Hello,

This letter is in regards to the testimony before the Senate Interim Committee on Labor and Business. I am a substitute teacher in Clatsop County. I have not worked since March 13, 2020 because of Covid. I tried to file for unemployment but the online form was not user friendly for a substitute. So, I gave up. Then substitutes and the self-employed were able to file for benefits. I then filed. However, there was a question that asked if I receive a pension. I was to send how much I receive and from where. (I wondered why did that matter. I rely on my wages from substituting.) I sent the information.

I filed the claim for the week of April 18 - 25, 2020 and every week following until the end of the school year. I have received a letter every week I filed saying "No payment was made because of a pending decision regarding your pension or retirement pay. I have had no other contact from the Employment Department. I have tried calling but all I get is a busy signal. June 29, 48 calls; June 30 24 calls; July 1 47 calls; July 2 68 calls. Then I gave up.

I would appreciate if my claim was resolved within the next week. I understand there were a lot of claims and I have waited patiently.

Thank you for the opportunity to voice my experience.

Sincerely,

Joni Osborn 503-791-9568