

I am a highly-skilled (electric/adaptive specialty) bicycle mechanic with nearly a decade of experience. I was laid off and replaced with someone my former boss could pay less, at the end of July. I filed for unemployment the day after and filled in all the needed info, my out of state wages from VA and the 4k or so I had earned in OR in the last few months. I received a call at 7am the next day that I missed, attempted to call back, and never got past the busy signal. I tried the next day and the next day after that, one time getting on hold for 3hrs before the phone lines closed for the day. It has been over a month now and I don't have time to sit and press redial over and over for 8hrs a day every day on the hopes that I could get thru the line to help straighten out whatever questions UI has about my claim. Meanwhile, I spent only 3hrs, most on hold and without a busy signal, with OHP to get coverage. When the phone line dropped twice I got an instant call back from the very helpful employee. I also was unable to go to the banks when the \$500 one time check was being handed out due to severe back pain caused by my former job. The lines for that were atrocious and no one was socially distant. I am endlessly disappointed and frustrated.

thanks for your time.

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