I have seen many Oregonians struggle with this unemployment system. The system is broken. My wife an and daughter have spent endless hours on the phone trying to get through on the unemployment side. My daughter name is Tina Brown. She has not seen a dime of unemployment. She is now told because of an over payment of less than two hundred dollars in 2016 she will be not be getting any unemployment. The state owes her thousands of dollars and because she owes she will not be getting any unemployment. She is a single mother of three children and gets no child support. Employed as a teacher with Myrtle Point School District. I have to support her because the State is trying to figure out this whole system. I have seen her a hold for hours trying to reach some unemployment specialist. One time for over three hours only to be cut off because she reached the magical hour of six o'clock. She has talked to agents who said they would call her back the next day. They never did. The last agent she talked to said they were processing her claim and to watch for a lot of checks in the mail. What she received was 23 letters stating she was not receiving her claim because of an administrative rule. I would love to challenge the acting director to call the unemployment center himself and see where that gets him. He should be fired for lack of leadership in getting this whole system figured out. I will volunteer my time to fix this whole system. I am a proven leader who knows how to get the job done. Fire your current leadership and let me fix this whole system. My fellow Oregonians deserve to be treated with respect and taken care of to get the benefits they deserve. The Employment/Unemployment office is a disgrace. Respectfully Dan Hubble