

My husband is a massage therapist, age 73. He has to keep working because he has no retirement savings or pension. He has sleep apnea and lung and heart conditions.

The business he worked for shut down in late February because of COVID-19. He applied for and quickly began receiving unemployment.

The office opened back up on June 1. He was advised by his physician not to go back to the office, and has a letter stating that.

He reported truthfully and submitted all the correct paperwork in a timely manner.

He keeps getting the same letter every week, telling him they can't pay and that he's "in adjudication." He has tried to contact someone on the phone to no avail. One letter told him that they were trying to decide whether he should get regular unemployment or pandemic unemployment (PUA). This is taking months!

We are depleting our small savings because of this. We hope that the adjudication process gets more attention, to approve him and other cases like his.

It's fine to worry about the additional \$300, but he hasn't received a penny since June 1.

thanks,

Virginia Bruce and John Ramey

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