

You've got to be kidding. 3 months to "process" the claim and multiple months to not get affirmation of a hearing? Is this a joke?

From: jedwards_85@icloud.com <jedwards_85@icloud.com>
Sent: Tuesday, September 1, 2020 8:46 AM
To: senator_wyden@wyden.senate.gov; kelly.l.dowell@oregon.gov
Subject: Re: Status of Claim. Processed or not? -Follow Up

Hearing?
Get [Outlook for iOS](#)

From: jedwards_85@icloud.com <jedwards_85@icloud.com>
Sent: Monday, August 31, 2020 7:31:46 PM
To: senator_wyden@wyden.senate.gov <senator_wyden@wyden.senate.gov>;
kelly.l.dowell@oregon.gov <kelly.l.dowell@oregon.gov>
Subject: Re: Status of Claim. Processed or not? -Follow Up

Hearing?
Get [Outlook for iOS](#)

From: jedwards_85@icloud.com <jedwards_85@icloud.com>
Sent: Thursday, August 27, 2020 7:58 AM
To: senator_wyden@wyden.senate.gov; kelly.l.dowell@oregon.gov
Subject: Re: Status of Claim. Processed or not? -Follow Up

Hearing?
Get [Outlook for iOS](#)

From: Joseph Edwards <jedwards_85@icloud.com>
Sent: Thursday, August 13, 2020 5:43 PM
To: senator_wyden@wyden.senate.gov
Cc: kelly.l.dowell@oregon.gov
Subject: Fwd: Status of Claim. Processed or not? -Follow Up



DOWELL Kelly L * OED

5:41 PM

To: Joseph Edwards >

Automatic reply: Status of Claim. Processed or not? -Follow Up

I will be out of the office Wednesday August 12th through Friday August 21st.

For Unemployment Insurance:

1-877-345-3484

For PUA:

1-833-410-1004

To file a new UI claim, CARES

Act &

Pandemic UI Information and

more:

www.oregon.gov/employ/



Sent from my iPhone

Begin forwarded message:

From: Joseph Edwards <jedwards_85@icloud.com>
Date: August 13, 2020 at 5:41:43 PM PDT
To: Kelly.L.DOWELL@oregon.gov
Subject: Fwd: Status of Claim. Processed or not? -Follow Up

Dear Kelly,
Every other respective agency specific Administrative Hearing request process I've completed included a prompt response by mail, eliminating this "confidentiality" issue. Why hasn't this happened?

You can just send a separate email explaining w/out involving any personal information.

Begin forwarded message:

From: "jedwards_85@icloud.com" <jedwards_85@icloud.com>
Date: July 6, 2020 at 8:36:02 PM PDT
To: Kelly.L.DOWELL@oregon.gov, jedwards_85@icloud.com
Subject: Status of Claim. Processed or not? -Follow Up
Reply-To: "jedwards_85@icloud.com" <jedwards_85@icloud.com>

Ms. Dowell,
Hearing or not? If so, please send the transcript to the Administrative Law Judge.

Regards,
Joseph

From: OED_UI_INFO * OED
Sent: Tue, 5 May 2020 02:39:21 +0000
To: Joseph Edwards
Cc:
Subject: RE: Status of Claim. Processed or not? -Follow Up
Hello,

The Oregon Employment Department has received an unprecedented amount of emails and questions over the past month. We know it is frustrating to not hear from us in a time when you need our assistance the most.

Due to heavy volume, your email may now be a few weeks old. We are trying to prioritize those customers who emailed us and still need our assistance.

If your issue has not been resolved, please reply to this email with your customer identification (CID) number, phone number, and explanation of what we can help you with.

Thank you for your patience,

Oregon Employment Department

*****CONFIDENTIALITY NOTICE*****


This e-mail may contain information that is confidential or otherwise exempt from disclosure under applicable law. If you are not the addressee or it appears from the context or otherwise that you have received this e-mail in error, please advise me immediately by reply e-mail, keep the contents confidential, and immediately delete the message and any attachments from your system.

*****EMAIL INFORMATION*****

You may provide any requested information by replying directly to this email. If you wish to provide information by fax, mail, or phone please follow the instructions in the body of this email. For employer representatives, it is your responsibility to notify us if your email address is no longer valid for communication. You may do this by telephone or by replying to any email we have sent to you. If you choose to stop using this method of communication, you can do so at any time.

-----Original Message-----

From: Joseph Edwards <jedwards_85@icloud.com>
Sent: Monday, April 13, 2020 1:55 PM
To: OED_UI_INFO * OED <OED_UI_INFO@oregon.gov>
Subject: Status of Claim. Processed or not?


Processed? Please confirm.



From: **DOWELL Kelly L * OED** >

To: **Joseph Edwards** >

July 1, 2020 at 11:15 AM

I would like to assist you following your recent contact with your legislator

Hello Joseph,

I am writing to offer assistance following the contact you recently made with your legislator.

Because of confidentiality, I am not able to discuss any specifics in an email, so in order to assist you, I will need to speak with you on the phone. If you are able to check your voicemail you will notice that I have left you a message in an attempt to reach you. I will continue in this effort.

If you are working or otherwise occupied and it is difficult to reach you by phone during business hours, please respond with a date and time when you would like me to call you, and we can get in touch with each other in that way.



Begin forwarded message:

From: "jedwards_85@icloud.com" <jedwards_85@icloud.com>
Date: July 6, 2020 at 8:36:02 PM PDT
To: Kelly.L.DOWELL@oregon.gov, jedwards_85@icloud.com
Subject: Status of Claim. Processed or not? -Follow Up
Reply-To: "jedwards_85@icloud.com" <jedwards_85@icloud.com>

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*****EMAIL INFORMATION*****

You may provide any requested information by replying directly to this email. If you wish to provide information by fax, mail, or phone please follow the instructions in the body of this email. For employer representatives, it is your responsibility to notify us if your email address is no longer valid for communication. You may do this by telephone or by replying to any email we

have sent to you. If you choose to stop using this method of communication, you can do so at any time.

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