claimed waiting week

PUA

- 165,000 applied
- 56,000 paid
- 32,000 received UI
- 1,200 cancelled
- 20,000 have excess earnings
- 33,000 have other issues

Total

- 605,000 applied
- 416,000 paid (68.8%)

Historically about 2/3 of people who apply can receive benefits



Adjudication remains a top priority

- Difficult to track in ways other than how U.S. Dept. of Labor requires
- Estimate about 49,000 people have claims requiring adjudication
- Includes people receiving benefits pending adjudication
- Includes where adjudication impacts only one week
- Hundreds of new adjudicators are gaining speed and proficiency
- Work with vendor is speeding up the adjudication process



Overpayments

| | Fraud | Non-fraud | Not claimant caused |
|---|-------|-----------|---------------------|
| Repay overpayment | X | X | X |
| Additional penalties | X | | |
| Accrues interest | X | X | |
| Collect through repayment plans | X | X | |
| Collect through garnishments and other | | | |
| efforts | X | X | |
| Work with Dept. of Revenue to collect | X | x | |
| Collect by offsetting against UI benefits | X | X | X |
| OED can waive benefit offsetting | | | X |



More is underway

- Incrementally increased automation
- Ongoing hiring
- More cross-training
- Breaking down silos
- The recent fires have slowed down progress in other areas



Technology status

- Phone system is more stable, has increased capacity and flexibility. Does not yet show Employment Department as the caller; wait times continue to be too long.
- Reporting and data tracking is proceeding, now requires less work from our mainframe team
- Modernization is proceeding, Notice of Intent to Award was issued



Wildfire impacts

- Implementing Disaster Unemployment Assistance program this week
- Proactively prioritizing claims of those impacted by fires
- Option on "Contact Us" form for those impacted by fires to ask for assistance – we are prioritizing these claims
- Some offices briefly closed due to damage, smoke, evacuation
- Many employees having to miss work to deal with fires' impact



Very rough timeline

Disaster
Unemployment
Assistance

Benefits for people impacted by fires

Goal is to start payments this week

 Very preliminary estimates

Lost Wages Assistance Extra \$300 per week for most people getting benefits

Goal is to start payments by late September

On track

Waiting Week payments

Pay people for the "waiting week" Goal is to start payments by late November

On track

SB 1701

Increase weekly earnings allowed before reducing payments to \$300 for most people

