

Hello my name is Ashley Daly. I was let go from my job on 05/29/2020 and applied for unemployment 05/30/2020. I have been waiting 14-15 weeks for my unemployment. The online system is easy enough to maneuver but with that being said the phone lines are horrendous, including the wait times. I've spent hours on the phone holding, with no help from anyone. They just keep telling me I need to wait or my call gets disconnected before reaching anyone. They sent me an email on 07/31/2020 about 9 weeks after I sent my initial claim, stating my case was now in adjudication which can take 12-16 more weeks! My bills can't wait, this is absolutely ridiculous. Losing my job was hard enough and getting no help from unemployment while I'm looking for work has been absolutely awful. I really hope they can get things together. Today I spent another hour on hold!