Goal is to start retroactive payments by mid December

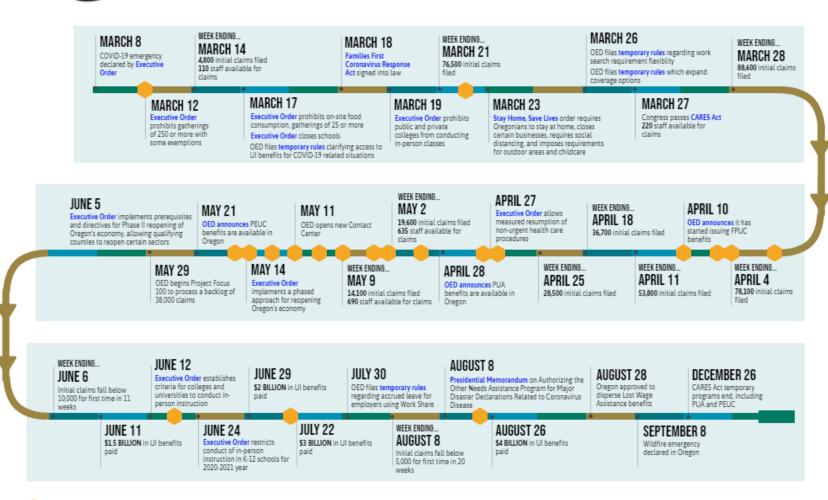
Done

Any new programs
 or other program
 changes would
 change this timeline

Unexpected system
 needs could also
 impact these
 estimates

Employment Department

TIMELINE OF COVID-19 EVENTS



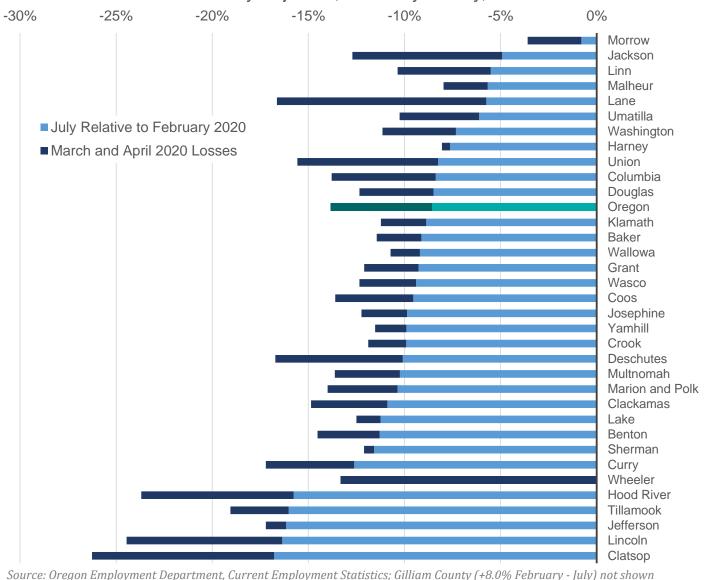




| -11.5 MILLION | Net nonfarm job loss in the U.S. from February 2020 to August 2020 | The second secon |
|------------------|---|--|
| 1.4 Million | U.S. total nonfarm payroll jobs added in August | |
| 8.4 % | August 2020 U.S. unemployment rate | |
| 3.7% | Projected employment gain for the U.S. from 2019 to 2029 In early 2021, the Bureau of Labor Statistics will share new research with COVID-19 lens on employment projections, at https://www.bls.gov/opub/mlr/ | III |
| -160 Thousand | Net total nonfarm job loss in Oregon from February 2020 to August 2020 | |
| 11.3 Thousand | Oregon total nonfarm payroll jobs added in August | |
| 7.7% | August 2020 Oregon unemployment rate | |
| 9/2020 | Oregon statewide and regional employment projections for 2019 to 2029 released at end of this month Data tools will be updated, and COVID-19 related analysis to follow | |
| | Support Business - Bromete Employment | |



Oregon COVID-19 Recession Job Losses by County Seasonally Adjusted, February to July, 2020



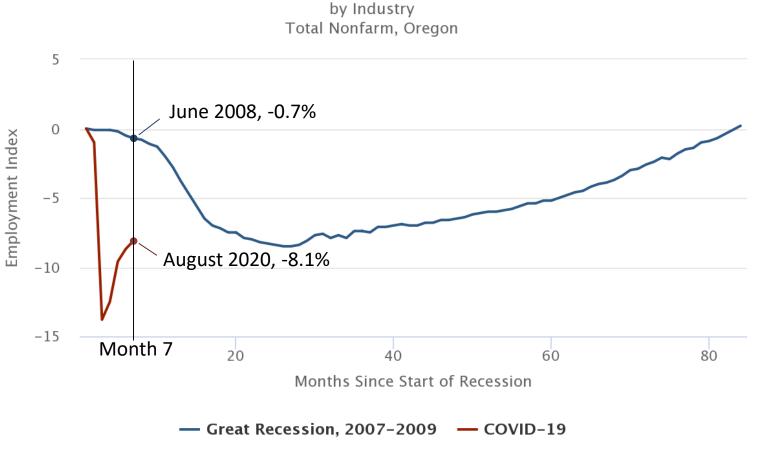
Most counties are still a long way from the last employment peak too.

Counties along the north coast were among the hardest hit in by share of total jobs lost.



Oregon jobs have bounced back significantly...and are still a long way from the last peak.

COVID-19 Job Changes Compared to Great Recession Job Changes



percent over two months, and was back to 8.1 percent below the February peak as of August.

Seven months into the Great Recession, Oregon had lost 0.7

percent of total nonfarm

employment.

We're in the seventh month of

Employment plunged by 13.8

the COVID-19 recession.

Source: Oregon Employment Department QualityInfo.org



Thank You



